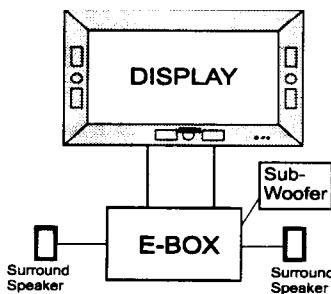


# Service

# Service

# Service

**FTV1.5E**  
AA



# Service Manual

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**PHILIPS**

## 1.1 Introduction

Frequency response: 20 Hz - 20 kHz +/-3 dB

## 1.1.1 General

The Flat-TV is compared with the current range of products a complete new product.

A service policy has been defined for the dealer to serve the Customer's needs. In this First Line Manual the dealer is explained how to repair the Flat-TV.

*Explanation functioning 42" Plasma Display Panel (pdp)*

The plasma display panel consists of 2 glass-plates with in between a matrix configured electrode structure, a gas and 3 phosphors-coatings (red, green, blue).

At the back of the display the row- and column-drivers and additional electronics are positioned.

The input to the panel are three digital 8 bit signals for each colour and synchronisation signals.

The 42" wide screen display consists of 852x3 columns and 480 rows. One cell (1.08x1.08 mm) consists of a red, a green and a blue phosphor (0.36x1.08 mm).

The pdp is an emissive panel, so not a light-modulator as an LCD. The pdp dissipates on average about 300 Watts; the viewing angle is 160°.

The light making process happens as follows:

A cell is 'on' or 'off'.

Light-modulation is done by means of cycles having different sustain periods, sub frames.

If a cell is addressed to make light, electrical signals activate a plasma between the electrodes which generates UV light. This UV light activates the phosphor to enlighten.

To give the cells different luminance during a frame (one complete picture), this frame is subdivided in 8 sequential sub-frames. The duration of the sub-frames could be seen as digitising the analogue video. (So more video amplitude means more luminance, more light). The cell will be addressed 'on' for a longer time. The integration of this 'on'-times is perceived as amount of light. The weight factors of the different sub frames are chosen as a compromise between movement artifacts and flicker.

## 1.2 Technical data

*Display*

- Visible diagonal: 42"
- Display type: AC-Plasma
- Number of pixels: 852 (\*3)\*480
- Aspect ratio: 16:9

*1.2.2 Sound*

- Sound system: 15 speaker HIFI-stereo
- Dolby Prologic L.R.C.S.
- Graphics equalizer
- Loudspeakers: 6\*65x135 mm squeeter, 3\*14 mm tweeters surround 4\*4"
- Subwoofer (external): 2\*5"
- Output (total): 120 W continuous RMS

## 1.2.3 Reception

- Tuning system: 100 fold PLL
- Colour transmission system:  
-/12 PAL BG, SECAM BGL, NTSC 4.43  
-/19 PAL BGLI, SECAM BGLL'
- Channel selections: VHF, UHF, S-Channels, Hyperband
- Frequency range: 47.25 - 855.25 MHz
- VCR pre-selection: All inputs
- Aerial input: 75 Ohm (Coax)

## 1.2.4 Miscellaneous

- Ambient temperature: +0/+45 degrees C
- Maximum operating altitude: 2000 m
- Mains: AC 110 - 240 V
- Power consumption: around 450 W
- Stand by consumption: 2 W
- Weight display: 45 kg
- Weight e-box: 18 kg
- Dimensions display (w\*h\*d): 118.5x75x11.5 cm
- Dimensions e-box (w\*h\*d): 43.5x25x41 cm

## 2.1 Front connections e-box

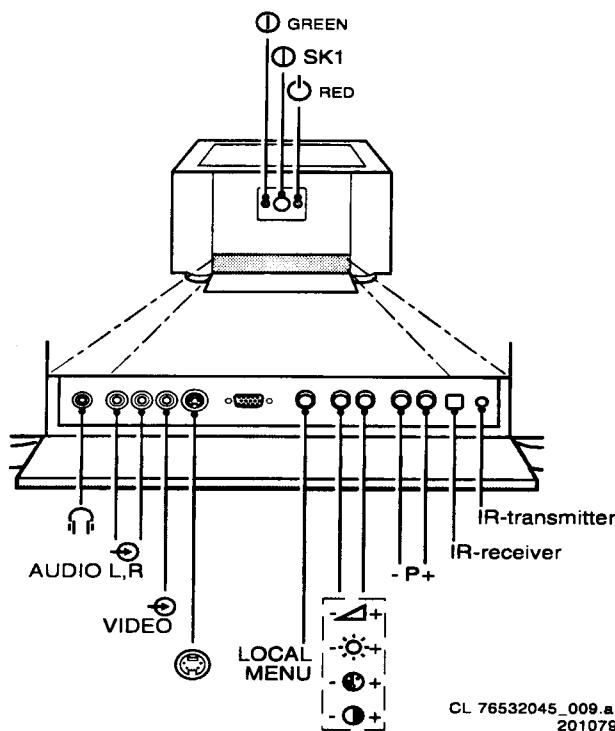


Figure 2-1

## 2.1.1 Audio/Video

- Video	1Vpp/75Ω	◎
- Audio	L(0.5Vrms ≥ 10kΩ)	◎
- Audio	R(0.5Vrms ≥ 10kΩ)	◎
- Headphone	(32-600Ω ≥ 10mW)	◎/□

## 2.1.2 SVHS

2-		+
3- Y	(1Vpp; 75Ω)	◎
4- C	(0.3 Vpp; 75Ω)	◎

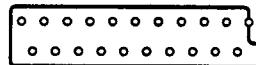
## 2.1.3 VGA-in

1- Red	(0.7Vpp/75Ω)	+
2- Green	(0.7Vpp/75Ω)	◎
3- Blue	(0.7Vpp/75Ω)	◎
4-		+
5-		+
6- R		+
7- G		+
8- B		+
9-		+
10-		+
11-		+
12-		+
13- Hsync		+
14- Vsync		+
15-		+

## 2.2 Rear connections e-box/Connections set level

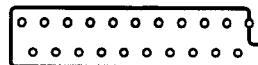
See figure 2.2

## 2.2.1 EXT1(in/out): RGB+CVBS



1 - Audio	R (0.5Vrms ≤ 1kΩ)
2 - Audio	R (0.5Vrms ≥ 10kΩ)
3 - Audio	L (0.5Vrms ≤ 1kΩ)
4 - Audio	
5 - Blue	
6 - Audio	L (0.5Vrms ≥ 10kΩ) (0.7Vpp/75Ω)
7 - Blue	
8 - CVBS-status	0-1.3V:INT
	4.5-7V:EXT 16:9
	9.5-12V:EXT 4:3
9 - Green	
10-	
11 - Green	(0.7Vpp/75Ω)
12-	
13 - Red	
14 - RGB-status	
15 - Red	(0.7Vpp/75Ω)
16 - RGB-status	(0-0.4V:INT)
	1-3V:EXT/75Ω)
17 - CVBS	
18 - CVBS	
19 - CVBS	(1Vpp/75Ω)
20 - CVBS	(1Vpp/75Ω)
21 - Earth socket	

## 2.2.2 EXT2(in/out): SVHS+RGB+CVBS (intended for VCR.)

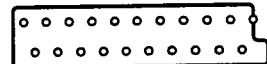


1 - Audio	R (0.5Vrms ≤ 1kΩ)
2 - Audio	R (0.5Vrms ≥ 10kΩ)
3 - Audio	L (0.5Vrms ≤ 1kΩ)
4 - Audio	
5 - Blue	
6 - Audio	L (0.5Vrms ≥ 10kΩ) (0.7Vpp/75Ω)
7 - Blue	
8 - CVBS-status	0-1.3V:INT
	4.5-7V:EXT 16:9
	9.5-12V:EXT 4:3
9 - Green	
10-	
11 - Green	Easy link (0.7Vpp/75Ω)
12-	
13 - Red	
14 - RGB-status	
15 - Red	(0.7Vpp/75Ω)

16- RGB-	
status	(0-0.4V:INT
	1-3V:EXT/75Ω)
17- CVBS	
18- CVBS	
19- CVBS	(1Vpp/75Ω)
20- CVBS	(1Vpp/75Ω)
21- Earth	
socket	

8- B
9-
10-
11-
12-
13 -Hsync
14- Vsync
15-

#### 2.2.3 EXT3(in): CVBS+Audio



1-	
2- Audio	R (0.5Vrms > 10kΩ)
3-	
4- Audio	
5-	
6- Audio	L (0.5Vrms > 10kΩ)
7-	
8-	
9-	
10-	
11-	
12-	
13-	
14-	
15-	
16-	
17- CVBS	
18- CVBS	
19-	
20- CVBS	(1Vpp/75Ω)
21- Earth	
socket	

#### 2.2.4 Audio out:

- Audio	L(constant level 0.5Vrms; ≤ 1kΩ/ variable level)	⊕
Audio	R(constant level 0.5Vrms; ≤ 1kΩ/ variable level)	⊕

#### 2.2.5 Audio VGA-in:

- Cinch Audio	L( 0.5Vrms ≥ 10kΩ,)	⊖
- Cinch Audio	R( 0.5Vrms ≥ 10kΩ)	⊖

#### 2.2.6 Audio VGA-out:

Cinch Audio	L(0.5Vrms ≤ 1kΩ)	⊕
Cinch Audio	L(0.5Vrms ≤ 1kΩ)	⊕

#### 2.2.7 VGA-in/VGA-out

1- Red	(0.7Vpp/75Ω)
2- Green	(0.7Vpp/75Ω)
3- Blue	(0.7Vpp/75Ω)
4-	
5-	
6- R	
7- G	

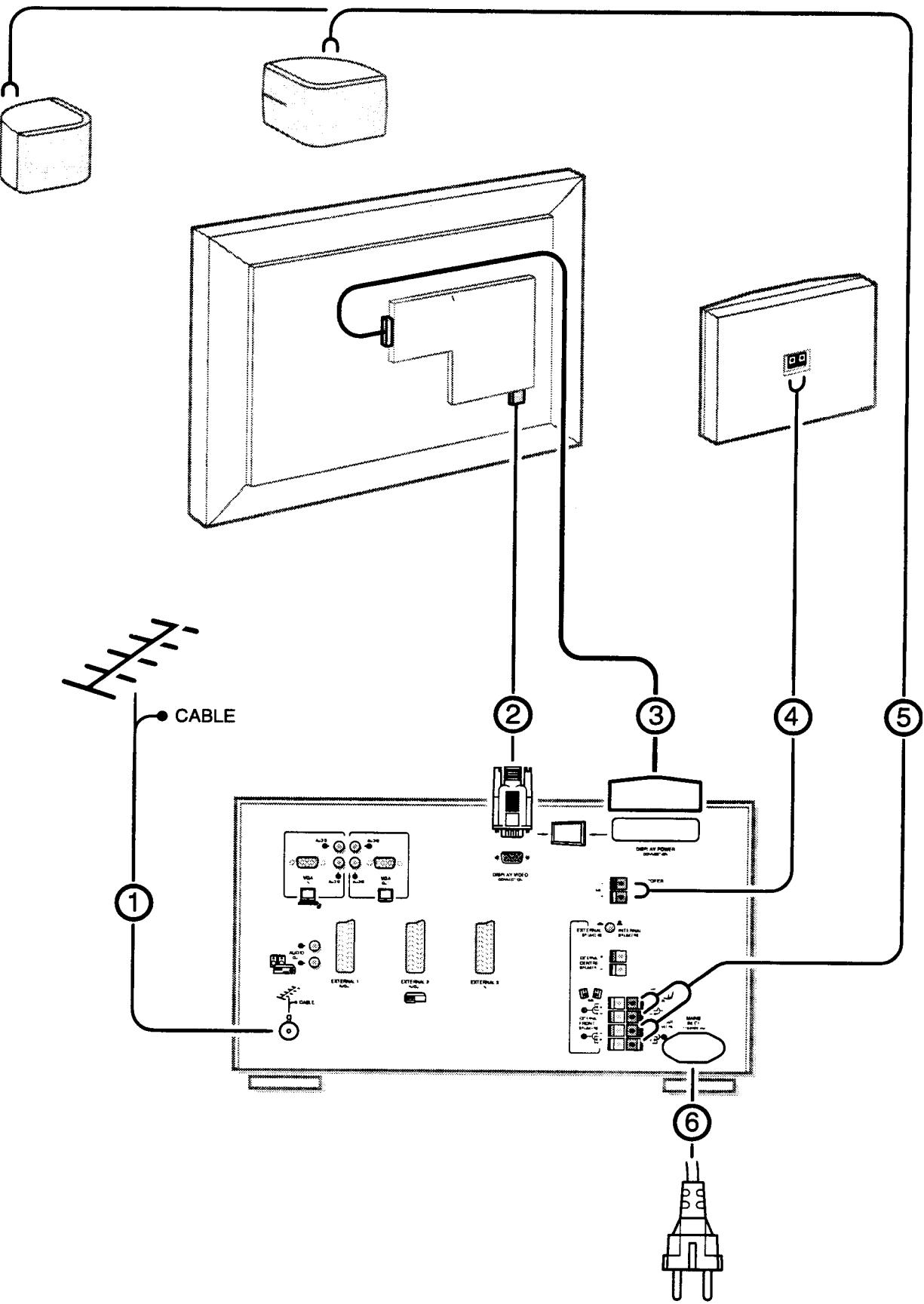


Fig. 2-2

### 3.1 Safety Instructions

If the mains switch is switched off, the set still has live voltages on the mains input filter, as this is positioned before the mains switch. When the mains switch is switched off, parts of the following panels: Pre-conditioner, Audio & Standby Supply and the Set & Display Supply are live. (all these panels are inside the e-box). This is due to the fact that the relays on the Pre-conditioner circuitry to de-activate all circuits behind it, is single-pole switched. The service-technician will be warned with a Safety warning sticker on the inner e-box.

It is not allowed to operate the FTV-set without glass plate. One function of this glass plate is to absorb Infrared Radiation. Without this glass plate the level of Infrared Radiation produced by the plasma display could damage your eyes.



1. Safety regulations require that during a repair:
  - The set should be connected to the mains via an isolating transformer (in this particular case a transformer of  $\geq 800$  VA);
  - Safety components, indicated by the symbol, see figure above, should be replaced by components identical to the original ones;
2. Safety regulations require that after a repair the set must be returned in its original condition.
  - Note:  
The wire trees should be routed correctly and fixed with the mounted cable clamps.
  - The insulation of the mains lead should be checked for external damage
  - The electrical DC resistance between the mains plug and the secondary side should be checked (only for sets which have a mains isolated power supply). This check can be done as follows:
    - unplug the mains cord and connect a wire between the two pins of the mains plug;
    - set the mains switch to the on position (keep the mains cord unplugged!);
    - measure the resistance value between the pins of the mains plug and the metal shielding of the tuner or the aerial connection on the set. The reading should be between  $4.5\text{ M}\Omega$  and  $12\text{ M}\Omega$ ;
    - switch off the FTV and remove the wire between the two pins of the mains plug

The cabinet should be checked for defects to avoid touching of any inner parts by the customer.

### 3.2 Warnings



#### ESD

All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD). Careless handling during repair can reduce life drastically. When repairing, make sure that you are connected with the same potential as the

mass of the set by a wristband with resistance. Keep components and tools also at this same potential.

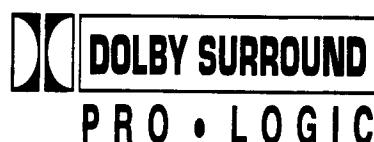
2. Available ESD protection equipment:
  - a. anti-static table mat, large 1200x650x1.25mm: 4822 466 10953
  - b. anti-static table mat, small 600x650x1.25mm: 4822 466 10958
  - c. anti-static wristband: 4822 395 10223
  - d. connection box (3 press stud connections,  $1\text{ M}\Omega$ ): 4822 320 11307
  - e. extension cable (2 m,  $2\text{ M}\Omega$ ; to connect wristband to connection box): 4822 320 11305
  - f. connecting cable (3 m,  $2\text{ M}\Omega$ ; to connect table mat to connection box): 4822 320 11306
  - g. earth cable ( $1\text{ M}\Omega$ ; to connect any product to mat or connection box): 4822 320 11308
  - h. complete kit ESD3 (combining all 6 prior products - small table mat): 4822 310 10671
  - i. wristband tester: 4822 344 13999
3. Never replace modules or other components while the unit is switched on.
4. When making settings, use plastic rather than metal tools. This will prevent any short circuits and the danger of a circuit becoming unstable

### 3.3 Notes

A glass plate is positioned before the plasma display. This glass plate can be cleaned with a slightly humid cloth. If due to circumstances there is some dirt between the glass plate and the plasma display panel it is recommended to do some maintenance by a qualified service employee only. Never disconnect the power display cable when the set is operating.

With DST no failures (error-codes) can be read, when set is in Service-mode.

If DST reacts with 'error 2', there is no communication between set and DST. Notice that IR-transmitter LED is positioned at right side of IR-receiver eye of the e-box. Take into account that receive-LED on DST is positioned not in the middle but at the left side. Point corresponding LEDs to each other. In case the amount of Infrared produced by the screen pollutes the communication, the set can be set in Standby-mode. Then still the error-messages can be retrieved.



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#### 4.1 General repair approach

As the product is rather complex for servicing, it has been decided to repair the set from the dealers' perception in an easy way. The dealer is expected to diagnose in high level functions, where the set-problem is located. This can be:

electronic box (e-box) and some mechanical parts (see figure 12-2)

electrical parts of display box (see figure 12-1):

- plasma display [FU]
- pdp-interface panel [FI]
- pdp-discharge panel [FD]
- led-display panel [FW]

connections, being (see figure 12-2):

- display video cable
- display power cable
- mains cord
- aerial cable

styling parts of display box (see figure 2-2)

The repair procedure will be explained step by step.

1. First the dealer does some nuisance check ups with the customer, either together with the customer by phone or by visiting the customer.
2. When the complaint is valid, the repair technicians of the dealer (2 persons) take as well the display-box as e-box to dealer's site. Use will be made of foam cushion and set will be transported to the dealer's site. Cabling will be left at Customer's home, if necessary. Dealer can order these cables separately. If the complaint has to do with a mechanical or styling part, this can be ordered and replaced at the Customer's home.
3. At the dealer's site the set is being diagnosed. The problem could be caused by one of the next parts/components:
  - internal e-box
  - pdp-interface-panel of display-box [FI]
  - pdp-discharge-panel of display-box [FD]
  - led-display panel of display-box [FW]
  - loudspeaker-assemblies
  - plasma display panel [FU]
  - one of the fans in the e-box
  - one of the cables (mains cord [6], aerial cable [1], display video cable [2], display power cable [3])
4. After diagnosis the dealer orders a spare part directly at the local service organization. See also paragraph 4.2.
5. The dealer repairs, and aligns black and white settings of the set if necessary, checks and returns the set to the customer.
6. Set will be re-installed at the Customer's home.

If the e-box is defective the dealer can order an inner e-box (so without styling); see paragraph 4.2.

Pack the defective e-box in the packaging of the new received e-box and sent it to your local service organization. This defective e-box should be accompanied with a copy of a repair form on which the failure description is stated. This information will be used as input for the Central Repair Workshop.

#### 4.2 Central Repair Procedure:

This set contains one or more printed wiring boards or assemblies, which will be repaired centrally via a 'central repair procedure'. These parts/assemblies are marked with a 'R' in the spare parts list (chapter 13). Contact your local service organization for a resent request. After confirmation a

replacement assembly will be sent to you. Send the defective assembly including a filled-in 'repair form' to your local service organization. The defective parts should be correctly packed inclusive ESD protection material. The original packing of the replacement part can be used for this purpose. The accompanying 'repair form' should contain all basic information such as:

- full name and address of the sender
- service code of part
- model and/or type number part/assembly
- full model number of the set
- serial number/production code of the set
- description of the failure including timing indication (immediate, after minutes warm-up up, sometimes)

For this purpose you can make use of a standard repair form: ordering code 4822 727 20133 (packing quantity 10 pieces)

For the plasma display a different procedure is valid. A special form accompanies the packaging of the new received panel. It has been agreed with the display supplier to provide them with this information.

#### 4.3 Repair instructions

Available service accessories : (for code numbers see the spare parts list)

- VGA interface block
- Dealer Service Tool (RC7150)
- Test pattern-software (floppy)
- Dealer stand
- Connecting cables (in case the connecting cables are left in the Customer's home)
  - Mains power cable
  - Display power cable
  - Display video cable

Workshop equipment to support the diagnosis:

PC (486 with Windows and with a true colour video card)  
PC-monitor that can handle 50 and 60 Hz frame frequencies.

Foam-cushion for protection, transportation  
Service-generator (e.g. PM5518), multi meter, oscilloscope

Torque screwdrivers 10, 15 and 20

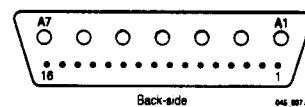


Figure 4-1

Connections	descriptions	Voltage
A1	GND Vs-Va	0 V
A2	Vs	< 185 Vdc
A3	GND Vs-Va	0 V
A4	Va	< 65 Vdc
A5	GND Vs-Va	0 V
A6	Vcc	< 5.25 Vdc

A7	GND Vcc	0 V
1	Vrs	< 2Vdc
2	Vra	< 2Vdc
3	Vrr	< 5Vdc
4	Vcc, sense	< 5.25 Vdc
5	Va, sense	< 65 Vdc
6	Vs, sense	< 185 Vdc
7	GND Sense	0V
8	V12	< 14 Vdc
9	GND V12	0 V
10	+5 Vstby	< 5.25 Vdc
11	C	< 30 Vp
12	GNDC	0 V
13	L	<30 Vp
14	GND L	0 V
15	R	< 30 Vp
16	GND R	0 V
17	reserve	< 30 Vdc

#### Check e-box:

The e-box can be checked in an easy way.

- Supply-part: See figure 4.1 of connector-socket of e-box, located at the back of the e-box. Remove display power cable and display video cable from e-box. (Note: without disconnecting the display video cable, the set will go in protection). Make with a wire a robust connection between connection-hole A6 (Vcc, 5 V) and connection-hole 3 (Vrr). Now you can measure:  
pin A2: 165 V (Vs) versus A1  
pin A4: 55 V (Va) versus A1  
pin A6: 5 V (Vcc) versus A7  
pin 8: 12 V (V12) versus shielding e-box  
pin 10: 5 V (5Vstby) versus shielding e-box  
Should this voltages be not available then exchange e-box by a new one

Processing-part: connect display video cable from e-box to VGA-monitor (ordering code 4822 263 21189). Use special VGA-interface block in series with this cable. (this block interrupts the signals 4 and 11 of the cable). If monitor does not give correct picture, exchange e-box. Take care the monitor can handle 50 and 60 Hz frame-frequencies

Additional repair instructions are given in the fault finding tree of figure 4-6.

#### 2. Check display-box: (place the display in a stand; ordering code 4822 462 11011).

- Check with working e-box (in order to supply the display) and with VGA-signal of a PC whether the FTV-display functions. (The start-up behaviour of DOS of a PC, gives a VGA 640x480 picture on the screen). If this functionality is not in order, do the following:  
Remove encasing board (this board covers some PWBs at the back of the display-box). (10 torque 10 screws)

#### 3. Check Pdp-discharge panel [FD]:

See layout FD-board (figure 4-2).

Measure at:

- FD1: Vs should be 175 V, versus GND FD172.10
- FD2: Va should be 60 V, versus GND FD172.10
- FD3: Vcc should be 5 V, versus GND FD177.3
- FD4: V12 should be 12 V, versus GND FD175.2
- FD5: V-fan should be between 5 and 12 V, versus GND FD175.2
- FD6: 5Vstby should be 5 V, versus GND FD175.2

#### 4. If voltage is missing check before and after display power cable connections itself. Also check whether the voltages Vs, Va and Vcc are still correct at the output connectors FD171 and FD173. See DC-supply diagram in chapter 5. If this is defective the pdp-discharge panel is defective and should be exchanged.

If Vrr is high however for a short while (measure with oscilloscope) or constant low, then the display is most likely defective. (check as above whether e-box itself is functioning well). In case of doubt please double check this, to avoid unnecessary transport costs

When the test voltages however are correct and also the fans operate (at top side of display box there are 4 fans), the adjacent panel must be checked. This is the pdp-interface panel.

#### 5. Check Pdp-interface panel [FI]:

The pdp-interface-panel is fixed via the D-sub socket (two 5 mm bolts to be unscrewed with a socket spanner) and some plastic holders. Remove the panel from the holders. Turn it 180 degrees and place it in the holders again. The solder side can be accessed now. In figure 4-3 the test points overview is showed together with wave forms.

Check first the supply-voltages. The GND connected to the shielding of the video display cable connection can be used as GND.

Before measuring, the set must be set in a default condition. The set will be placed in Service default Mode via the dealer remote. (See chapter 6.). A PAL-colour pattern signal is generated with a service generator on a frequency of 475.25 MHz.

The test points can be measured with a oscilloscope (see wave forms adjacent figure 4.4) and with a DC-voltmeter Results should be:

PD1: 5V

PD2..PD4: Red, green, Blue

PD5: Contrast Voltage. Will be typical 4.3 V

PD6: VsyncN

PD7: HsyncN

PD8 : RC5

PD9 : I2C SDA

PD10..PD12: Red, Green, Blue

PD13: I2C SCL

For the test points PD15 until PD38 following signal condition is required. The set must be set via the dealer remote in Service Alignment Mode (see chapter 6). Via menu-structure an internal test pattern can be activated. The picture content changes from black to white and vice versa in about 4 seconds. It can be checked now whether one or more of the 24 digital outputs (of Red, Green and Blue) function adequately dependent of colour loss or discontinuous pictures:

PD15..PD22: (digital outputs of Red ADC from most significant bit to the least significant bit)

PD23..PD30: (digital outputs of Green ADC from most significant bit to the least significant bit)

PD31..PD38: (digital outputs of Blue ADC from most significant bit to the least significant bit)

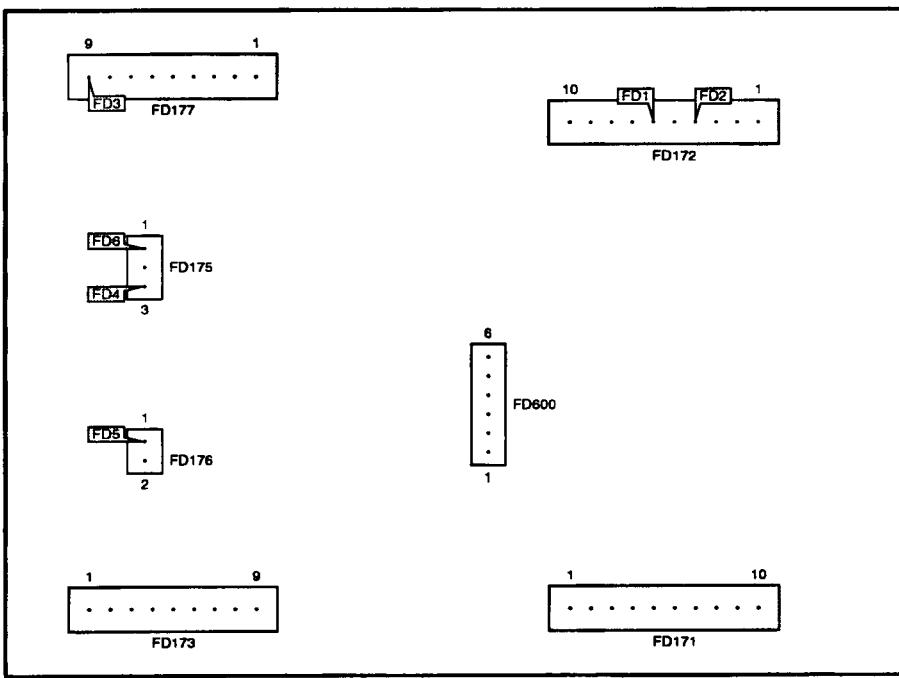
PD39: (DCLK)  
 PD40: BlankN  
 PD41: HsyncN  
 PD42: VsyncN

If test points do not match with the referring wave forms, the panel is defective and must be exchanged by a new one.

6. Check Led panel display [FW]: (see figure 4-4)  
Check availability of power supplies 5Vstby, Vcc. Check whether components 3301, 5300 or 5320 are interrupted. If one of the components is defective, exchange FW-panel. If absence 5Vstby is caused by pdp-discharge-panel or pdp-interface-panel check both panels. If otherwise the e-box must be exchanged. See Vdc-supply diagram (chapter 5)
7. Exchange the glass plate: (see figure 12-1)  
Remove front profile [1] by two torque-15 screws at bottom of display-box. Disassemble glass plate fixation at the top side of glass plate. Remove glass plate and exchange with a new one [2].
8. If the plasma display is defective exchange the plasma display. (see figure 12-1)
  - Remove front profile [1], glass plate fixation and glass plate [2]

- At the top middle of the display-box (front-side) 2 connectors should be pulled towards you. Disconnect those in order to make wiring loose from back profile [7]
- Remove back profile fixation from back cover by 8 torque-20 screws.  
Remove the emc-springs [9]
- Place back cover with plasma display with glass side on a foam-cushion.
- Remove back cover from plasma display by 8 torque-20 screws, also the 2 Z-shape copper springs at right top side (rear view)
- Write down serial number of plasma display and complaint-code on mentioned special form; see paragraph 4.2
- Assemble wooden plate (delivered with new display panel) with accompanied screws
- Pack defective panel in original packaging and return it.
- Assemble new plasma panel in reverse sequence (inclusive 2 two Z-shape springs) and check functioning display.

9. Exchange defective fan, loudspeaker assembly (see exploded view mechanics display-box, chapter 12)  
Indicated in the exploded views



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Figure 4-2

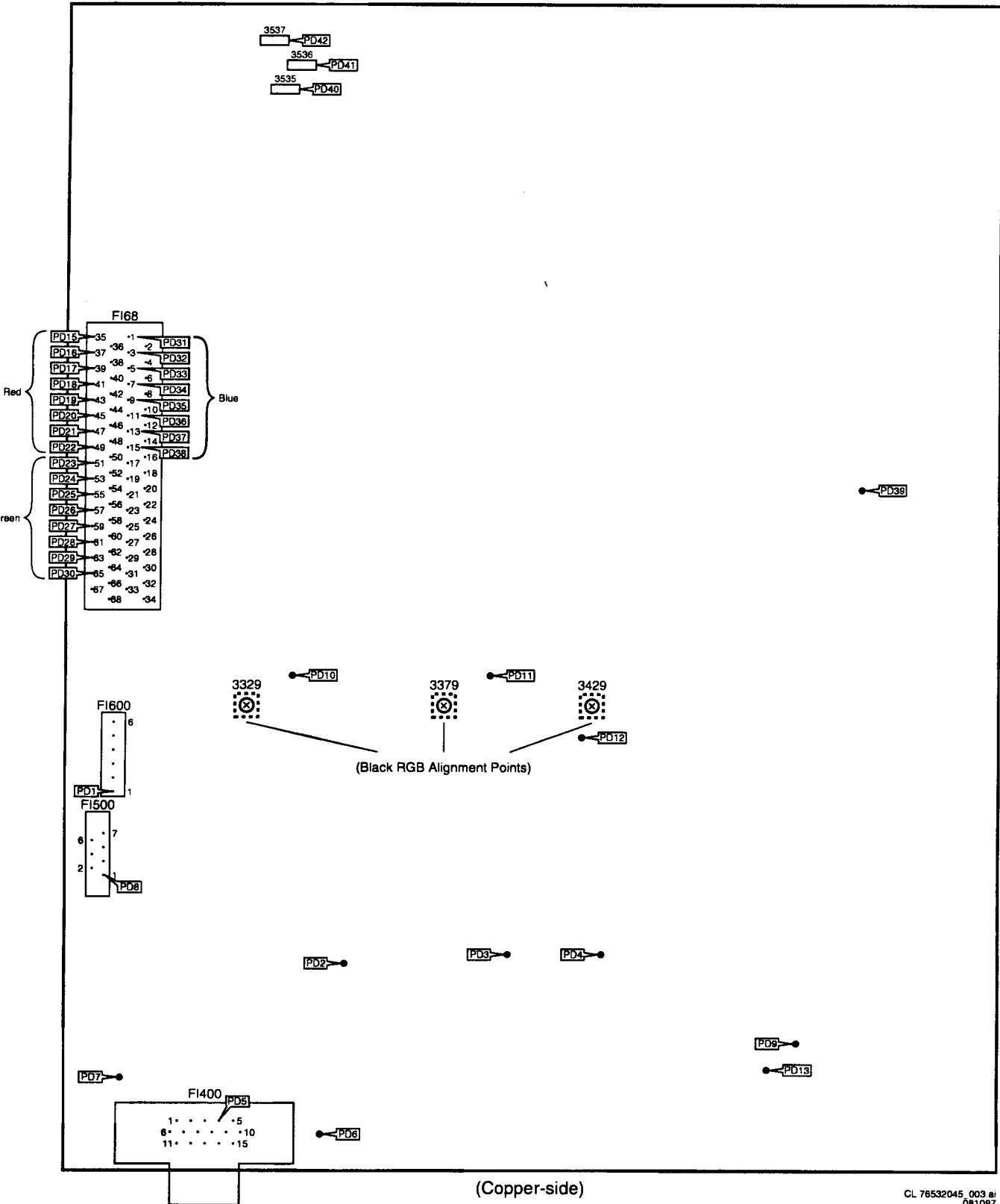
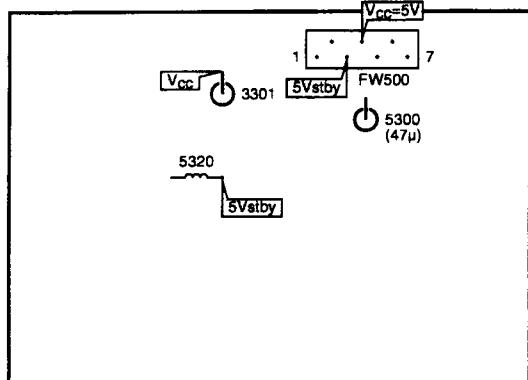


Figure 4-3



(Component-side)

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Figure 4-4

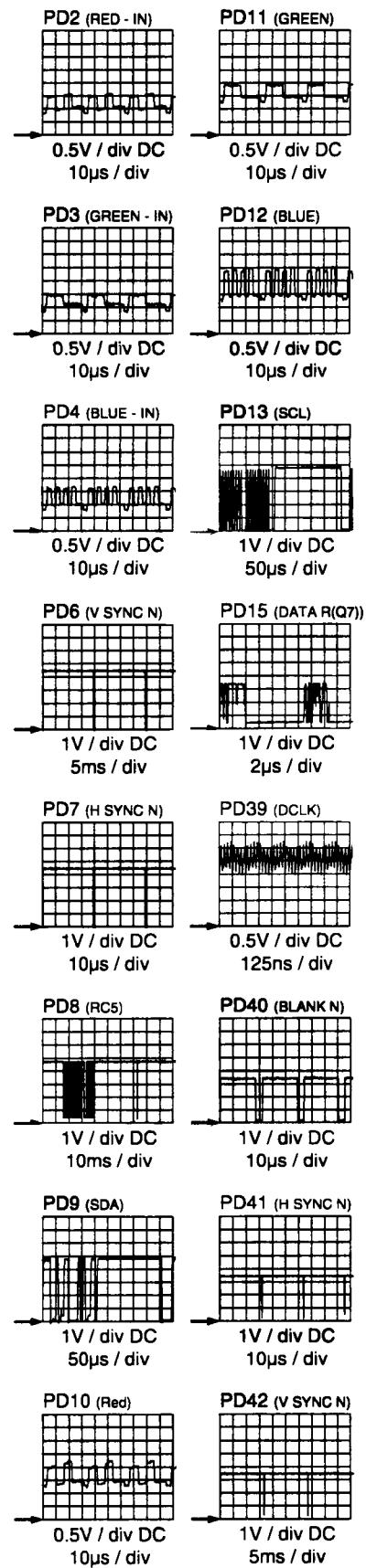
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Figure 4-5

## 4 Repair instructions

General remark: If errors occur always check with the help of the DC-supply diagram, the availability of the relevant DC-voltages.

FTV1.5E fault find tree v:\1\stline\_smntree\_1st, d.d. 3 nov 97

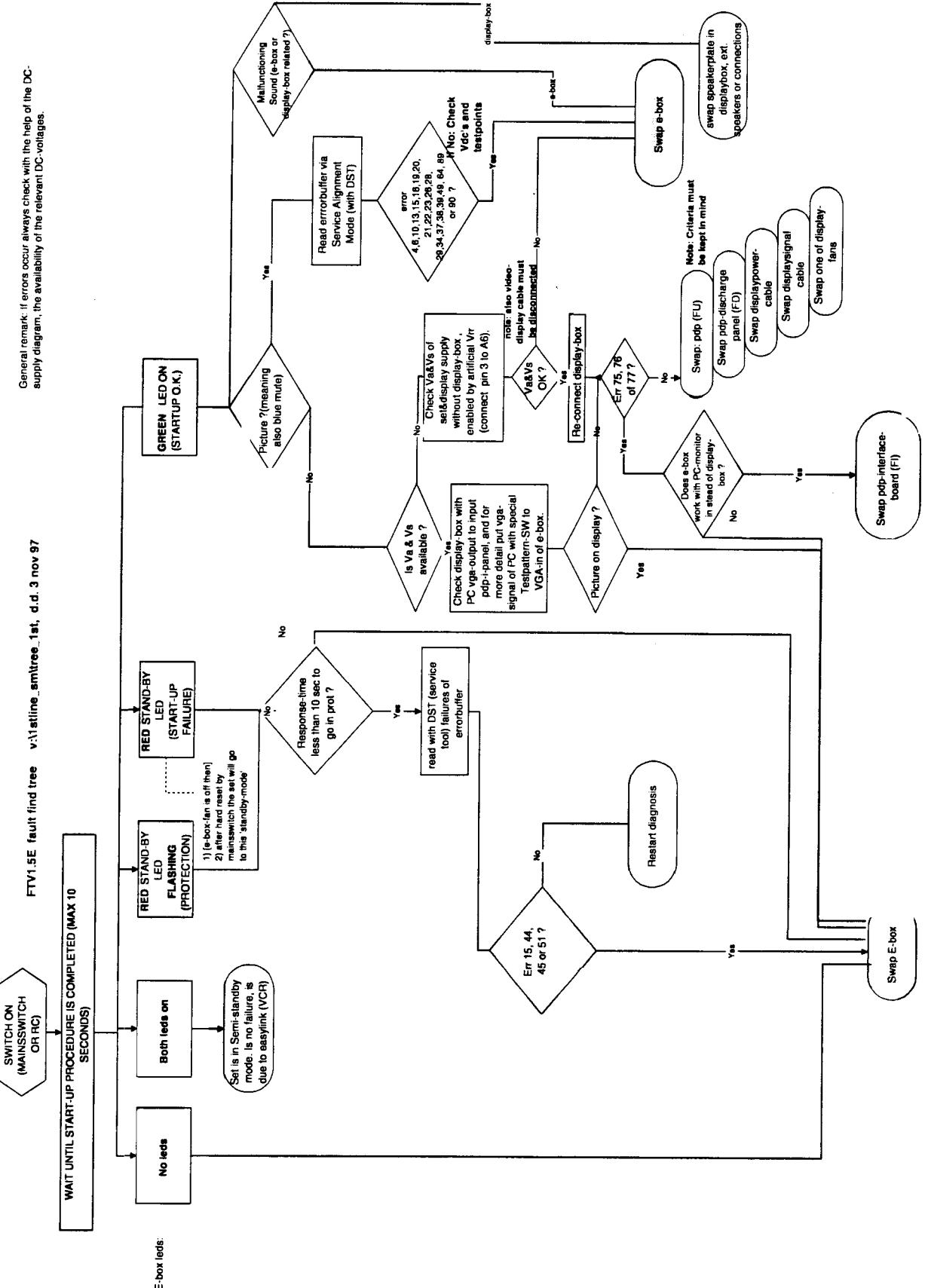
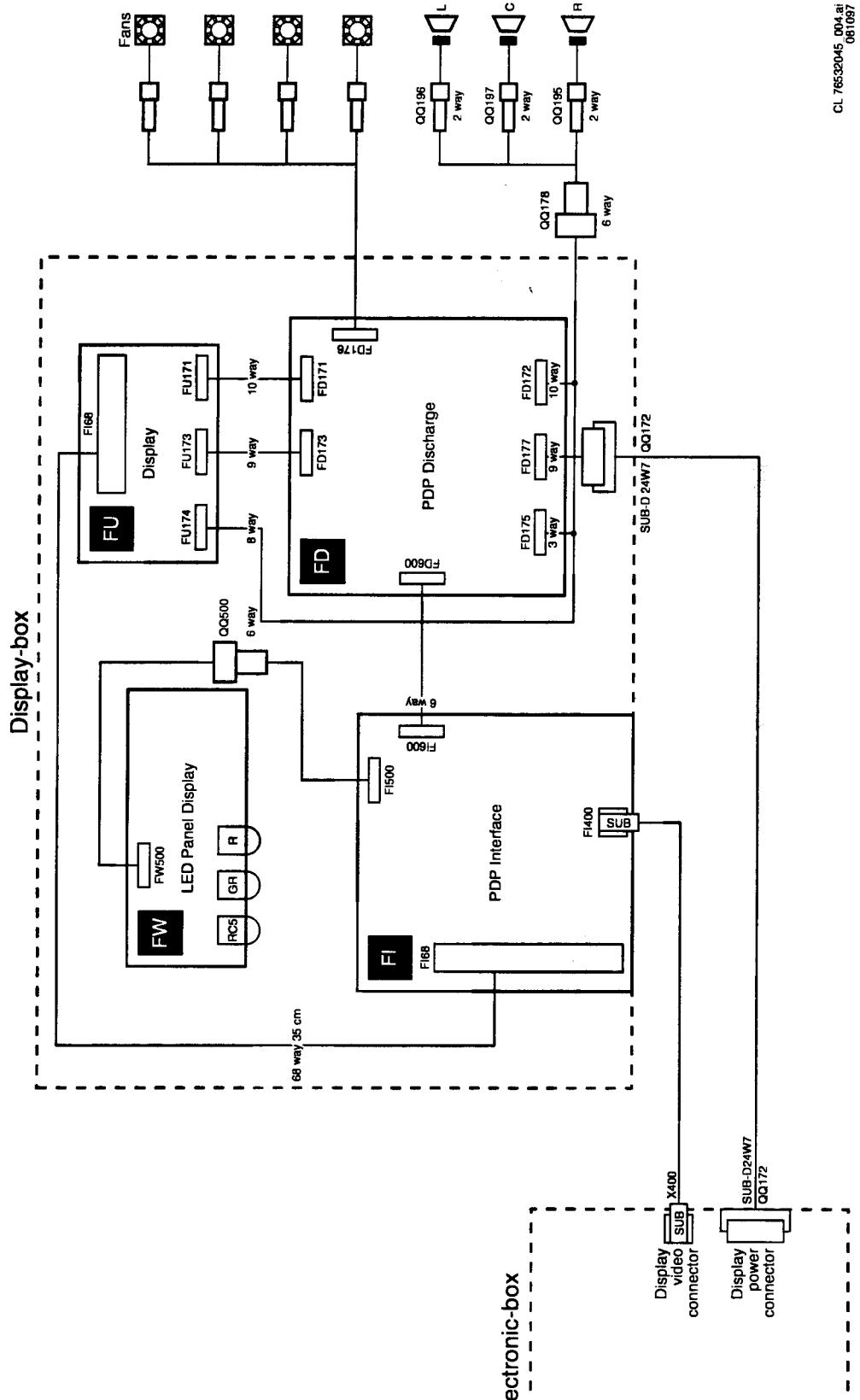


Figure 4-6

Connection diagram

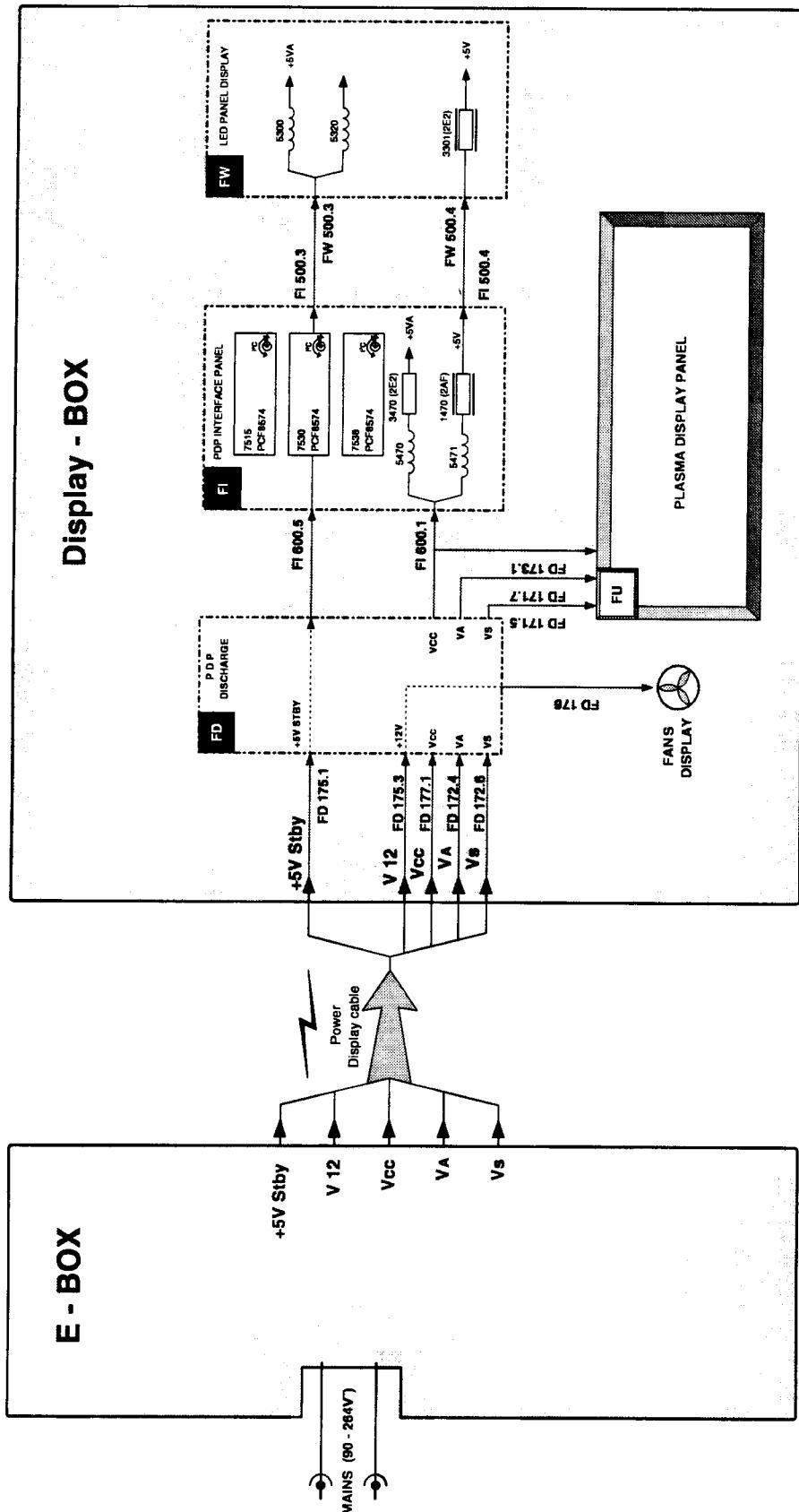


## FLAT-TV

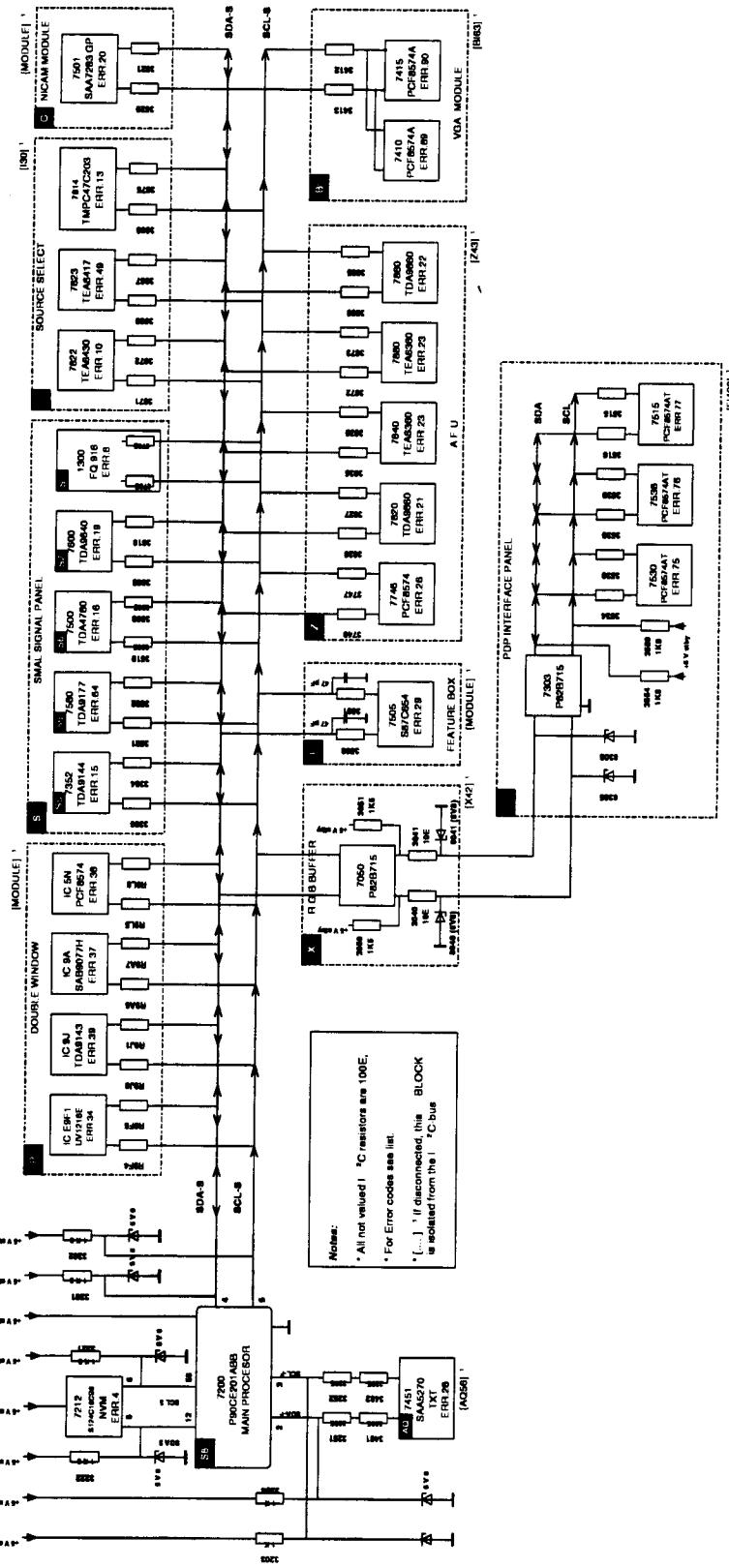
## DC SUPPLY VOLTAGE DIAGRAM

(limited)

## E - BOX



**FLAT-TV**  
I<sup>2</sup>C BUS - ICS



## 6.1 Service Hardware-tools

DST (Dealer Service Tool RC7150) For detailed explanation see paragraph 6.6.

In the main-software of the set a service-protocol is implemented.

By putting the set in a special mode, the software can detect whether ICs that are connected to the so-called I2C-bus operate adequately.

Via an infrared-transmitting led, located behind the cover of the e-box, at the right from the IR-receiver eye, information can be sent to the DST. The DST has a display on which the error codes can be displayed (see error table 6.4). If one of the codes 4, 6, 10, 13, 15, 16, 19, 20, 21, 22, 23, 26, 28, 29, 34, 37, 38, 39, 44, 45, 49, 51, 64, 89, 90 are displayed, the defect is e-box related. If code 75, 76 or 77 than the failure is display-box or e-box related.

PC-monitor.

This PC-monitor gives the possibility to test the e-box signal processing without display box. This monitor must be foreseen with a special VGA-interface block (ordering code 4822 263 21189) that interrupts pin 4 and 11 of VGA-cable. (4 = contrast down, 11=RC5). Take care that the connected monitor can handle 50 Hz and 60 Hz frame frequencies.

## 6.2 Service Software-tools

Service related Software-modes:

- SAM (Service Alignment Mode)

Push <align>-button of DST and input password "3140" and push <OK>-button.

The next data will be displayed:

Line (1) Date and version number SW

Line (2) Operating hours

Line (3) The error buffer-content {note: maximal 10 error}

xx1 xx2 xx3 xx4 xx5

xx6 xx7 xx8 xx9 x10

{First mentioned error (top left) is the last occurred error}

Line (4) Description defective module.

With 'Reset error buffer' the buffer can be erased.

With 'Functional test' the error check will be executed again.

With 'Alignments' a lot of settings can be made. (more details in chapter 'alignments' (see chapter 8)

The SAM can be de-activated by pushing the <menu>-button

- SDM (Service Default Mode) Push on <default>-button on dealer remote . Set is tuned in this mode on a frequency of 475.25 MHz, with pre-programmed brightness-, contrast-, colour saturation- and sound volume-level. Should the set be in blue mute due to the absence of signal, the blue-mute will be de-activated.

The SDM can be de-activated by switching the set to Standby. No other way.

Customer/Service related software-mode CSM (Customer Service Mode).

Push simultaneous for at least 4 seconds on a random button of the local keyboard and on the <mute>-button of the Remote Control hand set of the FTV set.

The next data will be displayed:

Line (1): Version: ..... (= implemented software version)

Line (2): Errors: ..... (= detected error codes)

Line (3): HW opt nr 01280 14353 14873 27468

Line (4): SW opt nr 00006 07955

Lines (5,6,7): Hidden Modes, in case active, it will be shown here, as Childlock, Timer on, Sleep timer on, Phantom.

This 'Customer Service Mode' (CSM) is a special service mode which can be activated and de-activated by the customer.

This CSM is a 'read only' mode, therefore the customer is unable to store other settings via this mode.

The customer de-activates the CSM by:

- selecting any button on the remote control handset
- switching the set to Standby and then switching on again
- switching the set off (mains switch) and then switching back on again

Pdp-test pattern. (internal in set)

Under SAM-menu, via Alignments-menu and General-menu the Pdp-test pattern can be activated. (slowly changing picture from full-black to full-white and vice versa). With this pattern the display and pdp-interface panel can be checked in an easy way. However the e-box must be functioning

- Test pattern-software. (external).

Via VGA-input of the e-box , the VGA-signal output of a PC could be connected. With the test pattern-software [ordering code 4822 901 10027], the functioning of the screen can be checked in more detail.

Additional information:

The test patterns are pictures that should be made visual with a viewer-program. The test patterns can be displayed with the program ACDSee.

This program needs a Windows-environment.

The video card driver of the PC must be positioned in VGA-mode, with true colour option (3x8 bits 640x480).

The dealer needs the ACDSee program in order to generate the patterns.

TV must be switched in <16:9>-mode.

After starting the ACDSee program, you see the following files on the screen:

- black (black.gif)
- red (red.gif)
- green (green.gif)
- blue (blue.gif)
- white (white.gif)
- white bar on black background in order to check 'contrast down'-signal functioning. [output of pdp-panel]. (white\_bar.gif)
- red, green, blue sawtooth (rgbsaw.jpg)

- Controlling ACDSee program

With left-button of mouse and <CNTL>-button of PC-keyboard you can select the files you want to activate. To show the patterns activate 'View'-line .

When showing pictures place cursor marker in the picture and push right hand mouse-button.

Via 'options', full-screen, page flip delay and 'Start Slideshow' must be chosen and saved. Under Control Panel of Windows the video card can be selected to 'true colour' and to the '640x480'-format. Only with these settings all grey levels of the pixels of display can be tested.

The ACDSee-program can run different pictures sequentially or apart.

## 6.3 Service Tips

- Tip how to check whether display-box functions, with partly functioning e-box . (meaning the power supply part)

The display-box is powered via e-box . The video signal input of the display-box is now coming from a PC.

When booting PC, it will start in DOS, with a certain VGA-output format (640h,400v/60 Hz). The rough functioning of display is proven then.

## 6.4 Error code table

Error	Device	Description	Item	Panel	Defective module indication in SAM	Exchange
0	no error		-	-	No errors	e-box
4	ST24C16B6	NVM EAROM 2048 bytes	7212	S8	Control	e-box
6	FQ916	Frontend	1300	S1	Frontend	e-box
10	TEA6430	Audiosignal switch	7822	I	Source Select	e-box
13	TMPC47C203	I/O processor	7814	I	Source Select	e-box
15	TDA9144	Video + sync processor	7352	S5	Video processing	e-box
16	TDA4780	Video controller	7500	S6	Video control	e-box
19	TDA9840	2SC Sound Decoder	7600	S2	Stereodecoder	e-box
20	SAA7283GP	Nicam Decoder	7501	G	Nicam Decoder	e-box
21	TDA9860	Audio processor	7820	Z	Audio feature Unit	e-box
22	TDA9860	Audio processor	7860	Z	Audio feature Unit	e-box
23	TEA6360	Equalizer-IC	7840 7880	Z	Audio feature Unit	e-box e-box
26	PCF8574P	I/O-expander for Source Select	7746	P	Audio Feature Unit	e-box
28	SAA5270	TXT processor	7451	AQ	Teletext	e-box
29	PCF83CE652 featurebox	FBX microprocessor	7505	F	Feature box	e-box
34	UV1216E	DW tuner	E9F1	P	Double Window	e-box
37	SAB9077H_dwi	PIPO (Picture In Picture Out)	IC9A	P	Double Window	e-box
38	PCF8574_dwi	I/O-expander for DW	IC9N	P	Double Window	e-box
39	TDA9143_dwi	Video + Sync processor for DW	IC9J	P	Double Window	e-box
44	Supply 5 V	Check TSA5512 (Frontend) SAA5270 UV1216E PCF83CE652	1300 7451 E9F1 7505	S1 AQ P F	+ 5V Supply error	e-box
45	Supply_8V	Check TEA6430 (I)	7822	I	+8V Supply error	e-box
49	TEA6417	Videosignal switch IC	7823	I	Source Select	e-box
51	I2C_slow_bus	Blocked I2c slow-bus (shorted SDA, SCL or SDA to SCL)	-	-	I2C bus blocked	e-box
64	TDA9177	LTP	7580	S6	SSP	e-box
75	PCF8574AT	I/O-expander for Pdp-interface	7530	FI	Pdp-interface	pdp-interface panel or e-box
76	PCF8574AT	I/O-expander for Pdp-interface	7538	FI	Pdp-interface	pdp-interface panel or e-box
77	PCF8574AT	I/O-expander for Pdp-interface	7515	FI	Pdp-interface	pdp-interface panel or e-box

89	PCF8574A	I/O-expander for VGA-module	7410	BI	VGA-module	e-box
90	PCF8574A	I/O-expander for VGA-module	7410	BI	VGA-module	e-box

Remark: When "ERROR 2" displayed on DST, this means that there is no communication from FTV to DST.

## 6.5 Possible occurring defects:

Flickering picture (no picture content, but just flickering grey field):

VGA-cable not proper connected

No picture (If more causes are mentioned the lines must be read as or's)

- set in black-mute and aerial connector not connected (press the OSD button on the remote control handset; is OSD present now, then the display panel is OK or switch on the SDM, is there noise on the screen now, then the display is OK)
- supply e-box defective (check Va, Vs, V12, V5, 5Vstby with Vrr connected to 5 V, pin A6 to pin 3)) (no OSD)
- display panel defective (no OSD)
- pdp-interface panel defective (no OSD)
- pdp-discharge panel defective (no OSD)
- e-box defective (e.g. VGA-module)

Noisy picture:

display is not sharp due to aerial signal (investigate your aerial signal, it could also help to mount a ferrite core (4822 526 10694) around aerial cable or VCR/TV coaxial cable.

Distorted picture:

- display shows row- and/or column failures, or an increasing amount of cell-defects (cause display)
- display shows colour defects (cause pdp-interface panel or e-box or display)
- display shows synchronisation-failures (cause pdp-interface panel, e-box, or display)
- display shows spots, affected area's (cause display)
- display shows burning effects. (cause misuse, excessive operating hours)
- display shows spots with colour differences. (when set is positioned on an altitude higher then 2000 meters, it could occur due to the technology of this display that the performance decreases. This effect can not damage the display.)

No Sound:

Ext. Loudspeaker-switch is placed in wrong setting  
Set is in 'external amplifier'- mode, surround mode set in 'prologic' and center mode in 'phantom'. In case the external amplifier is not switched on, then the set will not produce any sound in case the set receives just a stereo signal.

Or external amplifier must be switched on or center mode should be placed in normal

Set not controllable with local keyboard buttons e-box:

set is in Childlock-mode. De-active with RC, in features-menu.

Set does not respond on remote control:

- Batteries of remote control could be empty. Check whether set responds with IR-receiving eye on e-box. Door must be opened. If this works replace batteries.

Other electronic equipment can not be controlled or does not function adequately due to operating Flat-TV:

- Check whether other infrared-controlled equipment is disturbed by this FTV-set. In case of doubt check functionality other equipment, with FTV-set in reduced contrast-level setting or even in Standby. In case this helps, the cause is known. The Flat-TV produces a small amount of Infrared-radiation which can interfere with infrared-equipment. Vary the position of the other equipment to see if situation can be improved. (Only increasing distance or changing view-angle can help)

## 6.6 Software protection

The software protection is totally managed by the main microprocessor on the small signal panel and consists out of a continuous checking on the presence of the +5V2 and the +8V supply voltage and the continuous checking on the activity on the I2C bus. This checking is done by testing the communication between the microprocessor and a number of ICs which are connected to this supply voltage. In case one of these ICs do not respond, the protection-processing becomes active and the power supply will be switched to Standby.

Replace e-box.

## 6.7 +5V protection via main-processor

The main-processor controls via a number of ICs the presence of the +5V supply voltage on the SSP. This controls is realized via I2C. The following ICs are used for the check of the +5V supply voltage:

- TSA5512 (front-end), (error 6)
- SAA5270 (IVT), (error 28)
- Feature box, (error 29)
- UV1216E (DW), (error 34)

In case the above mentioned IC does not respond, the error code of that specific IC is stored in the error buffer together with error 44 (+5V error) and the main-processor switches the set to Standby.

Replace e-box.

## 6.8 +8V protection via the main-processor

The main-processor controls via a number of ICs the presence of the +8V supply voltage on the SSP. This controls is realized via I2C. The following ICs are used for the check of the +8V supply voltage:

- Source select, TEA6430, (error 10) In case the above mentioned IC does not respond, the error code of that specific IC is stored in the error buffer together with error 45 (+8V error) and the main-processor switches the set to Standby.

Replace e-box.

## 6.9 I<sup>2</sup>C protection (error 51)

The (slow) I<sup>2</sup>C bus is controlled at each I<sup>2</sup>C-command. To do this at every I<sup>2</sup>C command a defined start/stop condition is generated. In case this defined start/stop condition fails for a few times after each other, by then error 51 (I<sup>2</sup>C error) is placed in the error buffer and the power supply is switched to Standby. I<sup>2</sup>C-protection is generated in case the SDA is shorted to earth, in case the SCL is shorted to earth or in case the SDA and the SCL is shorted.

**Remark:** The (fast) I<sup>2</sup>C bus for teletext and the I<sup>2</sup>C bus to the NVM are not checked for protection matters

Replace e-box.

## 6.10 Detailed information about DST

### 6.10.1 Introduction

This paragraph will give more detailed information about the service modes and the Dealer Service Tool (DST) RC7150.

### 6.10.2 Installation features for the dealer

One of the innovative features of the Dealer Service Tool is the way in which it is programmed. A complete list of presets can simply be downloaded from the FTV1.5E into the Dealer Service Tool. To make this download possible, a two way communication link, the so called "dealer link", is set up between the RC7150 and the FTV1.5E. To establish this link, the FTV1.5E sets are equipped with an additional Infra Red transmitter LED and the RC7150 has an Infra Red receiver on board. The Dealer Link however only works on short distance, up to 10 cm or 4 inches. For explanation of the installation features of the DST, the directions for use of the DST are recommended (use code 4 for correct downloading).

### 6.10.3 Dealer Mode

Press the "DEALER" key on the DST to enter the Dealer Mode. In the dealer mode some settings can be changed in order to customize the set.

### 6.10.4 Diagnose features for the service

The FTV1.5E set can be put in the various service modes via the DST RC7150. (see paragraph 6.2)

### 6.10.5 Service Default Mode (SDM)

Specification of the SDM:

- Tuning frequency 475.25 MHz
- TV-system for BGML set to BG, for BGLL'I sets to LL'
- All picture settings at 50% (brightness, colour, contrast, HUE)
- All sound settings at 50% except volume at 25% (so bass, treble, balance at 50%, volume at 25%)
- All service-unfriendly modes are disabled (like sleep timer, child lock, automatic switch off, blue mute)

Entering the SDM:

- By the "DEFAULT" key on the DST while the set is in the normal operation mode.
- Exiting the SDM can only be done via the STANDBY command. By switching off-on the set with the mains switch the FTV1.5E will come up again in the SDM.

### 6.10.6 Service Alignment Mode (SAM)

Specification of the SAM:

- Software alignments (see chapter 8)
- Option settings (see chapter 8)
- Error buffer reading and erasing. The most recent error code is displayed on the top left side.
- Operating hours counter
- Software version

Entering the SAM:

- By the "ALIGN" key on the DST while the set is in the normal operation mode (or SDM). Enter the password "3140" and push <ok>-button

Exiting the SAM can be done via the MENU command or via switching off-on the set with the mains switch.

### 6.10.7 Diagnose Mode (only active during transmission of error codes and diagnose 99)

This mode is activated by the DIAGNOSE command on the DST for reading the error codes and erasing the error buffer by the DST even when the set is in protection and so there is no picture (assuming that the power supply and the control part are working). The diagnose Mode is only a temporarily mode (the set will go back to the previous mode), and can not be switched on permanently.

Note The diagnose mode can not be entered if the SAM is activated.

### 6.10.8 Error codes

#### Reading error codes from the error buffer

The error buffer can be read in 2 ways:

- On the screen via the Service Alignment Mode (SAM)  
In case picture is OK, the error buffer can be read the easiest via the SAM. In the main menu of the SAM the last 10 different error codes occurred are displayed. The most recent detected error code is displayed on the left side, so e.g.:

0 0 0 0 means no error codes present in the buffer

3 0 0 0 means one error code present in the buffer; error code 3

2 3 0 0 means two error codes present in the buffer; error code 2 is the most recent, error code 3 is detected before 2

- On the display of the DST

If an error has been detected by the FTV1.5E chassis, the set might go into protection. Without the presence of a picture the errors can be read by the DST, as long as the main-processor is still active (green LED continuous and red LED blinking fast (5 Hz); in case of red LED is blinking slow (1.25 Hz) there is a main-processor problem). To transmit the errors from the FTV to the DST:

1. Press the "DIAGNOSE" key (in all modes except the SAM)
2. Press "1" to view the last error detected.
3. Hold the DST 5 to 10 cm from the IR-transmitter led of the set (in the FTV1.5E this led is located at the right side of the IR-receiver eye).
4. Press the "OK" key.

The error is represented by a 2 digit number. The 2 digits on the DST are displayed sequentially, with a pause before it is repeated. The digit after the pause is the 1st digit.

If the display reads 4 - 7, the error code is 47. To read other error codes, press "DIAGNOSE" and one of the other digit keys.

**Note:**

- If the DST cannot communicate to the FTV1.5E in a proper way, ERROR 2 is shown in the display of the DST. Trying again by changing the DST position a little bit might often help.
- If the error buffer of FTV1.5E is empty, no errors are displayed by the DST. The display remains blank.

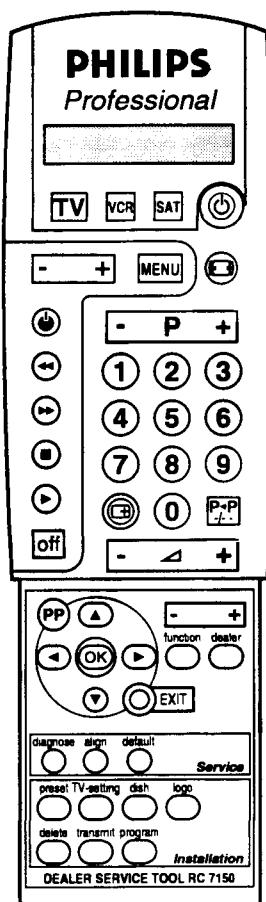
**Clearing the error buffer**

The error buffer can be cleared in 2 ways:

1. In the SAM by selecting the item RESET ERROR BUFFER in the main menu.
2. By the "DIAGNOSE 99" command of the DST (in all modes except the SAM). Press the DIAGNOSE key on the DST, followed by 9 and 9 and then <OK>.

**Error code table**

See paragraph 6.4



CL 46615002/017  
130794

## 8.1 Matching adjustments (e-box/display-box)

When should something be aligned?

If the display panel (8; figure 12-1) is exchanged, nothing. If pdp-interface panel or an e-box is exchanged [small signal panel, to be precise the TDA4780 must be matched to the pdp-interface panel], both white-drive as black reference must be re-aligned.

Black alignment is done by 3 potentiometers (R:3329, G:3379, B:3429) on the pdp-interface panel.

Conditions:

The black picture can be generated by a service generator.

Set must warm-up for 10 minutes

Contrast-level to maximum & brightness-level to level 30  
(in the middle)

Tint on 'cool'

Dynamic contrast 'off'

DNR 'off'.

The potentiometers first will be rotated to the left, then they will be adjusted accurately in such a way that no colour becomes visible. (So turn potentiometer from just colour, to no colour)

White-drive alignment will be settled via Service Alignment Mode. After selecting "white drive" the following values have to be entered:

	Cool	Normal	Warm
R	10	23	47
G	09	22	36
B	63	63	63

## 8.2 Set settings via Service Alignment Mode

Alignments in the Service Alignment Menu; General

1. Enter this mode:

Push <align>-button on the DST (RC7150), followed by password "3140" and <OK>-button.

2. Now the Service Menu is displayed on the screen. The next data becomes visible:

- Software date ('Date') and version ('Id') of the Eprom e.g. 08-10-97 and Id: 3104 317 00900
- Number of operating hours ('Operation Hours').
- Content of the error buffer ('Errors') (the most recent failure is represented at top left side, directly behind 'ERRORS' indication).
- The module that generated the defect. ('Defect Module'). (In case more failures are in buffer, then 'Unknown' will be displayed. In case no failures 'None').
- Menu item 'Reset Error Buffer'. Via the < → >-button the error buffer can be erased.
- Menu item 'Functional Test'. With the < → >-button all devices will be tested. Eventual defects will not be erased. The content re-appears when leaving 'Functional Test' again.
- Menu item 'Alignments'. With this the Alignments sub-menu will be activated.

The next settings can be selected:

'General'

- 'Adjustment of 'White Drive'
- 'Adjustment Soft Clipper'
- 'Adjust 'Peak White Limiter'
- 'Input Level Stereo Decoder'
- 'Stereo Channel Separation'

- 'Luminance Delays'
- 'PDP Test Pattern'.

'Options'

Set initialisation-codes of set via text

'Option number':

All options together, expressed in two long numbers. The original factory setting can be found at the back of the display box as well at the back of the e-box.

'Store':

Store of all alignments.

### 8.2.1 Detailed explanation sub-menus:

#### General

- When all alignments have been performed, 'STORE' must be activated to freeze value in permanent non volatile memory
- When option codes have been changed and stored, the mains switch of the set must be switched off and on to activate new configuration. (when switched off/on by Standby-command, the new option codes will not be read by main processor and the set will not operate as wished)
- When an empty NVM (non volatile memory) is detected, all settings will get pre-programmed factory default settings.
- In 'white-drive'-submenus a built in white field test pattern is available. Via 'TEST PATTERN ON/OFF' the pattern can be activated. The pattern only appears after selection specific white-D alignment.
- 'Adjust Soft Clipper': For the 'Soft Clipper' the default-value 63 can be set.
- 'Adjust Peak White Limiter': For the 'Peak White Limiter' the default-value 35 can be set.
- 'Input Level Stereo Decoder': Value between -4 and 5. Default: 0
- 'Stereo Channel Separation': Value between -24 and 25. Default: -4
- 'Luminance delay': With the "Luminance delay" alignments the luminance-information and the chrominance-information can be matched in time.
- The PAL-alignment is only active with PAL-signals and should be aligned with PAL-signals. (default: 10)
- The SECAM alignment is only active with SECAM signals and should be aligned with SECAM signals. (default: 11)
- The BYPASS alignment is only active with NTSC signals, when COMB-filter is on or with PALplus signals. This alignment can only be executed with this signals. (if the alignment for PALplus is correct, it is automatically also correct for NTSC with combfilter on and vice versa). (default: 9).
- As with other alignments, the changed settings should be followed by a 'STORE'-command.

#### Option menu

The options are divided in groups. Dependent of the hardware in the set, a certain configuration can be made. As this set only has limited configurations it is better to enter the HW-option number and SW-number. In this codes all information is covered. The chosen option code will lead to functions indicated with =>.

Menu name	Subjects	Options	Physically in the set
TV Systems	Frontend Type	=>FQ916(D)ME FQ916MR FV916MG FQ936D FS988 Chinese Tuner FQ944D	Select frontend type (type number is on the frontend)
Stereo Decoder	Nicam Type	Not Available BG or I BG and I =>Eco Nicam	No Nicam Nicam with 2 IC's and 1 input filter Nicam with 2 IC's and 2 input filters Nicam with 1 IC
	2 CS	=>Yes No	TDA9840 present on SSP TDA9840 not present on SSP
	Global	Yes =>No	Global sound decoder present Global sound decoder not present
Double Window	DW Available	=>Yes No	DW module present DW module not present
	DW Version	=>Euro USA	European DW module USA DW-module)
	PIP	Yes =>No	
	Mosaic	=>Yes No	
Teletext	TXT	Not available 128 Kb =>512 Kb(400p) 1 Mb (800p)	- 128 kB teletext memory 512 kB teletext memory (1x514256) 1 MB teletext memory (2x514256)
Communication	ESI	Yes =>No	
	EACEM	=>Yes No	
	Easylink	=>Yes No	
Video Repro	Frame	Digital Scan =>Natural Motion 100/120 Hz 50/60 Hz	Full Feature - box present Full Feature - box present + extra HW Eco feature box present No feature box present
	Combfilter	Not Present	No Comb filter present

Menu name	Subjects	Options	Physically in the set
		=>SAA4961	Comb filter with SAA4961
		MC 141625	Comb filter with MC 141625
	Dynamic Contrast	=>Yes No	Smartic present Smartic not present
	Digital Panorama	=>Yes No	Panic present Panic not present
	Auto Format FBX	=>Yes No	algoritm activated algoritm not activated
Source Selection	SS Type	=>Euro AV3	Single-sided EURO I/O panel
	Euro AV3	None =>Normal	No 3rd EURO connector (only with EURO I/O) 3rd EURO connector present
Audio Repro	Basic		TDA9860 present on SSP
	Equalizer		AFU panel without Dolby
	=>Eq. + Dolby		AFU panel with Dolby
Digital Output	=>No		no digital output present
	Yes		digital output present (NICAM also present)

**'Option number menu'**

For FTV1.5E there are only 2 sets of settings valid:

**Setting /12 models:**

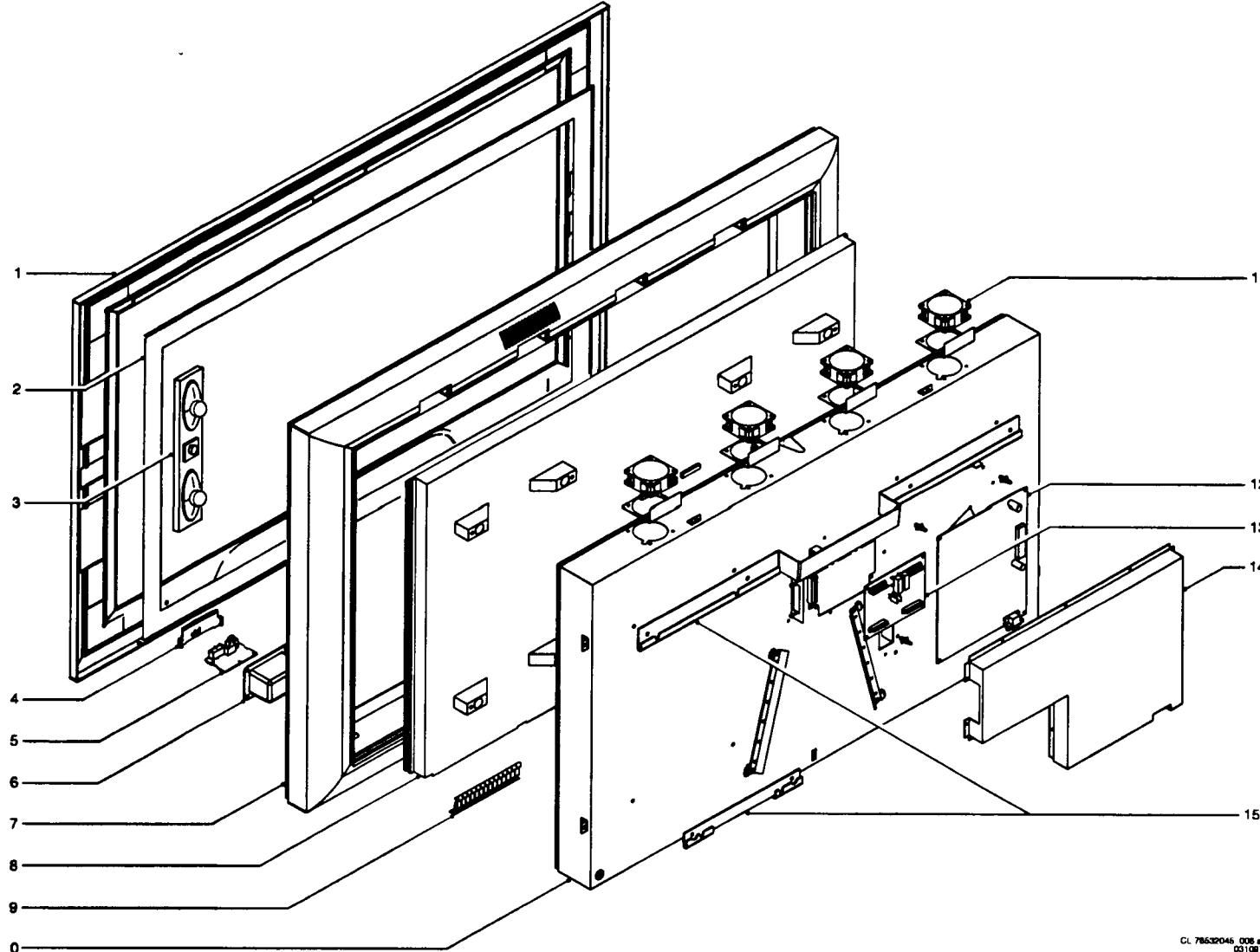
HW opt. 01280 14353 14783 27468

SW opt. 00006 07955

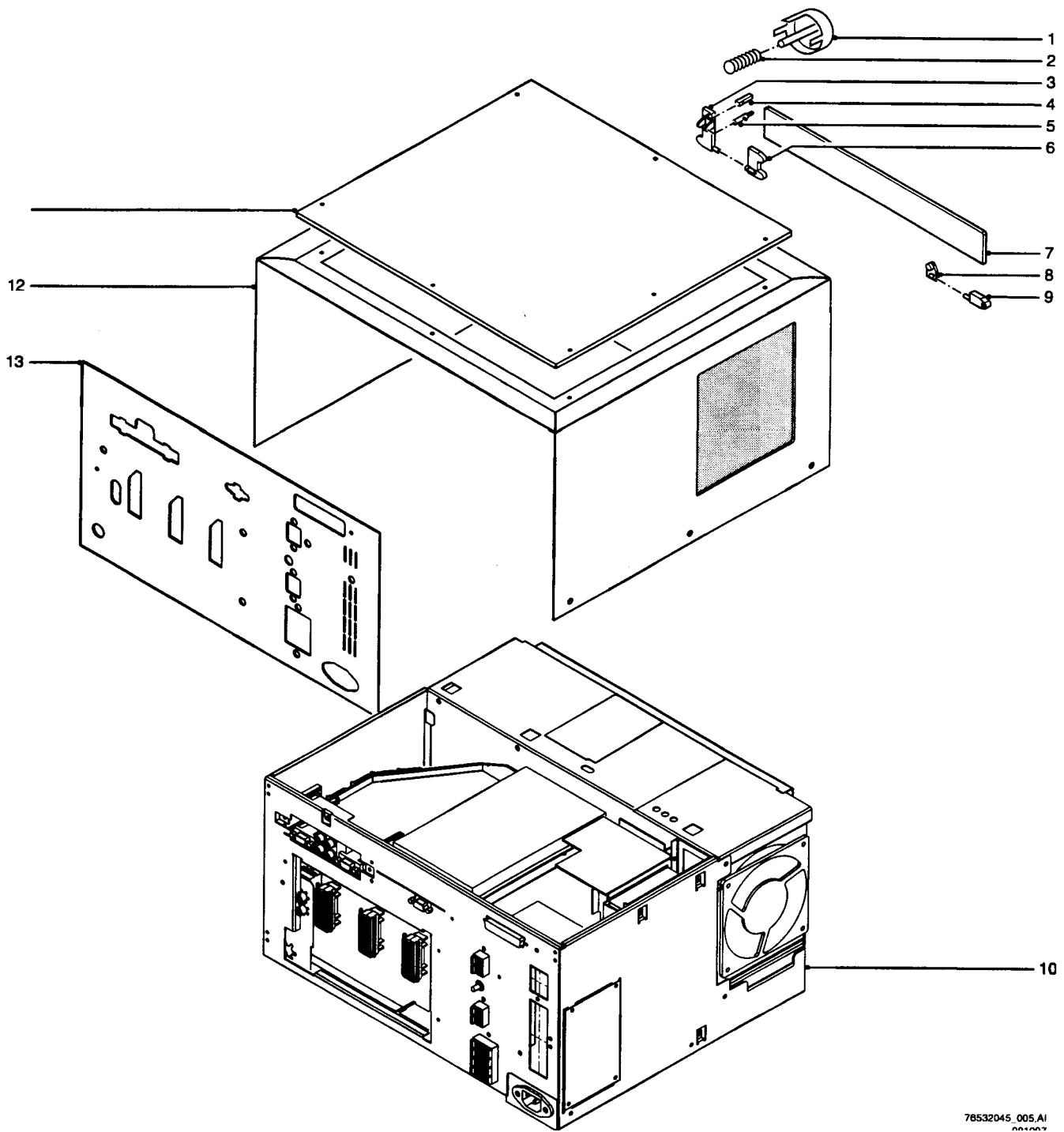
**Setting /19 models:**

HW opt. 01281 14353 14783 27468

SW opt. 00006 07955



**Figure 12- Display box**



**Figure 12-2; E-box**

76532045\_005.AI  
001007

## Exploded view display-box

1	4822 460 11103	Front Profile assy painted
2	4822 450 10397	Glass plate
3	4822 240 10253	Speaker plate FTV
4	4822 381 11912	Led lens
5	4822 212 11454	Led Panel Display
6	4822 441 12052	Led panel housing
7	4822 460 11104	Back profile assy painted
8(R)	4822 135 00146	Colour Plasma Display FPP42C10660UC- D1
9	4822 492 11493	EMC Spring short
	4822 492 11492	EMC Spring long
	4822 402 10854	EMC Spring Z-shape
10	4822 442 01092	Back cover assy
11	4822 361 10689	Fan assy display
12(R)	4822 212 11459	Pdp Interface panel
13(R)	4822 212 11456	Pdp Discharge Panel
	4822 402 10853	Bracket fix glass plate

## Exploded View E-box

1	4822 410 11401	Mains Knob
2	4822 492 52423	Spring Mains knob
3	4822 535 10507	Pivot push side
4	4822 417 50289	Locking Mechanism
5	4822 529 10305	Shock absorber air
6	4822 535 10506	Hinge push side
7	4822 443 10816	Door assy painted
8	4822 535 10508	Hinge
9	4822 535 10509	Pivot
10(R)	4822 310 11105	Inner E-box-/12
	4822 310 11106	Inner E-box-/18
11	4822 442 01093	Top Cover
12	4822 441 12051	Housing E-box
13	4822 442 01094	I/O cover E-box

## Connecting material

1	4822 320 11091	Coaxial cable (absorption)
2	4822 320 12135	Display video cable (VGA-cable 3 meter)
3	4822 321 11355	Display power cable
6	4822 321 11356	Mains cord euro

## Other parts

4822 410 63802	Knob loudspeaker On/Off
4822 526 10694	Ferrite core
4822 526 10695	Ferrite Core split
4822 219 10363	Remote Control RC8106/01
4822 462 10981	Spacer for display box (wall)
4822 445 10693	Loudspeaker box FB505 30W/6 ohm
4822 445 10692	Subwoofer box assy

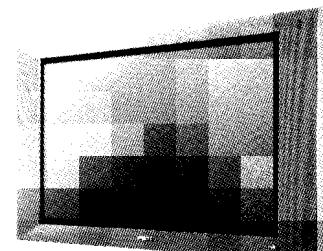
## Service accessories

4822 462 11011	Dealer Stand
4822 218 21232	DST RC7150
4822 263 50216	VGA/MAC plug adapter
4822 462 10982	Foot E-box
4822 263 21189	VGA interface block
4822 901 10027	Test Software
4822 900 11192	Set software

# Service

# Service

# Service



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# Service Manual

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# PHILIPS

# 1. Technical specifications

## 1.1 Technical data D-box

Mains voltage	: 85 - 264Vac
	: 50Hz - 60Hz
Power dissipation	: 400W
Stand-by dissipation	: < 1W

## 1.2 Connection facilities

### 1.2.1 Specification of the terminal sockets

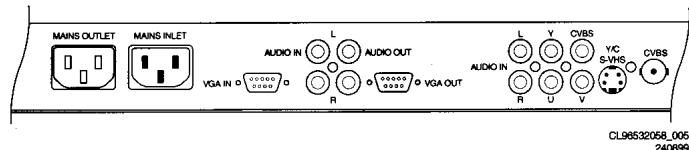


Figure 1-1

#### VGA-in

1 - R	(0.7Vpp 75Ω)
2 - G	(0.7Vpp 75Ω)
3 - B	(0.7Vpp 75Ω)
4 - Reserved	
5 - Bus-gnd	
6 - R-gnd	
7 - G-gnd	
8 - B-gnd	
9 - RC5	
10- GND	
11- Config_Ident	
12- Bus1 (TxD/ Rxd or SDA)	
13- Hsync	
14- Vsync	
15- Bus2 (TxD/ RxD or SDA)	

#### VGA-out

1 - R	(0.7Vpp 75Ω)
-------	--------------

- 2 - G (0.7Vpp 75Ω)
- 3 - B (0.7Vpp 75Ω)
- 4 - Reserved
- 5 - gnd
- 6 - R-gnd
- 7 - G-gnd
- 8 - B-gnd
- 9 - Reserved
- 10- GND
- 11- Reserved
- 12- Reserved
- 13- Hsync
- 14- Vsync
- 15- Reserved

#### Audio VGA-in

- Cinch Audio L(0.5Vrms >= 10kΩ)
- Cinch Audio R(0.5Vrms >= 10kΩ)

#### Audio VGA-out

- Cinch Audio L(0.5Vrms >= 1kΩ)
- Cinch Audio R(0.5Vrms >= 1kΩ)

#### SVHS

1 - GND	
2 - GND	
3 - Y	(1Vpp / 75Ω)
4 - C	(0.3Vpp / 75Ω )

#### Audio\_in:

- Cinch Audio L (0.5Vrms >= 10kΩ)
- Cinch Audio R (0.5Vrms >= 10kΩ)

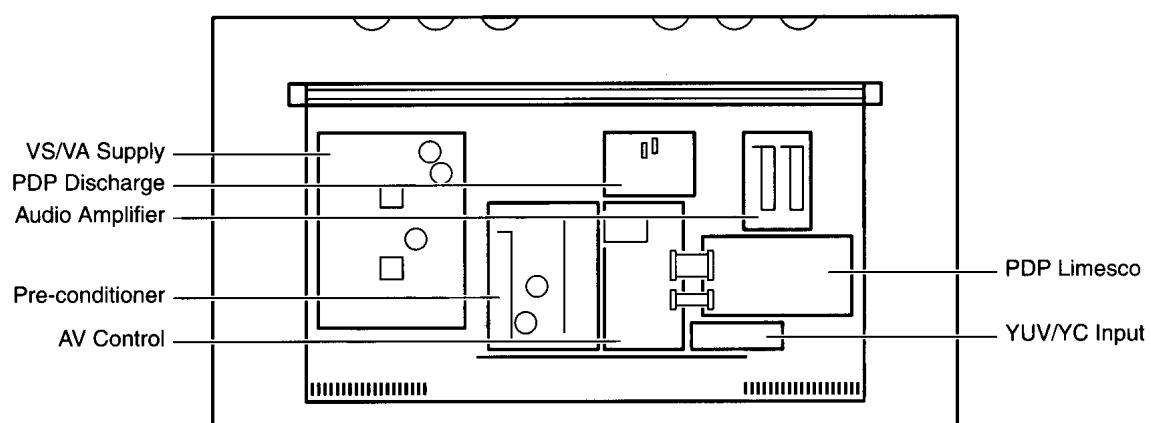
#### CVBS

- BNC - CVBS (1Vpp / 75Ω)

#### YUV

- Y	(1Vpp / 75Ω )
3 - U	(1Vpp / 75Ω )
4 - V	(1Vpp / 75Ω )

## 1.3 Chassis overview



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120899

Figure 1-2

## 2. Safety instructions, warnings and notes

### 2.1 Safety instructions

It is not allowed to operate the FTV-set without glass plate. One function of this glass plate is to absorb Infrared Radiation. Without this glass plate the level of Infrared Radiation produced by the plasma display could damage your eyes.

1. Safety regulations require that during a repair:
  - the set should be connected to the mains via an isolating transformer (in this particular case a transformer of  $\geq 800$  VA);
  - safety components, indicated by the symbol , should be replaced by components identical to the original ones;
2. Safety regulations require that after a repair the set must be returned in its original condition. In particular attention should be paid to the following points.
  - Note: The wire trees should be routed correctly and fixed with the mounted cable clamps.
  - The insulation of the mains lead should be checked for external damage.
  - The electrical DC resistance between the mains plug and the secondary side should be checked (only for sets that have a mains isolated power supply). This check can be done as follows:
    - unplug the mains cord and connect a wire between the two pins of the mains plug;
    - set the mains switch to the on position (keep the mains cord unplugged!);
    - measure the resistance value between the pins of the mains plug and the metal shielding of the tuner or the aerial connection on the set. The reading should be between  $4.5\text{ M}\Omega$  and  $12\text{ M}\Omega$ ;
    - switch off the TV and remove the wire between the two pins of the mains plug.
  - The cabinet should be checked for defects to avoid touching of any inner parts by the customer.

4. If DST reacts with 'error 2', there is no communication between set and DST. Note that IR-transmitter LED is positioned at right side of IR-receiver eye of the E-box. Take into account that receiver-LED on DST is positioned not in the middle but at the left side. Point corresponding LED's to each other. In case the amount of Infrared produced by the screen pollutes the communication, the set can be set in Standby-mode. Then still the error-messages can be retrieved.

### 2.2 Warnings

#### 1. ESD

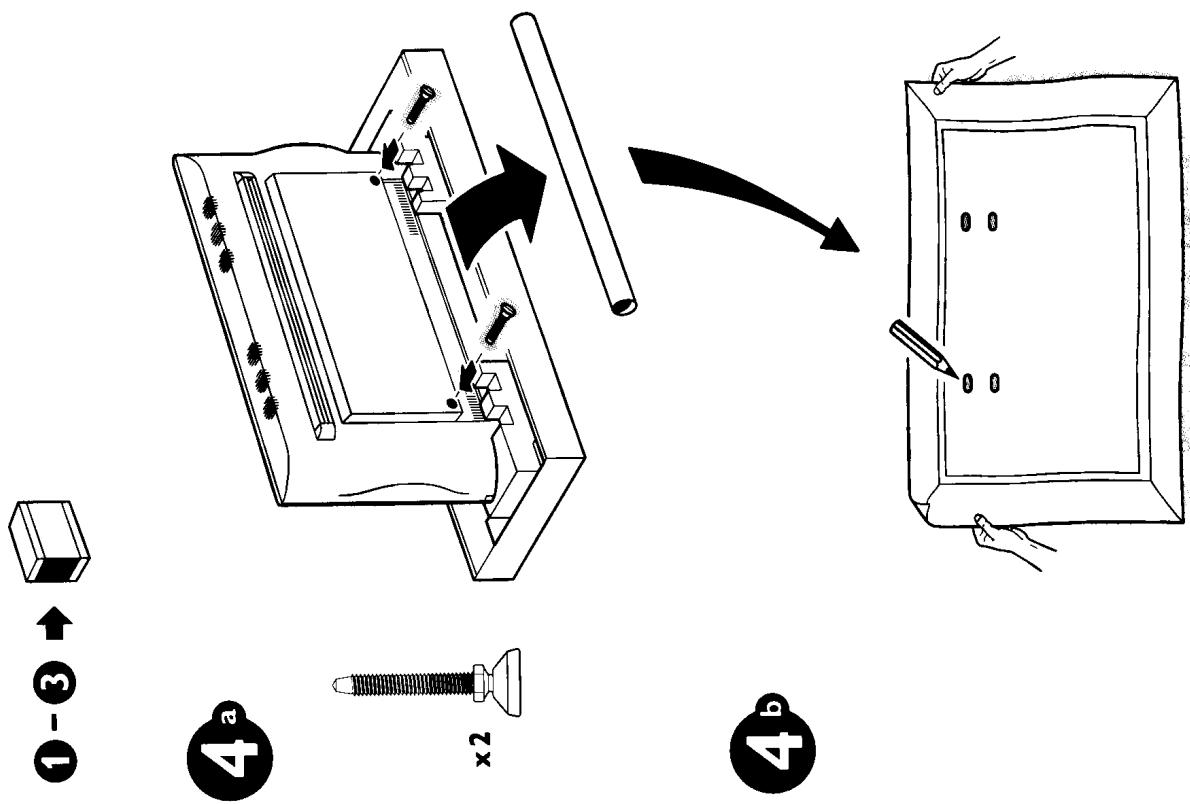
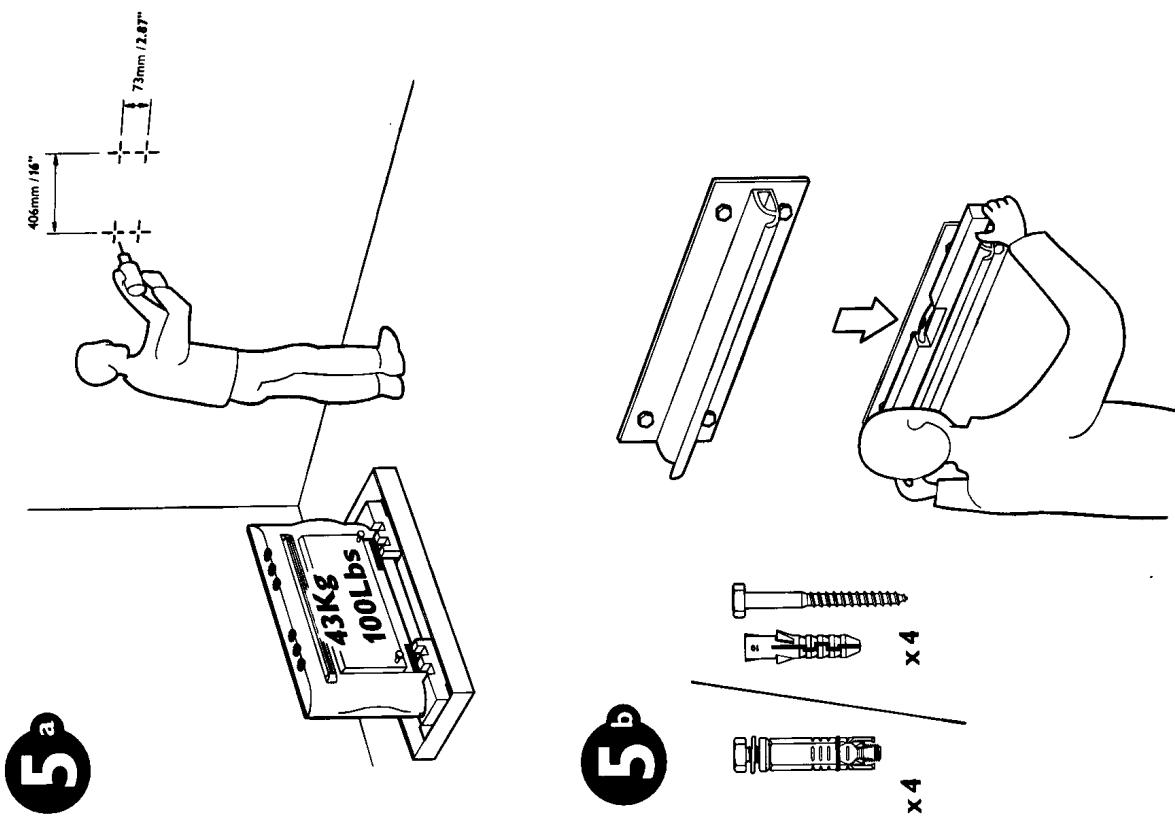
All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD ). Careless handling during repair can reduce life drastically. When repairing, make sure that you are connected with the same potential as the mass of the set by a wristband with resistance. Keep components and tools also at this same potential.

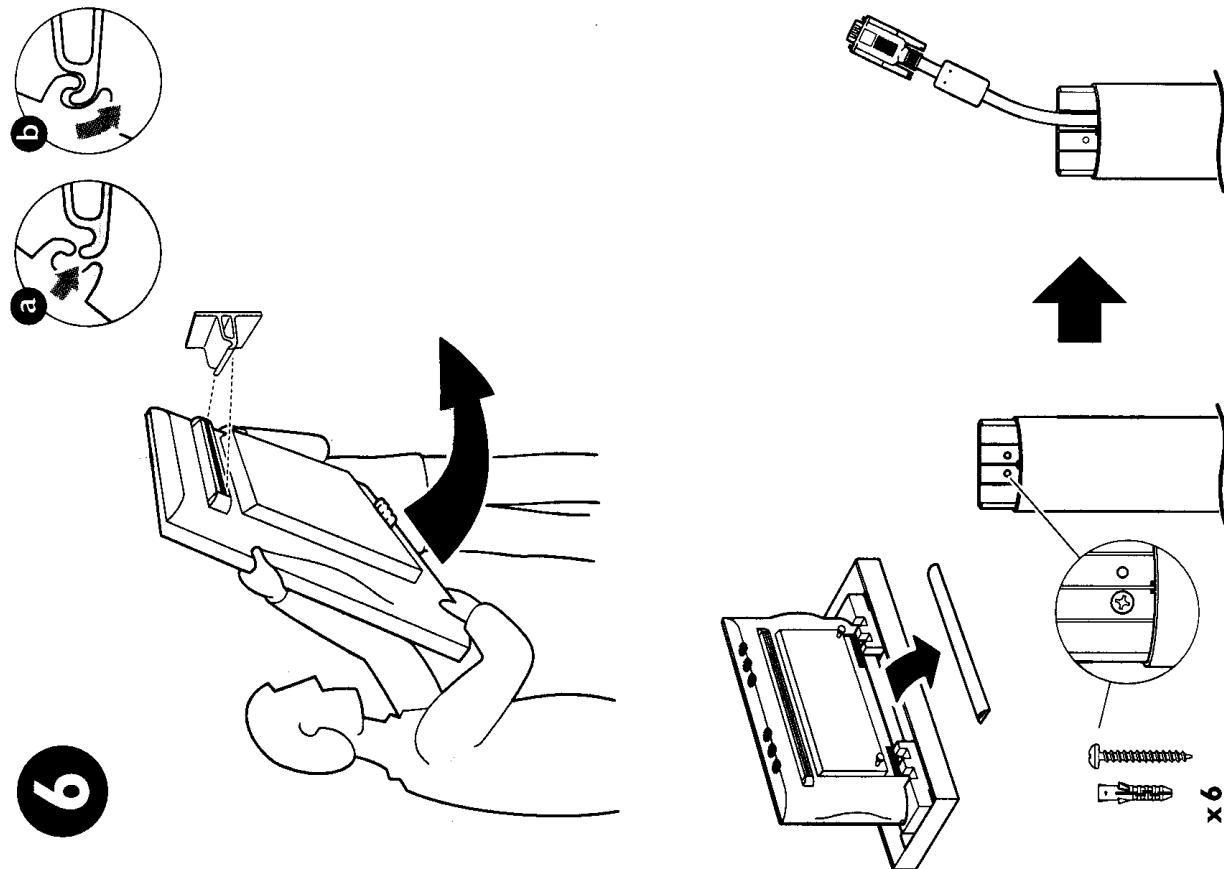
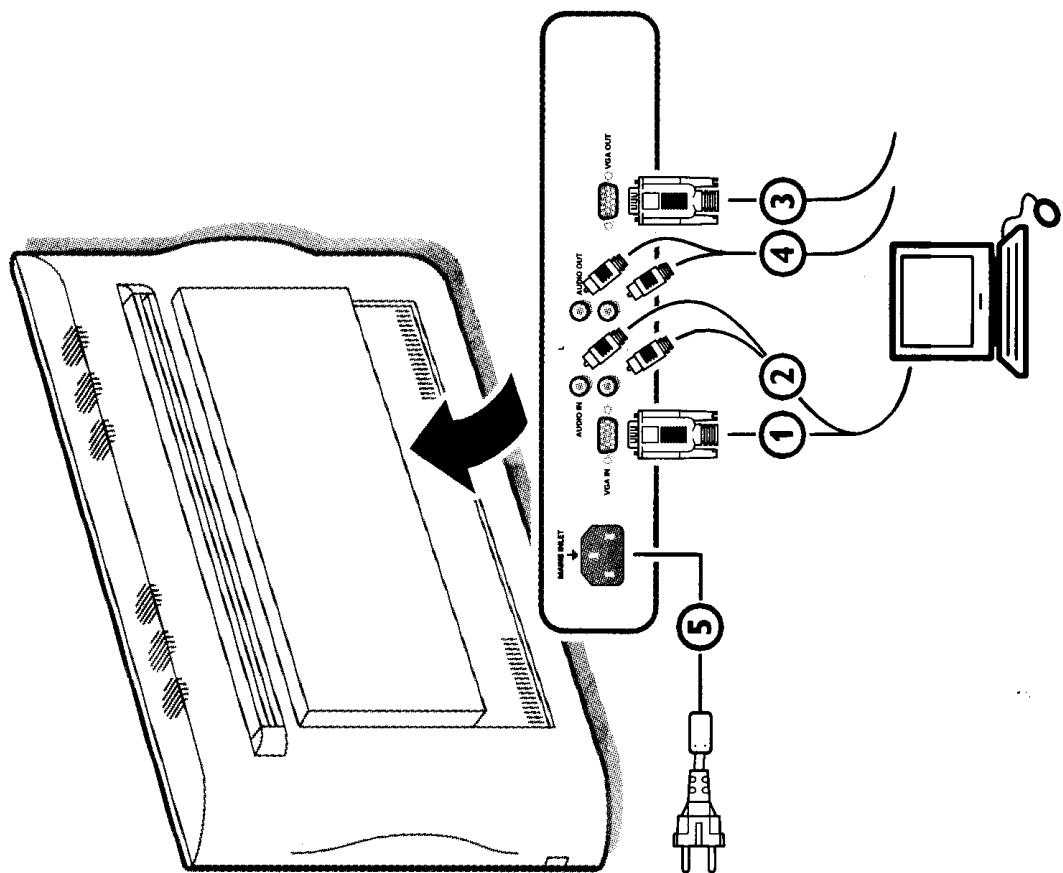
1. Available ESD protection equipment:
  - complete kit ESD3 (combining all 6 prior products - small table mat) 4822 310 10671
  - wristband tester 4822 344 13999
2. Never replace modules or other components while the unit is switched on.
3. When making settings, use plastic rather than metal tools. This will prevent any short circuits and the danger of a circuit becoming unstable.

### 2.3 Notes

1. A glass plate is positioned before the plasma display. This glass plate can be cleaned with a slightly humid cloth. If due to circumstances there is some dirt between the glass plate and the plasma display panel it is recommended to do some maintenance by a qualified service employee only.
2. Never disconnect the power display cable when the set is operating
3. With DST no failures (error-codes) can be read, when the set is in Service-mode.

### 3. Directions for use





English

### Unpacking and wall mounting instructions

For the unpacking instructions follow the illustrated steps printed on the packaging (outside and inside).

For the wall mounting instructions follow the illustrated steps ① to ⑥ printed on the first pages of this instruction booklet.

Make sure that the wall mount is being fixed securely enough so that it meets safety standards. The weight of the monitor (excl. packaging) is about 43 kg.

### Connect your computer

① Connect one end of the VGA cable ① supplied to the video card of the computer and the other end to the **VGA IN** connector at the rear side of the monitor. Fix the connectors firmly with the screws on the plug.

② In case of a Multimedia computer, connect the audio cable ② to the audio outputs of your Multimedia computer and to the **AUDIO IN L** (right) and **L** (left) inputs of the monitor.

**Daisy chaining**  
The Active Loop Through facility makes it possible to make a daisy chain with a second VGA monitor.

③ Connect one end of another VGA cable ③ to the **VGA OUT** connector at the rear side of the monitor and the other end to the **VGA IN** connector of a second VGA monitor.

④ In case of a Multimedia computer; also connect the audio cables ④ to the **AUDIO L** and **R** outputs of the monitor and to the **AUDIO IN L** and **R** inputs of the second VGA monitor.

Note: only use the VGA cables supplied or use cables that are specially delivered with the monitor.

### Connect your Apple Macintosh® computer

Attention: Macintosh computers with separate H and V synchronisation signals can be used together with the supplied adaptor. Macintosh computers with Composite Sync and Sync on Green signals may need a special (not supplied) adaptor or cable. Contact your dealer.

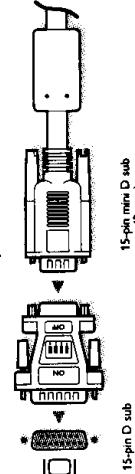
Connect the supplied switchable adaptor for Apple video connectors to one end of a VGA cable.

Put the DIP switches on the adaptor in the following positions :

1	2	3	4
off	off	on	on

Connect the end of the VGA cable with the adaptor to the video card of the computer and the other end to the **VGA IN** connector on the back of the monitor.

Screw the connectors down firmly.



15-pin mini-D sub  
(3-row)

### Computer Display modes

VGA	640x480	31.468 kHz	60 Hz
VGA	640x400	31.468 kHz	70 Hz
VGA	640x350	31.468 kHz	70 Hz
MAC II	640x480	35.000 kHz	67 Hz
SVGA	800x600	35.156 kHz	56 Hz
XGA	1024x768	45.000 kHz	56 Hz

When a VGA computer is connected, the selection is made automatically.

A message is displayed when the monitor does not support one of the above mentioned VGA modes.  
Switch your computer to a correct display mode.

### Operation

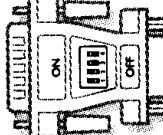
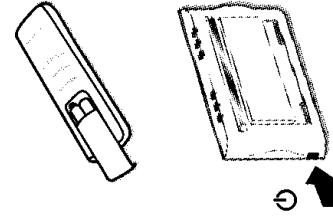
① Insert the mains plug ⑤ (see previous page for the illustration) supplied into the mains inlet at the back of the monitor and in the wall socket. Please, only use the supplied rim-earthed mains cord with its built-in filter.

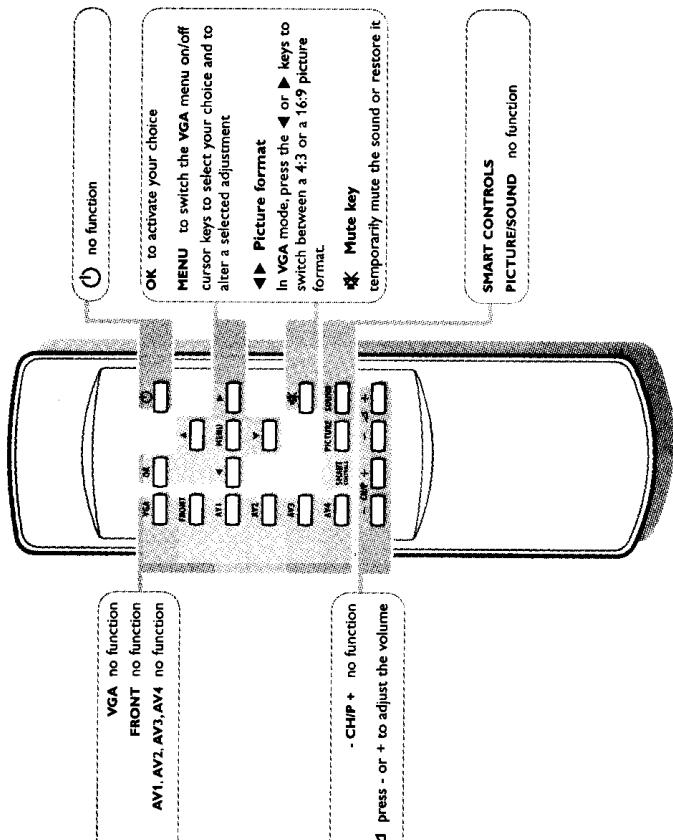
② Remove control: remove the cover of the battery compartment.  
Insert the 2 batteries supplied (Type LR6AA-1.5V).  
The batteries supplied do not contain the heavy metals mercury and cadmium. Nevertheless in many countries batteries may not be disposed of with your household waste. Please check on how to dispose of batteries according to local regulations.

③ Switch the monitor on : Press the power button ① at the right side of the monitor.

A green indicator lights up and the screen comes on.

When the monitor does not receive a certain VGA signal the screen remains black.  
Make sure that your PC is switched on and is in the correct display mode.



**Use of the remote control****Tips****Ambient temperature**

Do not hang up the monitor above a central heating or other heating sources. Maximum 2 years.

**Active Loop Through**

The Active Loop Through facility makes it possible to make a daisy chain for VGA.

**Care of the screen**

Clean the anti-reflex coated flat glass screen with a slightly damp soft cloth. Do not use abrasive solvents as it can damage the glass surface of the screen.

**Plasma Display characteristics**

When switching over to another picture after having displayed the same still picture for a long time (many hours), it may happen that some parts from the previous picture will remain on screen due to a kind of memory effect. This ghost picture will disappear after some time. To avoid this effect change the pictures regularly or for PC use you can turn on a screen saver in your computer. Philips has built in an automatic shift of the picture every 5 minutes to avoid this effect and to prolong the life of the screen.

Very incidentally and after a longer period of use (approx. 1 year) the screen may display some strange colour deficiencies. This is quite normal for plasma displays and these effects will disappear after the set has been turned on for some time. A plasma display consists of more than 1.2 million colour pixels. It is within industry standards that very few pixels (< 0.001%) may be defective, even for a new set. There is however no reason to doubt about the quality of the set.

The plasma display technology operates with rare gases which are being influenced by air pressure. Up to an altitude of 2000 m above sea-level, the display is functioning fine. Operating the set at a

**higher altitude, the picture becomes unstable and the picture performance is deteriorating. Bringing the set below 2000 m it works fine again. Transportation has no influence.**

**Control of peripheral equipment**

The infrared signals of the screen may influence the reception sensitivity of other peripherals. Solution: replace the batteries of the remote control or change position of other equipment. E.g. keep away a wireless telephone from within a radius of 1.5 m.

**No stable or not synchronised VGA picture**

Check if you have selected the correct VGA mode in your PC (640x400, 640x350, MAC II, SVGA, XGA).

**No picture or no sound**

Are the supplied cables connected properly? (The power cable to the display, the VGA cables, the audio cables....) Is your PC switched on? Do you see a black screen and the indicator in front of the monitor lights up green, this means that the display mode is not supported.

Switch your VGA source to a correct mode.

**Remote control**

If your monitor no longer responds to the remote control, the batteries may be exhausted.

If your problem is not solved:  
Never attempt to repair a defective monitor yourself.  
Check with your dealer or call a TV technician.

**VGA menu**

- 1 Press the  **MENU** key to switch on the **VGA** menu.
- 2 Select one of the symbols with the  **▲** and  **▼** keys:

- 3 for contrast
- 4 for brightness,
- 5 for colour temperature
- 6 for horizontal picture position
- 7 for vertical picture position
- 8 for volume

- 9 Press the  **▲** and  **▶** keys to alter the selected adjustment.
- 10 Press the  **MENU** key again to switch off the **VGA** menu.

## 4. Mechanical instructions

### 4.1 Introduction:

There are pre-defined service positions for the following panels:

1. VS/VA SUPPLY panel.
2. PDP DISCHARGE panel.
3. AUDIO AMPLIFIER panel.
4. PRE-CONDITIONER panel.
5. AV CONTROL panel.
6. PDP LIMESCO panel.
7. YUV/YC INPUT panel.
8. LED DISPLAY panel.
9. SWITCH DISPLAY panel.

Before these panels can be accessed, the rear cover has to be removed:

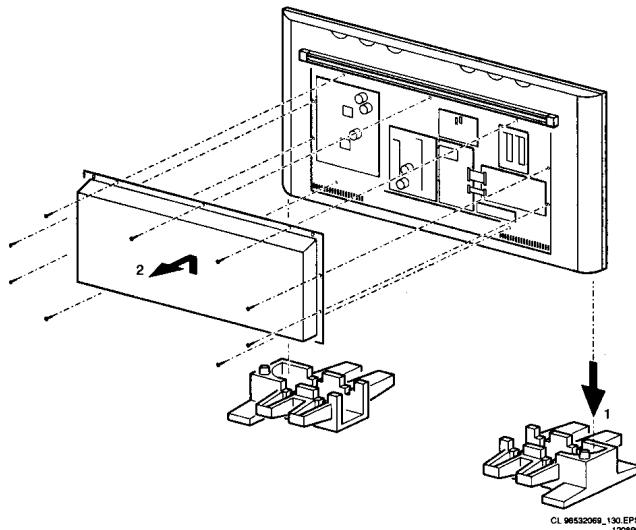


Figure 4-1

1. Place the Display Box in the service stand via 2 reinforced cushions (order code: 3122 126 30181).
2. Remove the 9 fixation screws of the rear cover.
3. Remove the rear cover (during removal push it slightly upwards).

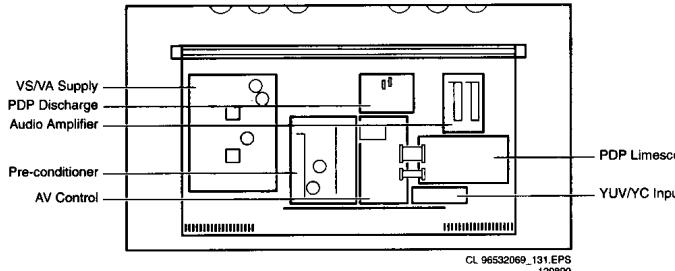


Figure 4-2

1. All panels are now accessible.

### 4.1.1 VS/VA SUPPLY panel.

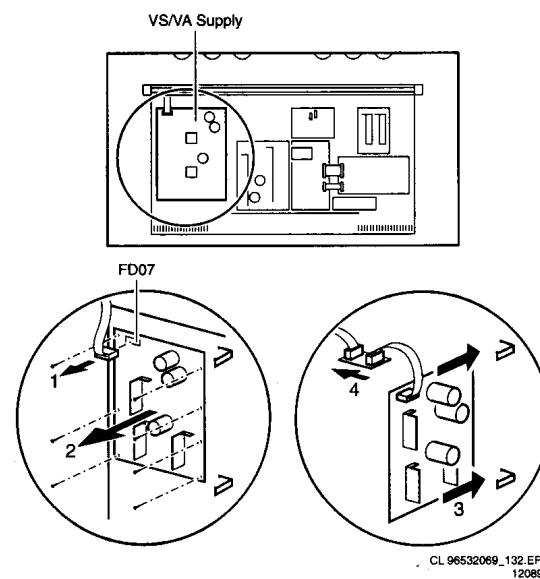


Figure 4-3

1. Disconnect Fan Supply cable from connector FD07 in the upper left corner [1].
2. Remove the 7 fixation screws of the panel [2].
3. Place panel on the 2 hinges, which are located near the right corners of the panel [3].
4. Use the mechanical service part (extension cable assembly, 12NC: 3122 785 90006) to extend the Fan Supply cable [4].
5. The copper side is now accessible from the left.

### 4.1.2 PDP DISCHARGE panel.

As in the FTV 1.5, this panel must be exchanged completely if defective.

### 4.1.3 AUDIO AMPLIFIER panel.

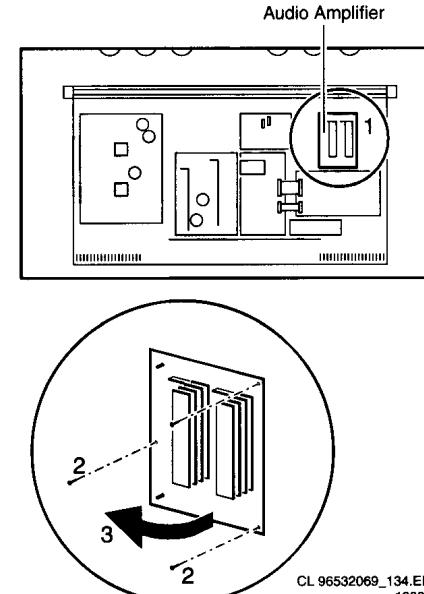


Figure 4-4

1. Some testpoints are accessible at the B-side [1].
2. If this is not sufficient, remove the 3 fixation screws of the panel [2].
3. Panel now can be hinged on the left side to access the A-side (soldering side) [3].

#### 4.1.4 PRECONDITIONER panel.

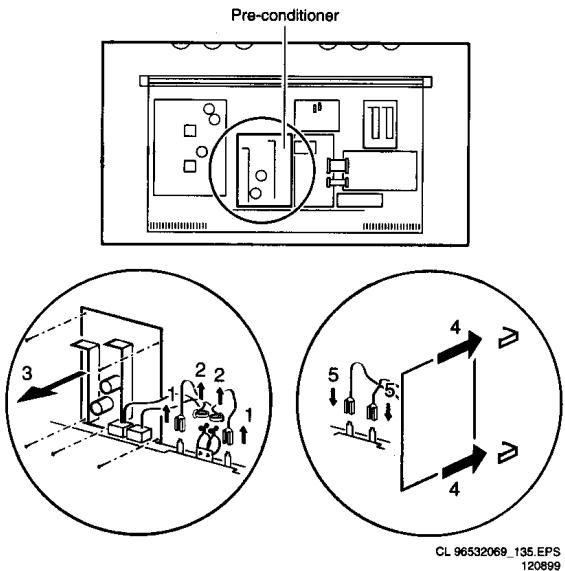


Figure 4-5

1. Disconnect the 2 grounding wires from the shielding plate by pressing the small lever on the connector while pulling [1].
2. Remove the 2 ferrite ring cores from their fixations [2].
3. Remove the 5 fixation screws of the panel [3].
4. Place panel on the 2 hinges, which are located, near the left corners of the panel [4].
5. Reconnect grounding wires to the extra connectors on the shielding plate at the left side [5].
6. The copperside becomes accessible now from the right side.

#### 4.1.5 AUDIO VIDEO CONTROL panel.

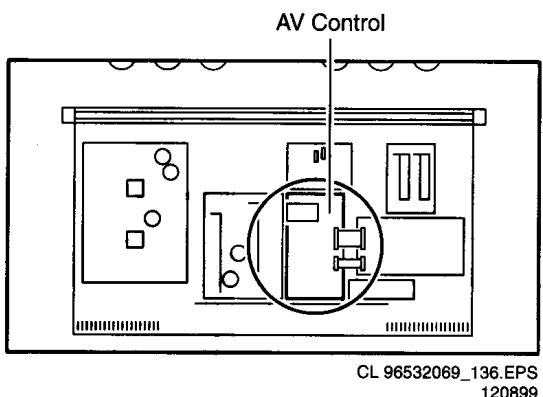


Figure 4-6

This panel has no service position for accessing the A-side, however all service test points are accessible at the B-side (see Service Manual).

In case some components must be (de)soldered, all fixation screws (6 for the panel, 5 at the metal connector plate) and all cables must be removed to access the A-side.

#### 4.1.6 PDP LIMESCO panel.

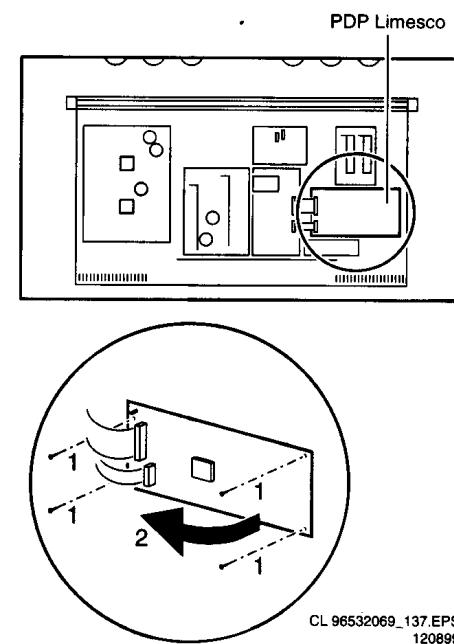


Figure 4-7

All SMC's are located on the B-side, so all testpoints are accessible. In case some components must be (de)soldered, the hinge construction can be used to access the A-side.

1. Remove the 4 fixation screws of the panel [1].
2. Panel can now be hinged to access soldering side [2].

#### 4.1.7 YUV/YC INPUT panel.

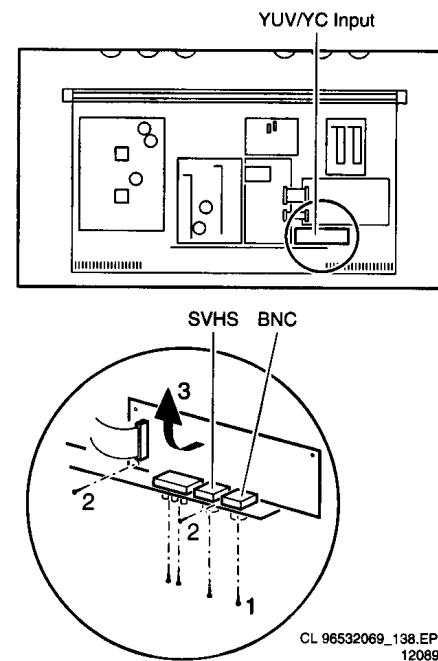


Figure 4-8

This panel has no pre-defined service position. For access of the A-side, the panel has to be removed:

1. Remove the 4 screws at the metal connector plate [1].
2. Remove the 2 fixation screws of the panel [2].
3. Panel can be removed now to access the A-side [3].

## 4.1.8 LED DISPLAY panel.

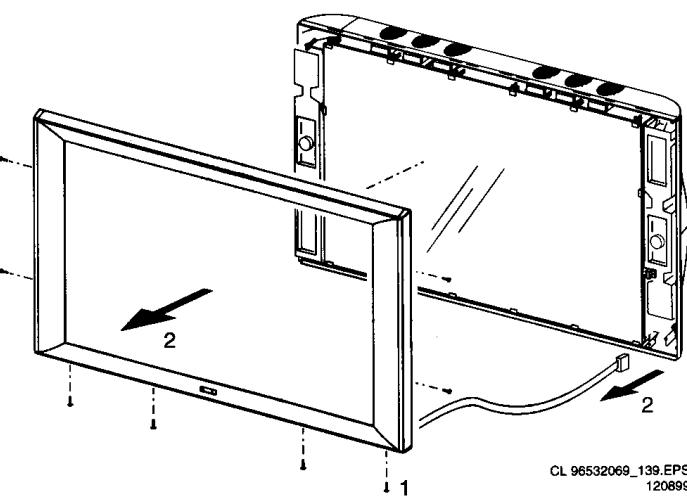


Figure 4-9

1. Remove 2 x 2 screws at the sides and 4 screws at the bottom of the front cover [1].
2. Remove the front cover (it hinges at the top). During removal unplug the cable of the LED DISPLAY panel at the SWITCH DISPLAY panel (connector SD11) [2].

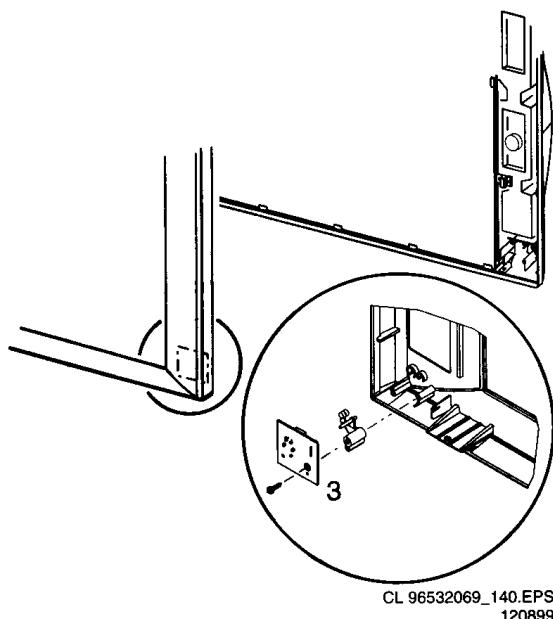


Figure 4-10

1. The LED DISPLAY panel can be removed now by unscrewing 1 fixation screw [3].

## 4.1.9 SWITCH DISPLAY panel.

1. Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

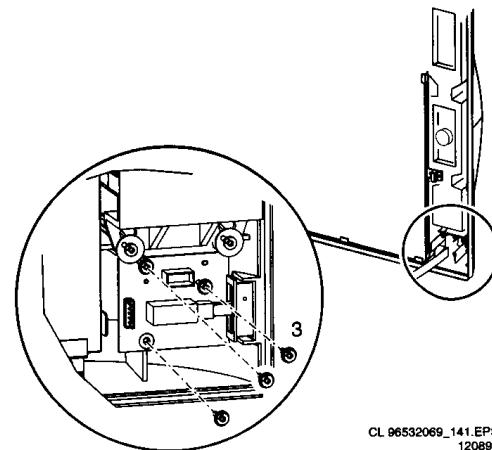


Figure 4-11

1. The SWITCH DISPLAY panel can be removed now by unscrewing 3 fixation screws [3].

## 4.2 Exchanging parts

Some parts of the FTV1.9 Display Box must be exchanged if defective:

1. GLASS PLATE.
2. LOUDSPEAKER.
3. PLASMA DISPLAY PANEL [PDP].

## 4.2.1 Exchanging of the GLASS PLATE.

1. First unplug (remove Mains and VGA cable) the Display Box .
2. Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

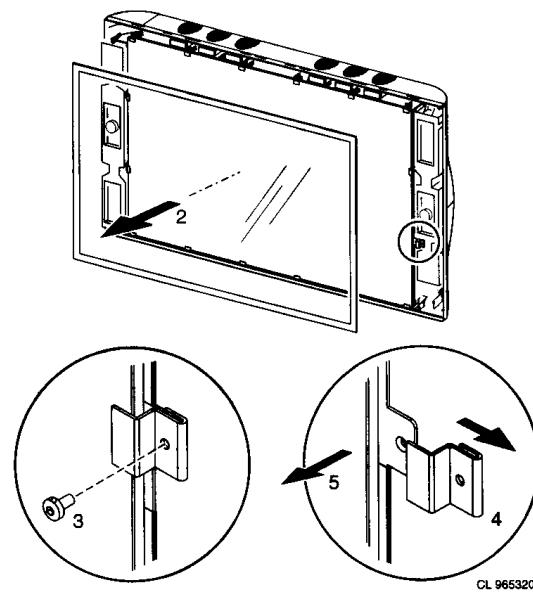


Figure 4-12

1. Now the GLASS PLATE can be removed by unscrewing all screws [3] and removing all glass clips [4].

#### 4.2.2 Exchanging of a LOUDSPEAKER.

1. First unplug (remove Mains and VGA cable) the Display Box.
2. Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

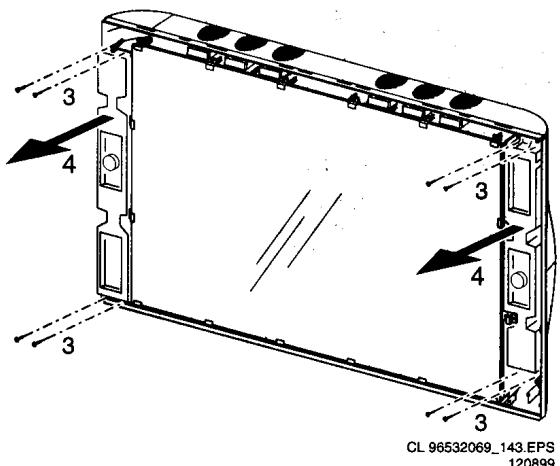


Figure 4-13

1. The LOUDSPEAKER can now be removed by disconnecting its cable and removing the 4 fixation screws at the top and bottom of the speakerbox. Be sure to remove the correct screws, otherwise the speaker system will be damaged (it is an airtight system).

#### 4.2.3 Exchanging of the PDP.

1. First unplug (remove Mains and VGA cable) the Display Box.
2. Place the rear side of the Display Box on a foam cushion (be sure the metal rear cover is mounted in order to prevent damaging of the electronic panels).
3. Remove front cover (for a description see Chapter 1.1.8 LED DISPLAY panel).
4. Now the GLASS PLATE can be removed by unscrewing all screws and removing all glass clips (for a description see Chapter 1.2.1. 'Exchanging of the GLASS PLATE').

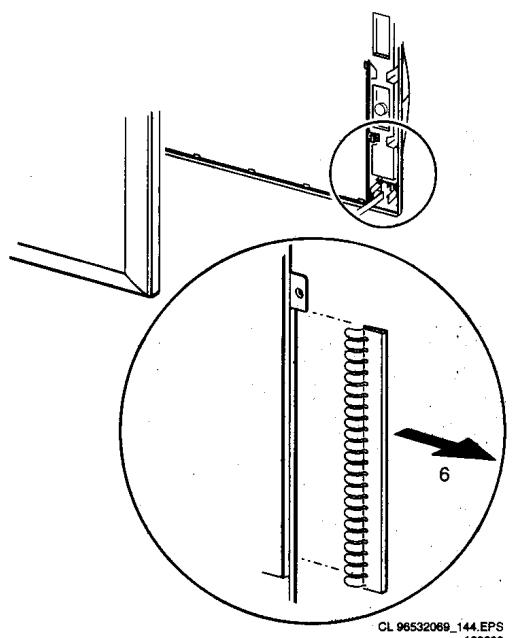


Figure 4-14

1. Remove all copper EMC SHIELDING springs mounted around the display [6].
2. Now flip the complete Display Box and place it with the Plasma Display down on a foam cushion. Be 100 % sure a large foam cushion is placed underneath the PDP, as it will drop about 10 mm after removing its fixation screws !!
3. Disassemble metal rear cover (for a description see Chapter 1.1 'Introduction').

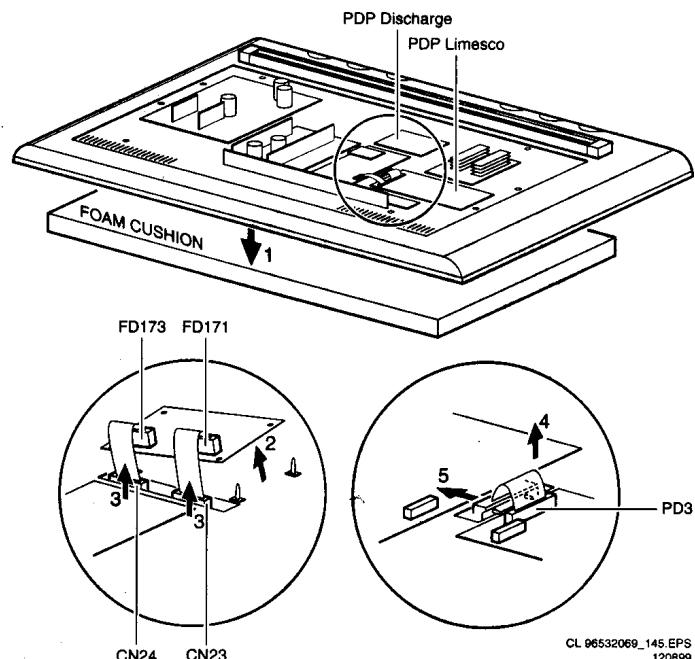


Figure 4-15

1. Disconnect the following cables:
  - Cables coming from connectors CN23 and CN24 of the PDP DISPLAY panel [3] (for easiest access lift the PDP DISCHARGE panel from its fixations [2]).
  - Flat cable on connector PD3 of the PDP LIMESCO panel [4]. Also remove the ferrite 'flat cable shield' completely by unlocking its fixations [5].

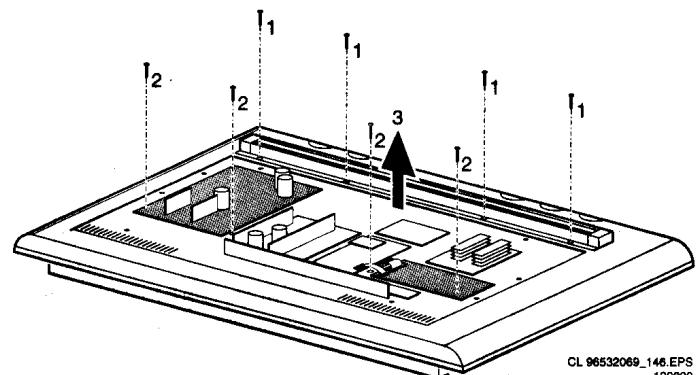


Figure 4-16

1. Now remove the 8 large screws which hold the PDP:
  - 4 screws are located at the top: they also hold the aluminium wall mount [1].
  - The other 4 are located at the bottom: the 2 outer screws are hidden behind panels. Therefor unscrew the VS/VA SUPPLY and the PDP-LIMESCO panel (grey panels) [2].
2. Lift encasing from PDP and replace PDP [3].

## 5. Service modes, fault finding and repair tips

For the FTV1.9, the Monitor can be used in two applications.

- A stand-alone configuration, a separate device which can also be sold and serviced separately.
- TV configuration, where the monitor is combined with the E-box.

The monitor, as a stand-alone unit, can be serviced by using a test pattern coming from the PDP-LIMESCO panel on the rear of the monitor itself or via a PC/laptop by using ComPair via the ComPair connector.

In this chapter the following paragraphs are included:

1. Test points
2. Dealer Service Tool (DST)
3. Service Modes
4. Error code buffer and error codes
5. The "blinking LED" procedure
6. Fault-finding tips
7. ComPair

### 5.1 Test points

The FTV1.9 chassis is equipped with test points in the service printing. These test points are referring to the functional blocks:

- A1-A2-A3, etc.: Test points for the Audio amplifier (A)
- C1-C2-C3, etc.: Test points for the AV control circuit (AVC)
- FD1-FD2-FD3, etc.: Test points for the VsVa supply (FD1-FD2) and the PDP discharge panel
- L1-L2-L3, etc.: Test points for the PDP LIMESCO (PD1-PD9)
- PR1-PR2-PR3, etc.: Test points for the Pre-conditioner (PR1-PR3)
- Y1-Y2-Y3, etc.: Test points for the Y/C YUV monitor panel (UY1-YC4)

Measurements are performed under the following conditions:  
Video: colour bar signal; Audio: 3 kHz left, 1 kHz right

### 5.2 Dealer Service Tool (DST)

For easy installation and diagnosis the dealer service tool (DST) RC7150 can be used. When there is no picture (to access the error code buffer via the OSD), DST can enable the functionality of displaying the contents of the entire error code buffer via the blinking LED procedure, see also paragraph 5.5. The ordering number of the DST (RC7150) is 4822 218 21232.

#### 5.2.1 Installation features for the dealer

The dealer can use the RC7150 for programming the TV-set with pre-sets. 10 Different program tables can be programmed into the DST via a GFL TV-set (downloading from the GFL to the DST; see GFL service manuals) or by the DST-I (DST interface; ordering code 4822 218 21277). For explanation of the installation features of the DST, the directions for use of the DST are recommended (For the FTV1.9 chassis, download code 4 should be used).

#### 5.2.2 Diagnose features for service

FTV1.9 sets can be put in two service modes via the RC7150. These are the Service Default Mode (SDM) and the Service Alignment Mode (SAM).

### 5.3 Service Modes

Below described sequence is only valid for the "Monitor Only Configuration". When a Receiver box is connected to the

Display Box (TV Configuration), please check chapter 5 in the Training Manual of the Receiver Box.

#### 5.3.1 Service Default Mode (SDM)

The purpose of the SDM is:

- Provide a situation with predefined settings to get the same measurements as in this manual.
- Access to the error buffer via the blinking LED procedure.
- Inspection of the error buffer.
- Possibility to overrule software protections via the service pins (caution: override of software protections! ).

Entering the SDM:

- By transmitting the "DEFAULT" command with the RC7150 Dealer Service Tool (this works both while the set is in normal operation mode or in the SAM).
- By pressing on a standard RC the following sequence 0, 6, 2, 5, 9, 6 followed by the "MENU" key.
- By short-circuiting the SDM pin on the µP panel.

In the SDM the following information is displayed on the screen:

---

F19DBC X.Y\_12345 (1) LLLL (2) SDM (3)  
ERR 02 01 14 ## ## ## ## ## ## ## ##

---

Explanation notes/references:

- (1) Software identification of the main micro controller (F19DBC X.Y\_12345)
  - F19D is the chassis name for FTV1.9 display
  - B is the region identification
  - C is the language cluster
  - X = (main version number)
  - Y = (subversion number)
  - ##### are 5 digits of the serial number
- (2) "LLL" Normal display operation in hours
- (3) "SDM" To indicate that the TV set is in the service default mode
- (4) "ERR 02 01 14 ## ## ## ## ## ## ## ## ##" This line shows the contents of the error buffer (max. 10 errors). The last error that occurred is displayed at the most left position. When less than 10 errors have occurred the rest of the line is empty. When the errorlist is empty "No errors" is displayed. No duplicate errors.

Exit the SDM:

Push the "STANDBY" button on the Remote Control.

The SDM sets the following pre-defined conditions:

- Volume level is set to 25% (of the maximum volume level).
- Linear Audio and Video settings are set to 50%.
- Colour temperature is set to normal.

The following functions are "overruled" in SDM since they interfere with diagnosing/repairing a set

- Video blanking.
- Slow demute.
- Anti-ageing.
- Automatic switch to "Standby" when H- and/or V-sync signals are lost.

All other controls operate normally.

#### 5.3.2 Service Alignment Mode (SAM)

The purpose of the SAM is to align and/or adjust settings.

For recognition of the SAM, "SAM" is displayed at the top of the right side of the screen

Entering the SAM-menu:

- By pressing the "ALIGN" button on the RC7150 Dealer Service
- Standard RC sequence 062596 followed by the "OSD" button.

- By short-circuiting the SAM pin on the µP panel (Caution: override of software protections !!)

In the SAM the following information is displayed on the screen:

---

```
F19DBC X.Y_12345      SAM
ERROR## ## ## ## ##
WHITE POINT
PDP TEST PATTERN [ON/OFF]
STORE
RESET ERROR BUFFER
```

---

#### **The menus and submenus**

##### **White point**

The white point sub menu contains the following items:

- RED
- GREEN
- BLUE
- COLOUR TEMPERATURE

##### **PDP Test pattern**

By selecting this item, all OSD disappears from the screen. The screen now changes from light grey to dark grey in a slow regular rhythm. One can so easily check if all pixels of the monitor are correct.

##### **Store**

The change values are stored in the NVM.

##### **Reset Error Buffer**

This option will reset the error buffer.

##### **Exit the SAM:**

Push the "STANDBY" button on the Remote Control.

##### **SAM menu control:**

Menu items can be selected with the "UP" or "DOWN" key. Entry into the selected items (sub menus) is done by the "LEFT" or "RIGHT" key. The selected item will be highlighted. With the same "LEFT/RIGHT" keys, it is possible to increase/decrease the value of the selected item.

Return to the former screen by pushing the "MENU" button. The item values are stored in NVM if the sub menu is left.

### **5.3.3 Customer Service Mode (CSM) Display**

FTV1.9 monitors are equipped with the "Customer Service Mode" (CSM). CSM is a special service mode that can be activated and de-activated by the customer, upon request of the service technician/dealer during a telephone conversation in order to identify the status of the set. This CSM is a 'read only' mode, therefore modifications in this mode are not possible.

##### **Entering the Customer Service Mode.**

- By pressing on RC03333/01 the following sequence : Picture, sound, cursor up, cursor down, cursor left, cursor right followed by the "MUTE" button.

##### **Exit the Customer Service Mode.**

- pressing the "MENU" or any key on the Remote Control handset (except "P+" or "P-")
- switching off the TV set with the mains switch.

All settings that were changed at activation of CSM are set back to the initial values

#### **The Customer Service Mode information screen**

The following information is displayed on screen:

---

##### **CUSTOMER SERVICE MENU**

- Software version F19DBC X.Y\_#####)
- Code 1: contains the last 5 error codes

- Code 2: contains the first 5 error codes with the last received error at the most left-hand side.
  - Service unfriendly modes
- 

### **5.4 Error code buffer and error-codes**

The error code buffer contains all errors detected since the last time the buffer was erased. The buffer is written from left to right.

In case of non-intermittent faults, clear the error buffer before starting the repair to prevent that "old" error codes are present. If possible check the entire content of the error buffers. In some situations an error code is only the RESULT of another error code (and not the actual cause).

Note: a fault in the protection detection circuitry can also lead to a protection

The error code buffer will be cleared in the following cases:

- exiting SDM or SAM with the "Standby" command on the remote control
- transmitting the commands "DIAGNOSE-9-9-OK" with the DST.

Leaving SDM or SAM with the mains switch does not reset the error buffer.

Examples:

ERROR: 0 0 0 0 : No errors detected

ERROR: 6 0 0 0 : Error code 6 is the last and only detected error

ERROR: 5 6 0 0 0 : Error code 6 was first detected and error code 5 is the last detected (newest) error

Error -nr	Type of Error	Possible defect/cause
1	+5V	+5V pin at µP is low.
2	8V6	8V6 pin at µP is low.
3	Fan_prot	Gives an indication that 1 or more FAN(s) does not function, or that 1 or more fan control circuits is defect
4	Over-temp_prot	Temperature at the heatsink of the VsVa supply or the Preconditioner is too high
5	DC_prot	Audio-amplifier IC, its supply or the Audio amplifier is defect
6	Over_voltage_prot	Vs or Va supply voltage is too high
7	Vrr	Powersupply of the display is not correct. Ignorance of the signal during startup by the software.
8	Power_OK E	Power supply or modules that uses this voltage. If this signal is NOT activated means that all supply voltages are available (exception Audio supply )
9	Blocked NVM IIC bus	NVM IIC bus is not correct
10	Blocked slow IIC bus	Slow IIC bus is not correct
11	TDA9860	No acknowledge of Audio controller
12	TDA4885	No acknowledge of Video controller
13	MC14158 5	No acknowledge of OSD Generator
14	uPD93687 GD-LBD	No acknowledge of Limesco

Error -nr	Type of Error	Possible defect/cause
15	PCF8574 AT	No acknowledge of I/O Expander
16	NVM	No acknowledge of NVM
17	Communication	Fault in the communication

## 5.5 The "blinking LED" procedure

The contents of the error buffer can also be made visible through the "blinking LED" procedure. This is especially useful when there is no picture. There are two methods:

- When the SDM is entered, the LED will blink the contents of the error-buffer. Error-codes = 10 are shown as followed. A long blink of 1second which is an indication of the decimal digit, followed by a pause, followed by n short blinks. When all the error-codes are displayed, the sequence is finished with a led display of about 3 seconds. The sequence starts again.
- With the DST all error codes in the error buffer can be made visible. Transmit the command: "DIAGNOSE x OK" where x is the position in the error buffer to be made visible x ranges from 1, (the last (actual) error) to 10 (the first error). The LED will operate in the same way as in the previous point, but now for the error code on position x.

Example:

Error code position 1 2 3 4 5

Error buffer: 12 9 5 0 0

- after entering SDM: 1 long blink of 1 sec. + 2 short blinks - pause - 9 short blinks - pause - 5 short blinks - pause - long blink of 3 sec. --etc.
- after transmitting "DIAGNOSE- 1- OK" with the DST: 1 long blink 2 short blinks - pause - 1 long blink + 2 short blinks - etc.
- after transmitting "DIAGNOSE- 2- OK" with the DST: blink (9x) - pause - blink (9x) - etc.
- after transmitting "DIAGNOSE- 3- OK" with the DST: blink (5x) - pause - blink (5x) - etc.
- after transmitting "DIAGNOSE- 4- OK" with the DST: nothing happens

## 5.6 Protection structure

### 5.6.1 General

The protection structure of the FTV1.9 D-box is shown at figure 5.5.

The FTV1.9 monitor has one microprocessor, which is situated on the AV-control panel and is supplied by the 5V standby supply. The microprocessor is even active when the set is switched to standby. The microprocessor controls the "supply-on" line which switches first relay 5680 and then relay 5690. In de standby-mode or the protection-mode the "supply-on" line is "low" and both relays are switched off. The preconditioner is disconnected from the mains.

The protections of the FTV1.9 monitor can be divided into 5 subgroups:

- Fan\_prot
- Over\_temp\_prot
- DC\_prot
- Over\_voltage\_prot
- Vrr

For the Fan-, Over\_temp, DC and the Over\_voltage protections the signals for the  $\mu$ P are latching, using the 5Vstby\_switcheed for powering the circuits permanently. The  $\mu$ P has sufficient time for diagnosis and for storing the error-codes in the NVM. Vrr, which is an indication of the powersupply of the display is correct, is directly fed to the  $\mu$ P.

### 5.6.2 Signal line "PROTECTION STATUS" and errorcodes

When one of the protection mechanism is triggered, the 5Vstby\_switcheed is connected via a saturated transistor and a pre-defined resistor to signal line "protection status", which is connected to the  $\mu$ P.

Signal line "protection status" is connected to ground via resistor R3378 and 3379. For each separate fault condition mechanism we get a pre-defined voltage at the  $\mu$ TI.

This results in the following table

Protection-mode	Series resistor	Voltage at "protection-status" line	Error-code
None	-----	< 0.3V	none
Fan_prot	1K $\Omega$	0.30V < Vprot < 1.90V	3
Vs or Va_prot	470 $\Omega$	1.90V < Vprot < 2.80V	4
Temp_prot	220 $\Omega$	2.80V < Vprot < 3.75V	5
DC-prot	68 $\Omega$	3.75V < Vprot < 4.7V	6
Vrr	-----	-----	7

Protection signal Vrr coming from the PDP, to indicate that the powersupply is ok or not ok ( "1" or "0" ) is directly connected to the  $\mu$ P. Error-code 7 is stored in the NVM and the set is switched to standby.

When one of the protections is activated, the power supplies of the Vs and Va are shut down and the set is switched to standby.

### 5.6.3 Fan protection

When this protection is activated, the Va- and Vs power supply are shut down. The set is switched to the standby mode and error-code 3 is stored in the NVM.

The fan voltage is powered by 17V, but clamped to 12V to prevent damage. In order to be able to verify whether the fans are running, a fault detection circuit is implemented for each of the 6 fans. A running fan gives pulses in the same speed as the rotation of the blades. The circuit uses these pulses to trigger the discharge of an elcap. The elcap is continuously charged through a resistor.

Example : Capacitor C2319 is charged through R3356 and at every pulse discharged by T7322. When fan 6 is blocked, C2314 is charged via D6326 en triggers thyristor 7315, because C2319 is no longer discharged via T7322. The current now flows from the 5Vstby\_switcheed via resistor 3383 and 3325 driving transistor T7321 into saturation. The voltage dividing of R3323 and resistor R3378 and 3379 now determine the voltage "protection status". (neglect the Vce of 0.2V of T7321.).

#### Reset of the VsVa-supply.

Transistor T7339 is shorted now by the presence of the "protection status" signal. T7339 connects resistor R3376 and R3389 to ground, switching on T7338. Thyristor 7333 is now triggered, shorting signal PROTS to ground. To follow the signal flow, go to the right upper corner of schematic FD1.

Connecting PROTS to ground, will start a current flow through opto-coupler diode 7103 and the opto-coupler transistor connects supply voltage Vcc2 to the fault input ( pin 10 ) of IC 7101. When the voltage at pin 10 exceeds 1.0V, IC7101 stops oscillating. The Va-supply stops functioning.

To continue the signal flow, go to the right upper corner of schematic FD2. Connecting PROTS to ground also results in a current flow through the opto-coupler diode of 7003. The opto-coupler transistor connects supply voltage Vcc1 to the fault input ( pin 10 ) of IC 7001. When the voltage at pin 10 exceeds 1.0V, IC7001 stops oscillating. The Vs-supply stops functioning.

#### 5.6.4 Vs and Va protection

##### Va protection

When this protection is activated, the Va- and Vs power supply are shut down. The set is switched to the standby mode and error-code 4 is stored in the NVM.

When the Va-supply exceeds the 68V, regulator 7112 is triggered and will switch on T7113. Capacitor 2132 is charged via the 5Vstby-switched and will trigger thyristor 7114, which will switch on T7341. The voltage dividing of R3386 and resistor R3378 and 3379 now determine the voltage "protection status". ( neglect the Vce of 0.2V of T7341 ). See schematic FD2.

The presence of the voltage at "protection status" line will eventually reset the VsVa-supply. For more info see subparagraph - Reset of the VsVa-supply.

##### Vs protection

When this protection is activated, the Vs power supply is shut down. The set is switched to the standby mode and error-code 4 is stored in the NVM.

When the Vs supply exceeds the 198V, regulator 7012 is triggered and will switch on T7016. Capacitor 2032 is charged via the 5Vstby-switched and will trigger thyristor 7013. Thyristor 7013 is fired and connects signal Aa to ground. To follow the signal flow, go to the right upper corner of schematic FD1. When signal Aa is shorted to ground, T7341 is switched on. The voltage dividing of R3386 and resistor R3378 and 3379 now determine the voltage "protection status". ( neglect the Vce of 0.2V of T7341 ). See schematic FD2.

The presence of the voltage at "protection status" line will eventually reset the VsVa-supply. For more info see subparagraph - Reset of the VsVa-supply.

#### 5.6.5 Temperature Protection

When this protection is activated, the Va- and Vs power supply are shut down. The set is switched to the standby mode and error-code 5 is stored in the NVM.

When the temperature of the heatsink on the Preconditioner panel or on one of the 2 heatsink on the VsVa panel exceeds the 110°C, the PTC resistance increases drastically. The voltage at pin 3 of IC7330 will drop and the output of 7330 will do the same. The current flow through opto-coupler diode 7331 results also in a current flow through the opto-coupler transistor and will trigger thyristor 7332. The fired thyristor switches transistor 7337 on. The voltage dividing of R3339 and resistor R3378 and 3379 now determine the voltage "protection status". ( neglect the Vce of 0.2V of T7337 ).

The presence of the voltage at "protection status" line will eventually reset the VsVa-supply. For more info see subparagraph - Reset of the VsVa-supply.

#### 5.6.6 DC Protection - Audio Amplifier

When this protection is activated, the Va- and Vs power supply are shut down. The set is switched to the standby mode and error-code 6 is stored in the NVM.

In case of a fault in the Audio amplifier or when a DC voltage appears on the speaker output, a signal called DCProt is generated. See schematic FD2 - F7. In case of a fault, thyristor 7314 is triggered and switches on T7340. The voltage dividing of R3380 and resistor R3378 and 3379 now determine the voltage "protection status". ( neglect the Vce of 0.2V of T7340 ).

The presence of the voltage at "protection status" line will eventually reset the VsVa-supply. For more info see subparagraph - Reset of the VsVa-supply.

#### 5.6.7 Vrr - PDP supplies

Vrr is a logical signal ( "high" in normal circumstances ) that comes from the PDP. Its purpose is to trigger the switch-off of the Pre-conditioner supply in case Vrr becomes "low", to trigger the shutdown of the VsVa supply and to initialise that error-code 7 is stored in the NVM.

When signal Vrr becomes "low", see FD1 - section F13, the output of IC7301-B becomes "high". This results in two actions. It will trigger thyristor 7302 and short signal PROTS to ground. This results eventually in a reset of the VsVa supply.

Switching on T7371, which again switches on T7370 via the 5Vstby-switched supply. Signal-line "supply-on" is now grounded. This results in switching off relay 5680 and 5690, disconnecting the mains from the pre-conditioner. The standby supply ( 5Vstby-switched ) is still functional. (See Fig. 5-5)

### 5.7 Fault finding tips

#### 5.7.1 Pre-conditioner

The Pre-conditioner delivers the following output voltages:

- 5 VSTBY
- 5 VSTBY\_switched
- 380 VDC
- Internal 12 VSTBY to supply the relay, which switches the mains input

To trouble shoot the pre-conditioner, first check the LED of the display-box.

- No red, green or orange LED indicates the absence of the +5Vstby\_switched at the VsVa panel.

Check the +5Vstby\_switched on pin 5 of connector PR08. If this voltage is present check the presence of this voltage at the VsVa-panel on pin 2 of connector FD04. See the wiring diagram of the monitor for more details.

If the voltage is not present, check R3508 and fuse 1500. In case of a defective R3508, check/replace item 7500, opto-coupler 7501, regulator 7502, and diode 6501 + 6502.

In case of an open circuit of fuse 1500, check/replace bridge 6500 and capacitor C2501.

If both component are alive, measure the voltage at pin 5 of IC7500 - Topswitch. If the waveforms resemble a burst-signal, the output is too heavy loaded. Check the output diode D6504 and capacitor C2508 of the 12VSB and diode 6505 and capacitor C2510 of the 5VSTBY.

- The red LED is blinking (+5Vstby is OK!), which is an indication of a protection.

Disconnect the VGA-cable between the E-box and the Monitor. Now the Monitor is operating as a stand-alone unit.

Switch the monitor via the DST, (command "Default") or via the RC (special sequence) to the SDM.

Automatically the orange coloured LED of the monitor will blink the content of the error-buffer. If the sequence contains error-code 8, the cause could be a defective pre-conditioner. Error-code 8 is an indication that the +5V and/or the Vs/Va of the VsVa supply are not correct.

In case of error-code 4, switch OFF the set and check the temperature of the heatsink. In case of a high temperature of the heatsink, check MOSFET T7610 and the drive-circuit around T7640, T7641 and T7608.

In case of error-code 8, remove connector PR09 from the board. Short-circuit pin 2 of T7681 to ground, simulation of "SUPPLY\_ON". (Caution - Protections overruled!!!)

Measure voltage at C2616. Is voltage 380Vdc?

Yes, the cause was a too heavy load/short-circuit at the VsVa-panel.

No, measure the voltage at C2606/C2607. Is this voltage a DC-voltage of approx. 300V with a strong ripple at a mains-input of 230Vac? If NO, check if relay 5690 is activated via the transistors T7684 + T7690. Check also PTC's 3600, 3601 and 3602 at their resistor-value.

Voltage is present at C2606. Check/replace NFR 3663 and 3668, if one of them is an open-circuit. In case R3663 is an open circuit, check/replace diode 6660, 6661 and capacitor C2664 plus IC 7660. If IC7660 is defect, check/replace IC 7650 and C2262. In case of an open circuit of NFR 3668, replace IC 7650.

NFR 3663 and NFR 3668 are not defect. Measure waveform at base of T7608. Is a square waveform present at gate of T7610? Check/replace MOSFET T7610 and the drive-circuit around T7640, T7641 and T7608.

## 5.7.2 VsVa-supply

The red LED is blinking (+5Vstby is OK!), which is an indication of a protection.

Disconnect the VGA-cable between the E-box and the Monitor. The Monitor is now operating as a stand-alone unit.

Switch the monitor via the DST, (command "Default") or via the RC (special sequence) to the SDM.

- Error-code 1, check the +5V supply

Check fuse 1103. If the fuse is an open circuit, check/replace IC 7201. If fuse 1103 is OK, check the presence of the 17V. If this voltage is not present check fuse 1102 + 1104 and D6121 + D6122. If the 17V is present, then remove connector FD05. The reason could be a too heavy load or a short-circuit of the +5V supply. If after disconnection of connector FD05 the set still goes into protection, check D6203, NFR 3205 and the circuit around IC 7201.

- Error-code 2, check the 8V6 supply

Check regulator IC 7203, NFR 3099 and D6204.

- Error-code 8 there is something wrong with the POWER\_OKE signal. When the POWER\_OKE signal is low, the Vs and Va and the +5V are available.

Measure the voltage Va at C2120. Is the voltage between 55V and 65V? If not check fuse 1105 and D6120. If both components are OK, the cause could be a too heavy load.

Measure the voltage Vs at C2020. Is the voltage between 165V and 185V? If not check D6020. If D6020 is OK, the cause could be a too heavy load.

If both voltage are not present, check fuse 1004 at the input.

If fuse 1004 is an open circuit, check the MOSFET's 7005 and 7006 for a short-circuit. In case of short-circuit use the repair-kit.

If fuse 1004 is OK, check the voltage at pin 15 of IC 7001. Is the voltage at pin 15 approx. 16-17V? If NO, check NFR 3002 and D6002 + D6030. If YES, check the waveforms FD49 and FD50 at pin 14 and 12. If they are present, check pulse transformer 5001 and the driver-circuits around MOSFET 7005 and 7006. If the waveforms FD49 and FD50 are not present, replace IC7001.

- Error-code 5, check the audio-supply or the Audio amplifier IC.

Check/replace fuse 1201 + 1202 and diode 6201 + 6202. If the components are OK, check the audio-amplifier IC.

- Error-code 6, check the Vs and/or the Va supply voltage.

The regulation-circuit of one of these voltages is not working correctly.

For the Va supply check opto-coupler 7102 and IC 7110.

For the Vs supply check opto-coupler 7002 and IC 7010

## 5.8 ComPair

### 5.8.1 ComPair mode

The monitor, as a stand-alone unit, can be diagnosed via a PC/laptop by using ComPair via the ComPair connector. Before connecting the ComPair-cable at the AV Control panel on connector AVC34, the monitor must be put in the "ComPair - Mode". This can be done by changing the jumpers at connector AVC39. Connector AVC39 is situated under the uP panel.

The figure below shows how to do it.

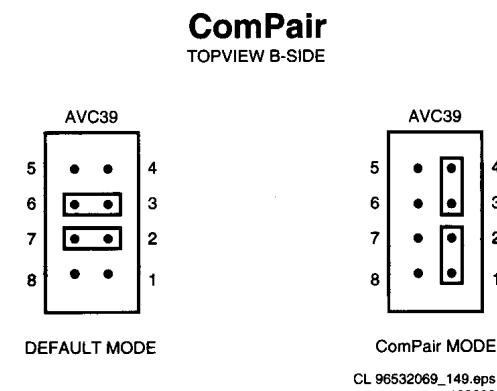


Figure 5-1

After switching ON the set, the red LED will blink as an indication that the monitor is in the ComPair mode.

### 5.8.2 Introduction

ComPair (Computer Aided Repair) is a service tool for Philips Consumer Electronics products. ComPair is a further development on the DST service remote control allowing faster and more accurate diagnostics. ComPair has three big advantages:

- ComPair helps you to quickly get an understanding how to repair the FTV1.9 in short time by guiding you step by step through the repair procedures.
- ComPair allows very detailed diagnostics (on I2C level) and is therefore capable of accurately indicating problem areas. You do not have to know anything about I2C commands yourself; ComPair takes care of this.
- ComPair speeds up the repair time since it can automatically communicate with the FTV1.9 (when the microprocessor is working) and all repair information is directly available. When ComPair is installed together with the SearchMan FTV1.9 electronic manual, schematics and PCBs are only a mouse-click away.

ComPair consists of a Windows based faultfinding program and an interface box between PC and the (defective) product. The ComPair interface box is connected to the PC via a serial or RS232 cable. In case of the FTV1.9 chassis, the ComPair interface box and the FTV1.9 communicate via an I2C cable (bi-directional). The ComPair fault finding program is able to determine the problem of the defective television. ComPair can gather diagnostic information in 2 ways:

1. Communication to the television (automatic)
2. Asking questions to you (manually)

ComPair combines this information with the repair information in its database to find out how to repair the FTV1.9.

#### Automatic information gathering

Reading out the error buffer, ComPair can automatically read out the contents of the entire error buffer.

Diagnosis on I2C level. ComPair can access the I2C bus of the television. ComPair can send and receive I2C commands to the micro controller of the television. In this way it is possible for ComPair to communicate (read and write) to devices on the I2C busses of the FTV1.9.

#### Manual information gathering

Automatic diagnosis is only possible if the micro controller of the television is working correctly and only to a certain extend. When this is not the case, ComPair will guide you through the faultfinding tree by asking you questions and showing you examples. You can answer by clicking on a link (e.g. text or an

waveform pictures) that will bring you to the next step in the faultfinding process.

A question could be: Do you see snow? (Click on the correct answer)

YES / NO

An example can be: Measure testpoint I7 and click on the correct oscilloscope you see on the oscilloscope

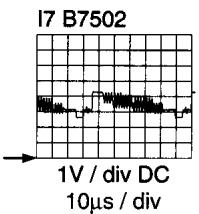


Figure 5-2

9. Plug the mains adapter in the mains outlet and switch ON the interface. The green and red LED's light up together. The red LED extinguishes after approx. 1 second (the green LED remains lit).
10. Start-up Compair and select "File" menu, "Open..."; select "FTV1.9 Fault finding" and click "OK"
11. Click on the icon (Fig. 5-3) to switch ON the communication mode (the red LED on the Compair interface wil light up)
12. Switch on the television set with the mains switch
13. When the set is in standby. Click on "Start-up in ComPair mode from standby" in the ComPair FTV1.9 fault finding tree, otherwise continue.



Figure 5-3

By a combination of automatic diagnostics and an interactive question/answer procedure, ComPair will enable you to find most problems in a fast and effective way.

#### **Additional features**

Beside fault finding, ComPair provides some additional features like:

- Uploading/downloading of pre-sets
- Managing of pre-set lists
- Emulation of the Dealer Service Tool

#### **5.8.3 Searchman (Electronic Service Manual)**

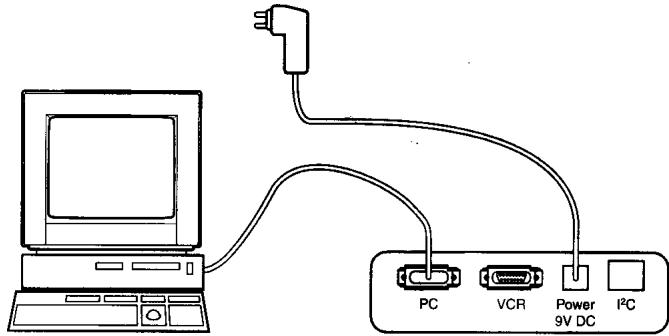
If both ComPair and SearchMan are installed, all the schematics and PCB's of the faulty set are available when clicking on the hyper-link of a schematic or a PCB in ComPair. Example : Measure the DC-voltage on capacitor C2568 (Schematic/Panel) at the Monocarrier.

Clicking on the PCB hyper-link, automatically shows the PCB with a highlighted capacitor C2568. clicking on the schematic hyper-link, automatically shows the position of a highlighted capacitor C2568 at the schematic.

#### **5.8.4 Connecting the ComPair interface**

The ComPair Browser software should be installed and setup before connecting ComPair to the FTV1.9. (See the ComPair Browser Quick Reference Card for installation instructions):

1. Connect the RS232 interface cable to a free serial (COMM) port on the PC and the ComPair interface PC connector (connector marked with "PC").
2. Place the ComPair interface box straight in front of the television with the infrared window (marked "IR") directed to the television LED. The distance between ComPair interface and television should be between 0.3 and 0.6 meter. (Note: make sure that (also) in the service position, the ComPair interface infra red window is pointed to the standby LED of the television set (no objects should block the infra red beam))
3. Connect the mains adapter to the connector marked "POWER 9V DC" on the ComPair interface
4. Switch the ComPair interface OFF
5. Switch the television set OFF with the mains switch
6. Remove the rear cover of the television set
7. Connect the interface cable (4822 727 21641) to the connector on the rear side of the ComPair interface that is marked "I2C" (See Figure 5-4)
8. Connect the other end of the interface cable to the ComPair connector AVC34 (0334) at the right/bottom side of the AV-Control panel.



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Figure 5-4

The set has now started up in ComPair mode. Follow the instruction in the FTV1.9 fault finding tree to diagnose the set. Note that the OSD works but that the actual user control is disabled

#### **5.8.5 Preset installation**

Presets can be installed in 2 ways with the FTV1.9.

- Via infra red
  - only sending TO the television
  - the rearcover does NOT have to be removed
- Click on "File" "Open" and select "TV - use ComPair as DST" to use infra red
- Via cable
  - sending TO the television and reading FROM the television
  - the rearcover has to be removed

Click on "File" "Open" and select "FTV1.9 fault finding" to use the cable

Presets can be installed via menu "Tools", "Installation", "Presets".

#### **5.8.6 Ordering ComPair**

ComPair order codes:

- Starterkit ComPair + SearchMan software + ComPair interface (excluding transformer): 4822 727 21629
- ComPair interface (excluding transformer): 4822 727 21631
- ComPair transformer (continental) Europe: 4822 727 21632
- ComPair transformer United Kingdom: 4822 727 21633
- Starterkit ComPair software: 4822 727 21634

- Starterkit SearchMan software: 4822 727 21635
- Starterkit ComPair + SearchMan software: 4822 727 21636
- ComPair CD (update): 4822 727 21637

- SearchMan CD (update): 4822 727 21638
- ComPair interface cable (for FTV1.9): 4822 727 21641

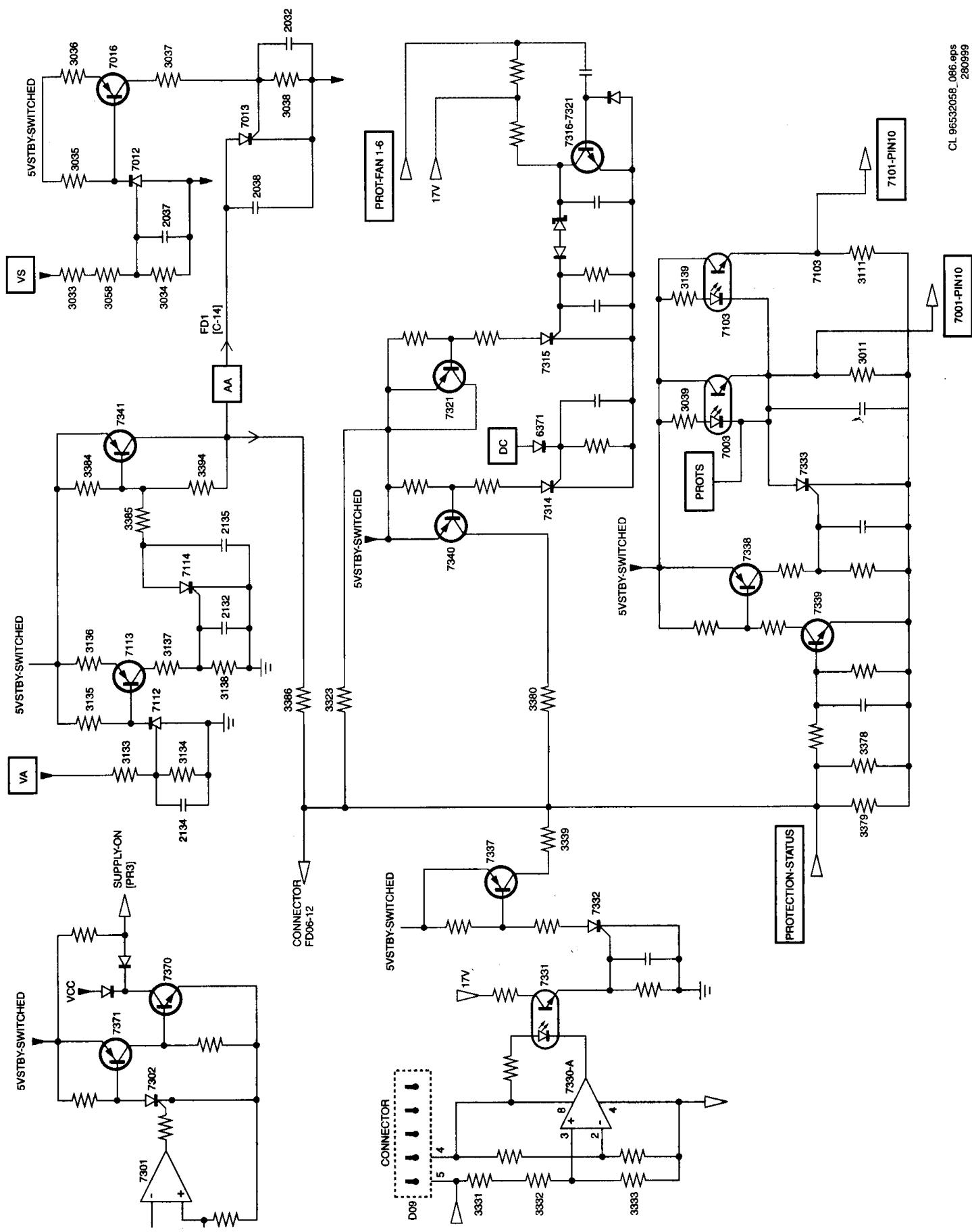
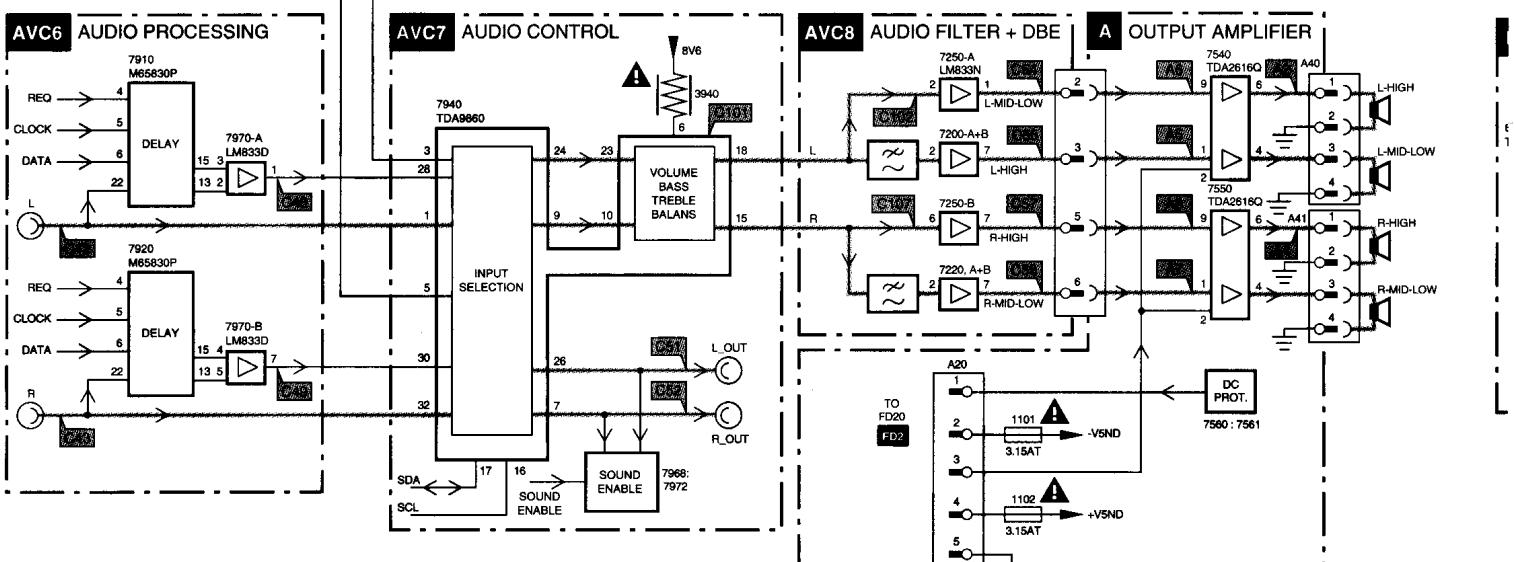
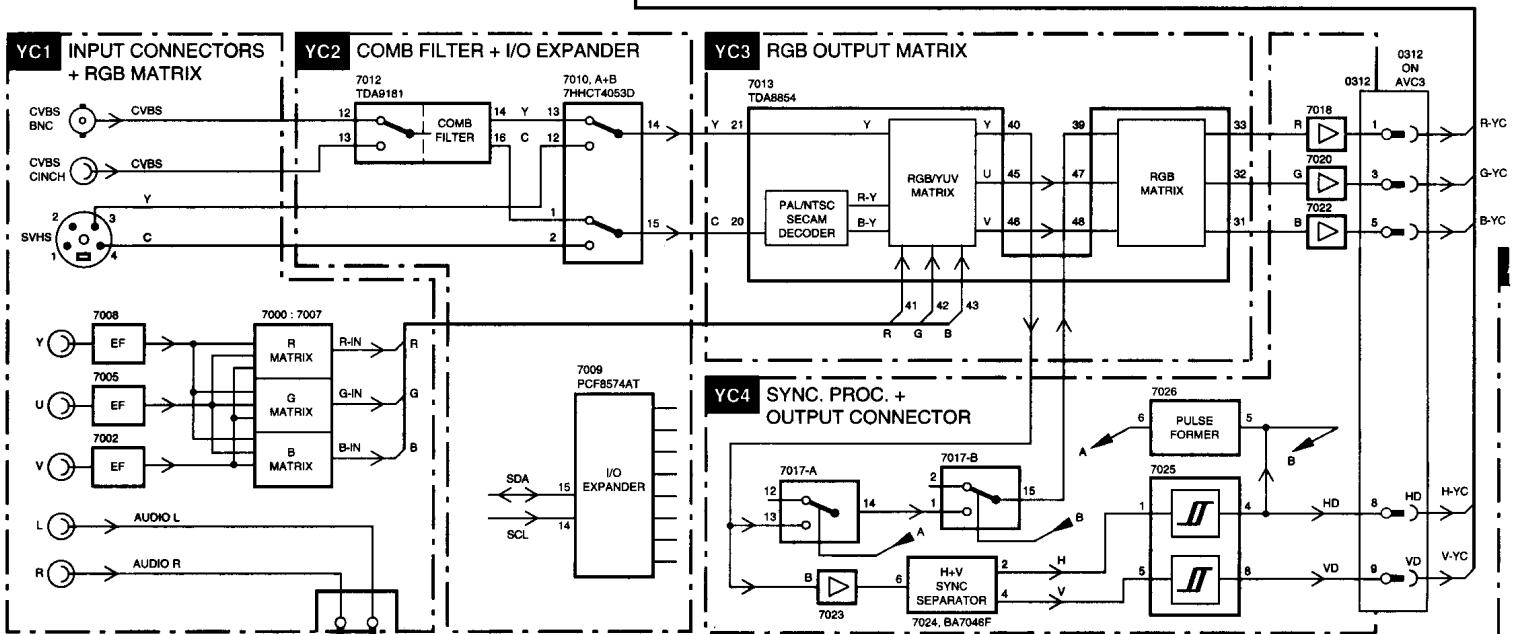
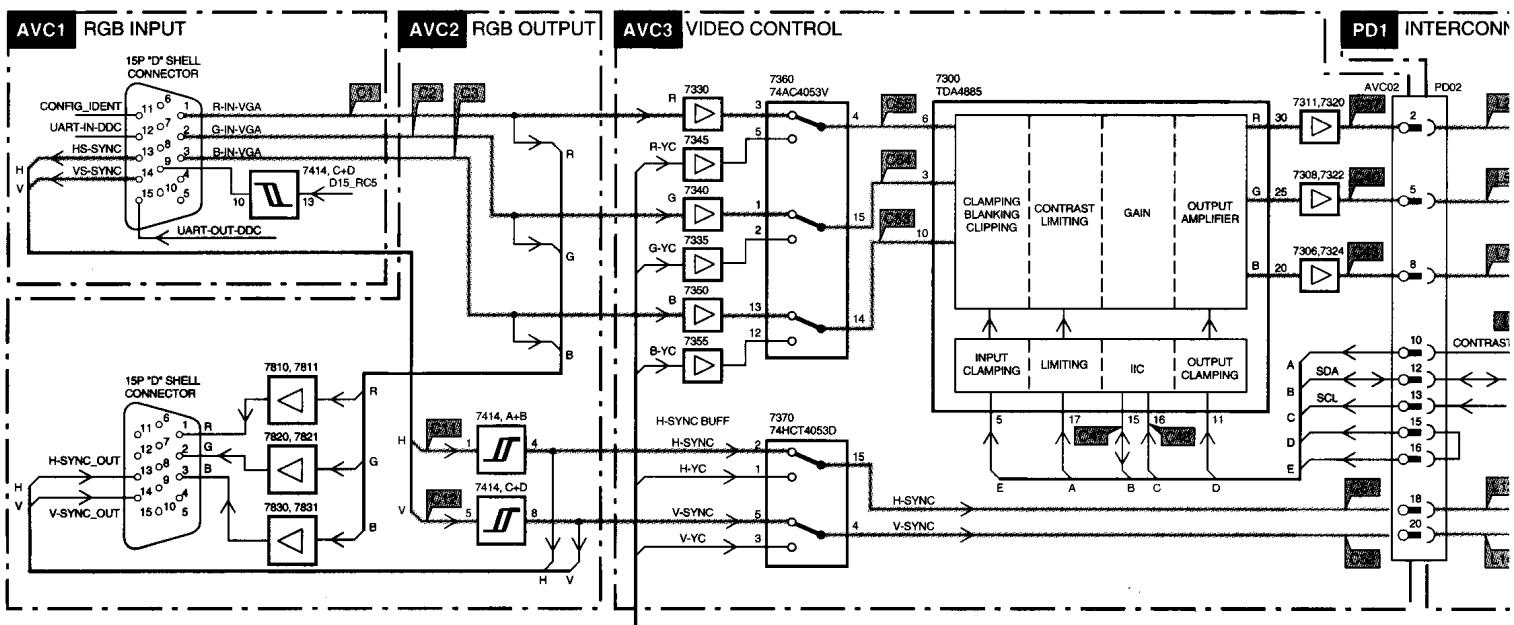
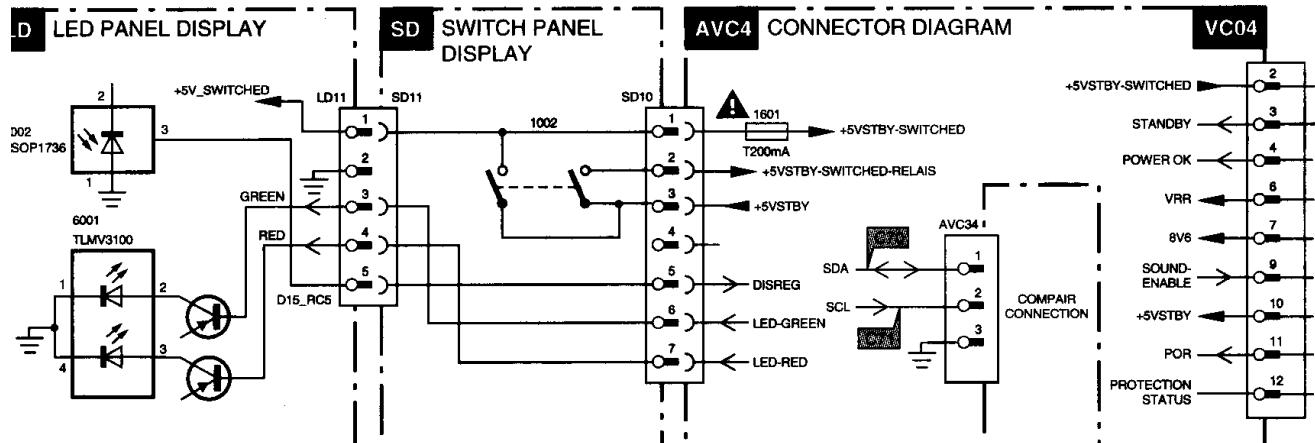
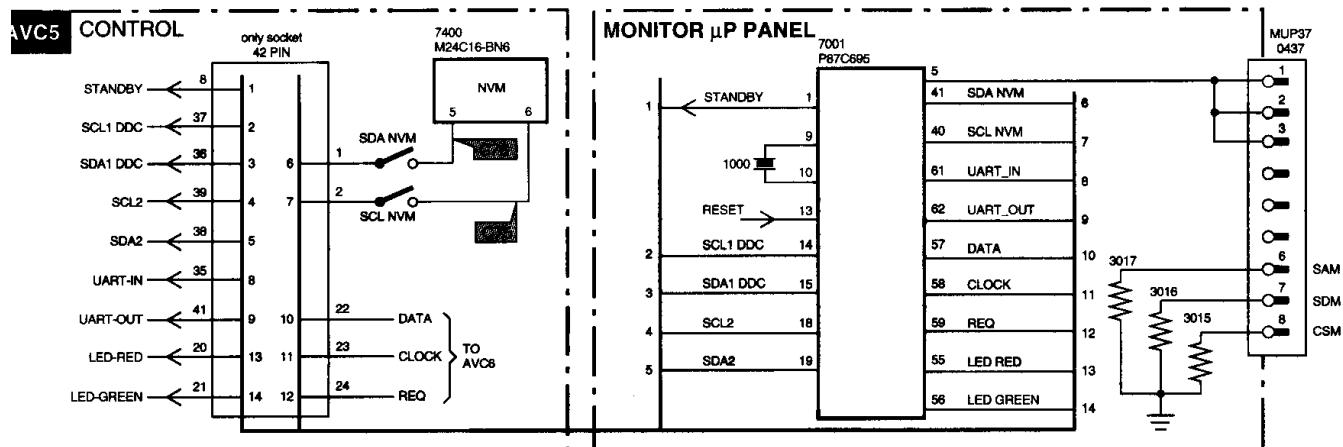
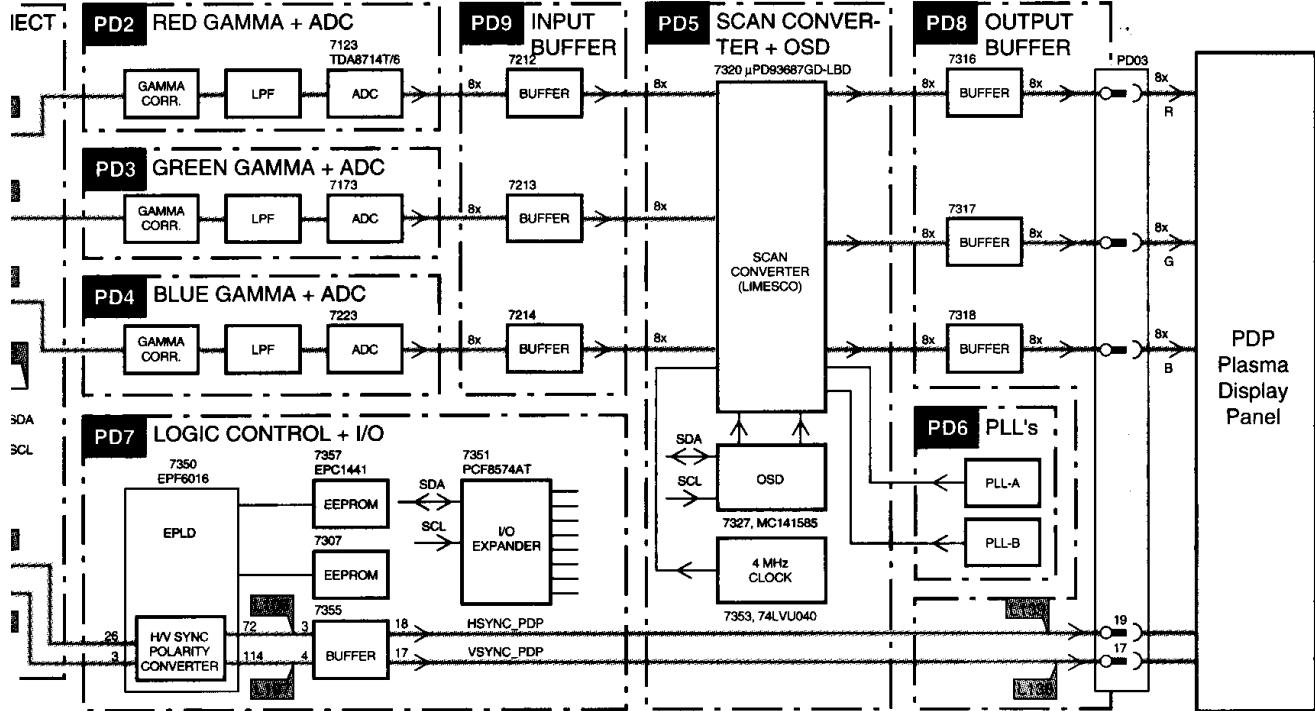


Figure 5-5

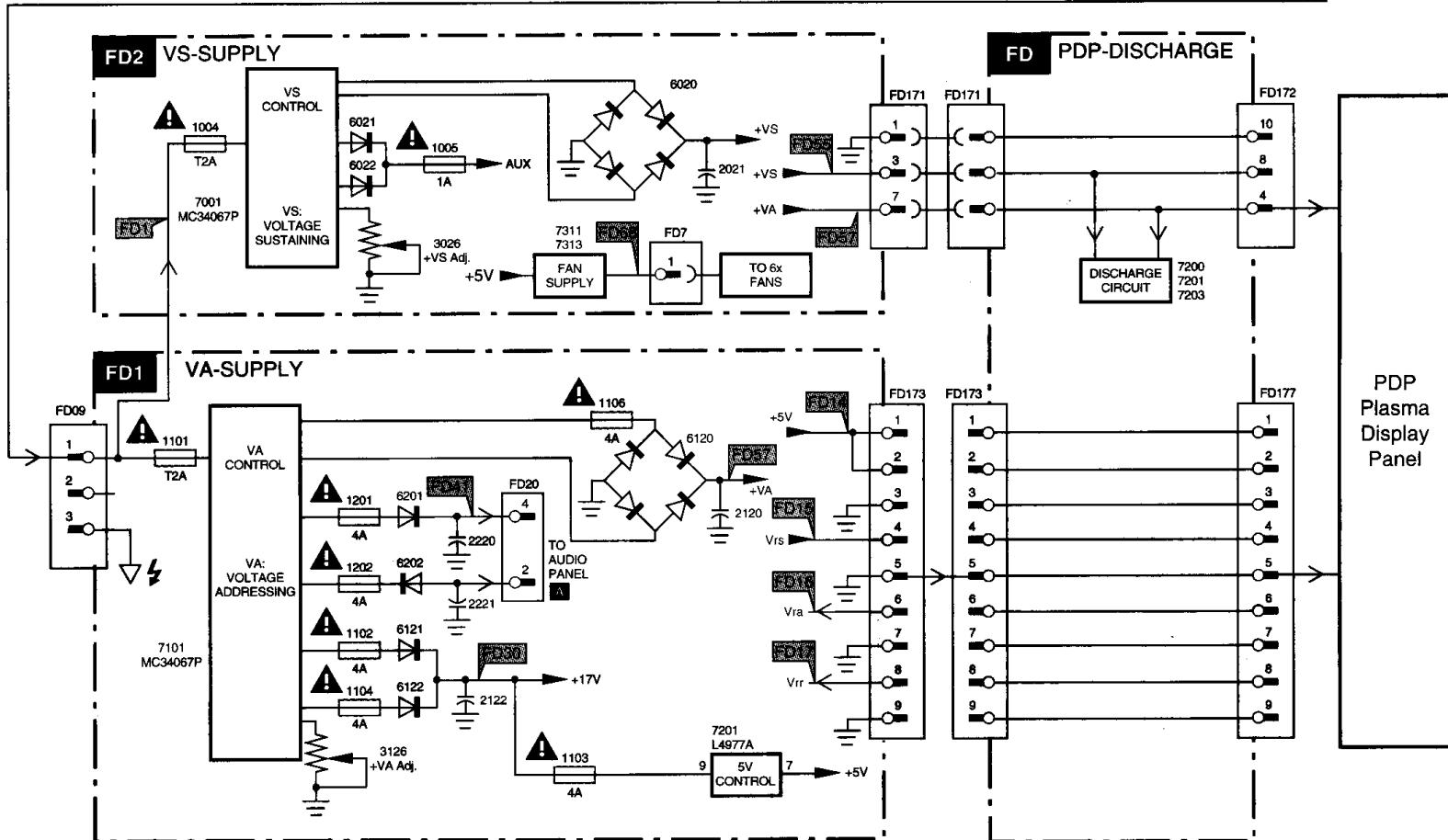
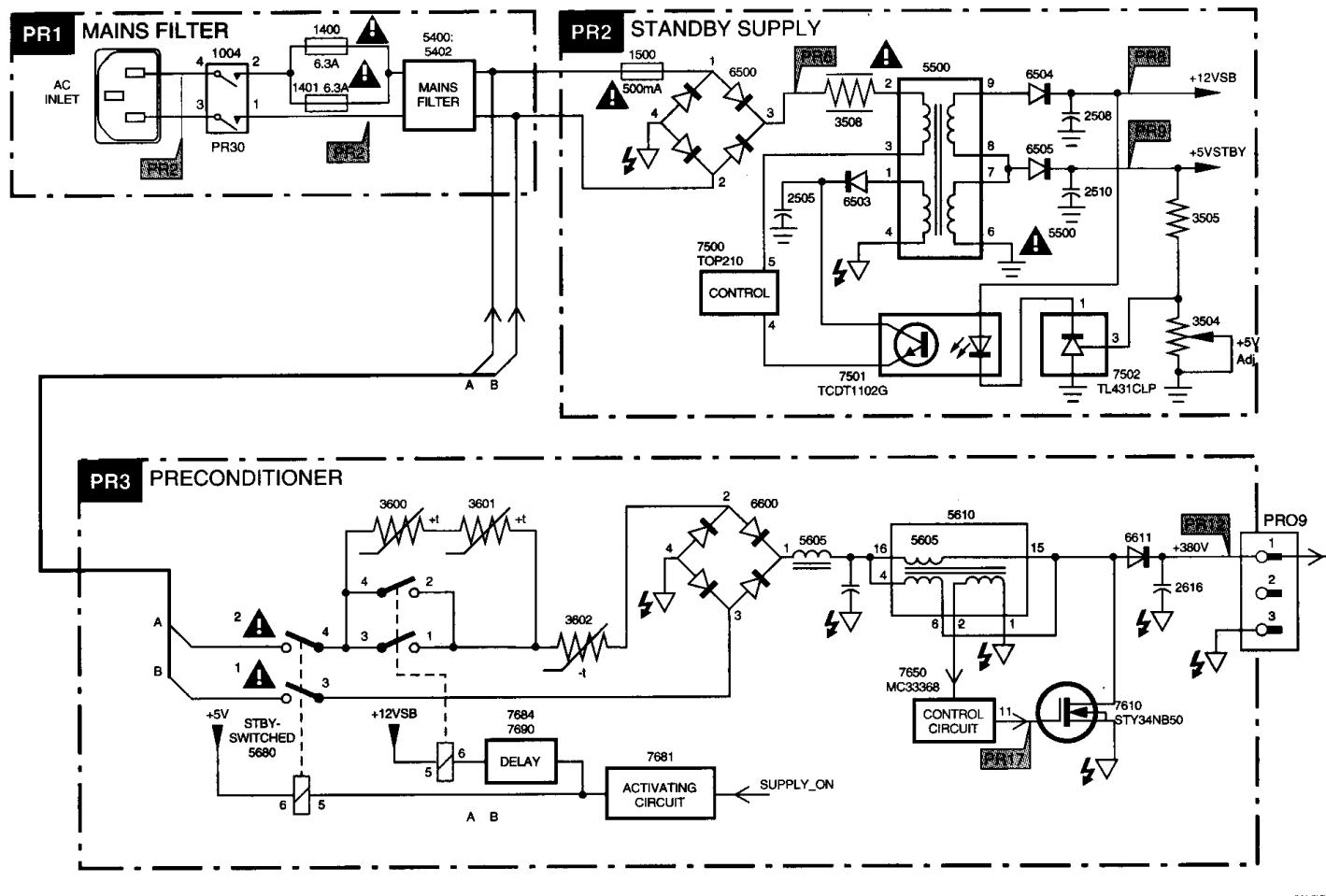
## 6. Block diagrams

### Block diagram (Part 1)

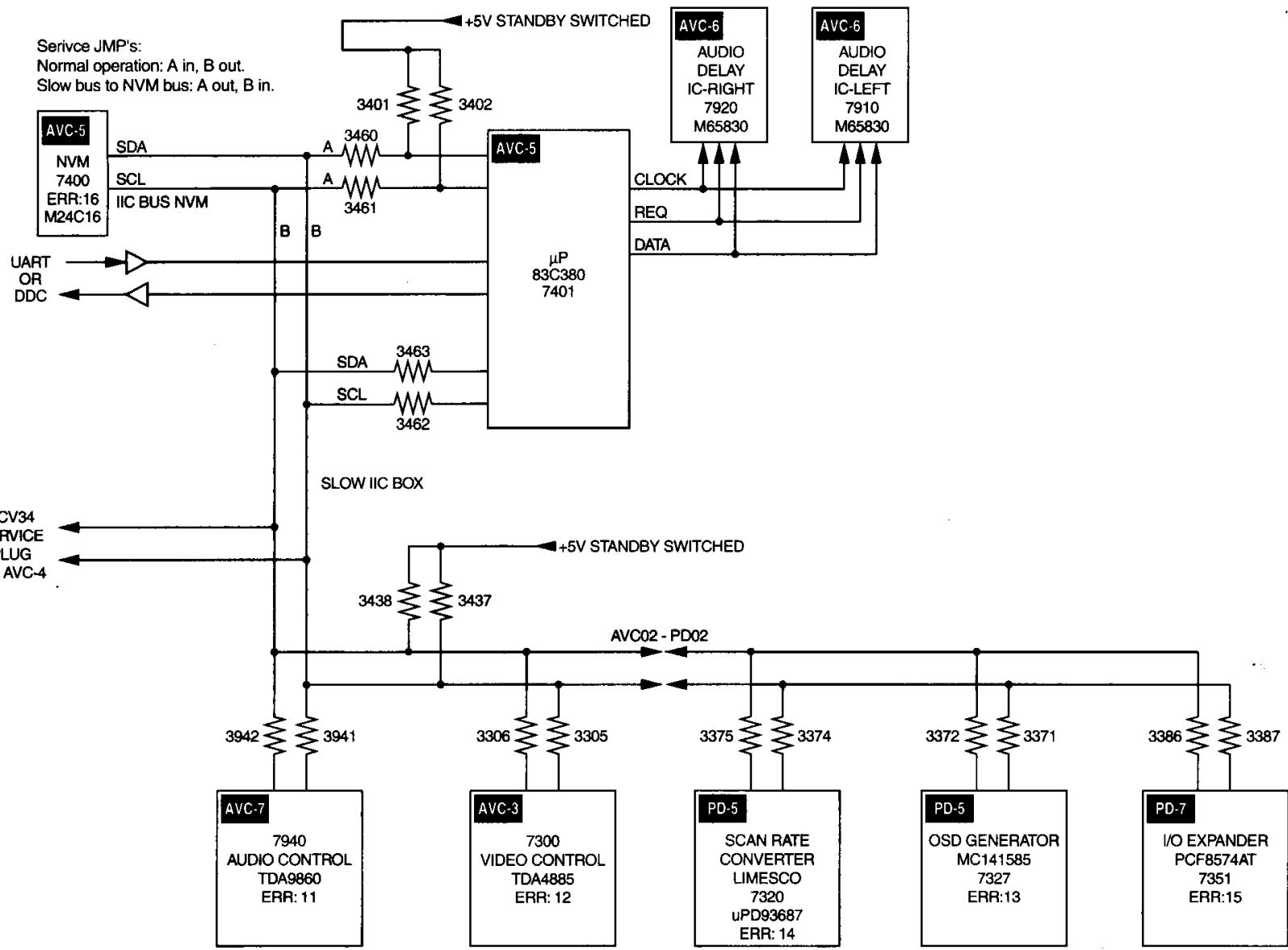




## Block diagram (Part 2)

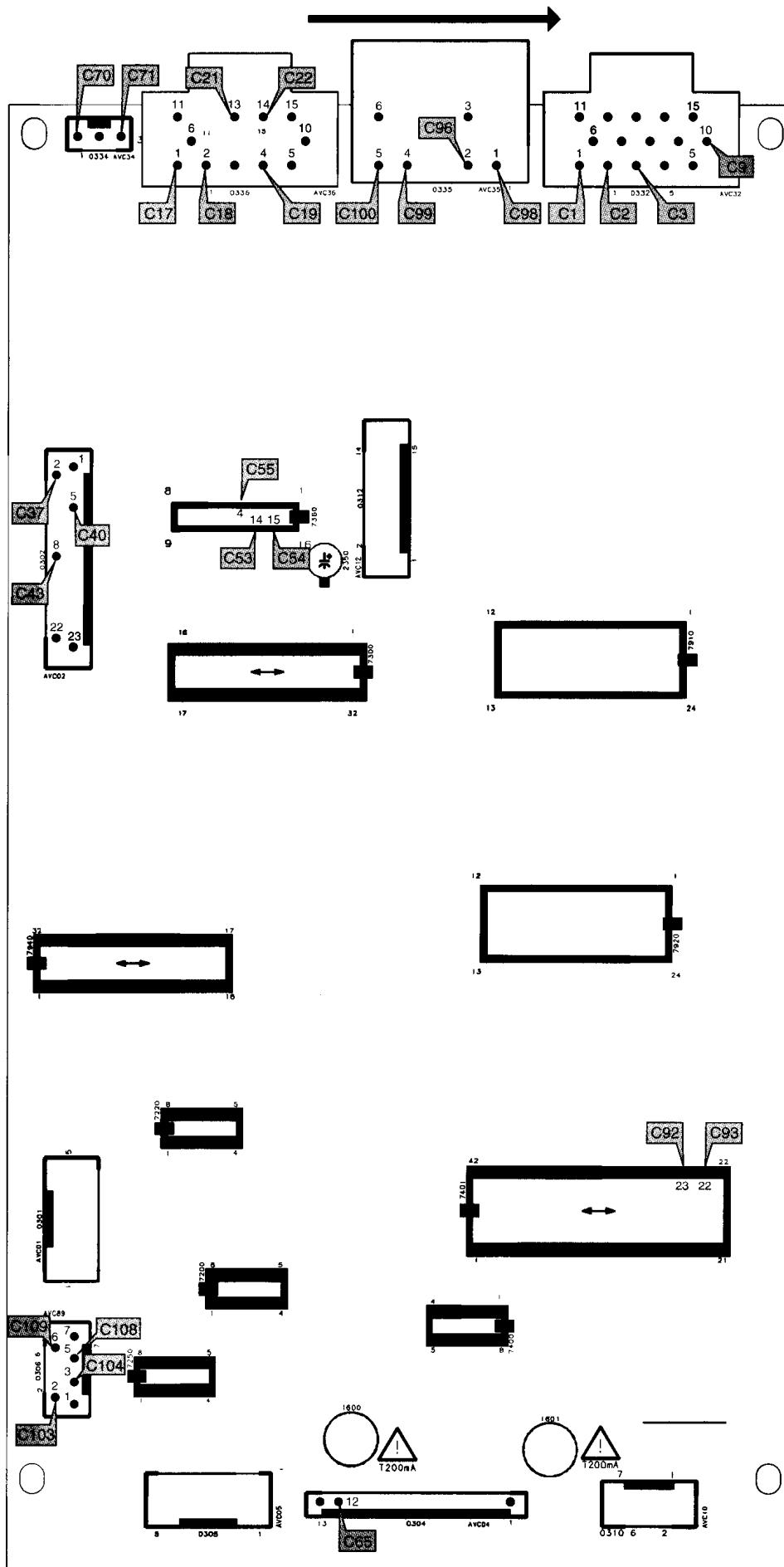


## I2C bus interconnection diagram

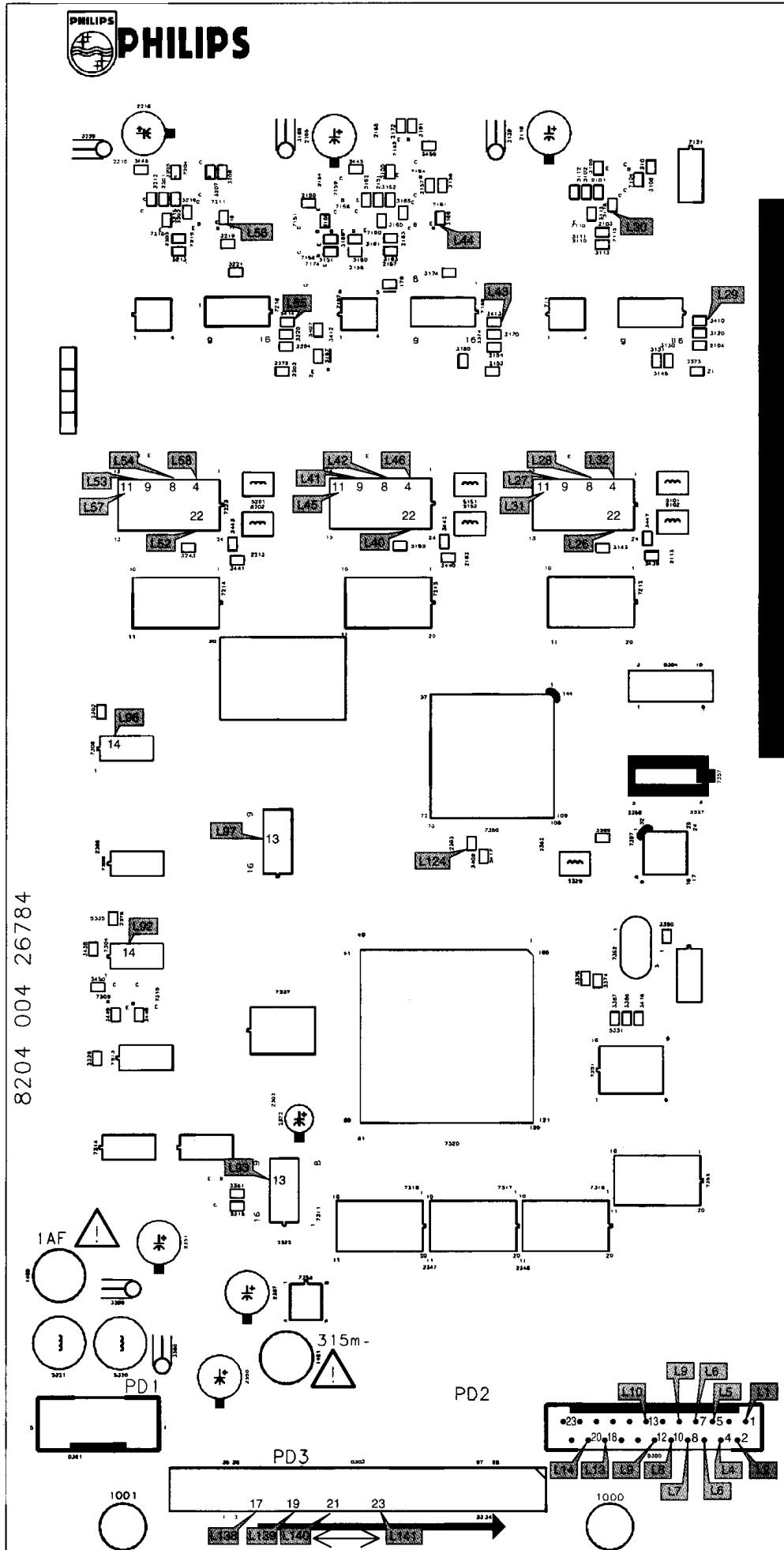


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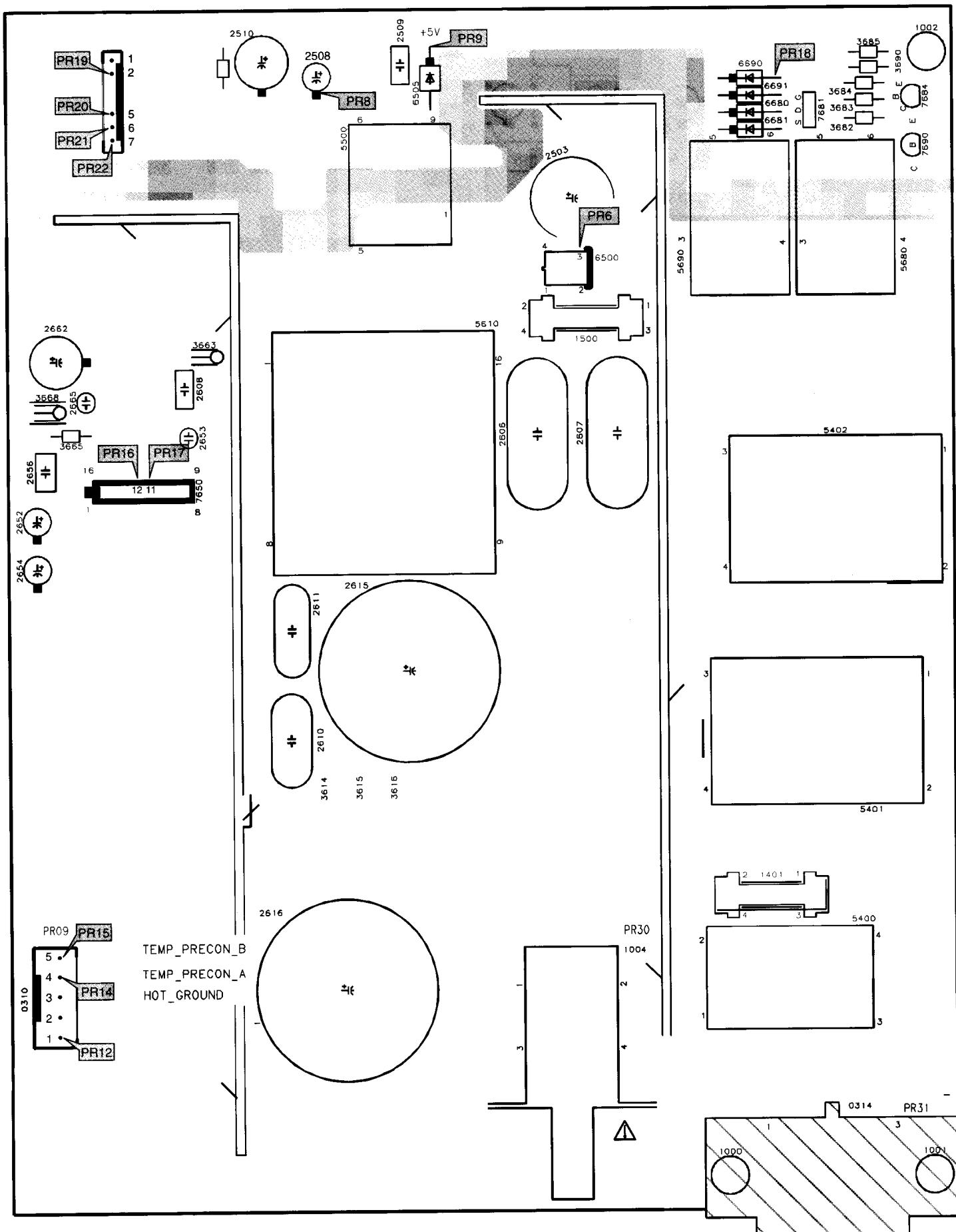
## Testpoint overview AV Control



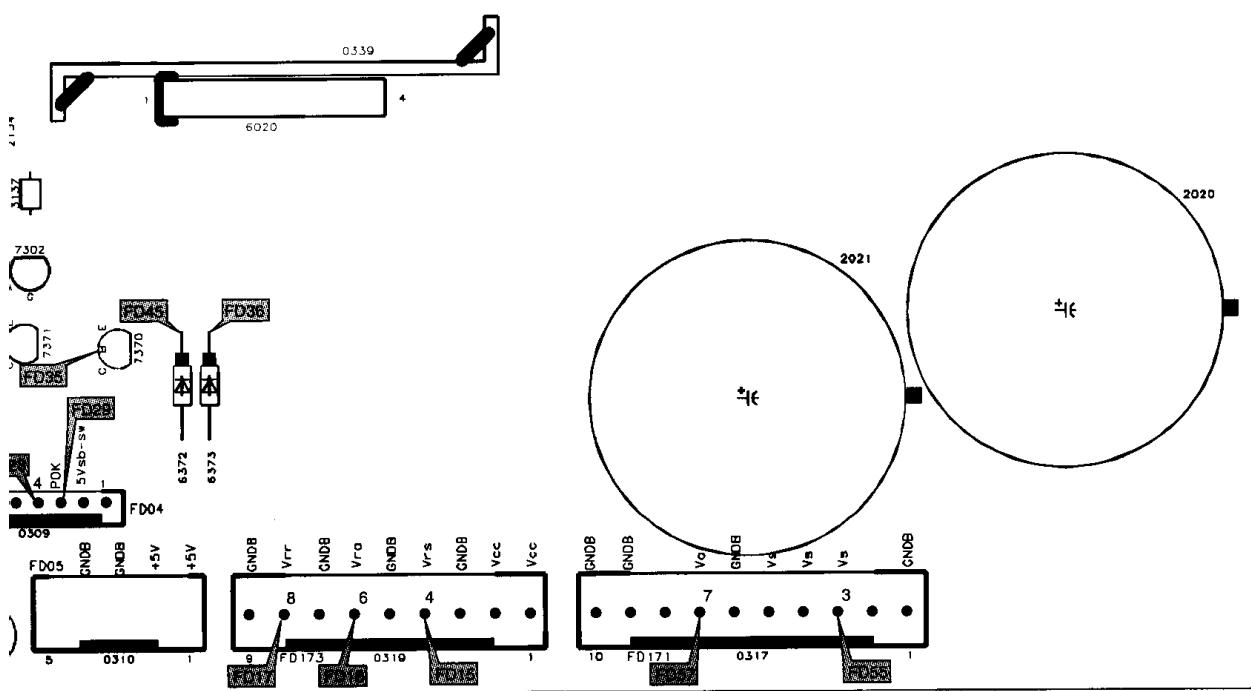
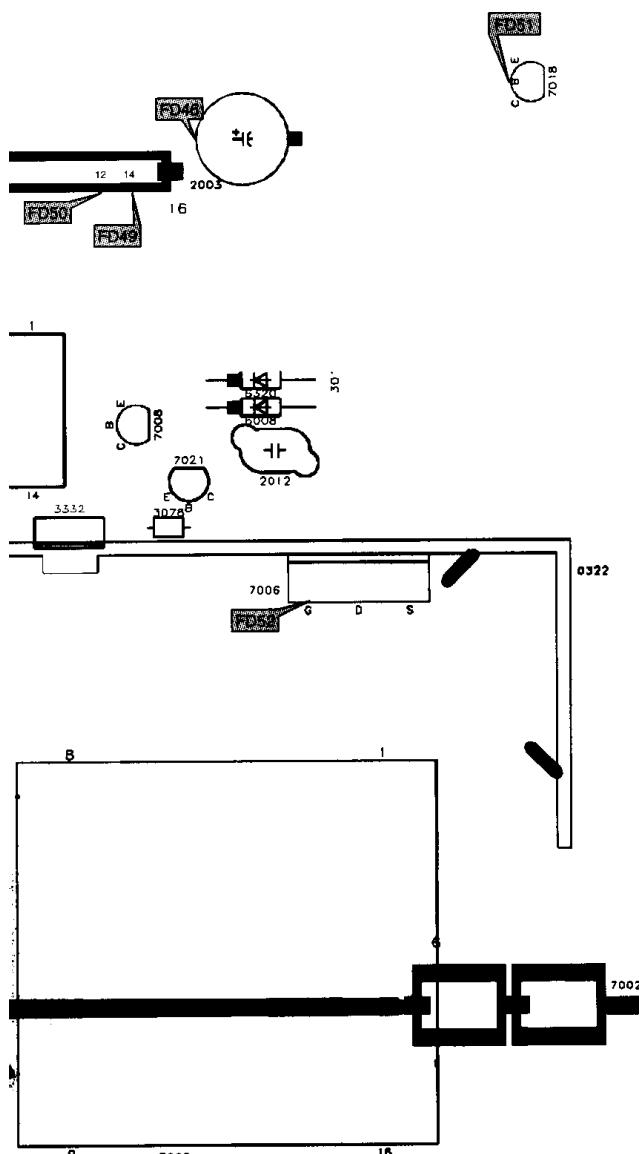
# Testpoint overview Limesco



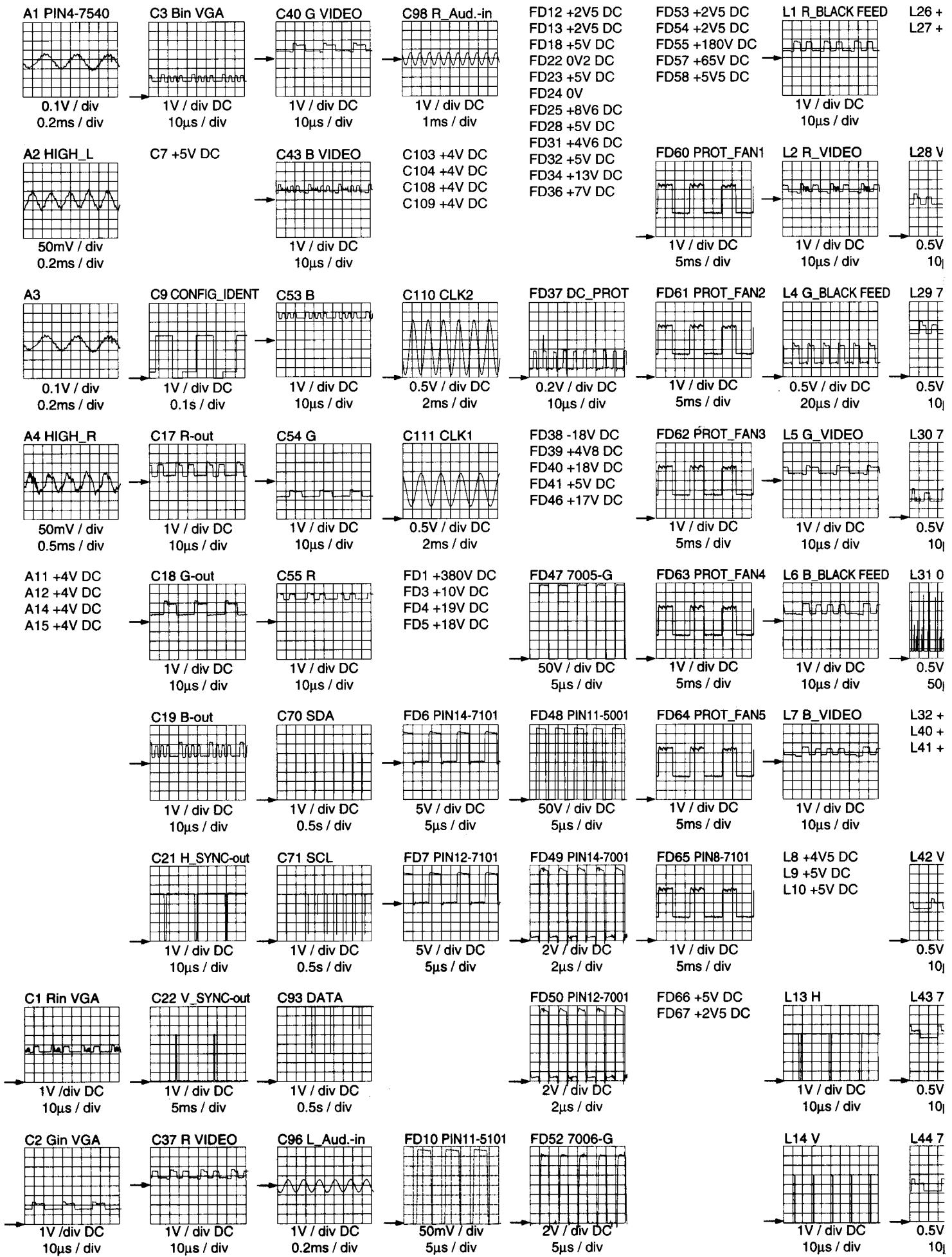
## Testpoint overview Preconditioner

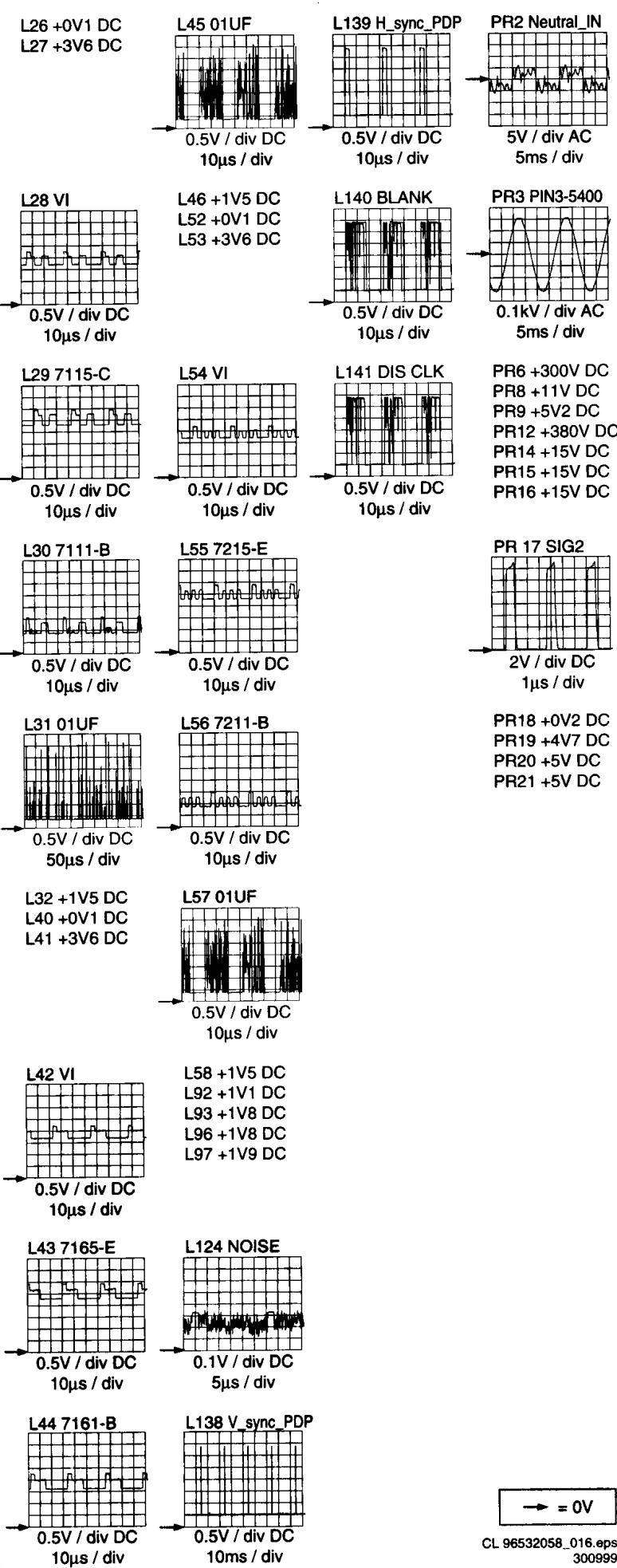






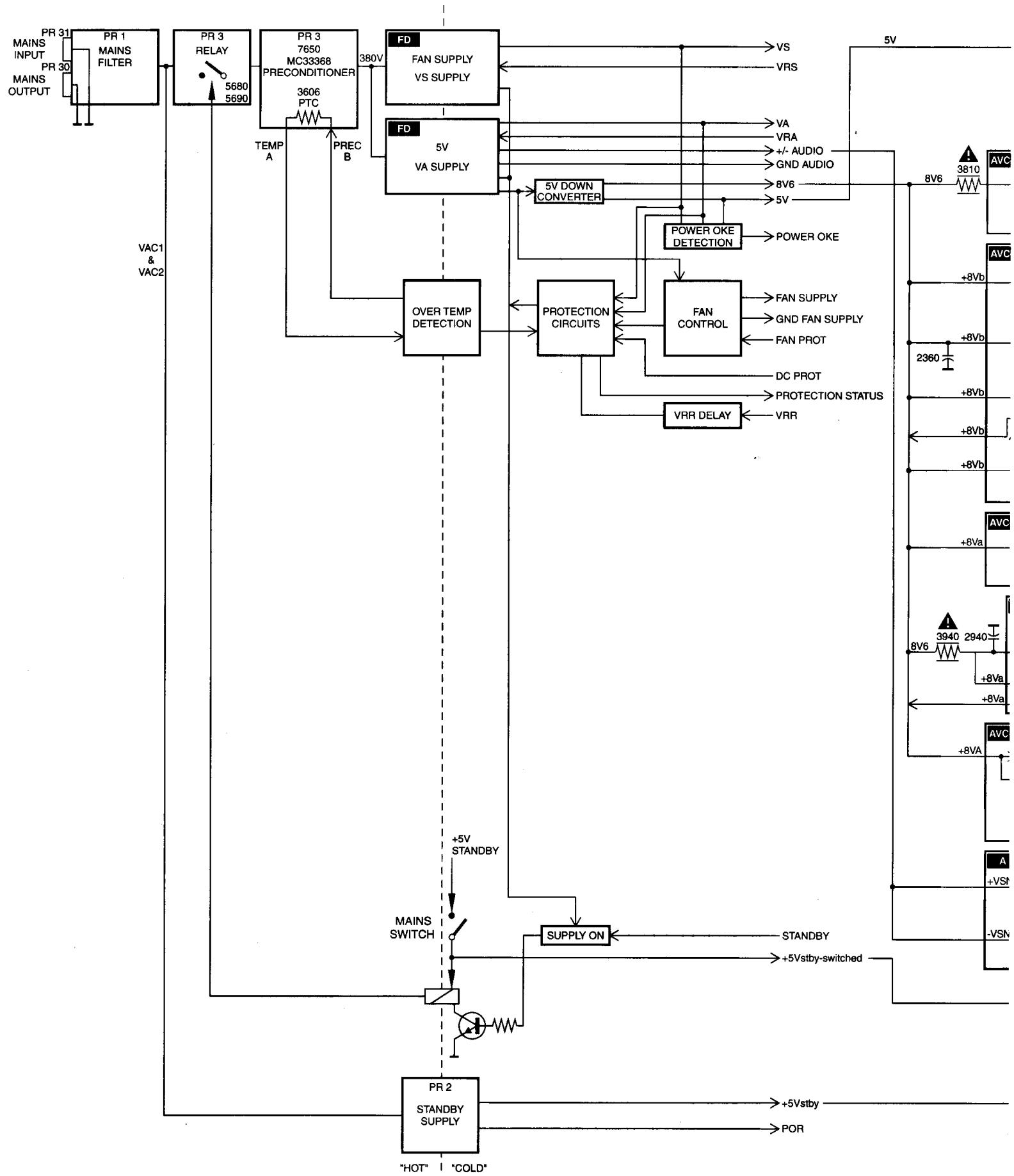
## Oscilloscopes

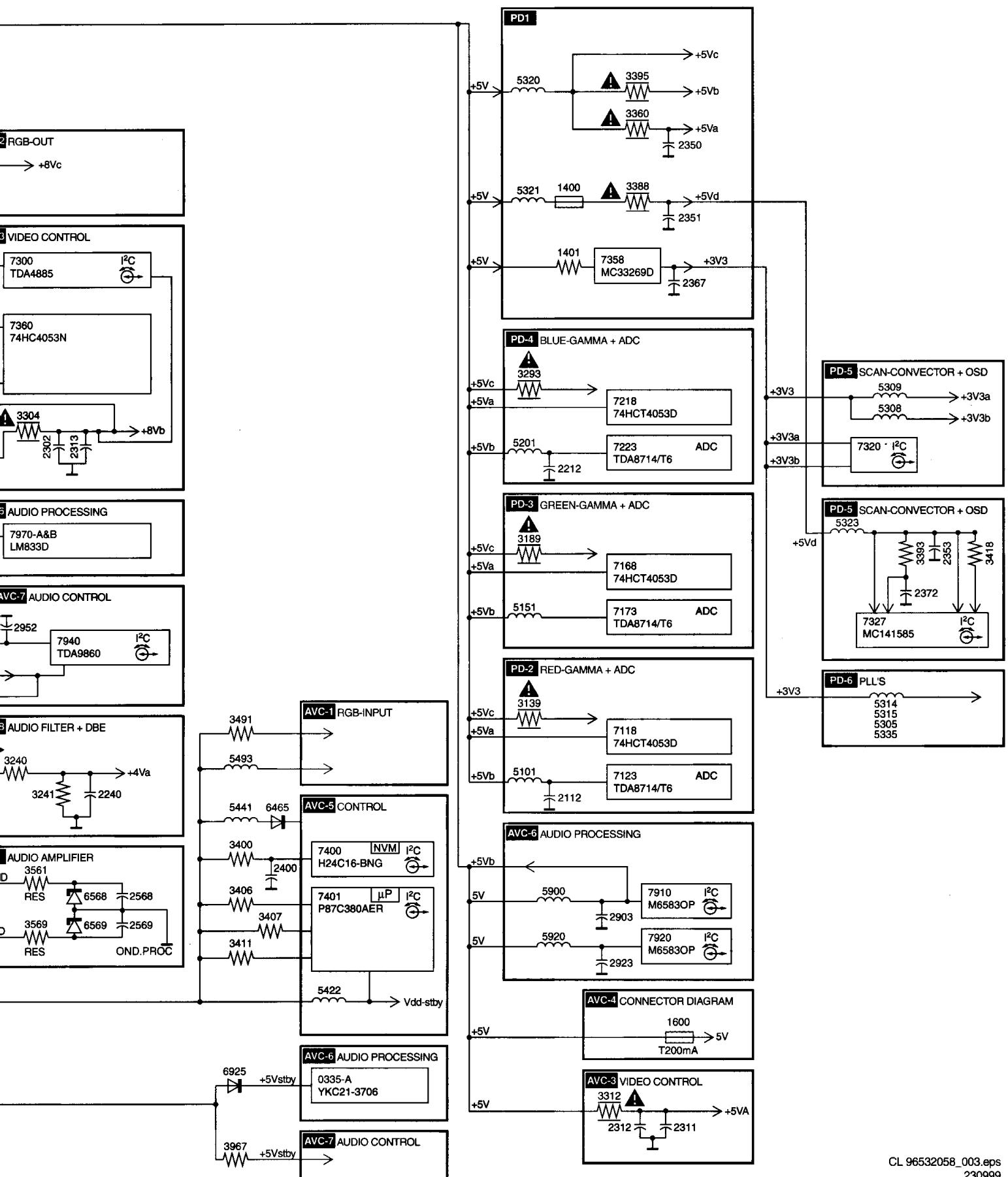




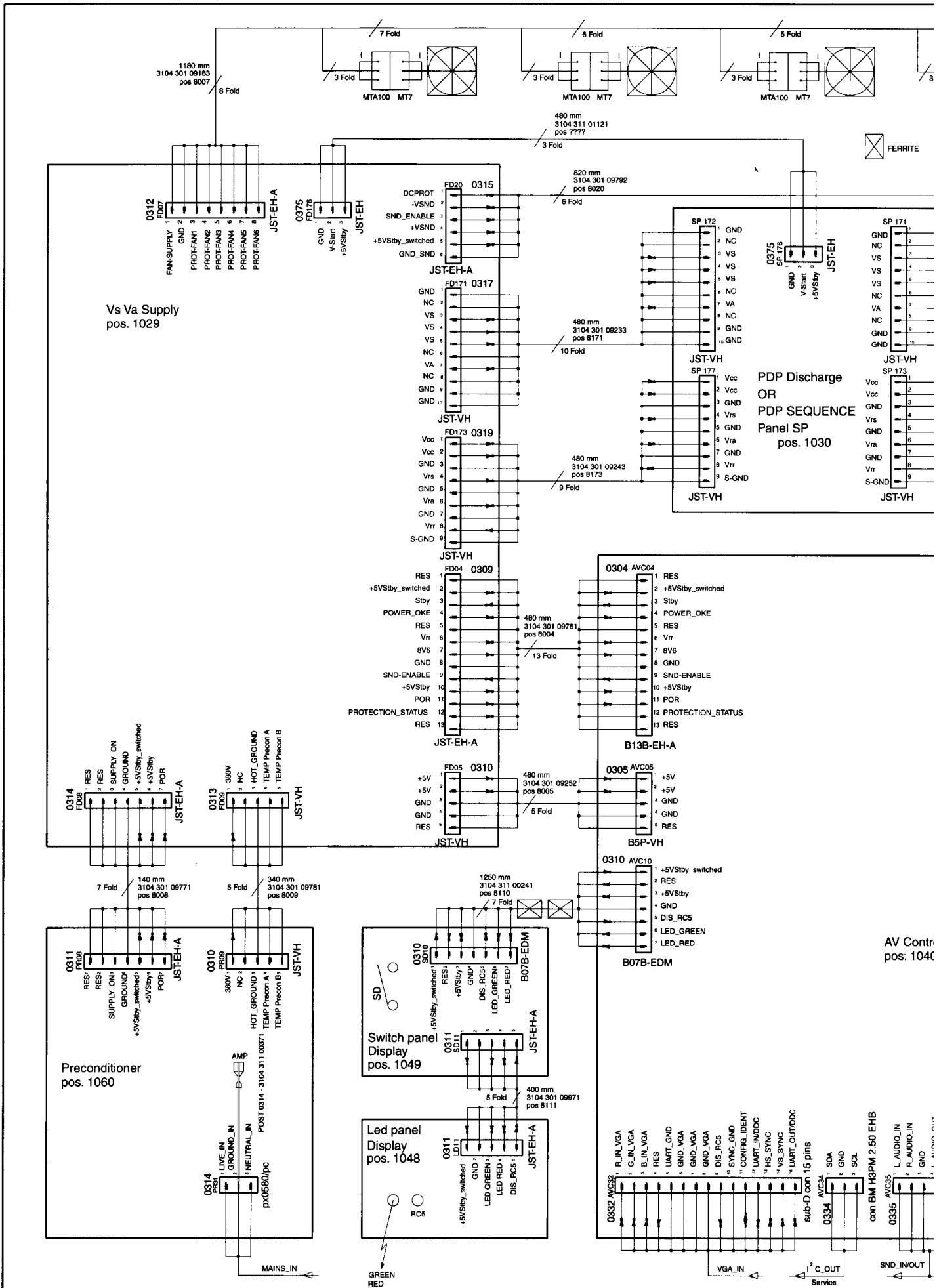
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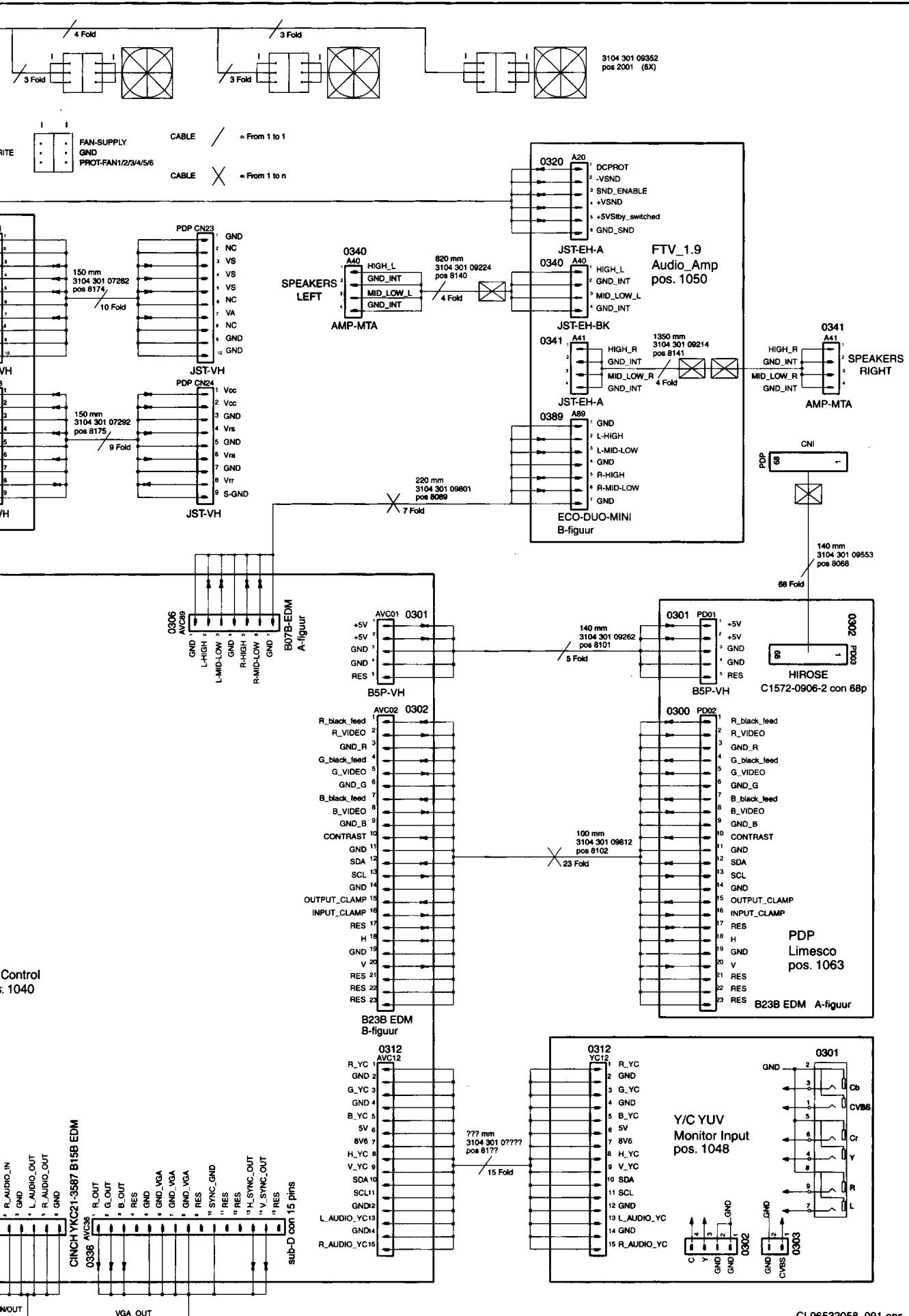
## Supply voltage diagram





## Wiring diagram

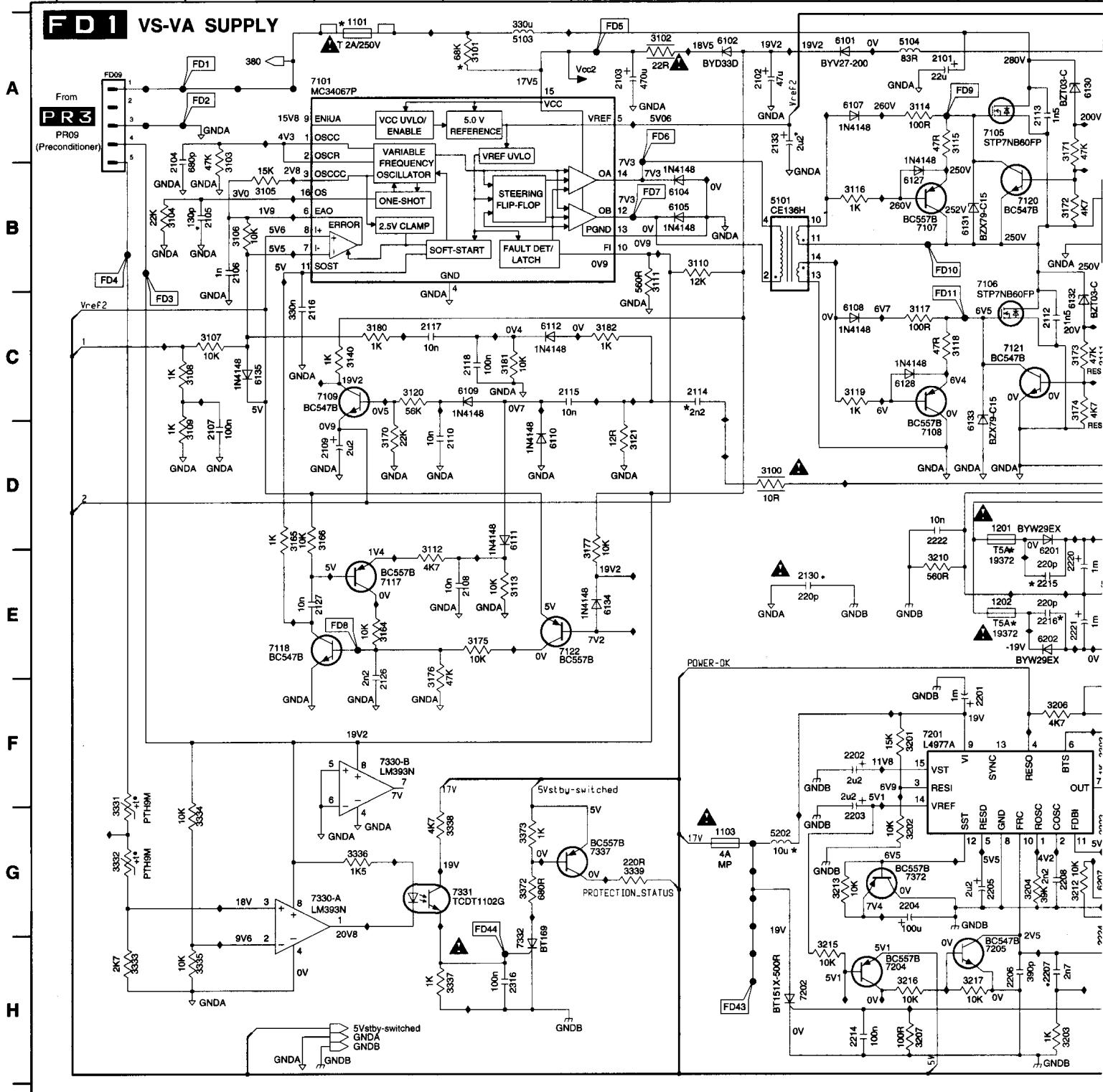


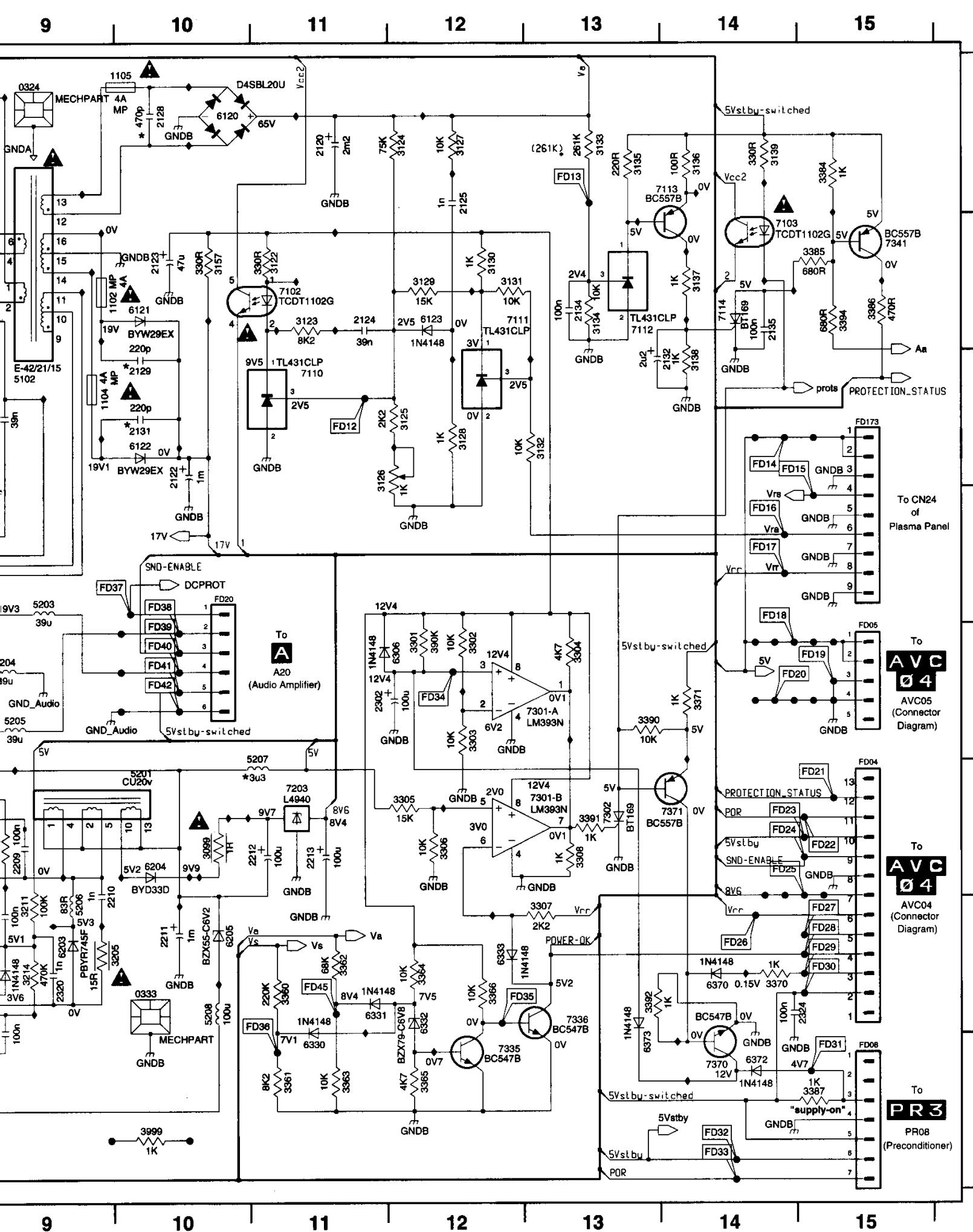


## 7. Electrical diagrams and print layouts

### VsVa supply (FD)

0309 G15	2103 A5	2122 C10	2204 G7	2224 G9	3111 B5	3128 C12	3170 D3	3207 H7	3331 F1	3371 E14	5201 F10	6112 C4	6205 G10	7109 C3	7301-B
0310 E15	2104 A1	2123 B10	2205 G8	2302 E11	3112 E3	3129 B12	3171 A8	3210 E7	3332 G1	3372 G4	5202 G6	6120 A10	6207 G9	7110 C11	7302 F
0313 A1	2105 B2	2124 B11	2206 H8	2316 H4	3113 E4	3130 B12	3172 B8	3211 G9	3333 H1	3373 G4	5203 D9	6121 B10	6306 E12	7111 B12	7330-A
0314 H15	2106 B2	2125 A12	2207 H8	2320 G9	3114 A7	3131 B12	3173 C8	3212 G8	3334 G2	3379 B15	5204 E9	6122 C10	6330 H11	7112 B13	7330-B
0315 D10	2107 D2	2126 F3	2208 G8	2324 G15	3115 A7	3132 C13	3174 C8	3213 G7	3335 H2	3384 A15	5205 E9	6123 B12	6331 G11	7113 A13	7331 G
0319 C15	2108 E4	2127 E3	2209 F9	3099 F10	3116 B7	3133 A13	3175 E4	3214 G3	3336 G3	3385 B15	5206 G9	6127 B7	6332 G12	7114 B14	7332 H
0324 A9	2109 D3	2128 A10	2210 F9	3100 D6	3117 C7	3134 B13	3176 E3	3215 H6	3337 H4	3386 B15	5207 F11	6128 C7	6333 G12	7117 E3	7335 H
0333 G10	2110 D4	2129 C10	2211 G10	3101 A4	3118 C7	3135 A13	3177 D5	3216 H7	3338 G4	3387 H15	5208 G10	6130 A8	6370 G14	7118 E2	7336 G
1101 A3	2111 C9	2130 E6	2212 F11	3102 A5	3119 C7	3136 A14	3180 C3	3217 H8	3339 G5	3389 E13	5101 A7	6131 B8	6372 H14	7120 B8	7337 G
1102 B9	2112 C8	2131 C10	2213 F11	3103 A2	3120 C3	3137 B14	3181 C4	3301 E12	3360 G11	3391 F13	5102 A6	6132 C8	6373 H13	7121 C8	7341 B
1103 G6	2113 A8	2132 C14	2214 H7	3104 B1	3121 D5	3138 C14	3182 C5	3302 E12	3361 H11	3392 G13	5104 B5	6133 D8	7101 A2	7122 E5	7370 H
1104 C9	2114 C5	2133 A6	2215 E8	3105 B2	3122 B11	3139 A14	3201 F7	3303 E12	3362 G11	3393 F9	5105 E5	6134 E5	7102 B11	7201 F7	7371 F
1105 A10	2115 C4	2134 B13	2216 E8	3106 B2	3123 B11	3140 C3	3206 F8	3304 E13	3363 H11	3399 H10	5107 A7	6135 C2	7103 B15	7202 H6	7372 G
1201 D8	2116 C2	2135 B14	2220 E8	3107 C2	3124 A12	3157 B10	3203 H8	3305 F12	3364 G12	5108 C7	6101 E8	7105 A8	7203 F11		
1202 E8	2117 C3	2201 F8	3108 C2	3125 C12	3164 E3	3204 G8	3306 F12	3365 H12	5102 C9	5109 C4	6102 E8	7106 B8	7204 H7		
2101 A7	2118 C4	2202 F7	3109 D2	3126 D11	3165 D2	3205 G9	3307 G13	3366 G12	5103 A4	6110 D4	6203 G9	7107 B7	7205 H8		
2102 A6	2120 A11	2203 G7	3110 B5	3127 A12	3166 D3	3208 F13	3308 G14	3370 G14	5104 A7	6111 D4	6204 F10	7108 D7	7301-A E13		





9

10

11

12

13

14

15

A

B

C

D

E

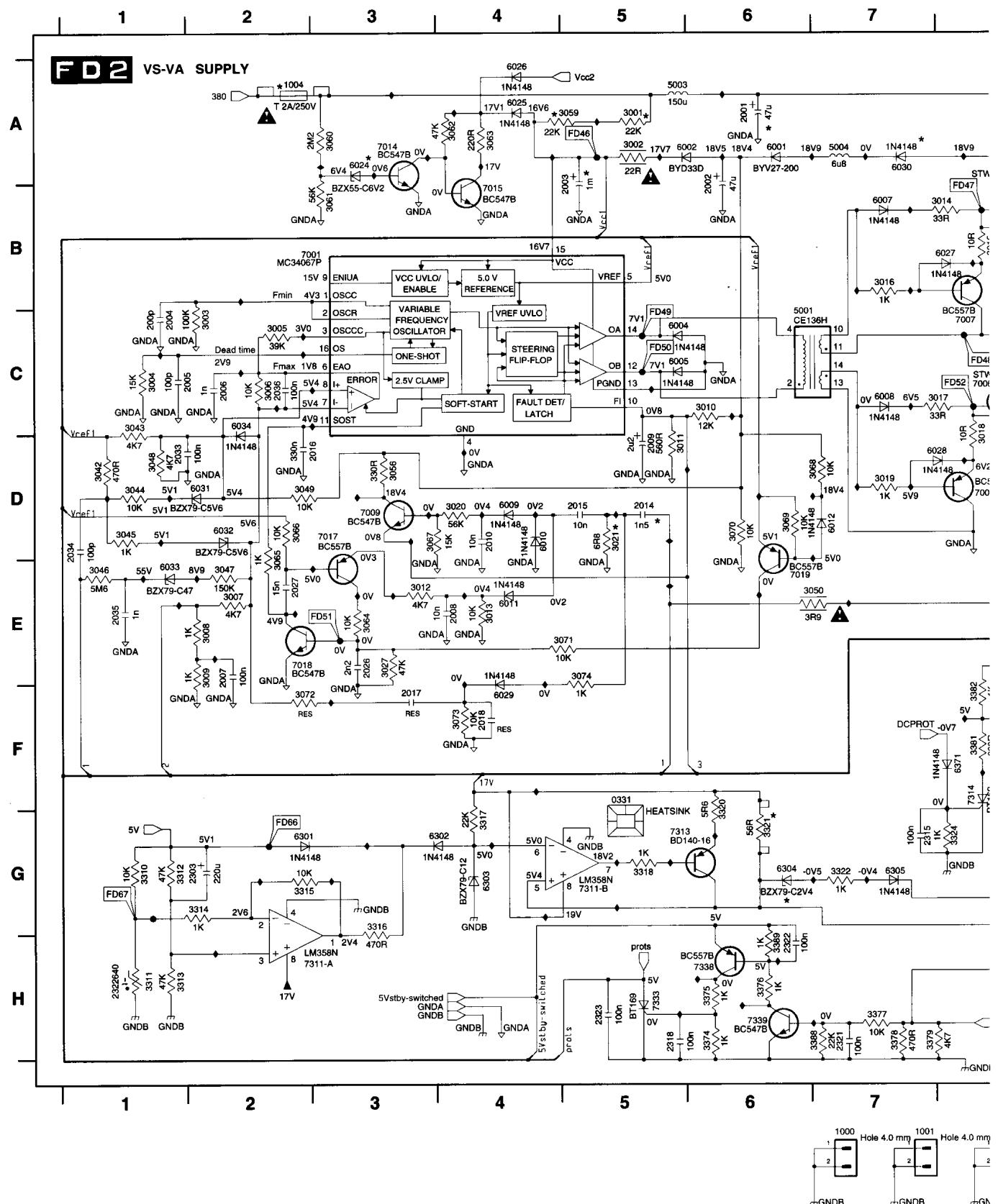
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G

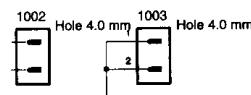
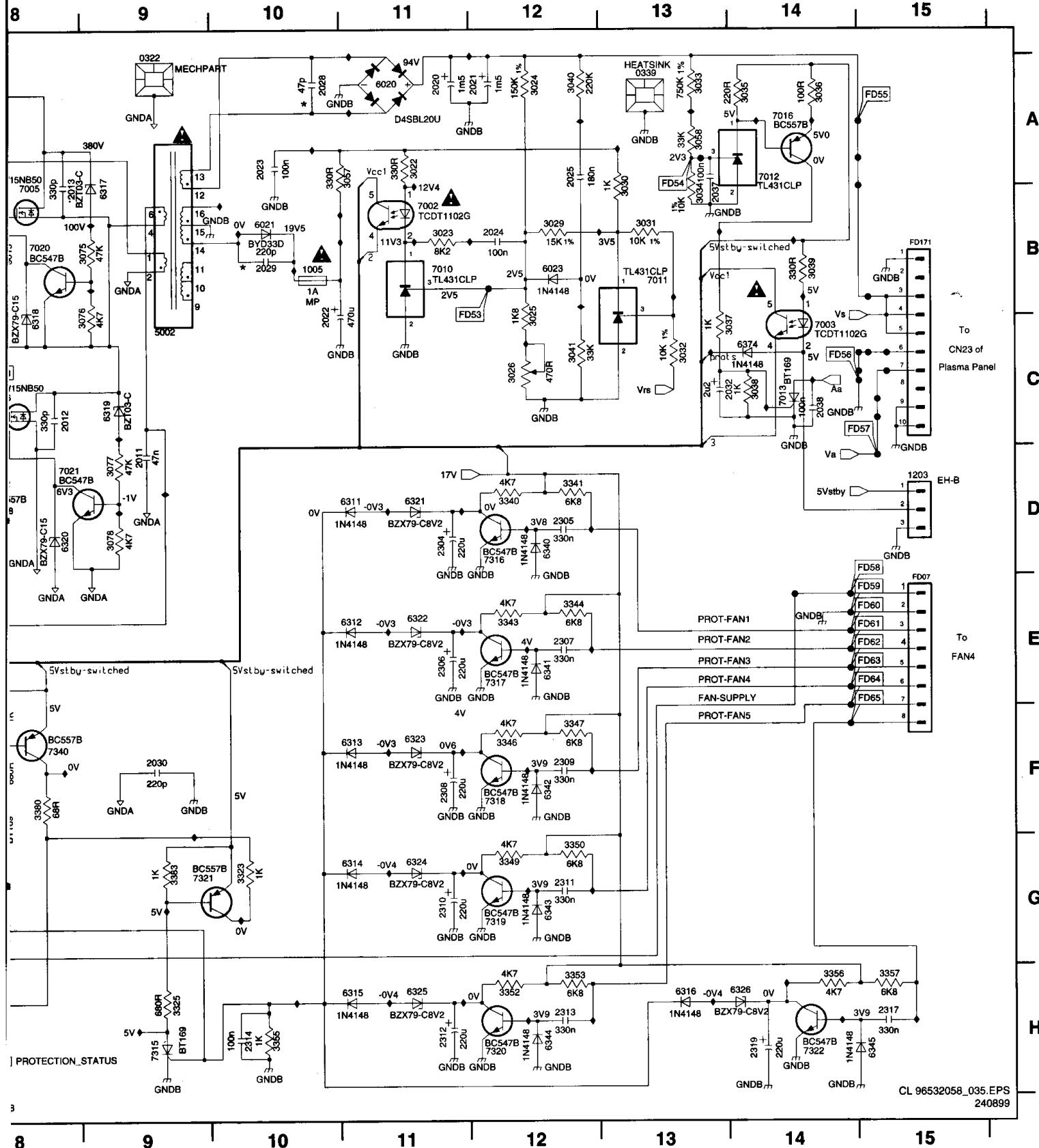
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## VsVa supply (FD)

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0317 B15	2010 D4	2027 E2	2308 F11	3003 C2	3019 D7	3036 A14	3057 A11	3073 F4	3321 G6	3356 H14	5003 A5	6025 A4	6312 E11	634
0318 D15	2011 D9	2028 A10	2309 F12	3004 C1	3020 D4	3037 C13	3058 A13	3074 E5	3322 G7	3357 H15	5004 A7	6026 A4	6313 F11	634
0322 A9	2012 C8	2029 B10	2310 G11	3005 C2	3021 D5	3038 C14	3059 A5	3075 B9	3323 G10	3374 H6	6001 A6	6027 B8	6314 G11	634
0331 F5	2013 B8	2030 F9	2311 G12	3006 C2	3022 A11	3039 B14	3060 A3	3076 C9	3324 G8	3375 H6	6002 A6	6028 D8	6315 H11	634
0339 A13	2014 D5	2032 C14	2312 H11	3007 E2	3023 B11	3040 A12	3061 B3	3077 D9	3325 H9	3376 H6	6004 C5	6029 F4	6316 H13	634
1005 A2	2015 D5	2033 D2	2313 H12	3008 E2	3024 A12	3041 C12	3062 A4	3078 D9	3340 D12	3377 H7	6005 C5	6030 A7	6317 B9	634
1005 B10	2016 D2	2034 D1	2314 H10	3009 E2	3025 C12	3042 D1	3063 A4	3310 G1	3341 D12	3378 H7	6007 B7	6031 D2	6318 C8	634
2001 A6	2017 F3	2035 E1	2315 G7	3010 C6	3026 C12	3043 C1	3064 E3	3311 H1	3343 E12	3379 H7	6008 C7	6032 D2	6319 C9	704
2002 B6	2018 F4	2036 C2	2317 H15	3011 D5	3027 E3	3044 D1	3065 E2	3312 G1	3344 E12	3380 F8	6009 D4	6033 E1	6320 D8	704
2003 B5	2020 A11	2037 B13	2318 H5	3012 E3	3029 B12	3045 D1	3066 D2	3313 H1	3346 F12	3381 F8	6010 D4	6034 C2	6321 D11	704
2004 C1	2021 A2	2038 C14	2319 H14	3013 E4	3030 B13	3046 E1	3067 D3	3314 G2	3347 F12	3382 F8	6011 E4	6301 G2	6322 E11	704
2005 C1	2022 C10	2039 G2	2321 H7	3014 B8	3031 B13	3047 E2	3068 D7	3315 G2	3349 G12	3383 G9	6012 D7	6302 G4	6323 F11	704
2006 C2	2023 A10	2030 D11	2322 H6	3015 B8	3032 C13	3048 D1	3069 D6	3316 G3	3350 G12	3388 H7	6020 A11	6303 G4	6324 G11	704
2007 E2	2024 B12	2035 D12	2323 H5	3016 B7	3033 A13	3049 D2	3070 D6	3317 G4	3352 H12	3389 H6	6021 B10	6304 G6	6325 H11	704
2008 E4	2025 A12	2036 E11	2306 E11	3001 A5	3017 C8	3050 E7	3071 E5	3318 G5	3353 H12	5001 C6	6023 B12	6305 G7	6326 H14	704

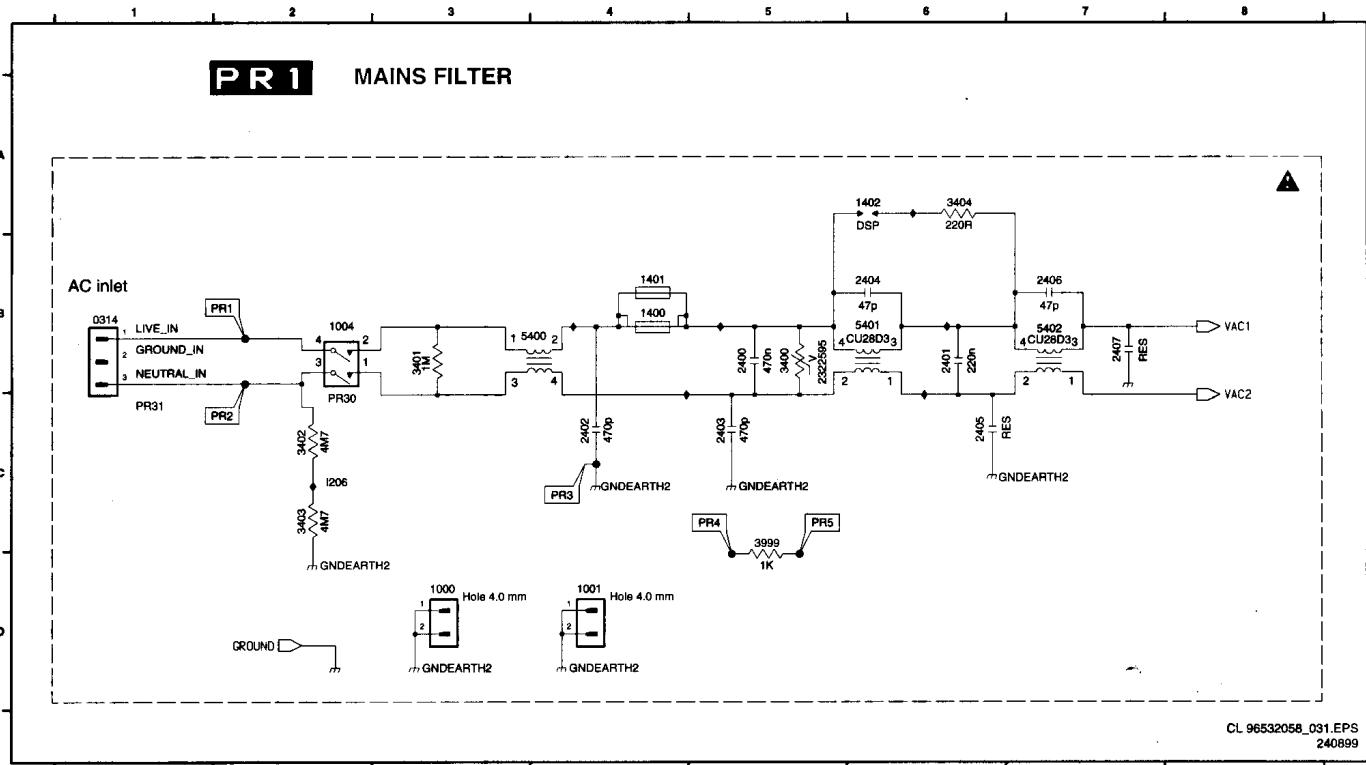


0 D12	7010 B11	7315 H9
1 E12	7011 B13	7316 D12
2 F12	7012 A14	7317 E12
3 G12	7013 C14	7318 F12
4 H12	7014 A3	7319 G12
5 H15	7015 B4	7320 H12
6 C8	7016 A14	7321 G9
4 C14	7017 D3	7322 H14
1 B2	7018 E3	7333 H5
2 B11	7019 E6	7338 H6
3 C14	7020 B8	7339 H6
5 B8	7021 D8	7340 F8
6 C8	7311-A H2	
7 C8	7311-B G5	
8 D8	7313 G5	
9 D3	7314 F8	

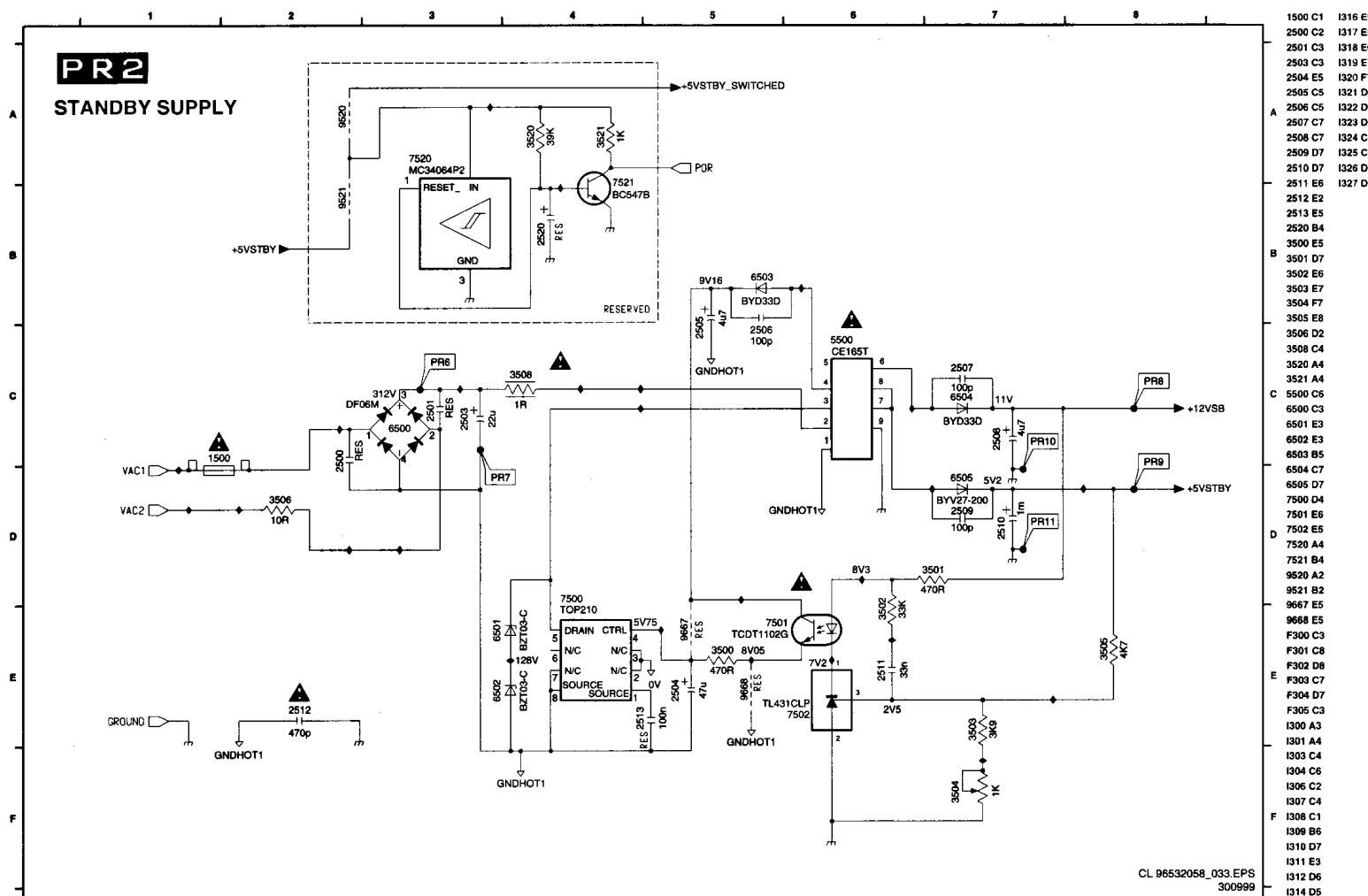


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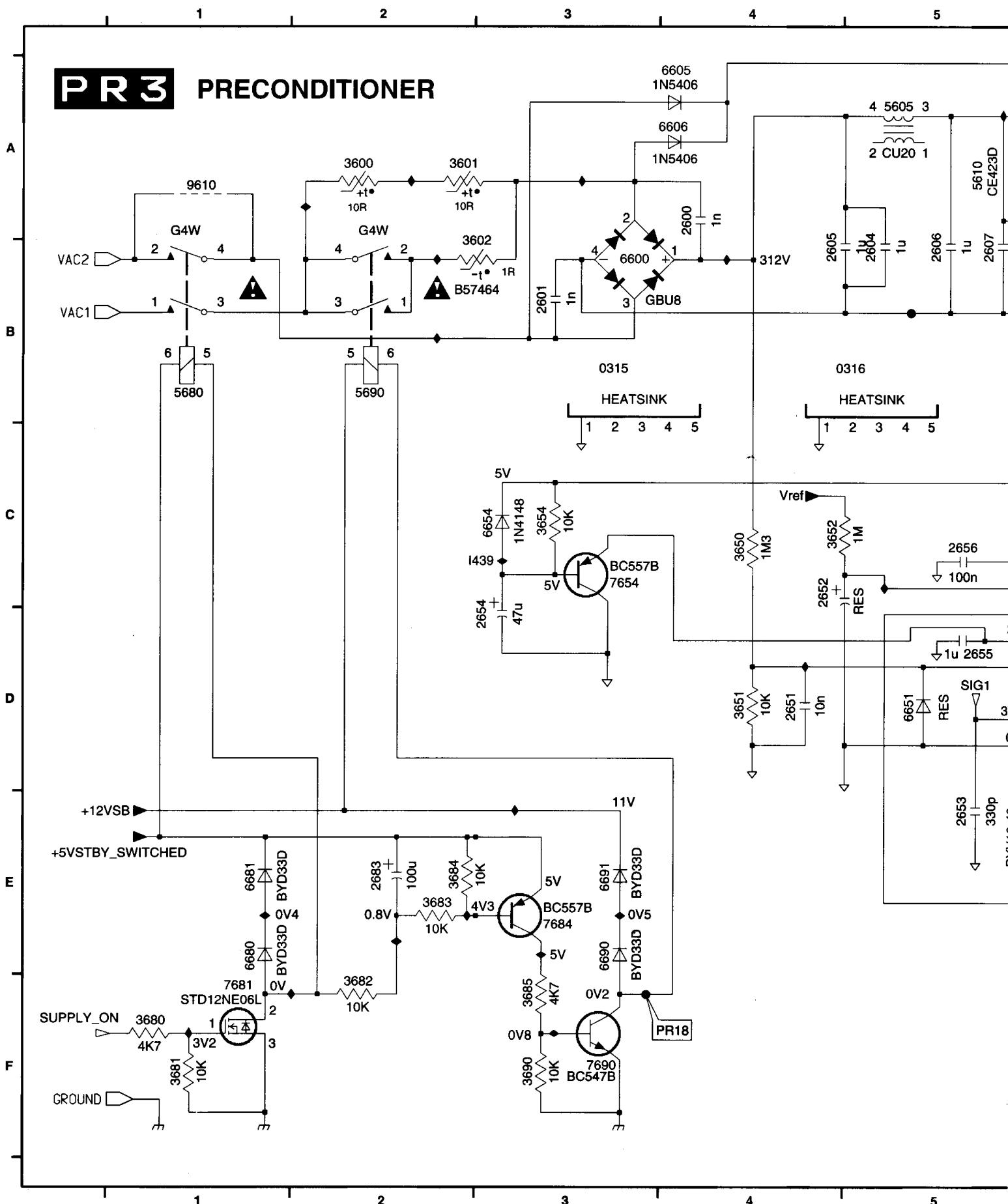
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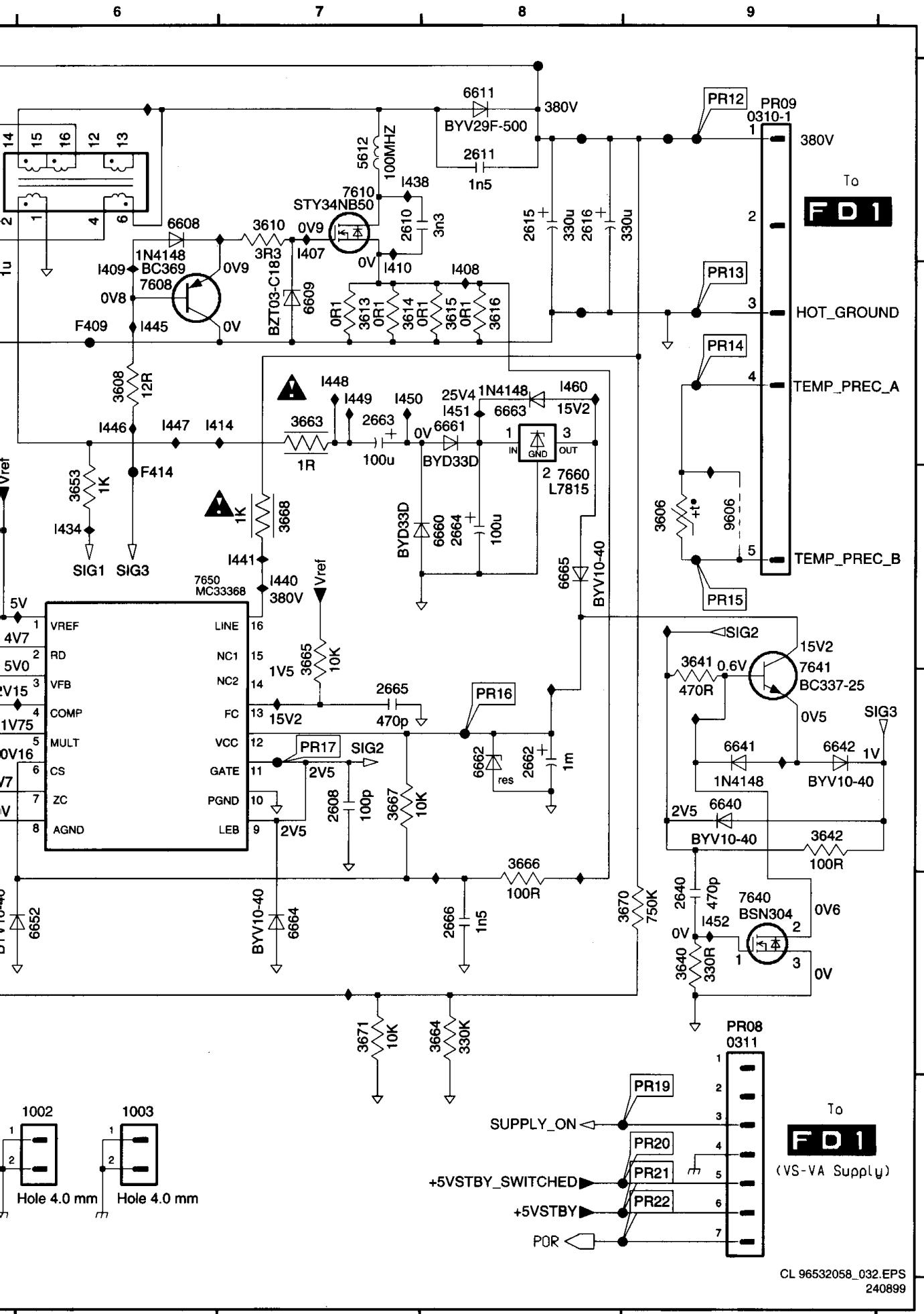


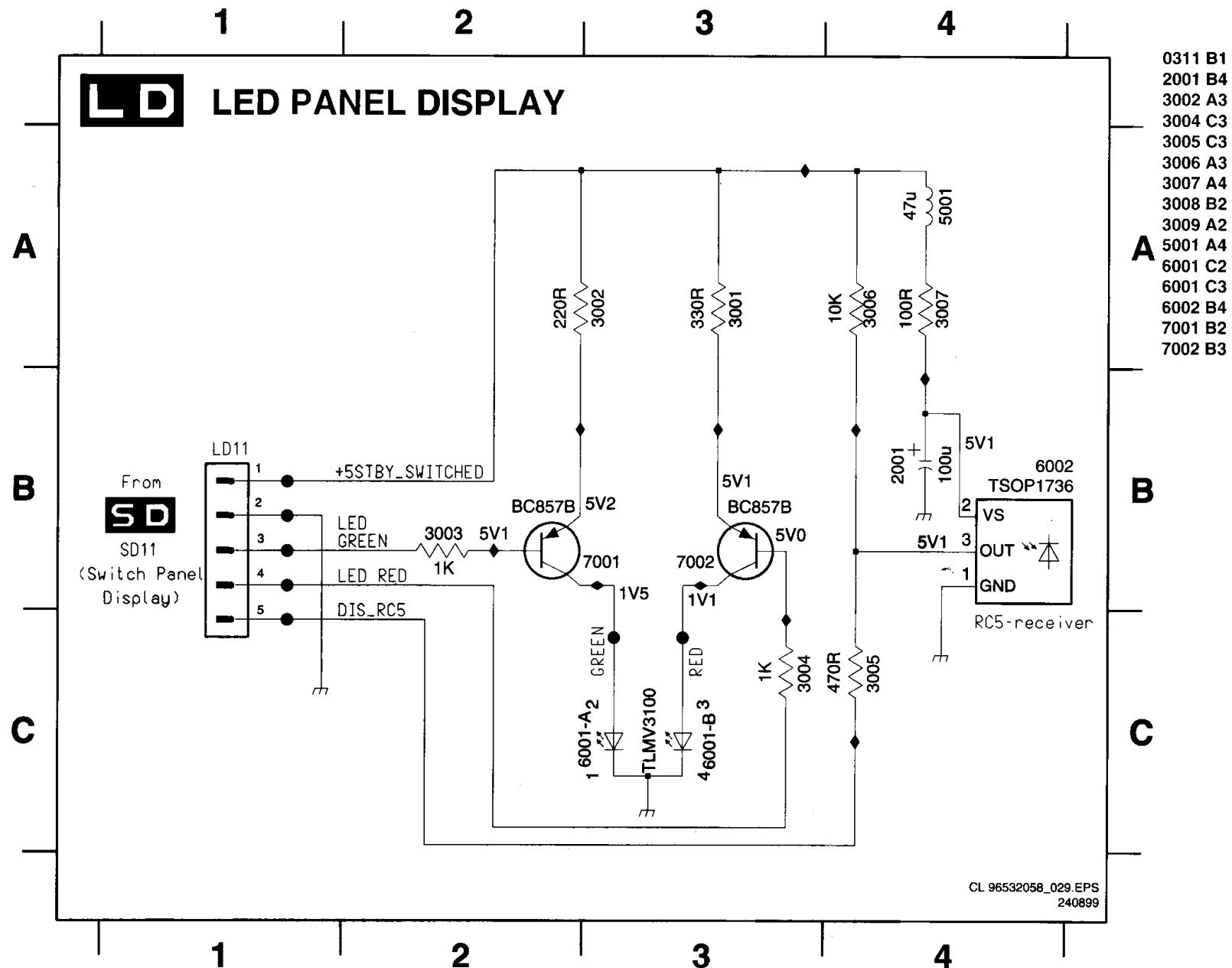
## Pre conditioner (PR)



## Pre conditioner (PR)

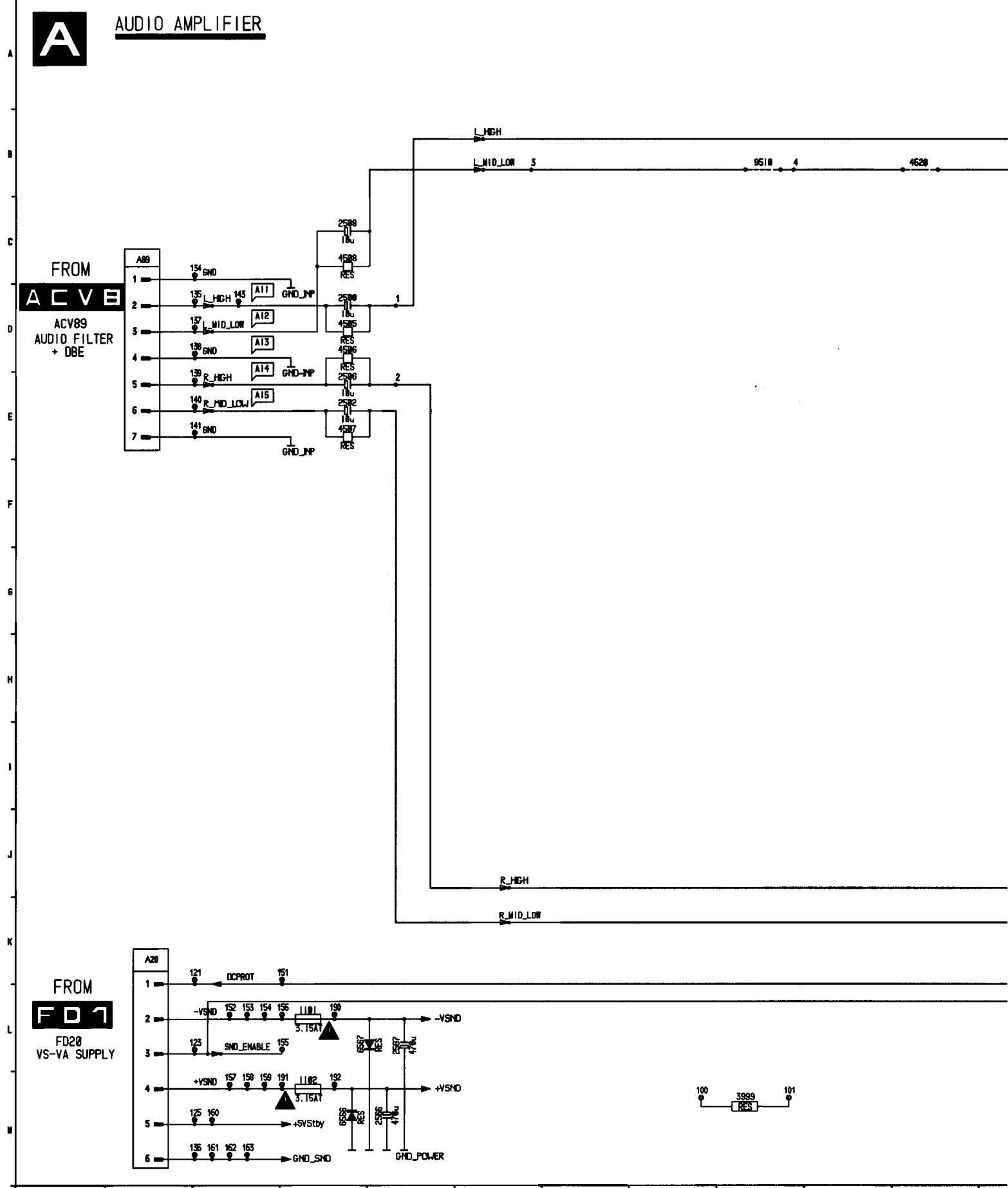




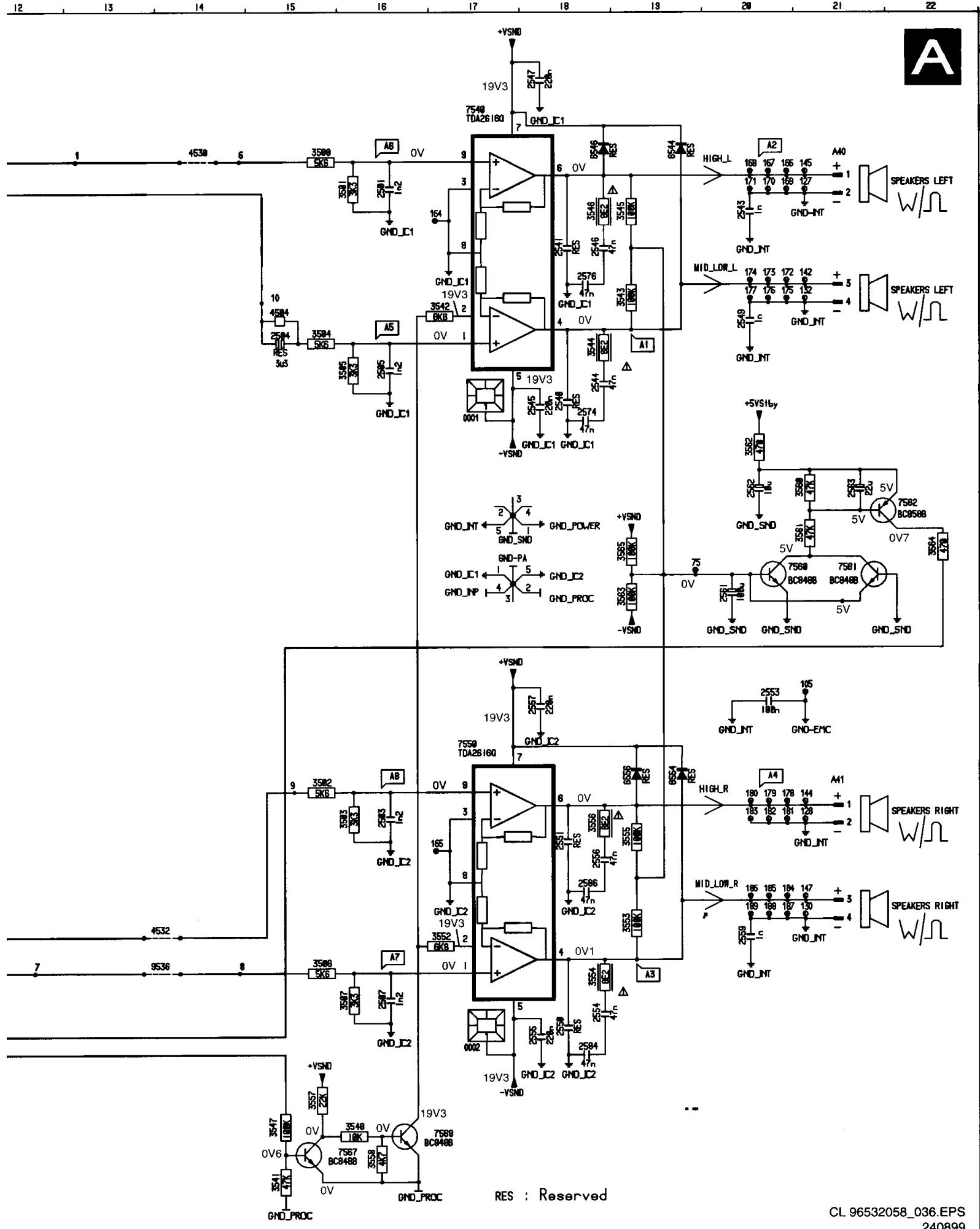
**LED panel**

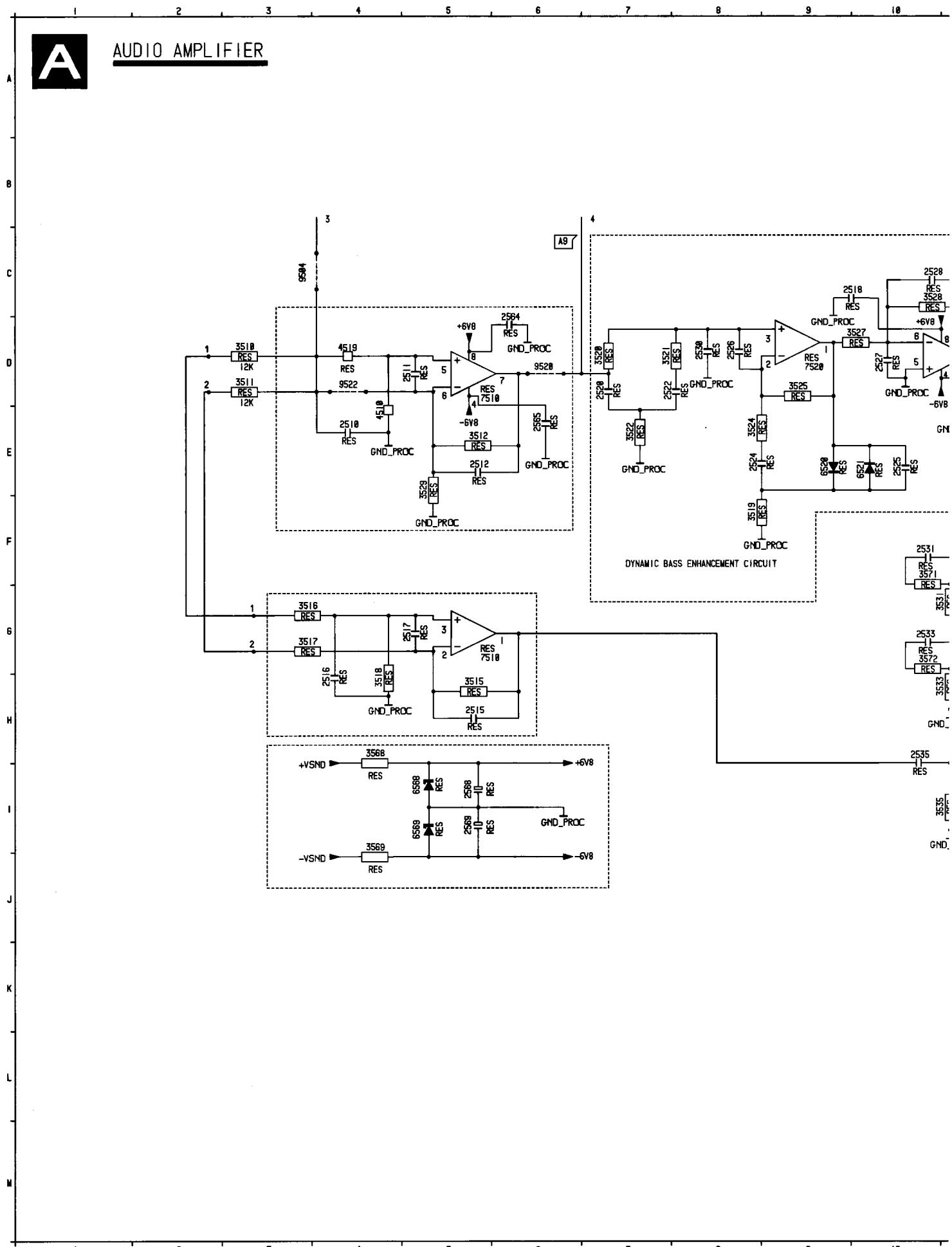
**Audio amplifier A1**

9001 1181	E17 L17	1102 L2	M2 2500 2501	2502 D15	E3 2503 2504	2505 K16	D16 2506 2507	C3 2508 2509 2510	2543 C18	828 2545 E18	2546 A19	K18 2551 H28	2559 2553 2555 J18	H18 2557 2559 2561 2563	2562 E21 M3 2574 2576	L3 C18	2567 2568 3503 B15	3501 B16 116	3504 D15 3541 K16 M15 C17	3543 D16 3542 K17 M16 C18 B16
--------------	------------	------------	--------------------	-------------	--------------------	-------------	---------------------	----------------------------	-------------	--------------------	-------------	--------------------	-----------------------------	-------------------------------------	-----------------------------------	-----------	-----------------------------	--------------------	--	---

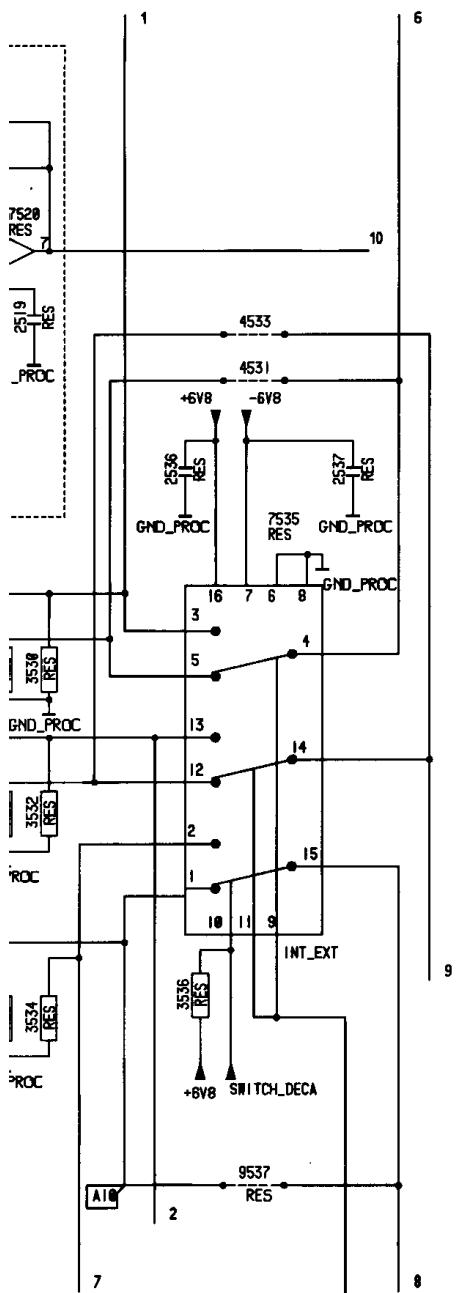


12 13 14 15 16 17 18 19 20 21 22

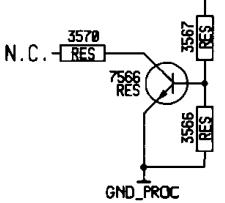


**Audio amplifier A2**

A

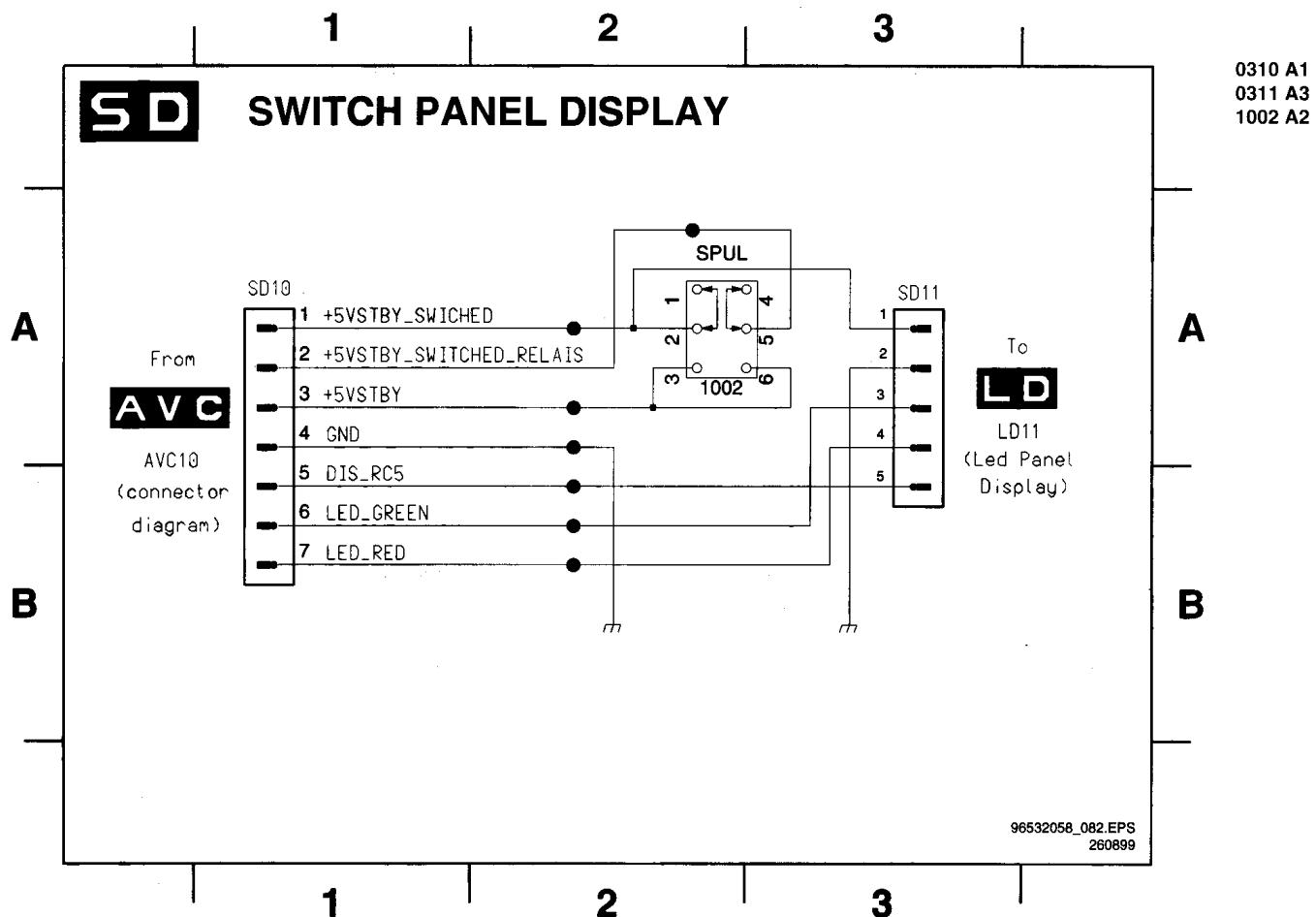


RES : Reserved

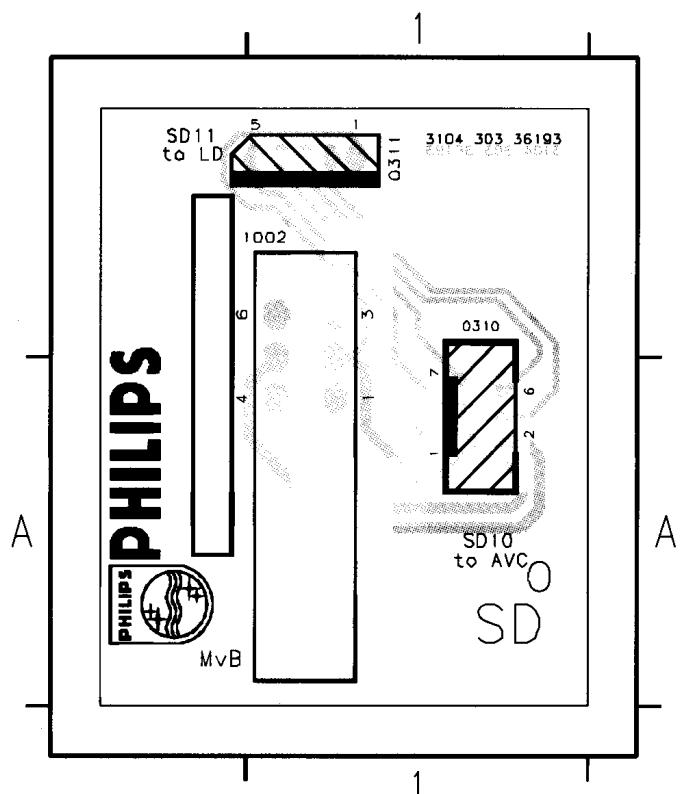


A	2528
B	2531
C	3517
D	3529
E	3536
F	7510
G	9537
H	3531
I	3532
J	3533
K	3534
L	3535
M	3536
A	2533
B	2537
C	3519
D	3520
E	3531
F	3532
G	3533
H	3534
I	3535
J	3536
K	3537
L	3538
M	3539
A	2535
B	2536
C	3516
D	3521
E	3532
F	3533
G	3534
H	3535
I	3536
J	3537
K	3538
L	3539
M	3540
A	2538
B	2539
C	3517
D	3529
E	3531
F	3532
G	3533
H	3534
I	3535
J	3536
K	3537
L	3538
M	3539
A	2540
B	2541
C	3518
D	3520
E	3531
F	3532
G	3533
H	3534
I	3535
J	3536
K	3537
L	3538
M	3539
A	2542
B	2543
C	3519
D	3521
E	3532
F	3533
G	3534
H	3535
I	3536
J	3537
K	3538
L	3539
M	3540
A	2544
B	2545
C	3520
D	3522
E	3533
F	3534
G	3535
H	3536
I	3537
J	3538
K	3539
L	3540
M	3541

## Switch panel

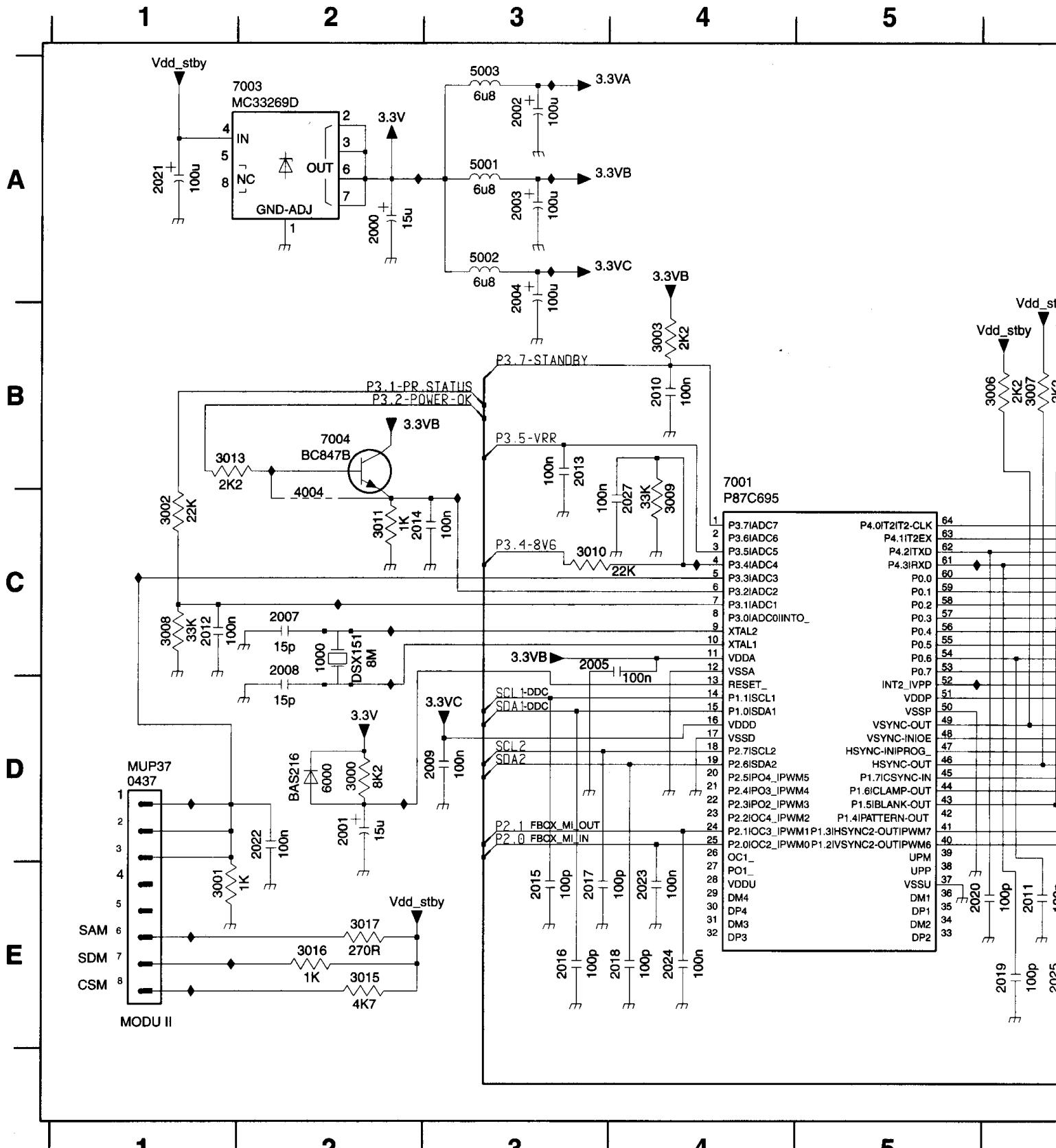


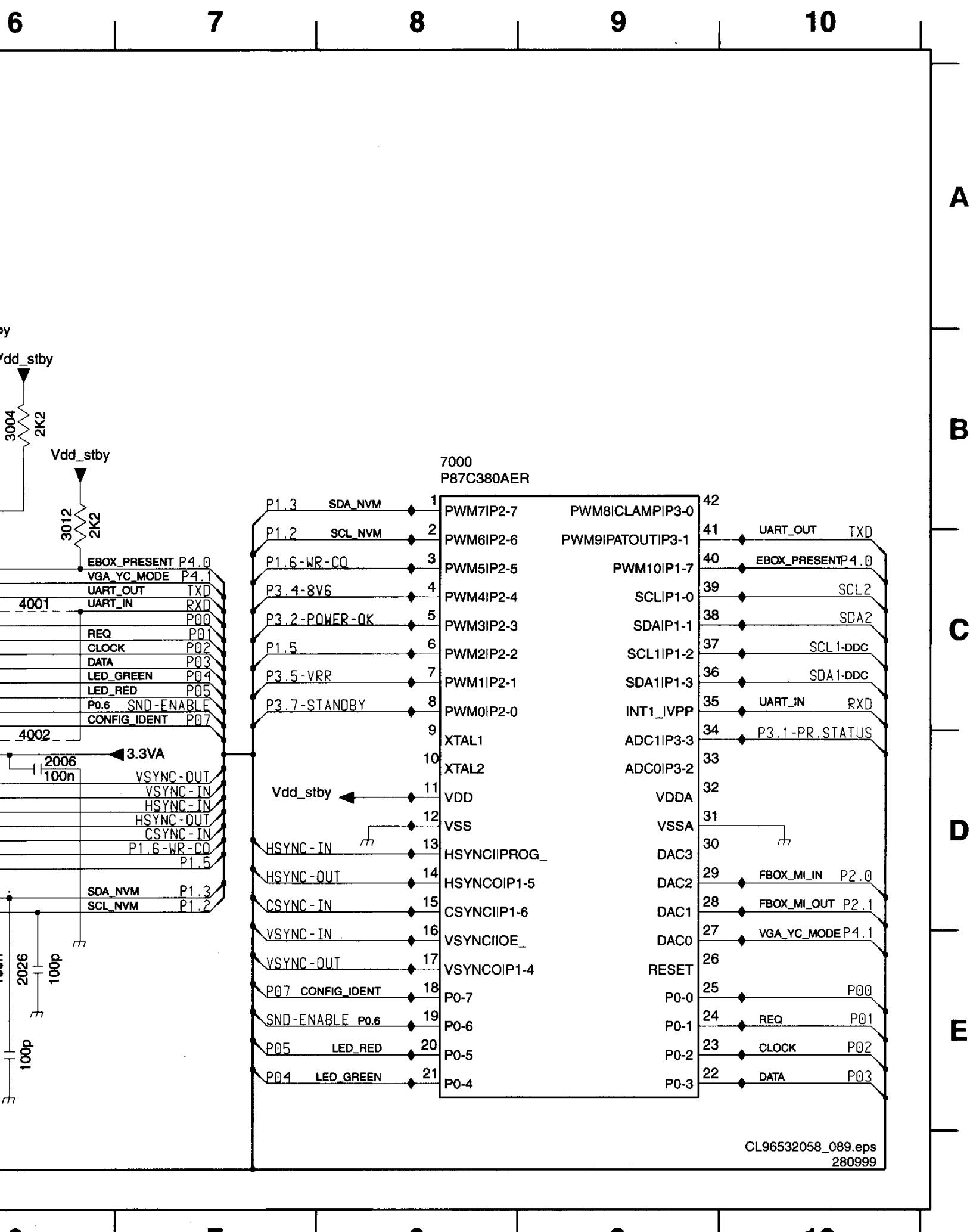
## Switch panel (component side)



## Monitor microprocessor panel

0437 D1	2003 A3	2008 C2	2013 B3	2018 E4	2023 E4	3000 D2	3006 B6	3011 C2	3017 E2	5002 A3	7003 A1
1000 C2	2004 A3	2009 D3	2014 C2	2019 E6	2024 E4	3001 D1	3007 B6	3012 B6	4001 C6	5003 A3	7004 B2
2000 A2	2005 C3	2010 B4	2015 E3	2020 E5	2025 E6	3002 C1	3008 C1	3013 B1	4002 D6	6000 D2	
2001 D2	2006 D6	2011 E6	2016 E3	2021 A1	2026 E6	3003 B4	3009 C4	3015 E2	4004 C2	7000 B8	
2002 A3	2007 C2	2012 C1	2017 E3	2022 D2	2027 C4	3004 B6	3010 C3	3016 E2	5001 A3	7001 B4	





## AV control

1 2 3 4 5

**AVC 1 RGB INPUT**

A

B

C

D

E

F

**AVC32**

0332

R\_IN\_VGA

G\_IN\_VGA

B\_IN\_VGA

FBOX\_MI\_IN

C5

C6

DIS\_RC5

C8

CONFIG\_IDENT

UART\_IN\_DDC

HS\_SYNC

VS\_SYNC

UART\_OUT\_DDC

C10

C11

C12

C13

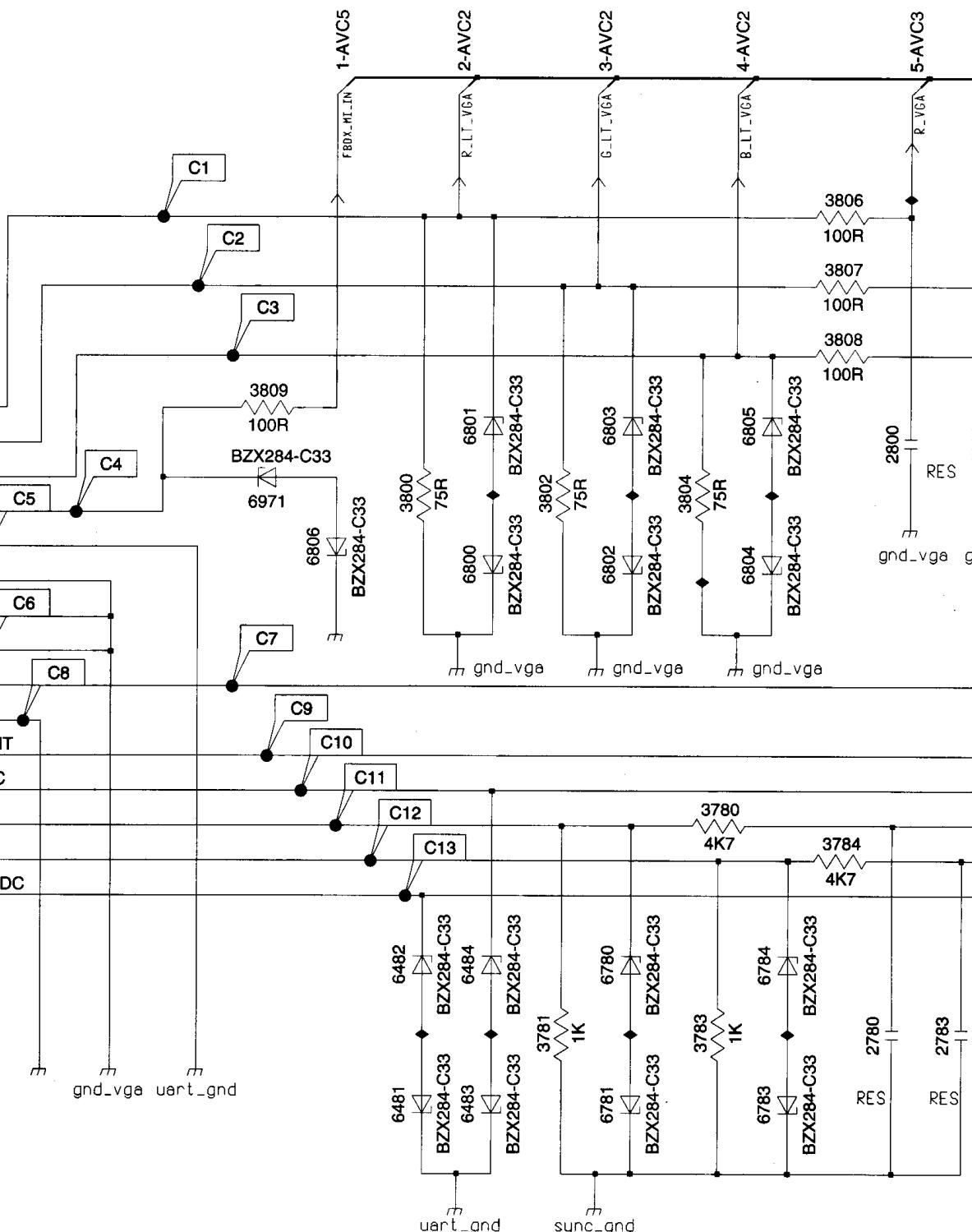
C14

C15

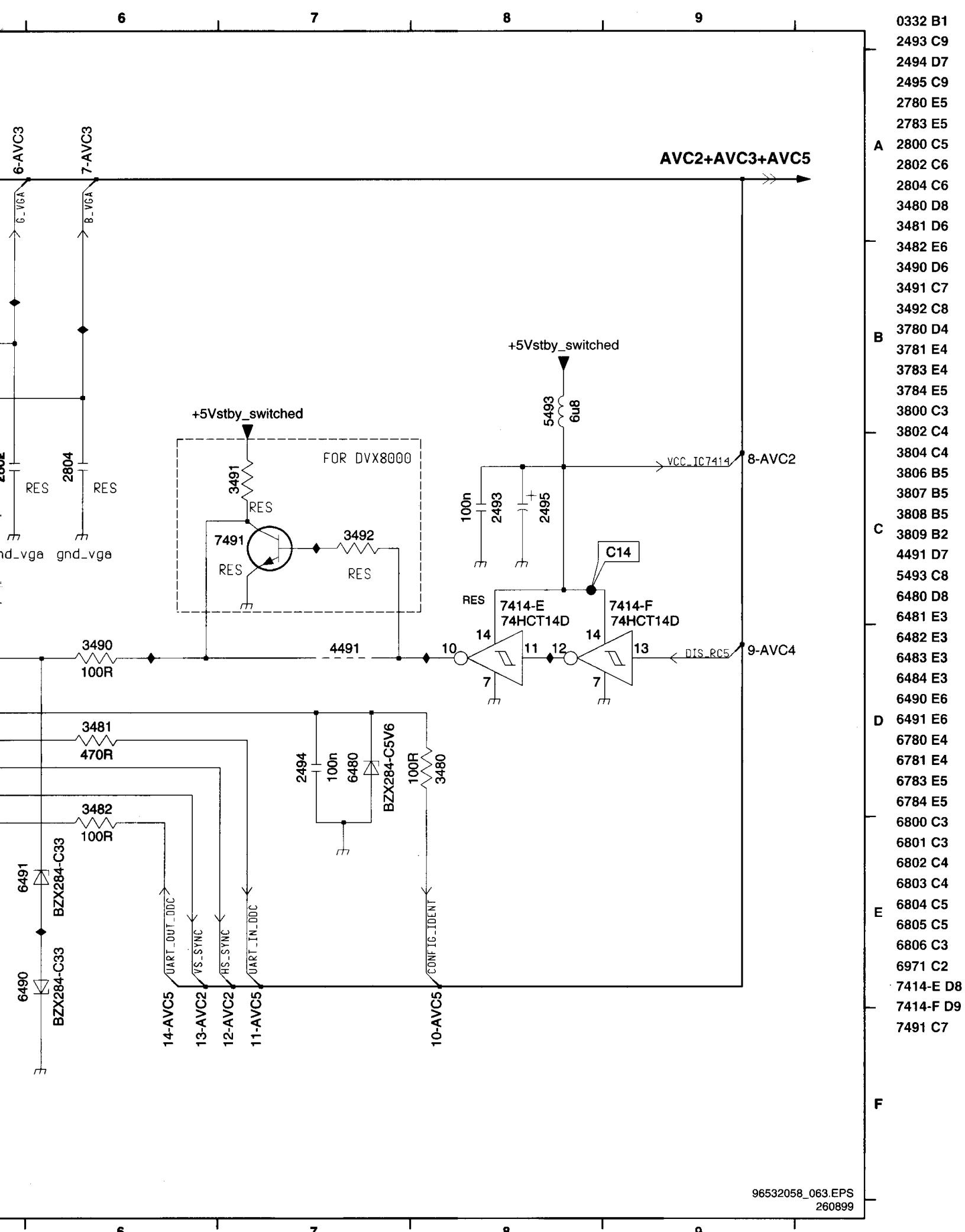
C16

sync\_gnd

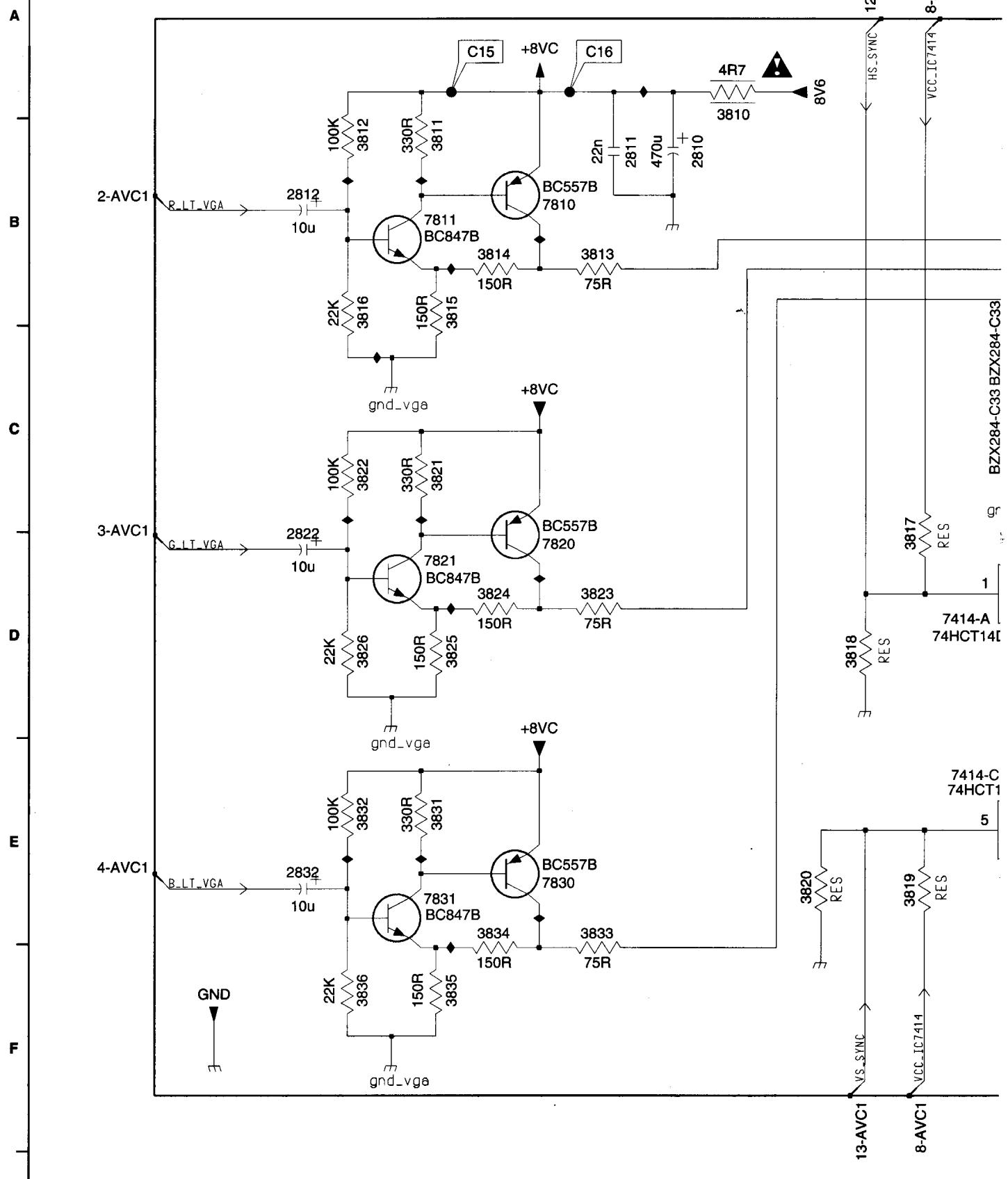
GND

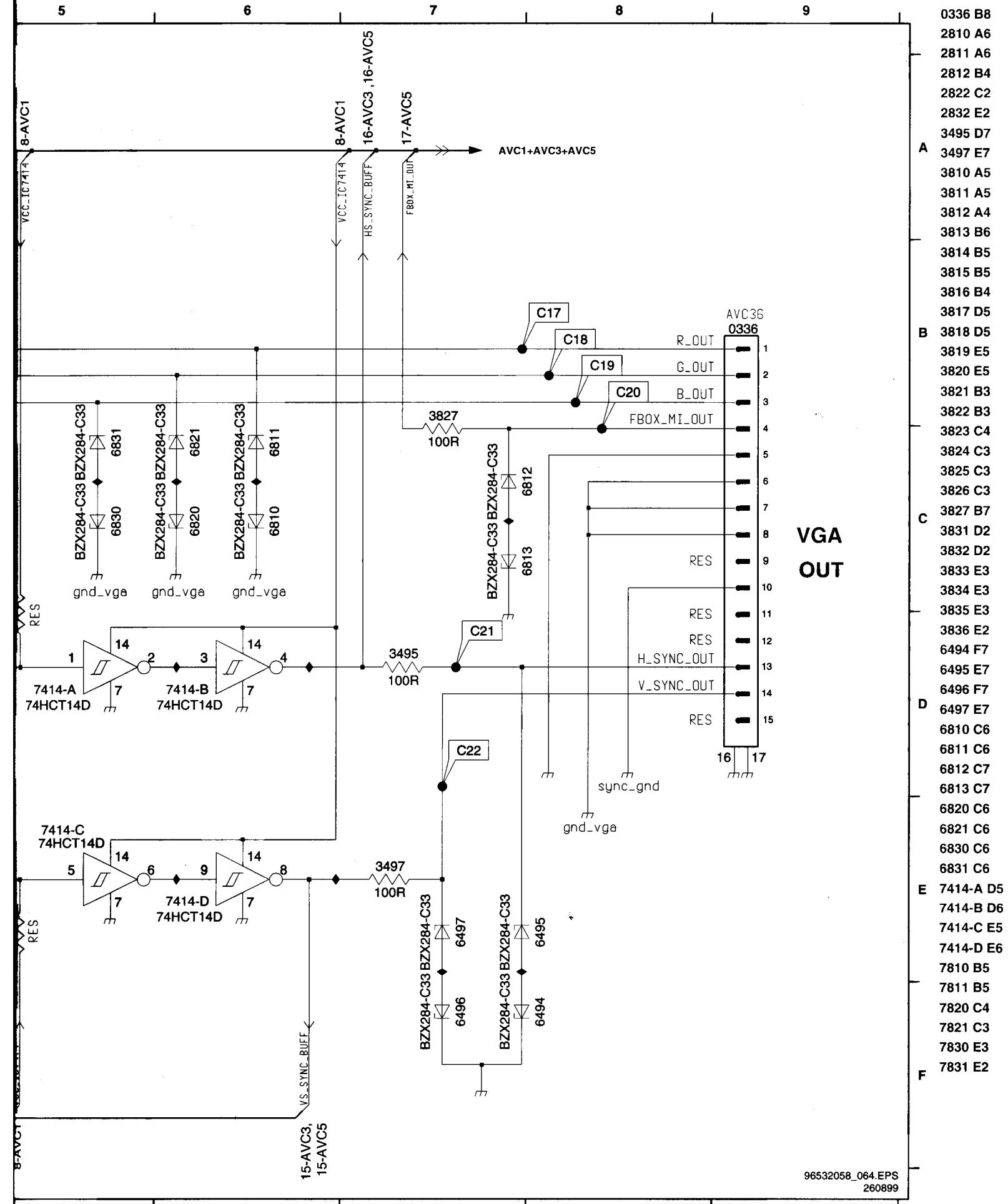


1 2 3 4 5

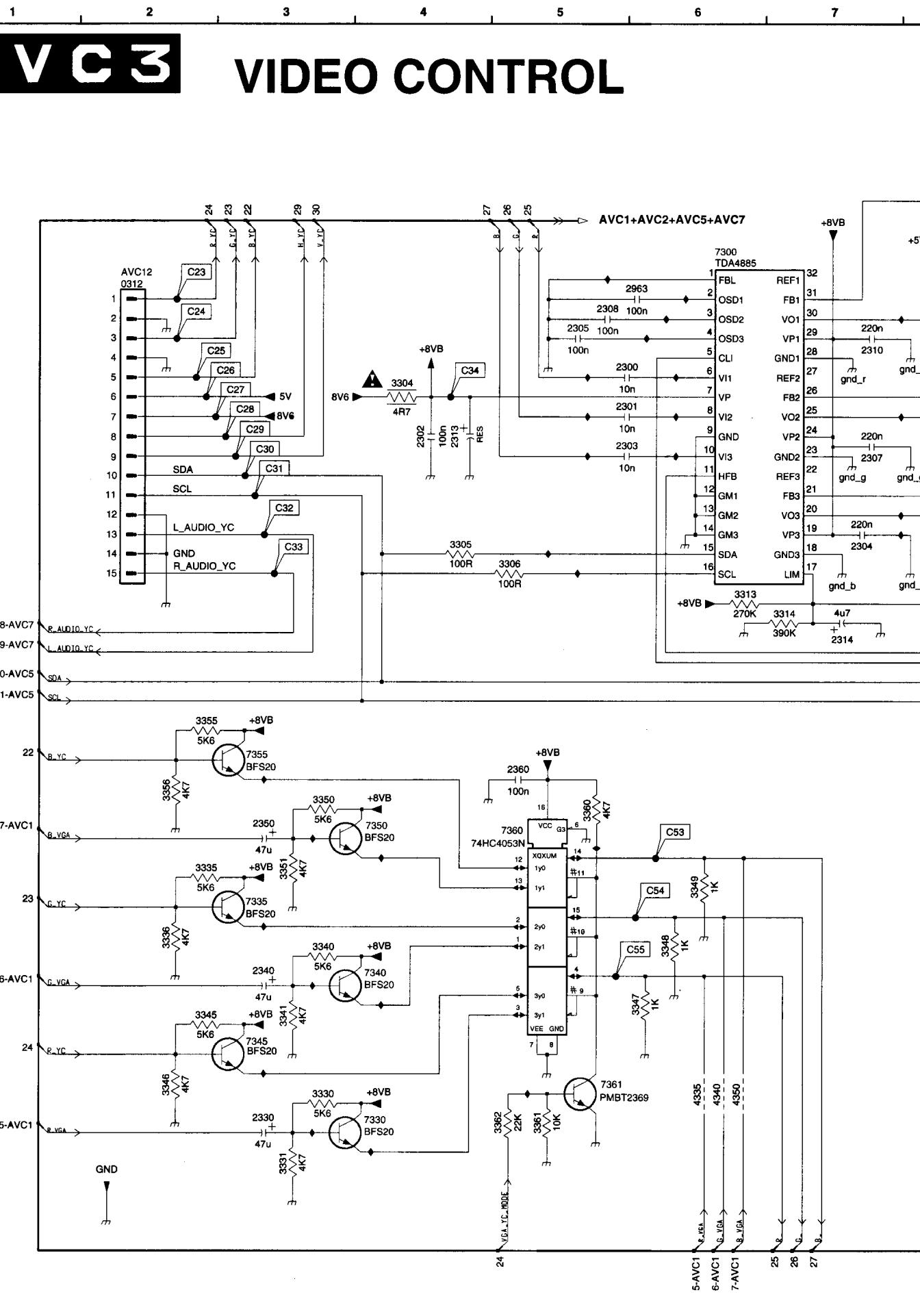


## AV control

**AVC2****RGB OUTPUT**

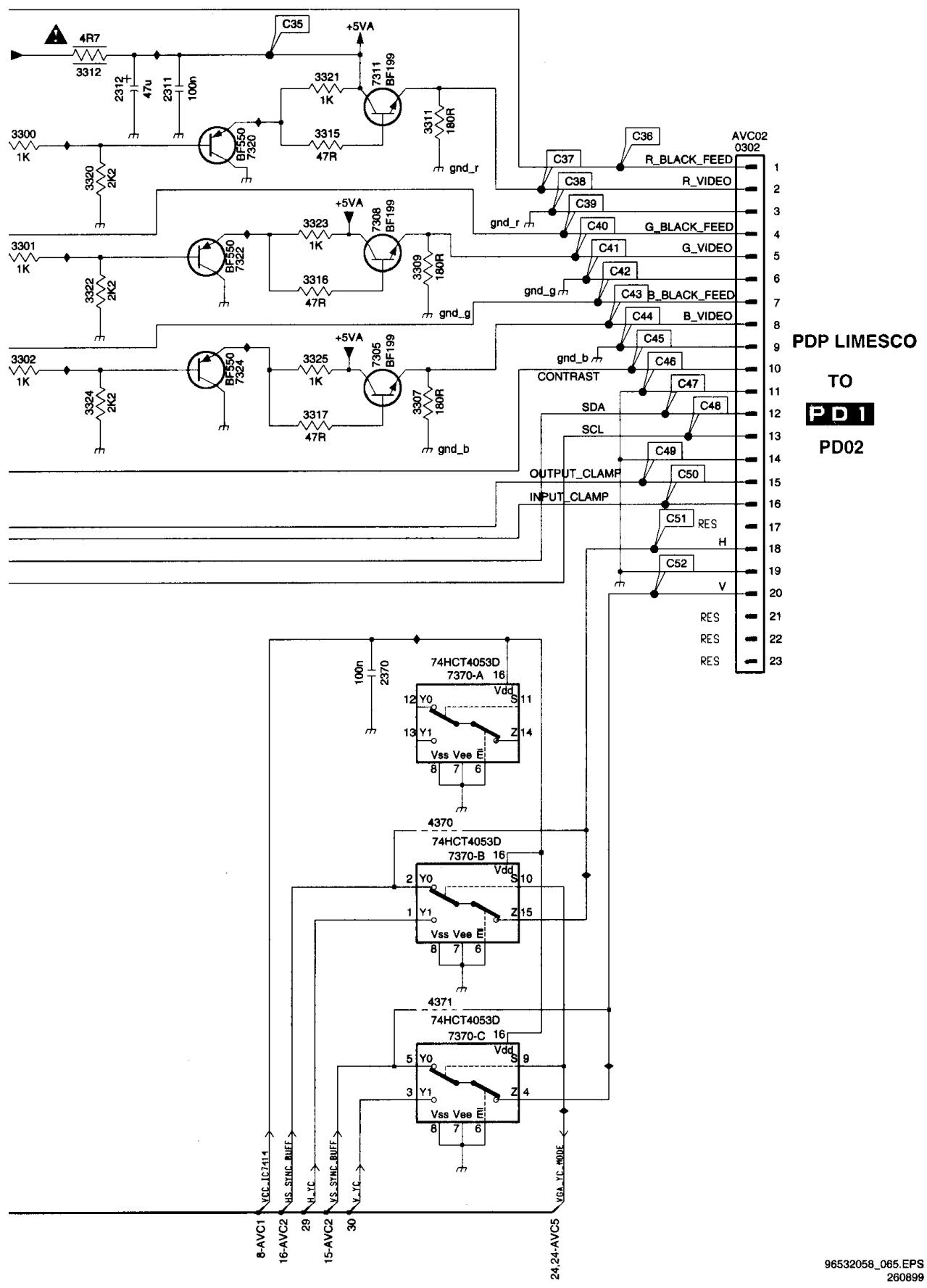


## AV control

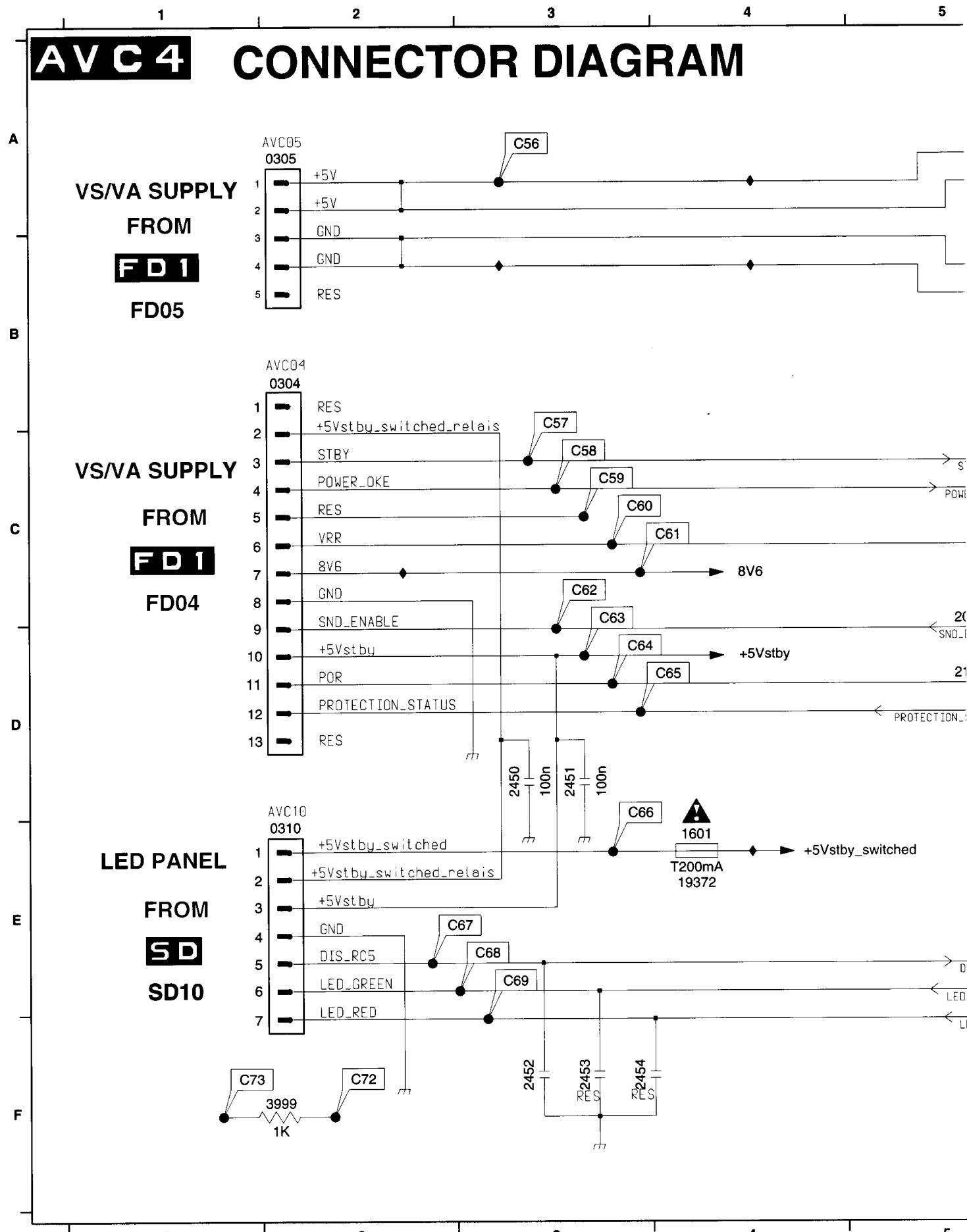


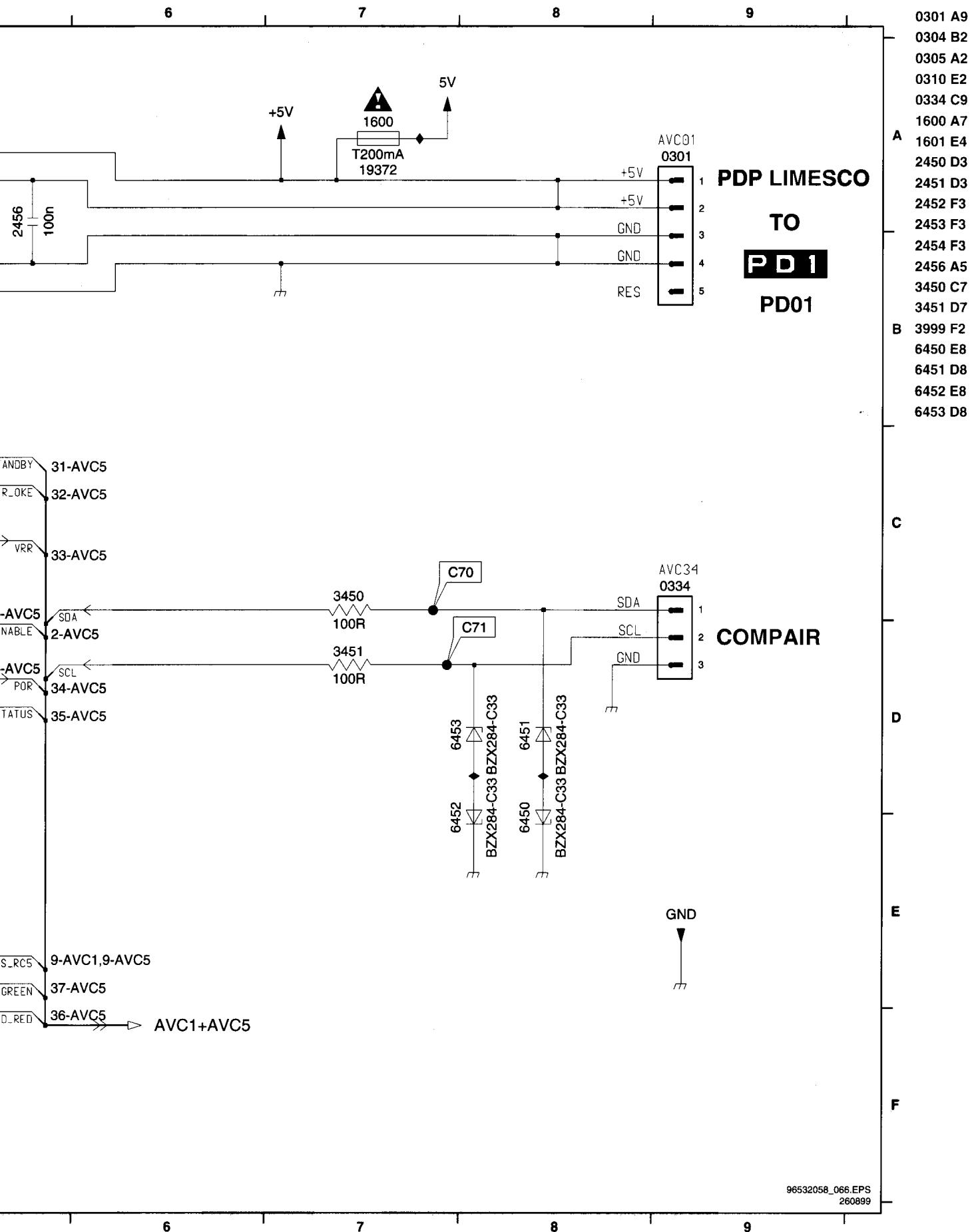
0302 B12  
0312 B2  
2300 B5  
2301 C5  
2302 C4  
2303 C5  
A 2304 E7  
2305 B5  
2307 D8  
2308 B5  
2310 B8  
2311 A10  
2312 A10  
2313 C5  
B 2314 D7  
2330 H3  
2340 F3  
2350 E3  
2360 E5  
2370 G10  
2963 B5  
C 3300 B8  
3301 C7  
3302 E8  
3304 B4  
3305 D5  
3306 D5  
3307 E10  
3309 D10  
D 3311 B10  
3312 A11  
3313 D6  
3314 D7  
3315 B9  
3316 C9  
3317 D9  
3320 B8  
E 3321 A9  
3322 D8  
3323 C9  
3324 E8  
3325 D9  
3330 G4  
3331 H4  
3335 G3  
F 3336 G3  
3340 F4  
3341 G4  
3345 H3  
3346 H3  
3347 G6  
3348 F6  
3349 F6  
G 3350 E4  
3351 E4  
3355 E3  
3356 F3  
3360 F6  
3361 I5  
3362 H5  
3365 E6  
H 4340 E6  
4350 E6  
4370 G9  
4371 I9  
7300 B6  
7305 D10  
7308 C10  
I 7311 B10  
7320 B8  
7322 C8  
7324 D8  
7330 H4  
7335 G3

7340 F4  
7345 H3  
7350 E4  
7355 E3  
7360 F6  
7361 H6  
7370-A G11  
7370-B G9  
7370-C H9



## AV control





## AV control

**AVC5****CONTROL**

A

B

C

D

E

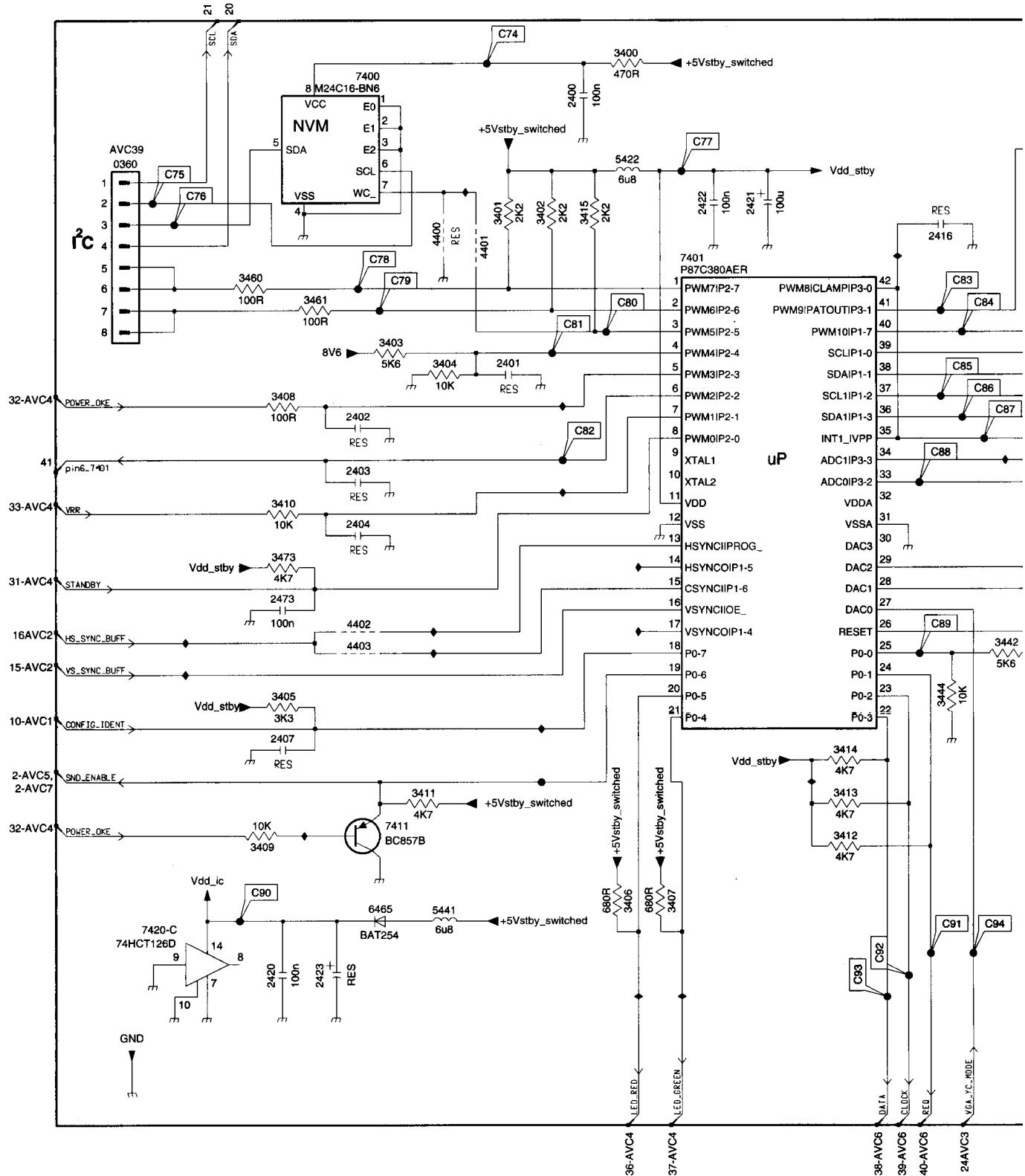
F

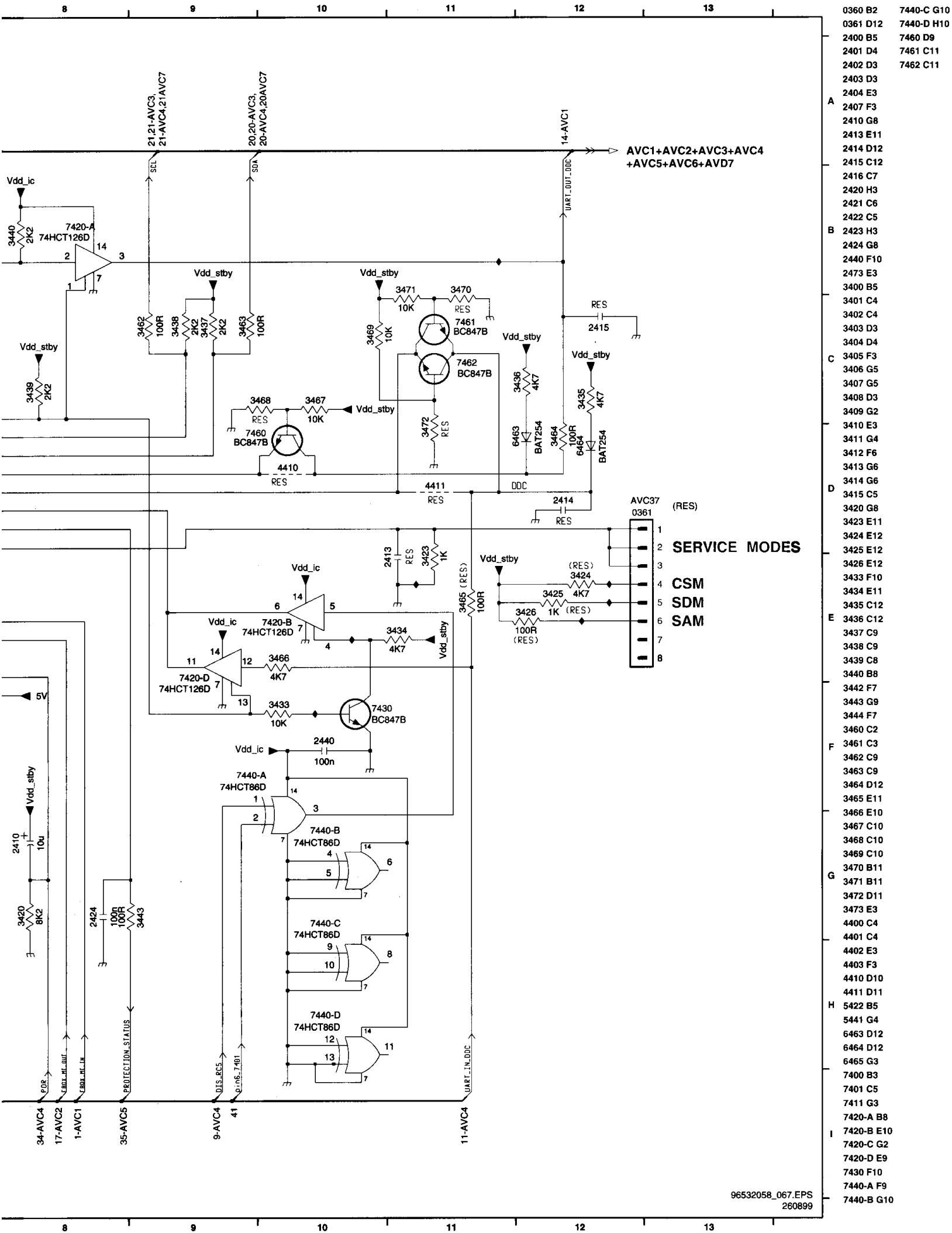
G

H

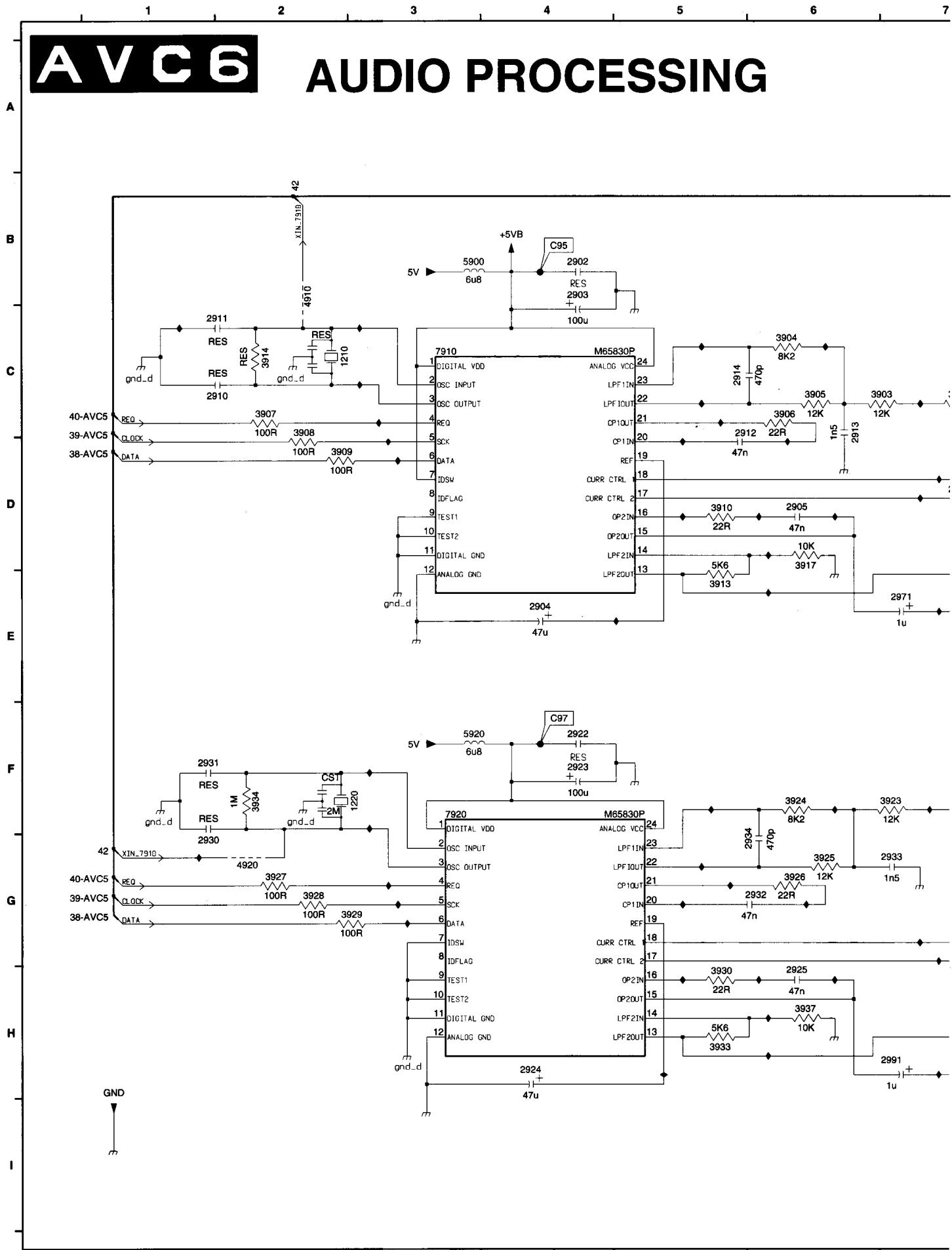
I

1 2 3 4 5 6 7

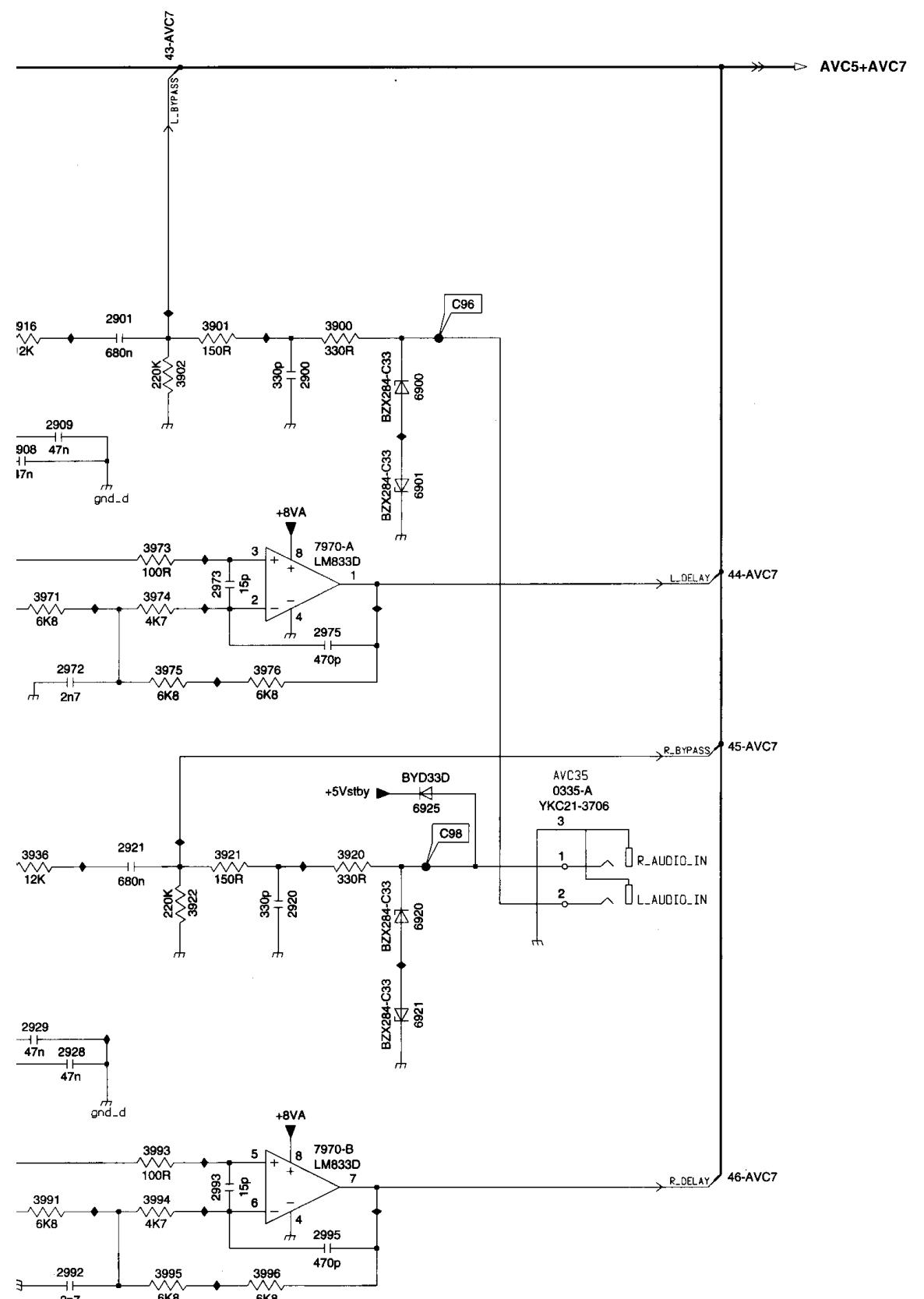




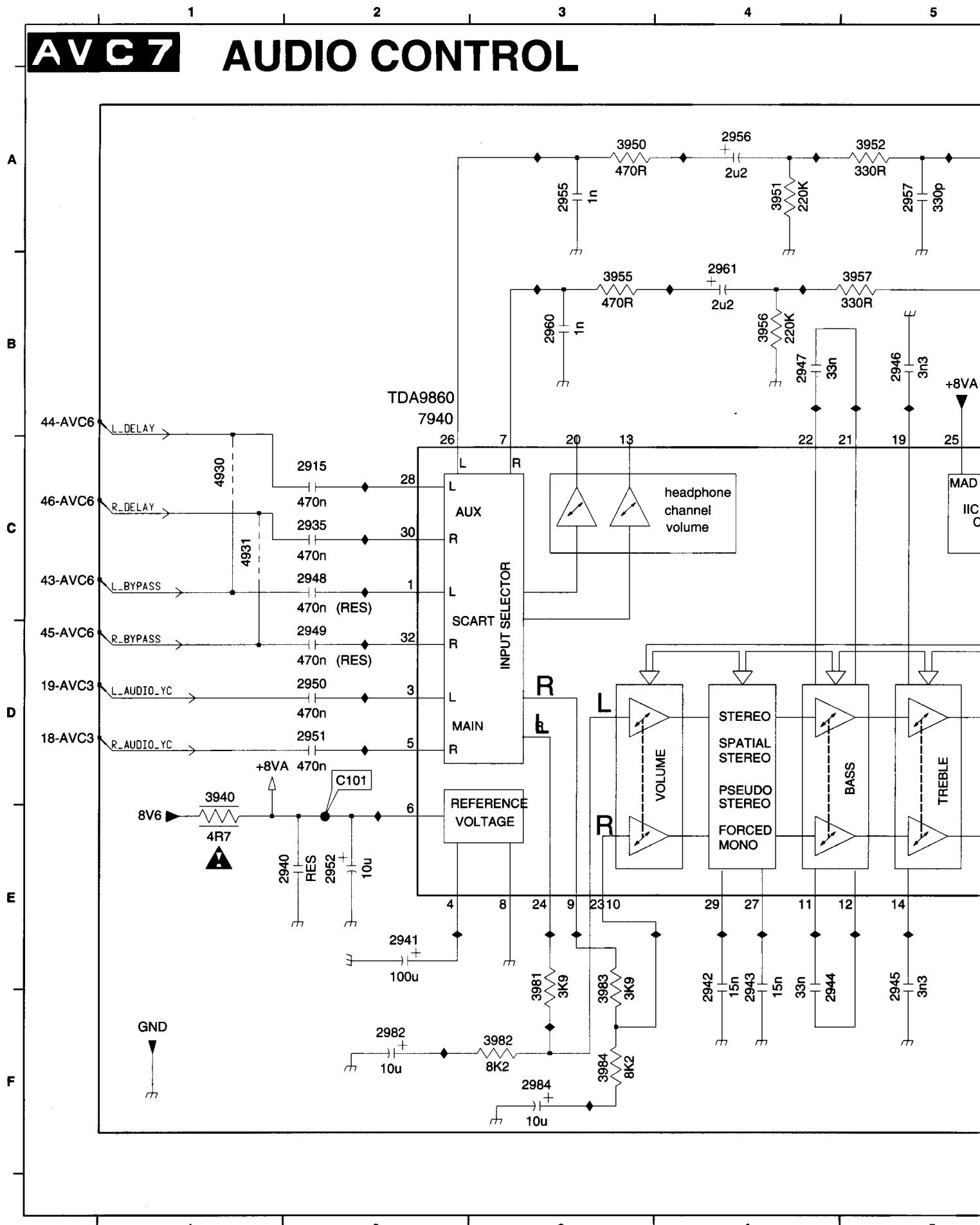
## AV control

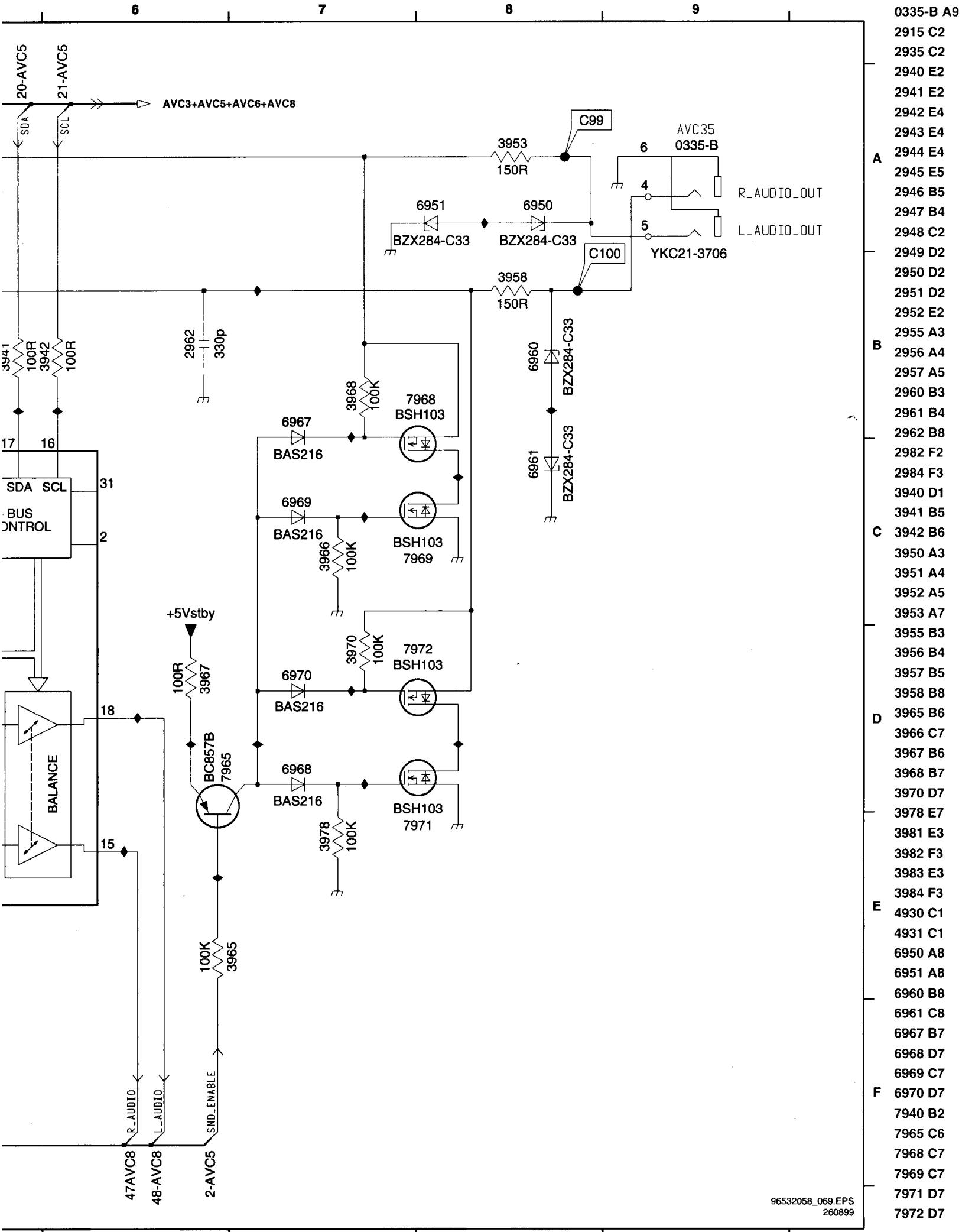


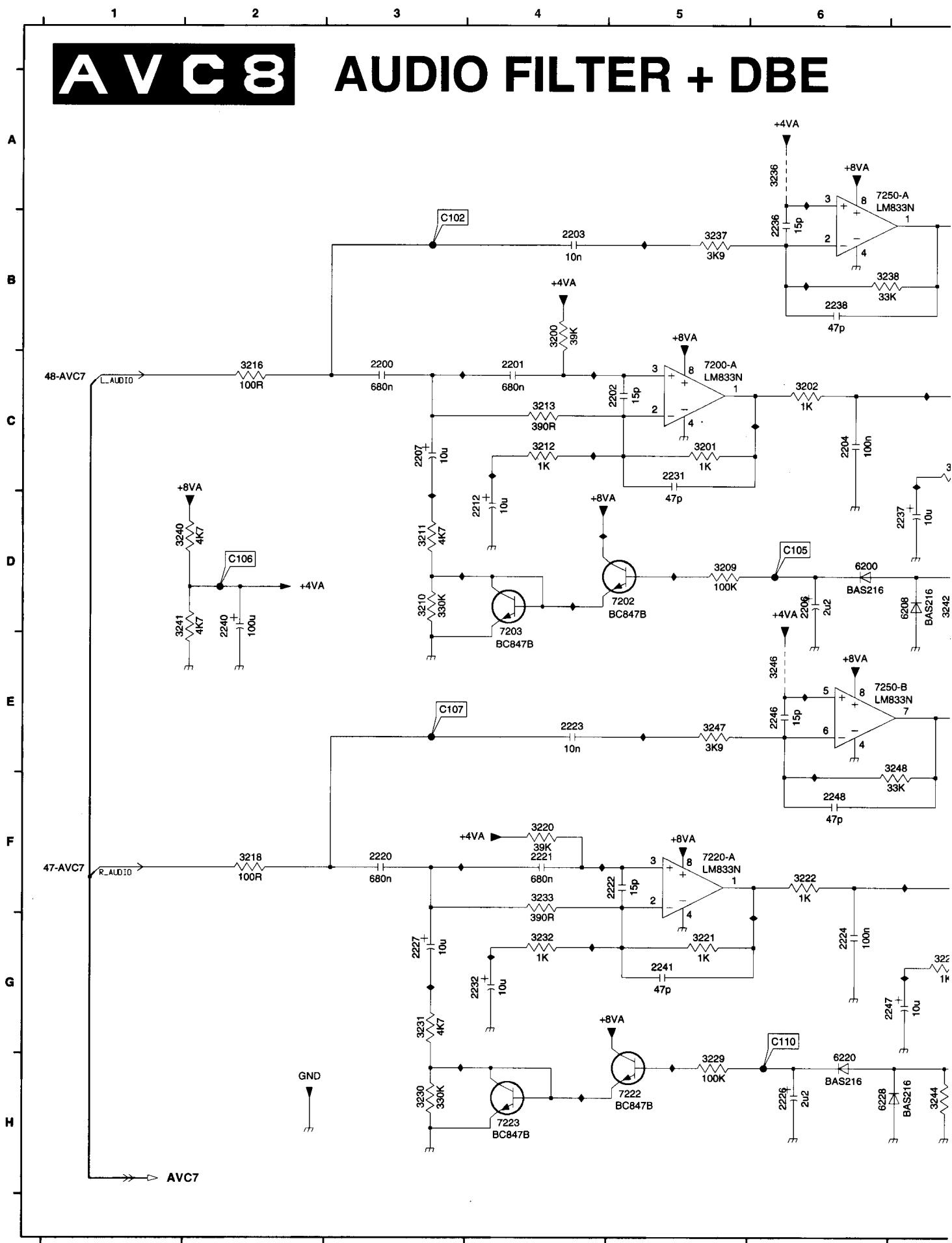
0335-A E12	3993 G11
1210 B2	3994 H11
1220 F2	3995 H11
2900 A8	3996 H11
2901 A8	4910 B1
A 2902 A4	4920 G3
2903 A4	5900 A3
2904 C4	5920 E4
2905 B6	6900 A9
2908 B7	6901 B9
2909 B7	6920 F9
2910 C3	6921 F9
2911 C1	6925 E11
B 2912 B6	7910 A4
2913 B6	7920 F4
2914 A6	7970-A C11
2920 F8	7970-B G11
2921 E8	
2922 E5	
2923 E4	
C 2924 G4	
2925 G6	
2928 G7	
2929 F7	
2930 G3	
2931 G1	
2932 F6	
2933 F7	
2934 F6	
D 2971 C10	
2972 D10	
2973 C11	
2975 D11	
2991 H10	
2992 I10	
2993 H11	
E 2995 H11	
3900 A8	
3901 A8	
3902 A8	
3903 A7	
3904 A6	
3905 B6	
3906 B6	
F 3907 B3	
3908 B3	
3909 B3	
3910 B6	
3913 C6	
3914 C2	
3916 A7	
3917 C6	
G 3920 E8	
3921 E8	
3922 F8	
3923 E7	
3924 E6	
3925 F6	
3926 F6	
3927 F3	
H 3928 F3	
3929 F3	
3930 G6	
3933 G6	
3934 G2	
3936 E7	
3937 G6	
I 3971 C10	
3973 C11	
3974 C11	
3975 D11	
3976 D11	
3991 E7	
3992 F7	
3993 G6	
3994 H6	
3995 H6	
3996 H6	

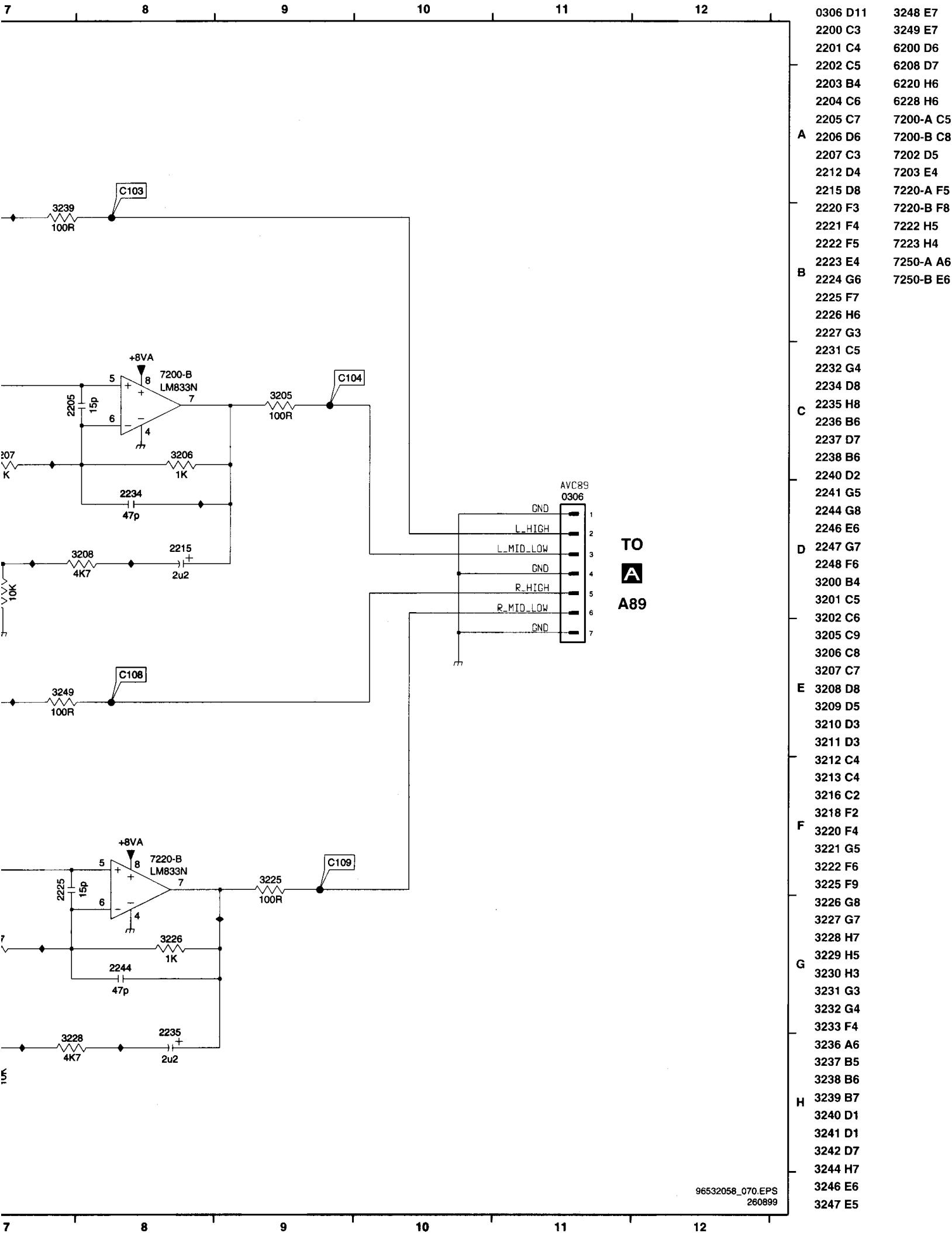


## AV control





**AV control**



## PDP limesco

1 2 3 4 5

**PD 1 INTERCONNECT****A****B**

TO

**AVC 3**

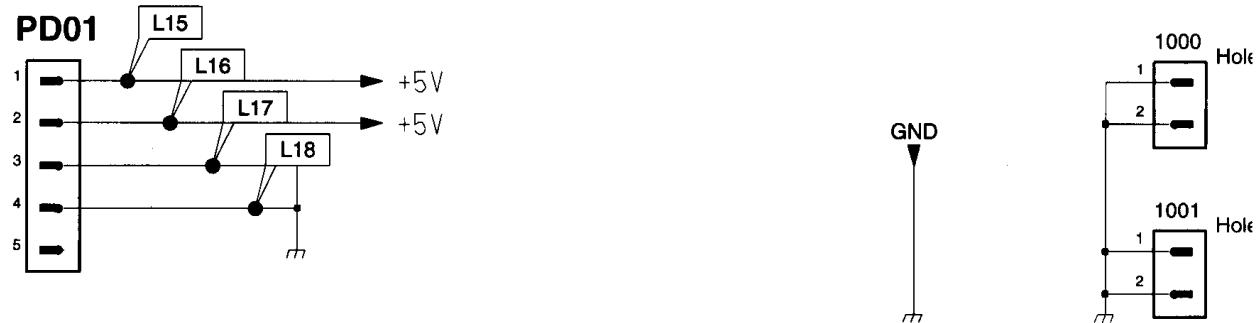
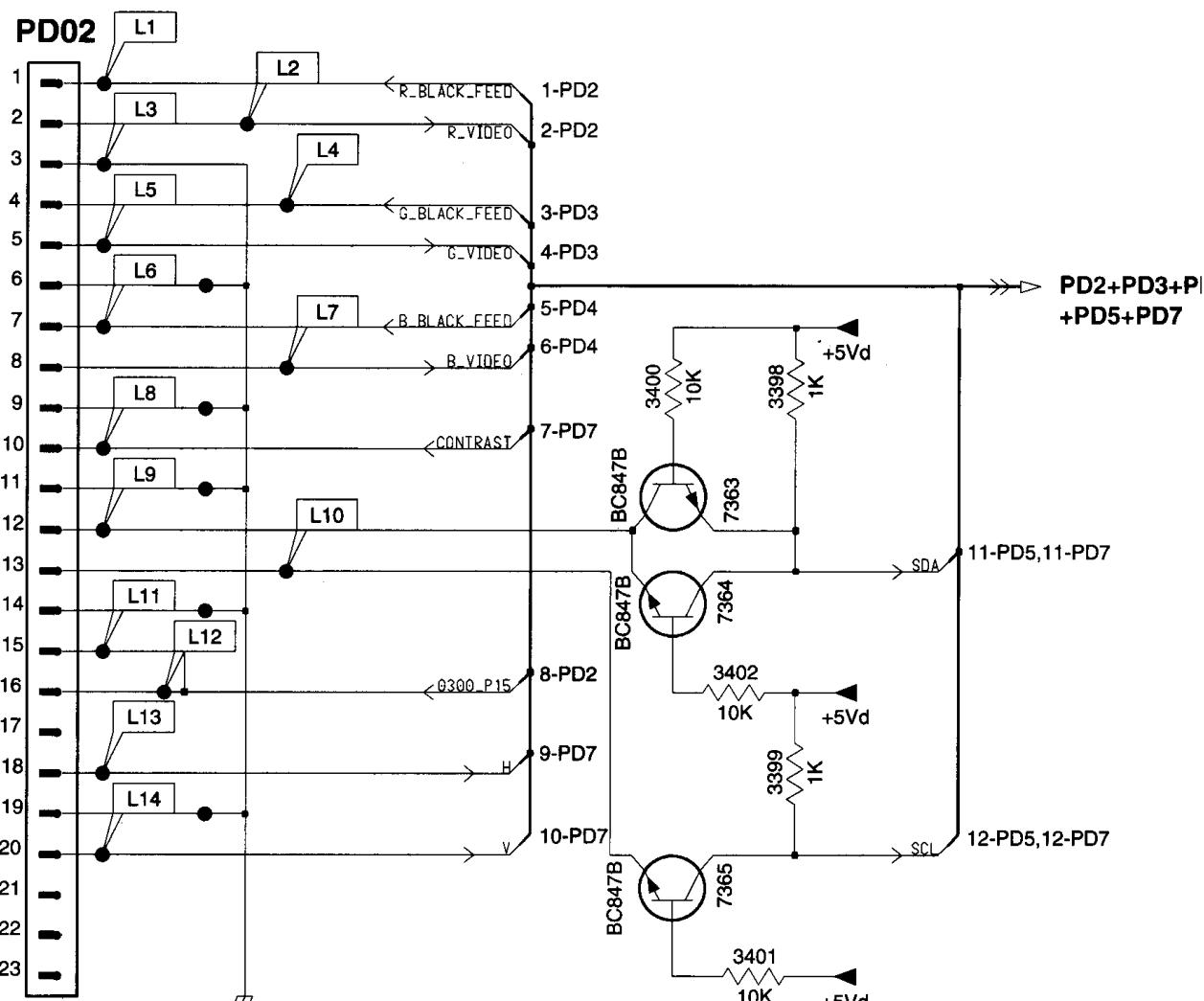
AVC02

(VIDEO  
CONTROL)**C****D****E**

TO

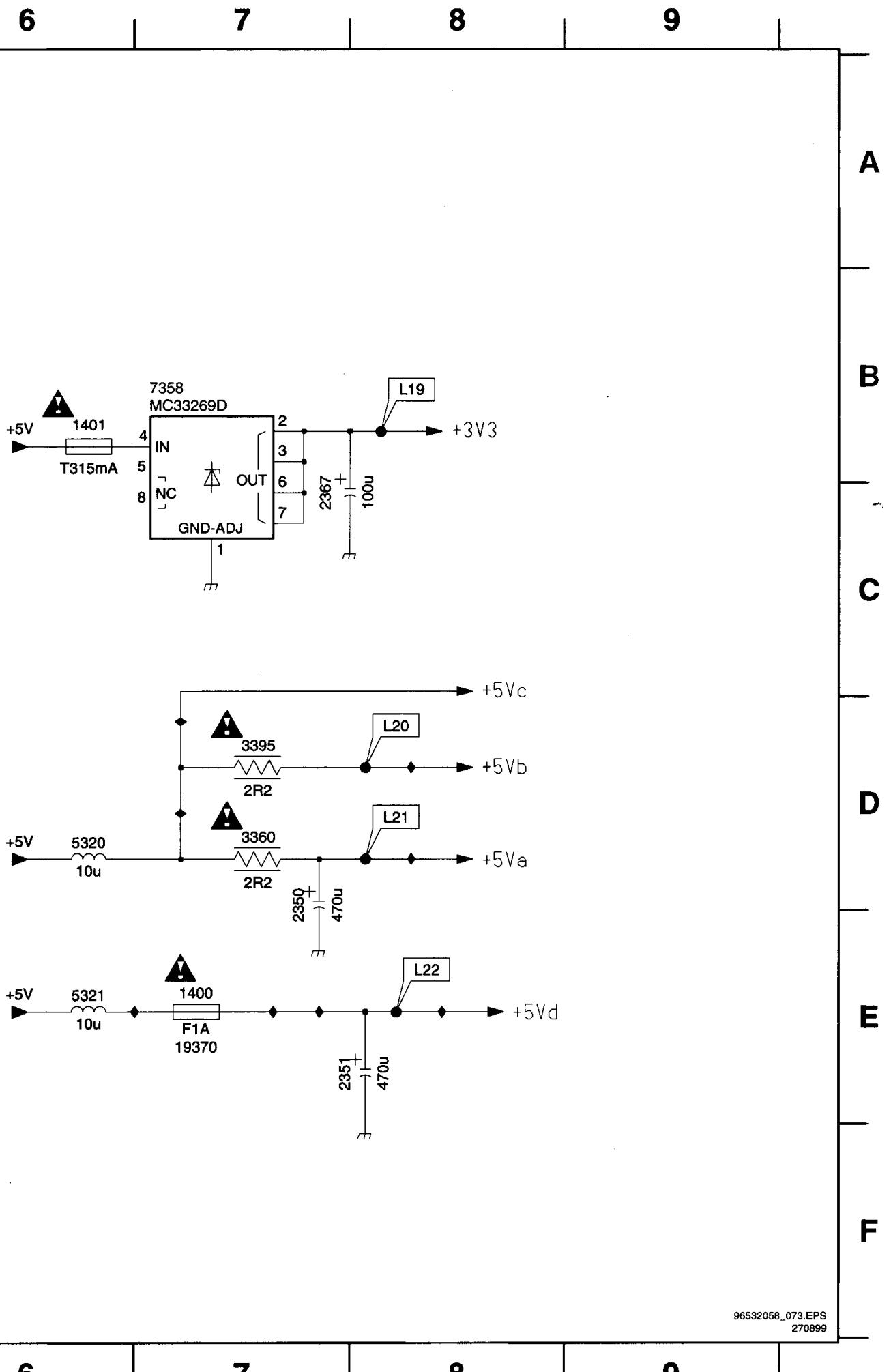
**AVC 4**

AVC01

(CONNECTOR  
DIAGRAM)**3****4****5**

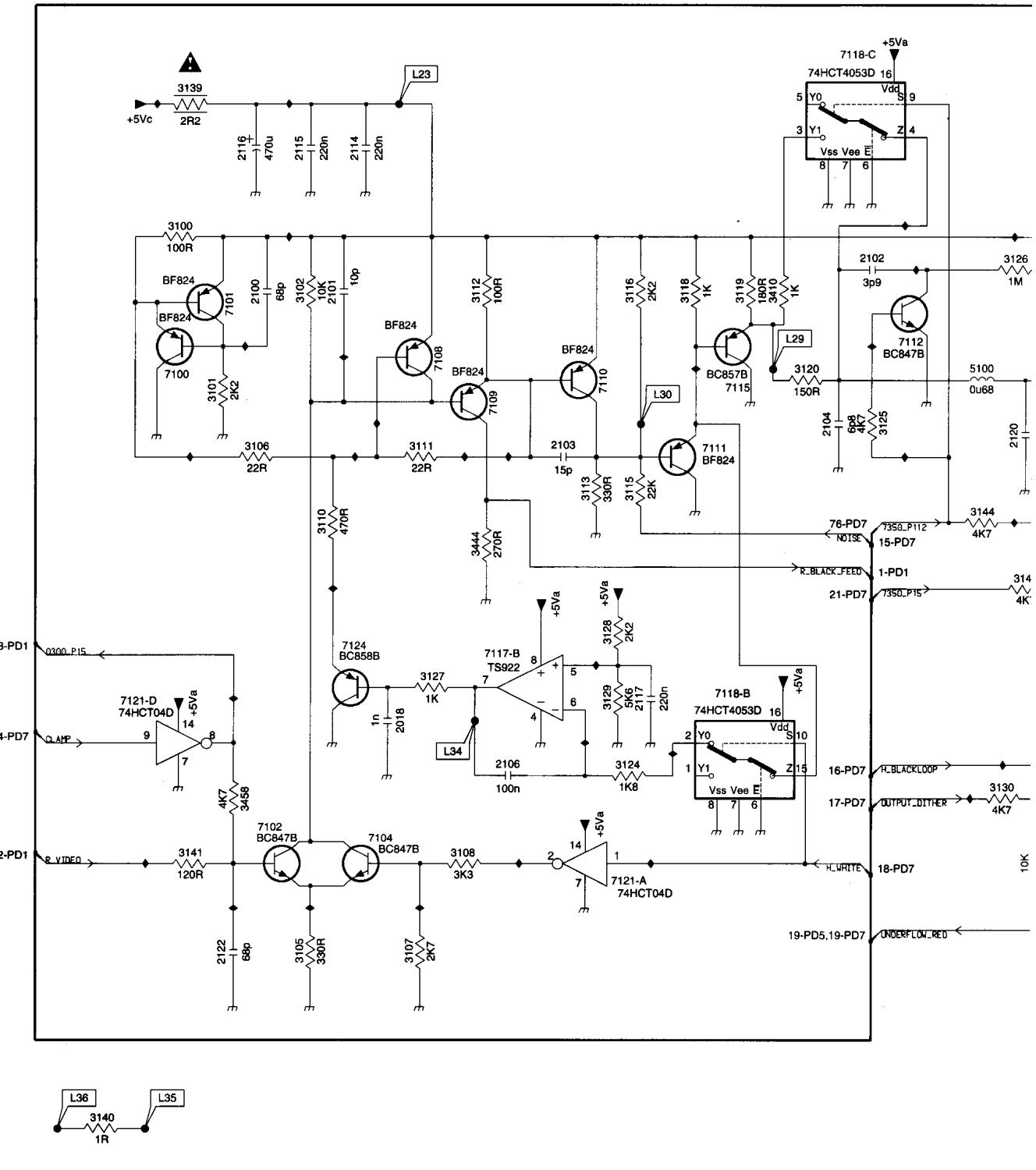
1 2 3 4 5

1000 E5  
 1001 F5  
 1400 E7  
 1401 B6  
 2350 D7  
 2351 E8  
 2367 C7  
 3360 D7  
 3395 D7  
 3398 C4  
 3399 D4  
 3400 C3  
 3401 E4  
 3402 D4  
 5320 D6  
 5321 E6  
 7358 B7  
 7363 C4  
 7364 D4  
 7365 E4



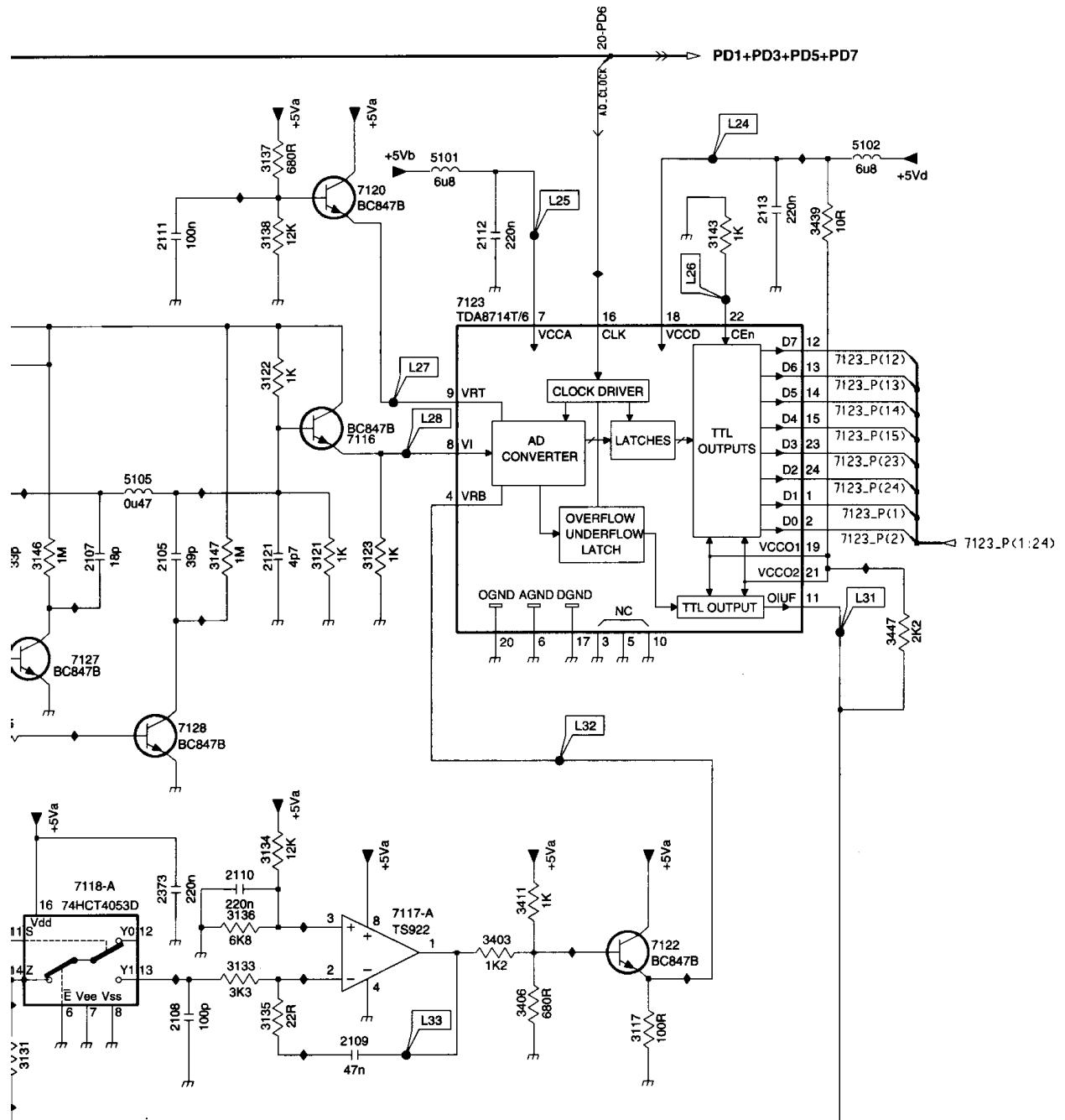
## PDP limesco

1 2 3 4 5 6 7

**P D2****RED GAMMA + ADC****A****B****C****D****E****F****G****H****I**

1 2 3 4 5 6 7

8 9 10 11 12 13  
 2100 G3  
 2100 D2  
 2101 D3  
 2102 D6  
 2103 E4  
 2104 E6  
 2105 E8  
 2106 G4  
 2107 E8  
 2108 G8  
 2109 H9  
 2110 G9  
 2111 C8  
 2112 C10  
 2113 C12  
 2114 C3  
 2115 C3  
 2116 C2  
 2117 G5  
 2120 E7  
 2121 E9  
 2122 H2  
 2373 G8  
 3100 C2  
 3101 E2  
 3102 D3  
 3105 H3  
 3106 E2  
 3107 H3  
 3108 H4  
 3110 E3  
 3111 E3  
 3112 D4  
 3113 E5  
 3115 E5  
 3116 D5  
 3117 G11  
 3118 D5  
 3119 D6  
 3120 D6  
 3121 E9  
 3122 D9  
 3123 E9  
 3124 G5  
 3125 E6  
 3126 D7  
 3127 F4  
 3128 F5  
 3129 G5  
 3130 G7  
 3131 H8  
 3133 G9  
 3134 F9  
 3135 G9  
 3136 G9  
 3137 C9  
 3138 C9  
 3139 C2  
 3140 I1  
 3141 H2  
 3143 C11  
 3144 E7  
 3145 F7  
 3146 E8  
 3147 E9  
 3403 G10  
 3406 G10  
 3410 D6  
 3411 G10  
 3439 C12  
 3444 F4  
 3447 E12  
 3458 G2  
 5100 D7  
 5101 C10  
 5102 C12  
 5105 D8  
 7100 D2  
 7101 D2  
 7102 G2  
 7104 G3  
 7108 D4  
 7109 E4  
 7110 E5  
 7111 E5  
 7112 D7  
 7115 D5  
 7116 D10  
 7117-A G10  
 7117-B F4  
 7118-A G8  
 7118-B F5  
 7118-C B6  
 7120 C9  
 7121-A H5  
 7121-D G2  
 7122 G11  
 7123 C10  
 7124 F3  
 7127 E8  
 7128 F8



## PDP limesco

1 2 3 4 5 6 7

**P D 3****GREEN GAMMA + ADC**

A

B

C

D

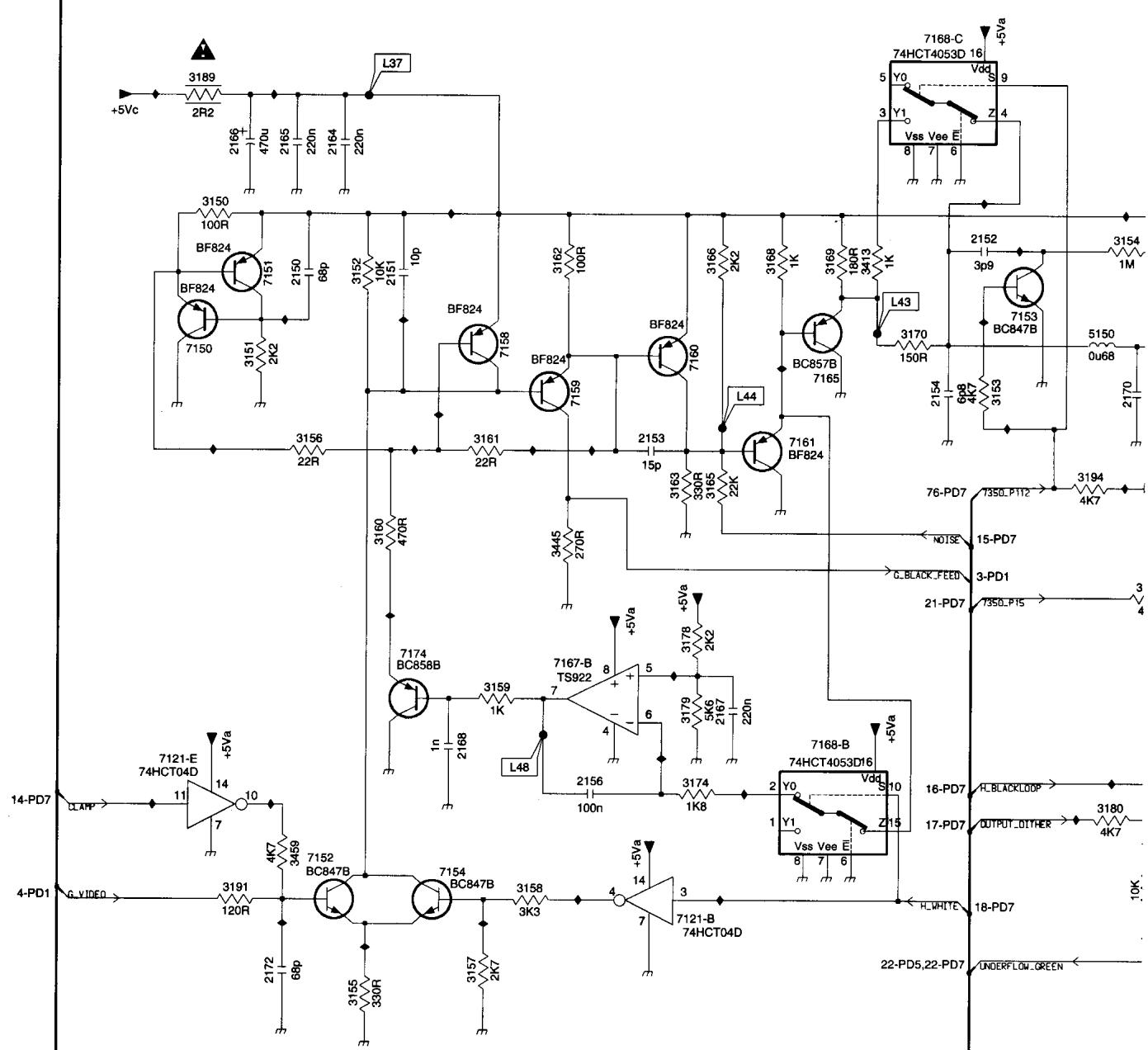
E

F

G

H

GND



1 2 3 4 5 6 7

8

9

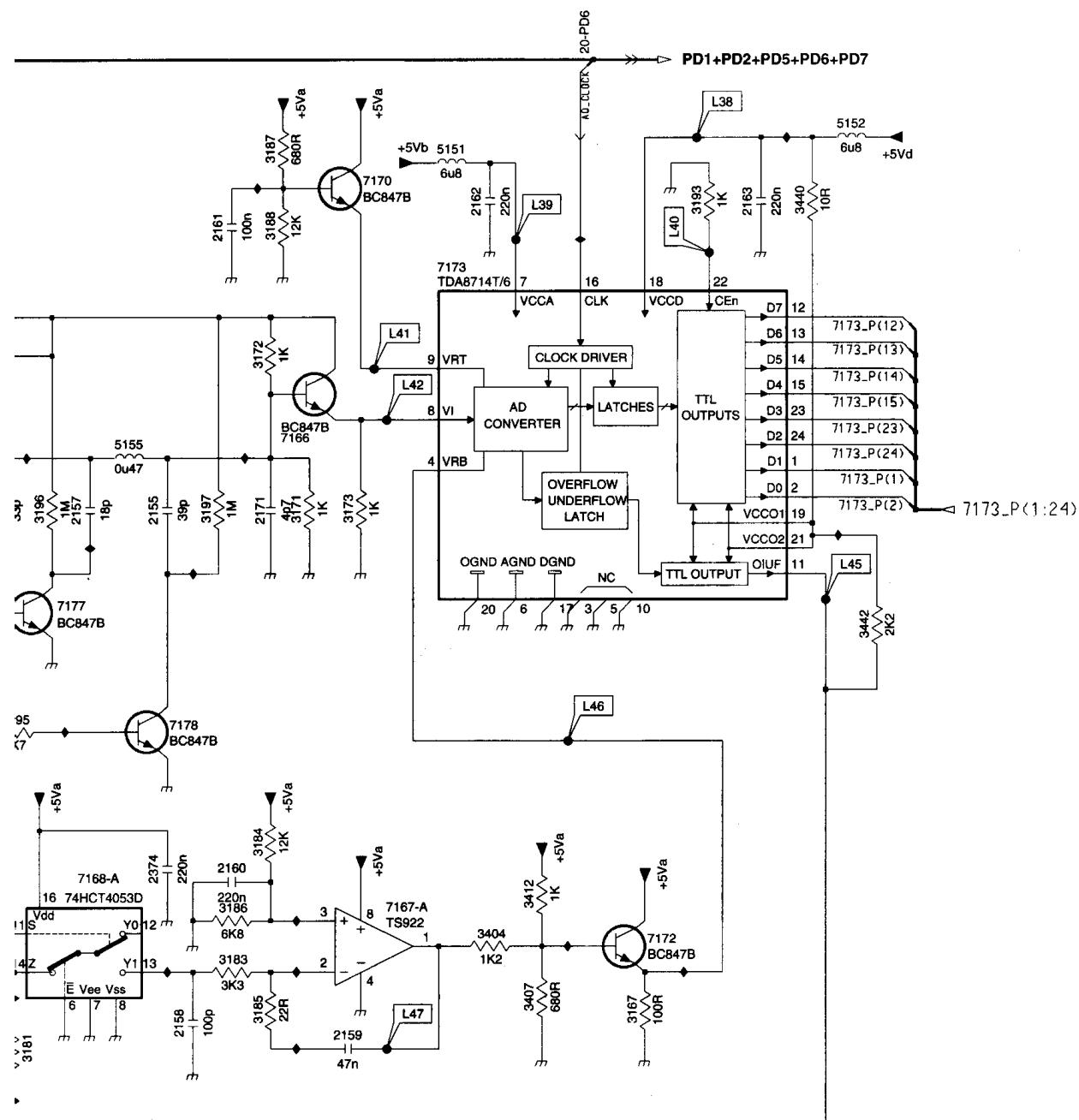
10

11

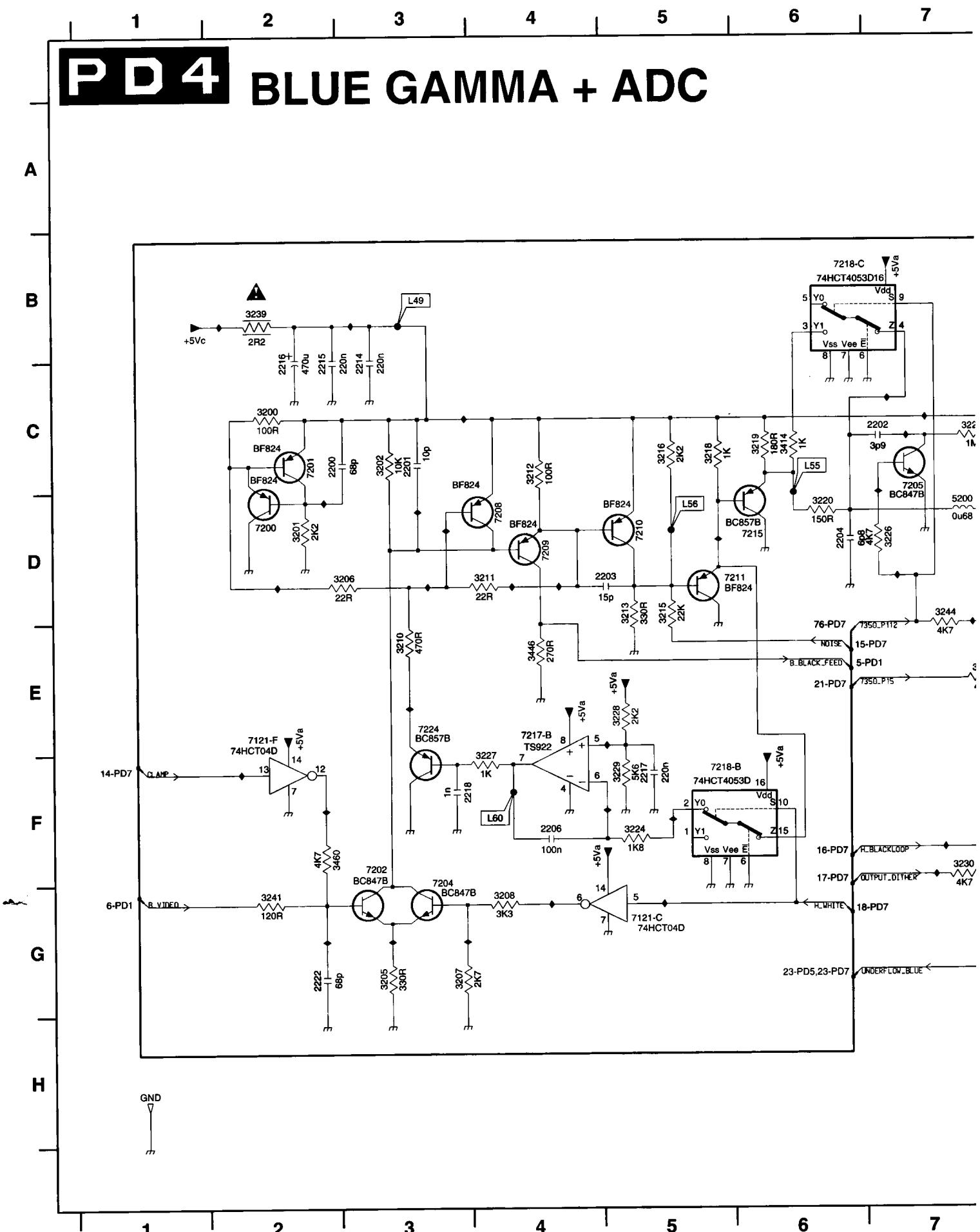
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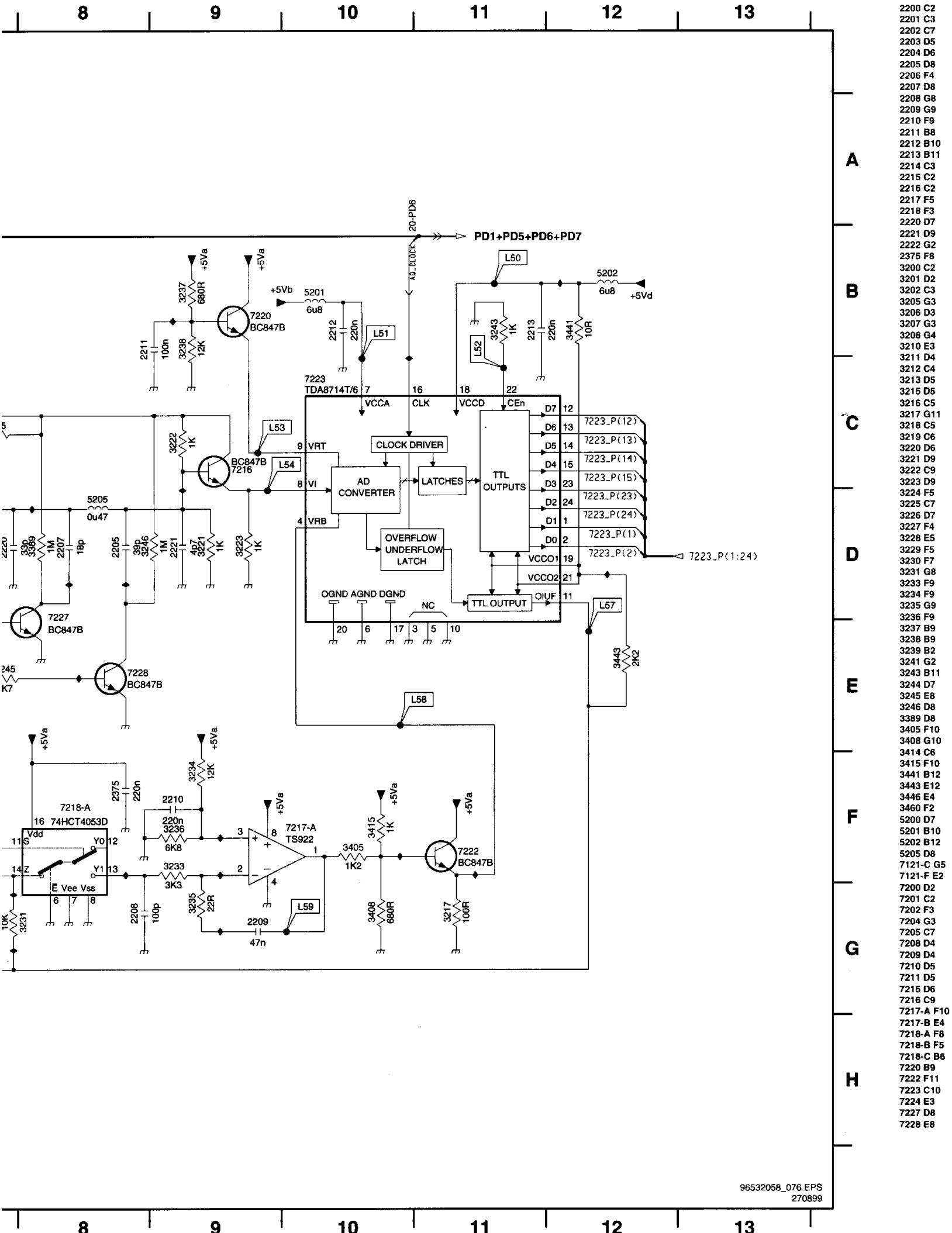
13

2150 D2  
 2151 D3  
 2152 D7  
 2153 E5  
 2154 D6  
 2155 D8  
 2156 G4  
 2157 D8  
 2158 G8  
 2159 G9  
 2160 F9  
 2161 C9  
 2162 C10  
 2163 C12  
 2164 C3  
 2165 C2  
 2166 C2  
 2167 F5  
 2168 G3  
 2170 D7  
 2171 D9  
 2172 H2  
 2374 F8  
 3150 C2  
 3151 D2  
 3152 D3  
 3153 D7  
 3154 D7  
 3155 H3  
 3156 E2  
 3157 H3  
 3158 G4  
 3159 F4  
 3160 E3  
 3161 E4  
 3162 D4  
 3163 E5  
 3165 E5  
 3166 D5  
 3167 G11  
 3168 D5  
 3169 D6  
 3170 D6  
 3171 D9  
 3172 D9  
 3173 D9  
 3174 G5  
 3178 F5  
 3179 F5  
 3180 G7  
 3181 G8  
 3183 G9  
 3184 F9  
 3185 G9  
 3186 G9  
 3187 G9  
 3188 C9  
 3189 C2  
 3191 G2  
 3193 C11  
 3194 E7  
 3195 E8  
 3196 D8  
 3197 D9  
 3404 G10  
 3407 G10  
 3412 G10  
 3442 C12  
 3445 E12  
 3459 G2  
 5150 D7  
 5151 B10  
 5152 B12  
 5155 D8  
 7121-B H5  
 7121-E G2  
 7150 D2  
 7151 D2  
 7152 G2  
 7153 D7  
 7154 G3  
 7158 D4  
 7159 E4  
 7160 D5  
 7161 E5  
 7165 D5  
 7166 D9  
 7167-A G10  
 7167-B F4  
 7168-A F8  
 7168-B G6  
 7168-C B6  
 7170 C9  
 7172 G11  
 7173 C10  
 7174 F3  
 7177 E8  
 7178 E8



## PDP limesco





PDP limesco

1 2 3 4 5 6 7

# P D 5 SCAN CONVERTER + OSD

A

B

C

D

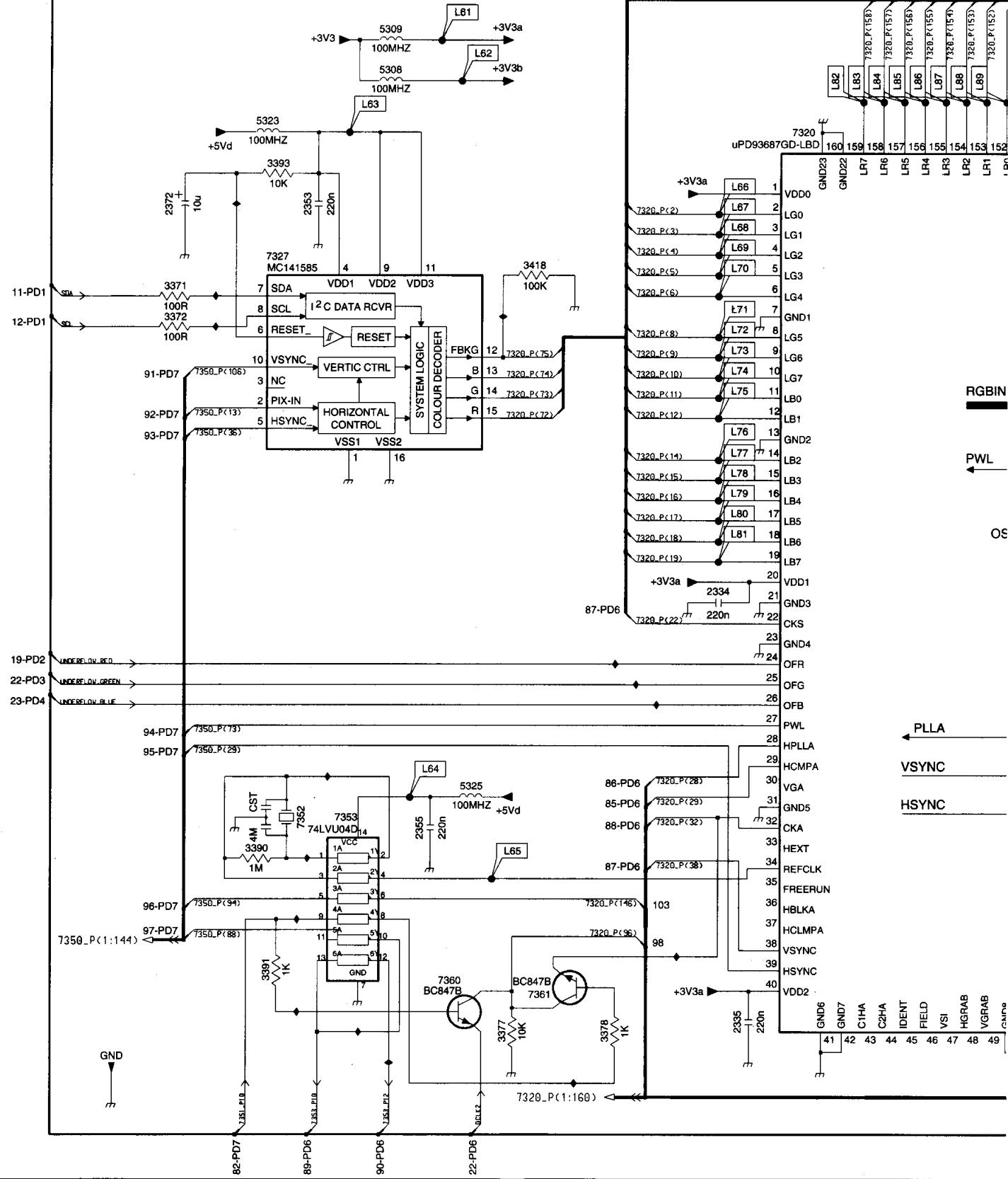
E

F

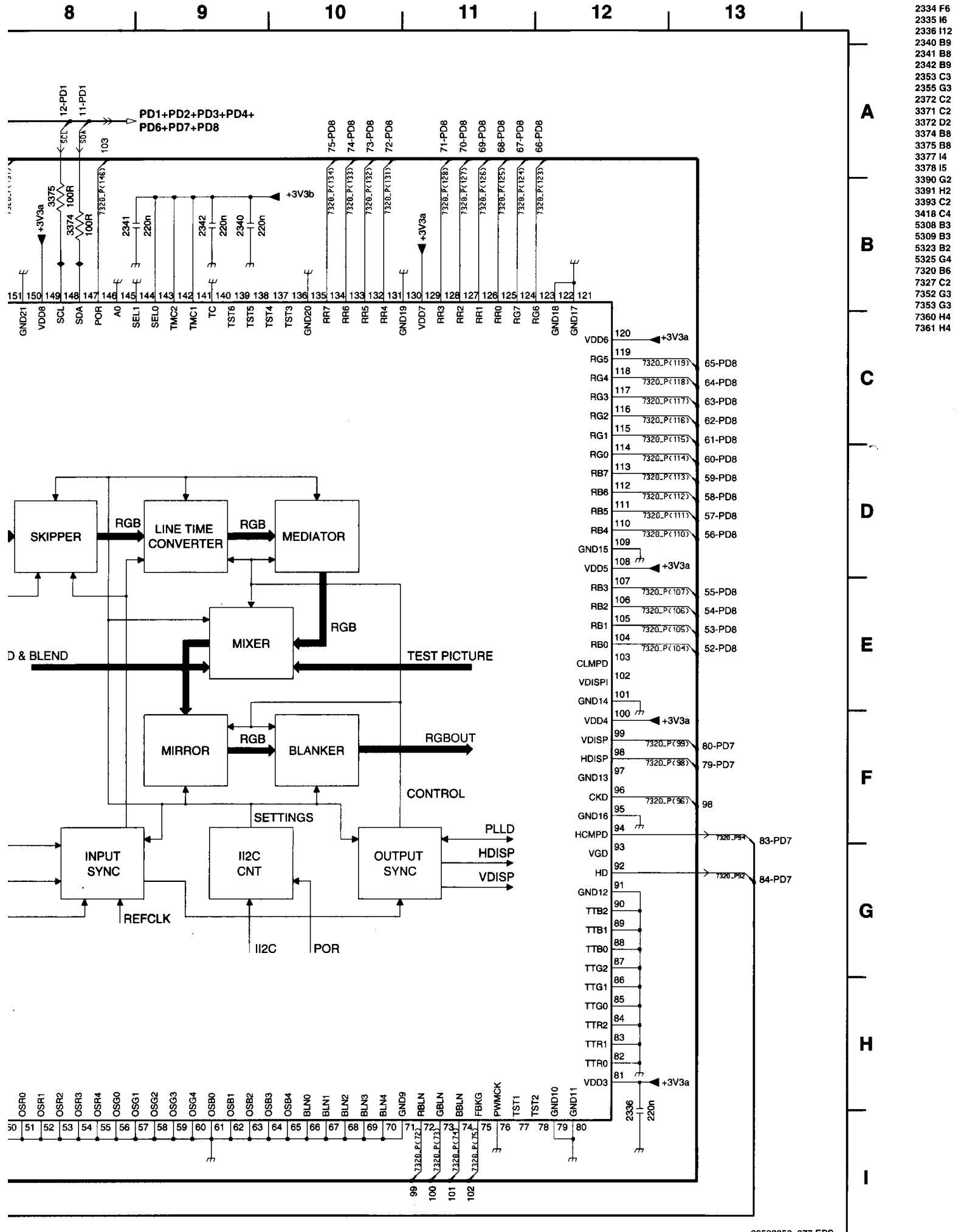
G

H

I

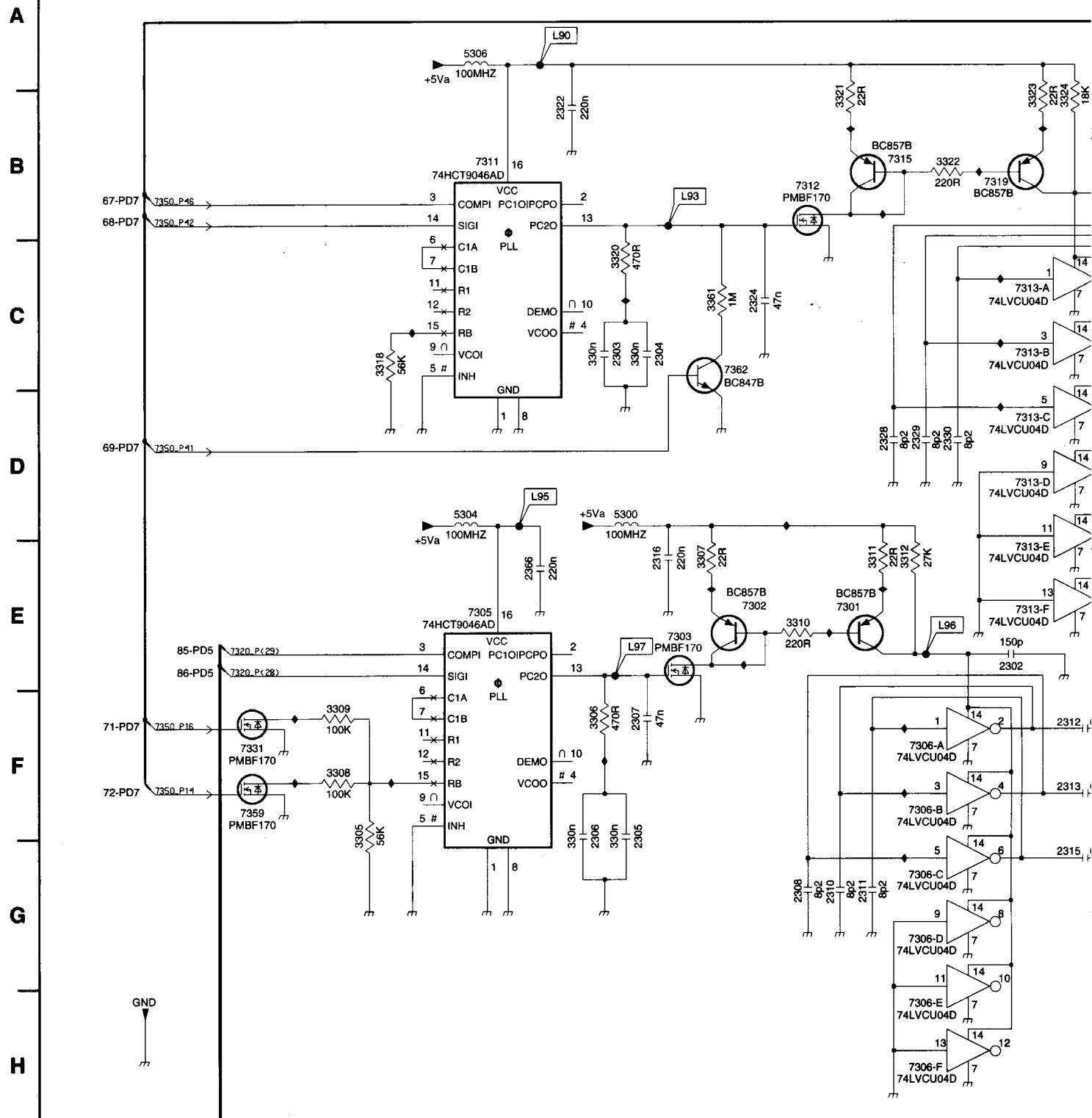


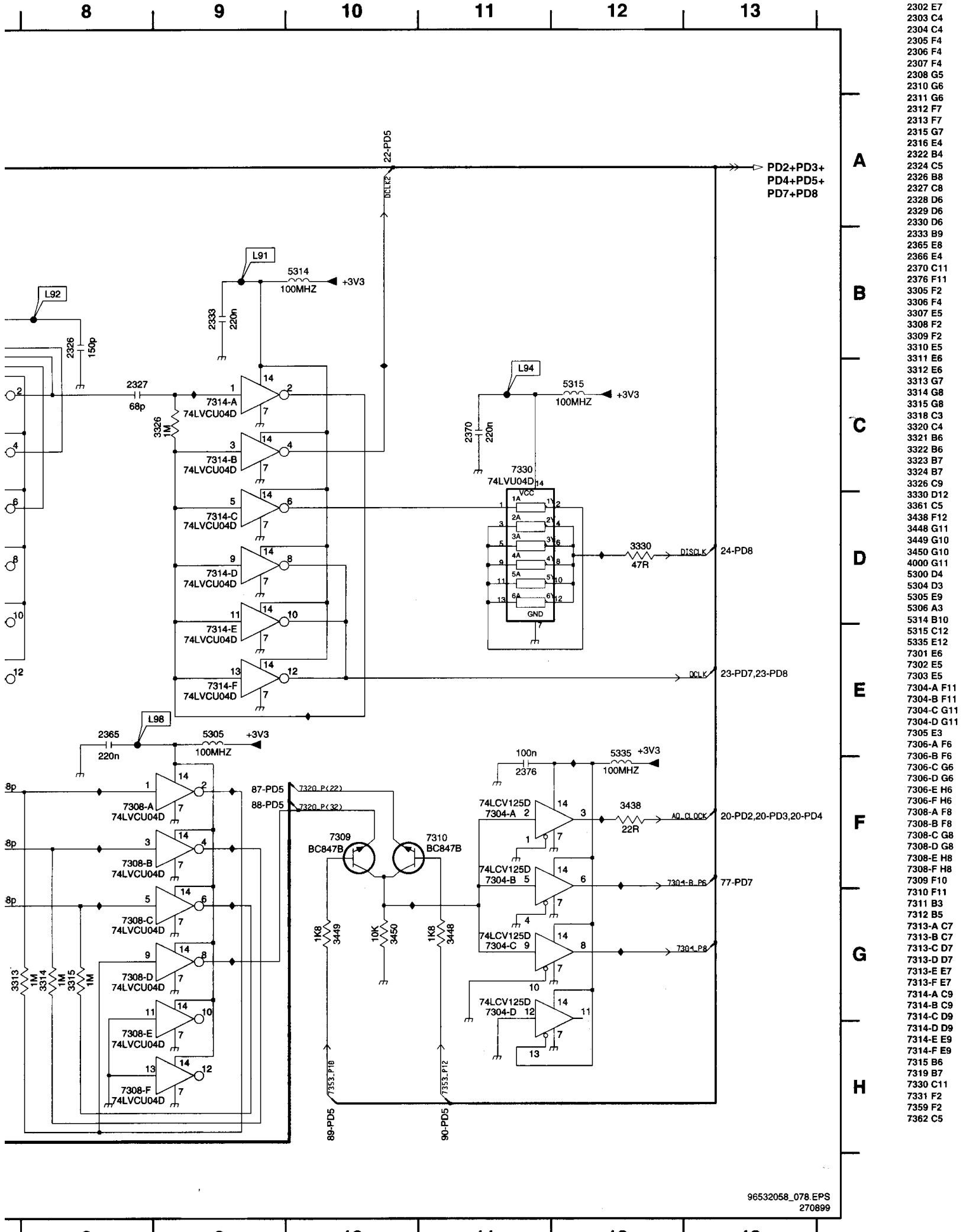
1 2 3 4 5 6 7



## PDP limesco

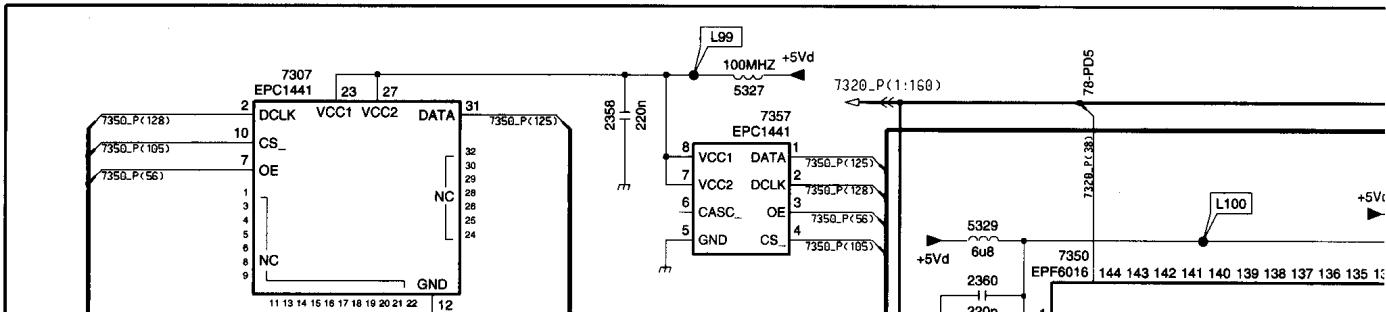
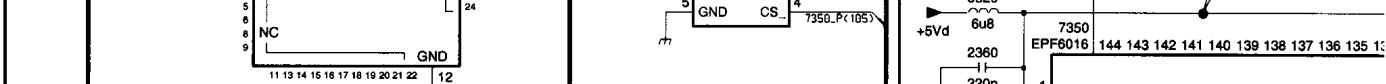
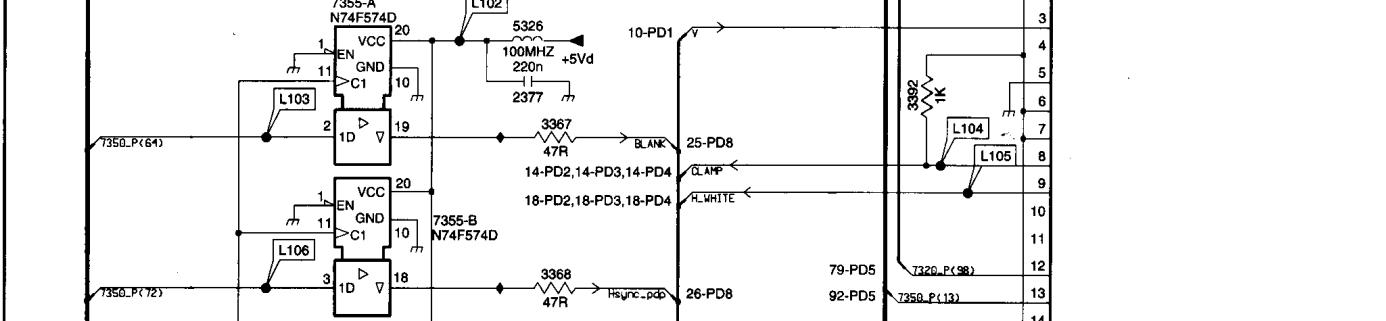
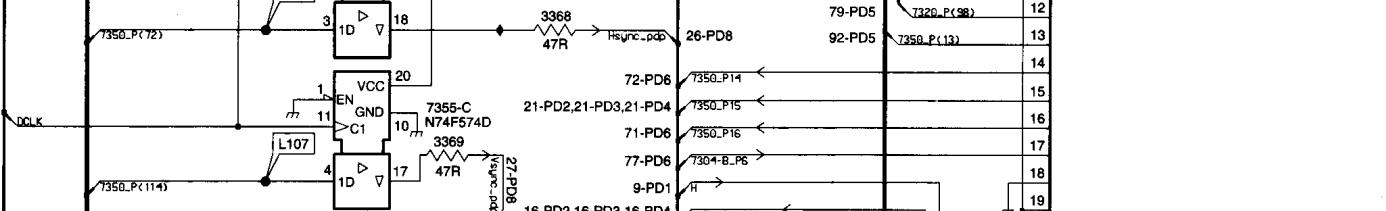
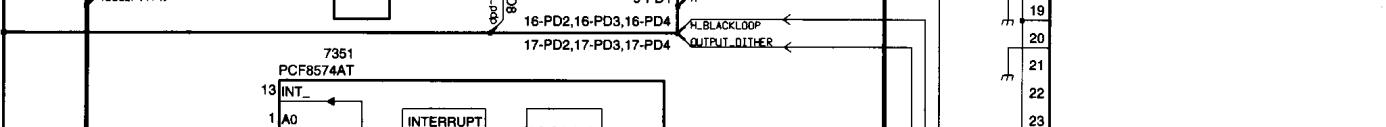
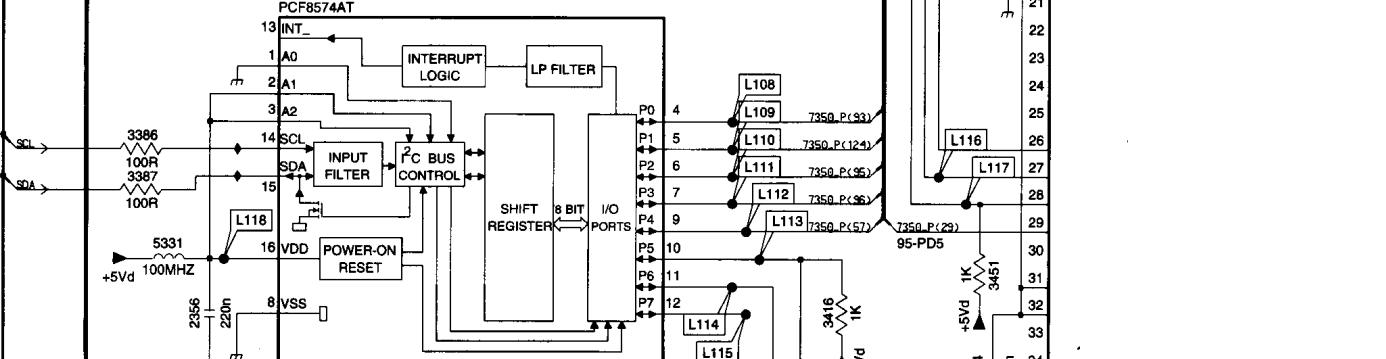
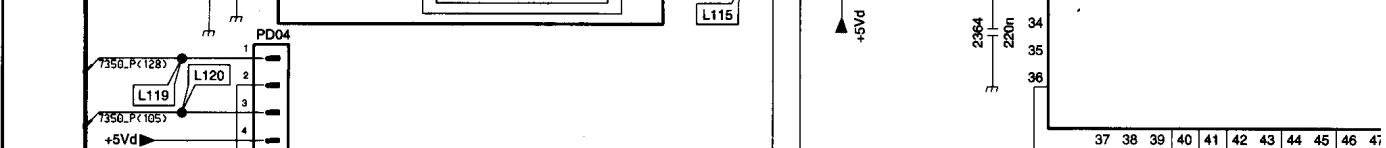
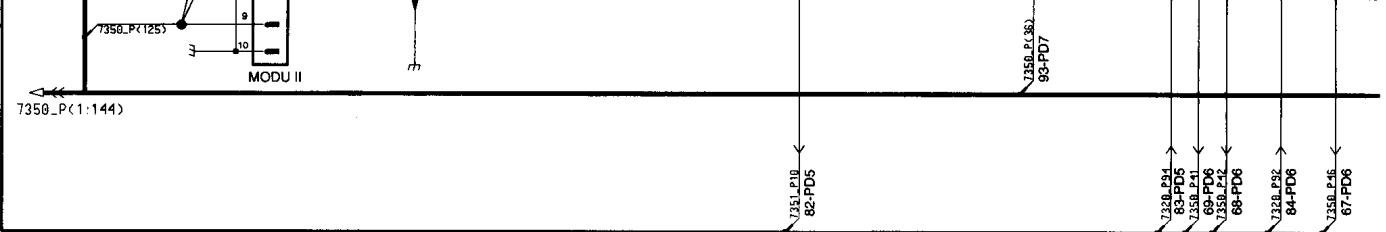
**P D 6 PLL'S**





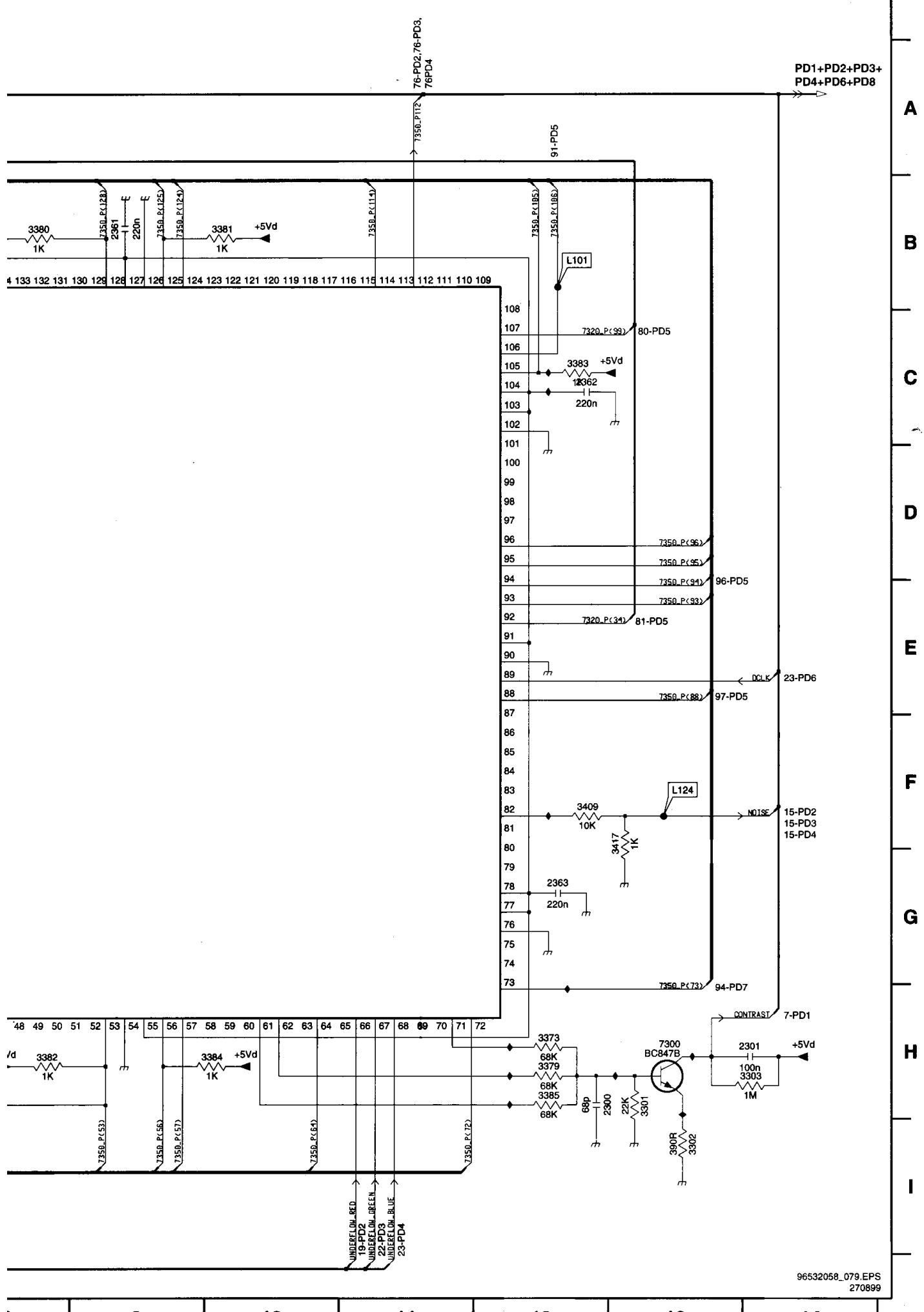
## PDP limesco

1 2 3 4 5 6 7 8

**P D 7****LOGIC CONTROL + I/O****A****B****C****D****E****F****G****H****I**

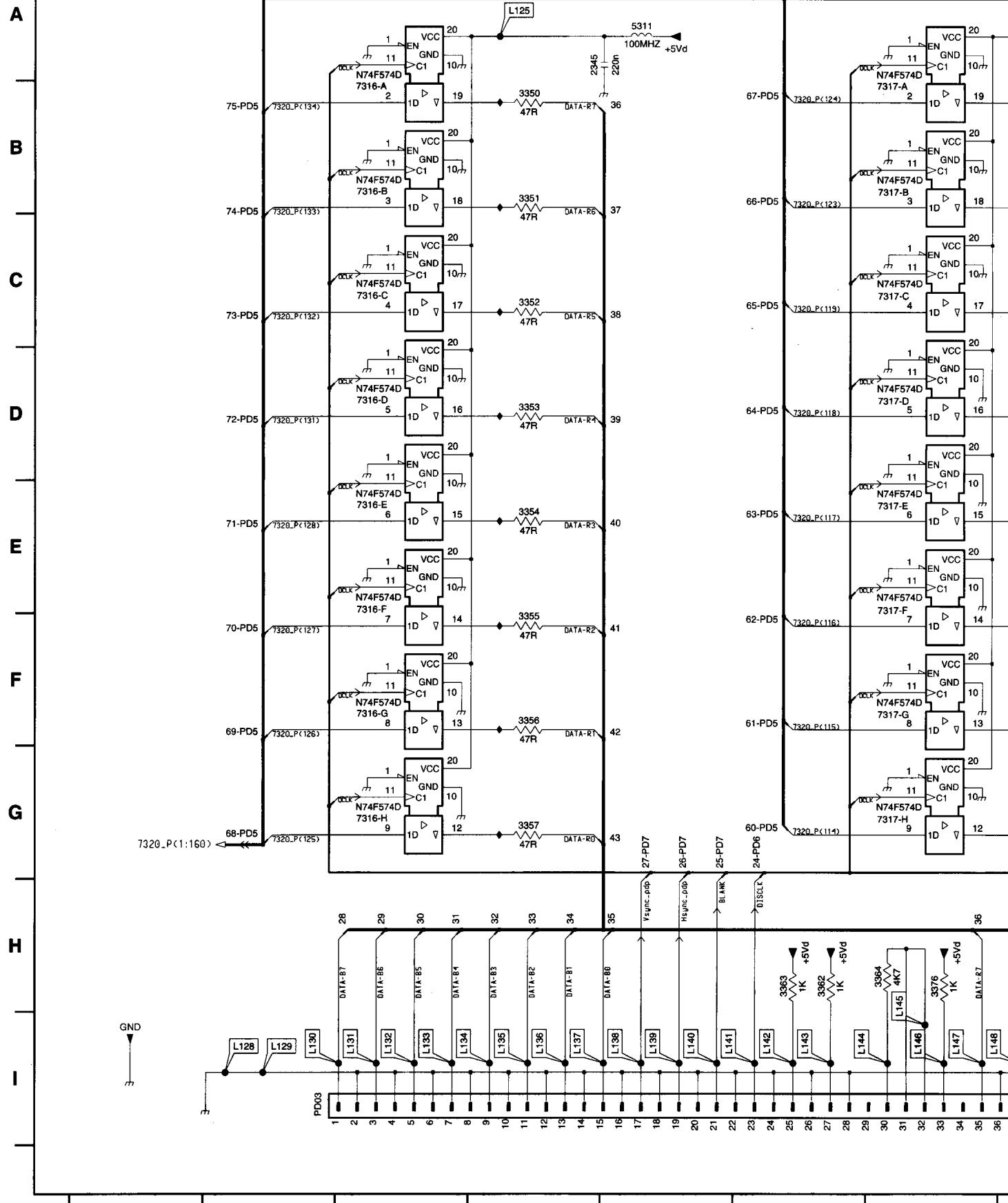
1 2 3 4 5 6 7 8 9

2300 H12  
 2301 H13  
 2302 H13  
 2303 H14  
 2304 H14  
 2305 H14  
 2306 H14  
 2307 H14  
 2308 H14  
 2309 H14  
 2310 H14  
 2311 H14  
 2312 H14  
 2313 H14  
 2314 H14  
 2315 H14  
 2316 H14  
 2317 H14  
 2318 H14  
 2319 H14  
 2320 H14  
 2321 H14  
 2322 H14  
 2323 H14  
 2324 H14  
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 2326 H14  
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 2340 H14  
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 2342 H14  
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 2344 H14  
 2345 H14  
 2346 H14  
 2347 H14  
 2348 H14  
 2349 H14  
 2350 H14  
 2351 H14  
 2352 H14  
 2353 H14  
 2354 H14  
 2355 H14  
 2356 H14  
 2357 H14



## PDP limesco

1 2 3 4 5 6 7

**P D 8****OUTPUT BUFFER PDP-CONNECT**

8

9

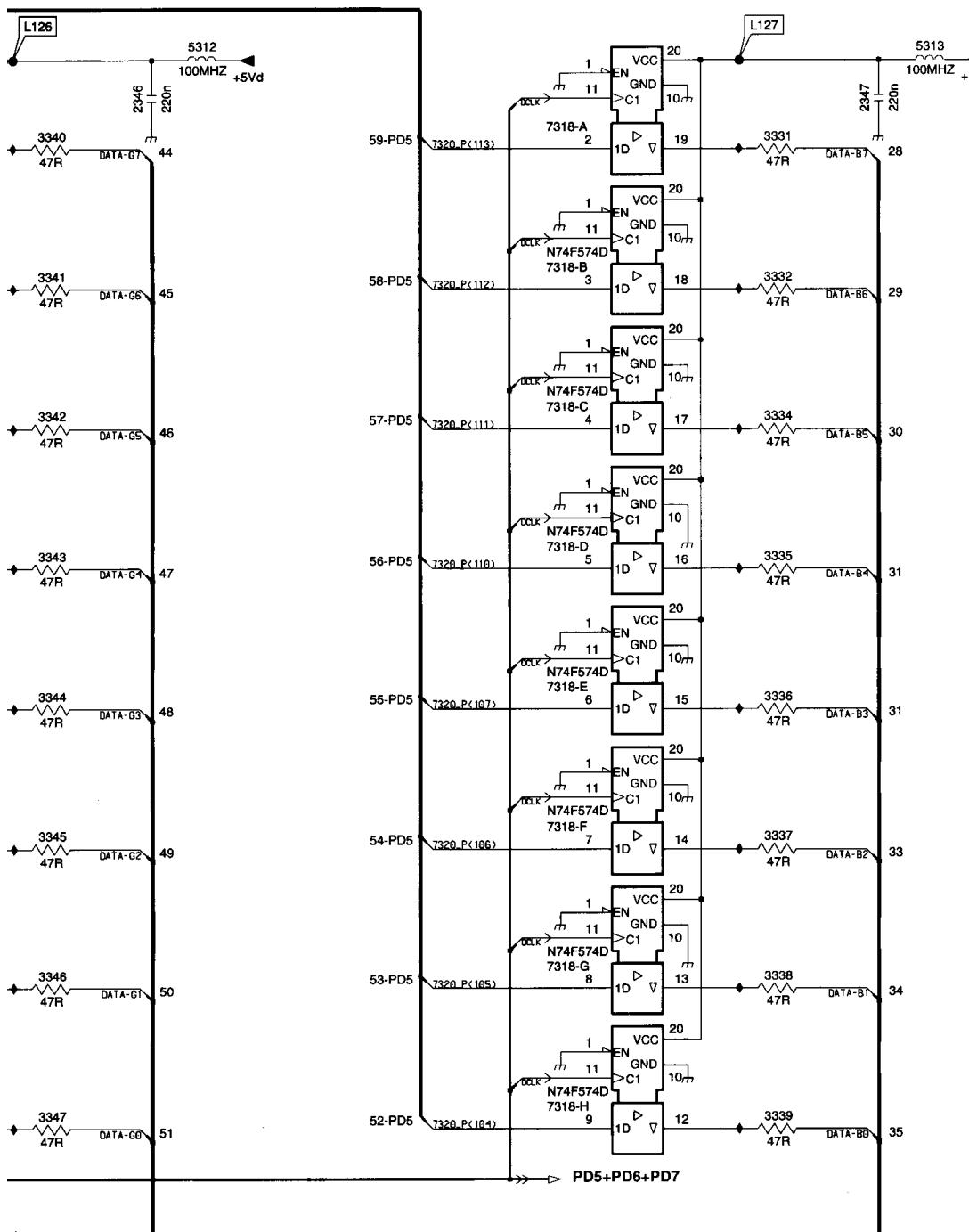
10

11

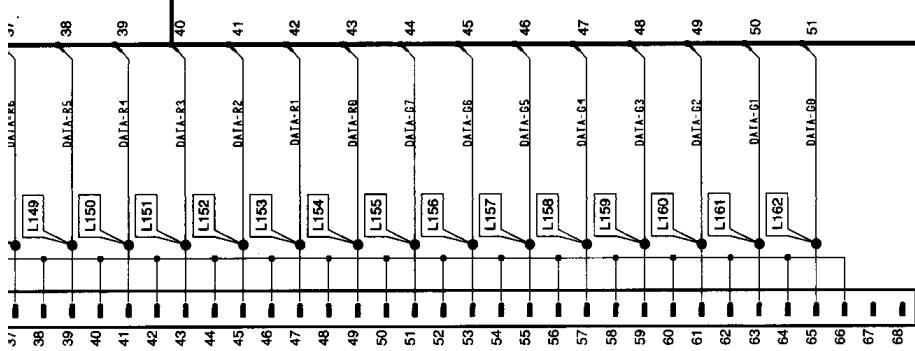
12

13

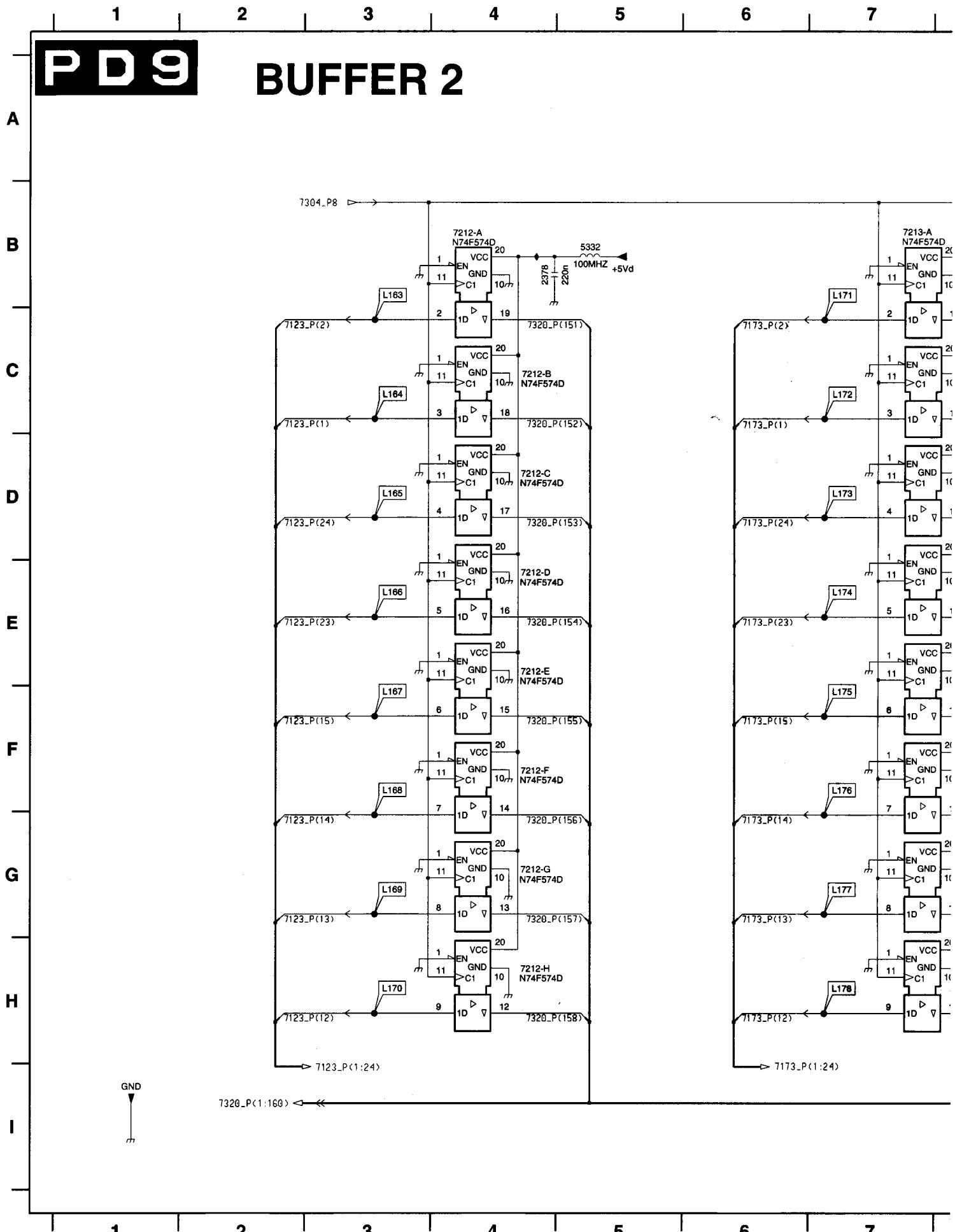
R



2345 B5  
 2346 B8  
 2347 B13  
 3331 B12  
 3332 C12  
 3334 C12  
 3335 D12  
 3336 E12  
 3337 F12  
 3338 G12  
 3339 G12  
 3340 B8  
 3341 C8  
 3342 C8  
 3343 D8  
 3344 E8  
 3345 F8  
 3346 G8  
 3347 G8  
 3350 B4  
 3351 C4  
 3352 C4  
 3353 D4  
 3354 E4  
 3355 F4  
 3356 G4  
 3357 G4  
 3362 I6  
 3363 I6  
 3364 I7  
 3376 I7  
 5311 A5  
 5312 A9  
 5313 A13  
 7316-A B3  
 7316-B C3  
 7316-C C3  
 7316-D D3  
 7316-E E3  
 7316-F F3  
 7316-G G3  
 7316-H G3  
 7317-A B7  
 7317-B C7  
 7317-C C7  
 7317-D D7  
 7317-E E7  
 7317-F F7  
 7317-G G7  
 7317-H G7  
 7318-A B11  
 7318-B C11  
 7318-C C11  
 7318-D D11  
 7318-E E11  
 7318-F F11  
 7318-G G11  
 7318-H G11



## PDP limesco



A

B

C

D

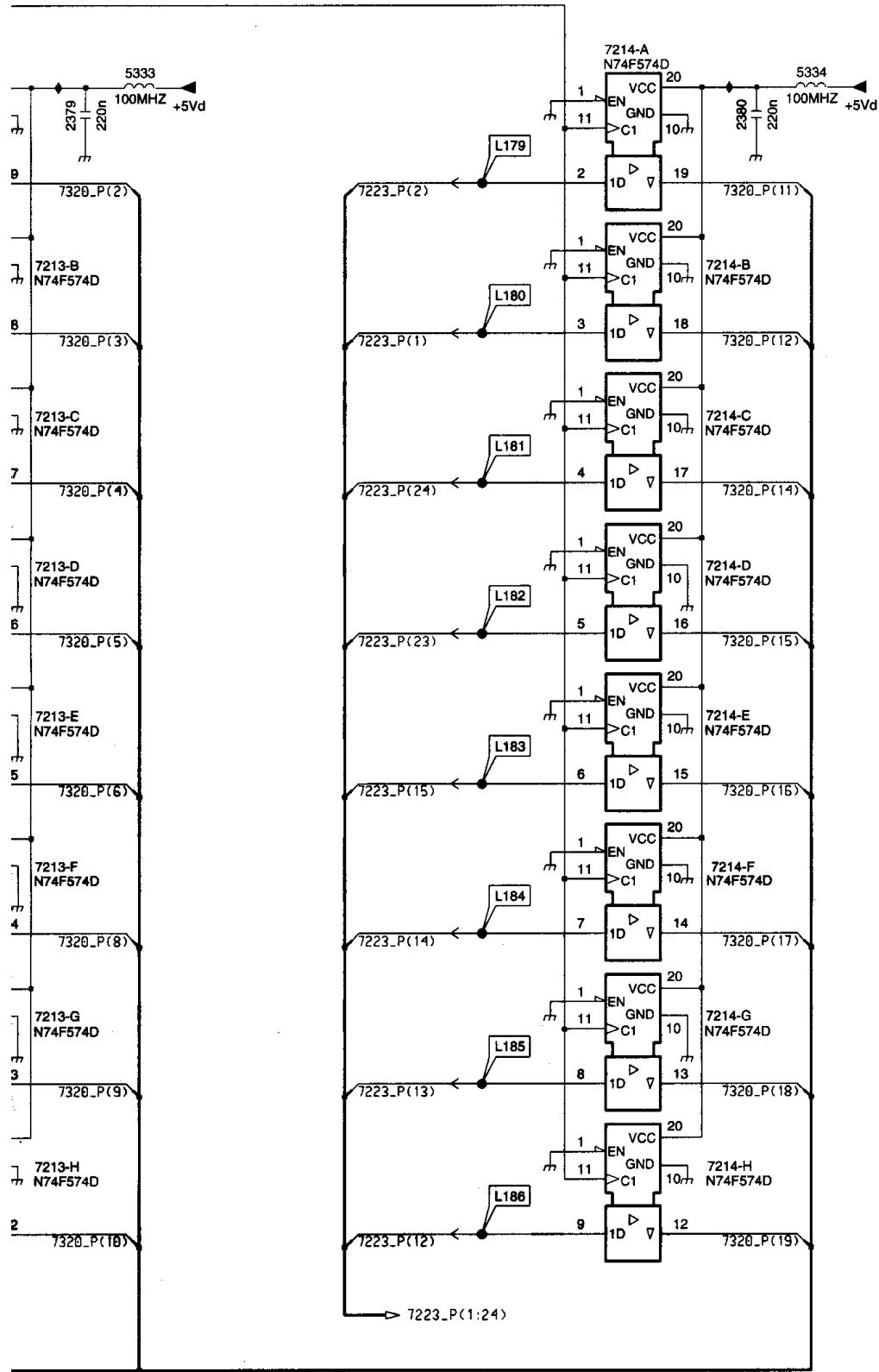
E

F

G

H

2378 B4  
 2379 B8  
 2380 B11  
 5332 B5  
 5333 B8  
 5334 B12  
 7212-A B4  
 7212-B C4  
 7212-C D4  
 7212-D E4  
 7212-E F4  
 7212-F G4  
 7212-H H4  
 7213-A B7  
 7213-B C8  
 7213-C D8  
 7213-D E8  
 7213-E E8  
 7213-F F8  
 7213-G G8  
 7213-H H8  
 7214-A B11  
 7214-B C11  
 7214-C D11  
 7214-D E11  
 7214-E E11  
 7214-F F11  
 7214-G G11  
 7214-H H11



## 8. Alignments

General: the Service Default Mode (SDM) and Service Alignment Mode (SAM) are described in chapter 5 'Service modes, faultfinding and repair tips'.

### 8.1 Alignment conditions

All electrical adjustments should be performed under the following conditions:

- Supply voltage : 220 - 240 VAC (+/- 10 %)
- Warm-up time: 10 minutes
- The voltages and oscillograms are measured in relation to the tuner earth.
- Test probe:  $R_i > 10M\Omega$   $C_i < 2,5 \text{ pF}$ .

#### 8.1.1 Selection of the SAM-menu

- By transmitting the "ALIGN" command with the RC7150 Dealer Service Tool, followed by password "3140" and < OK > button.
- Standard RC sequence 062596 (within OSD time-out) OSD
- By shorting test-point M28 and M29 on the AV Control panel on the monitor while switching on the set.

### 8.2 Adjustments on the D-box

#### 8.2.1 Electrical Alignments

##### ***Pre-conditioner +5Vstby (PR3)***

Connect a voltmeter to capacitor C2510 (PR2). With the aid of R3504 adjust the voltage to 5.2 V +/- 50 mV.

##### ***VsVa supply (FD)***

##### ***Va-supply (Addressing of the PDP - FD1)***

De-activated the PDP.

Connect a voltmeter to capacitor C2120 (FD1). With the aid of R3126 adjust the voltage to 55 V +/- 0.5 V.

##### ***Vs-supply (Sustain pulses - FD2)***

De-activated the PDP.

Connect a voltmeter to capacitor C2020 (FD2). With the aid of R3026 adjust the voltage to 165 V +/- 0.5 V.

#### 8.2.2 Software Alignments

##### ***White point***

- Select the item "PDP test pattern" of the Service Alignment menu and set it to "ON".
- Select item " White point" of the Service Alignment menu.
- Enter the "white point" menu and adjust the value of one of the 4 submenu if necessary. Only the selected menu-item including its value remain on the screen when selected. The value has to changed within 5 seconds otherwise the main menu reappears again.

The 4 sub menu-items of the White point menu:

- "RED"
- "GREEN"
- "BLUE"
- "COLOUR TEMPERATURE"
- Leave the sub-menu by pressing "cursor up", "cursor down", "OK" or the "MenuOnOff" button and return to the main menu.
- Select the item "PDP test pattern" of the Service Alignment menu and set it to "OFF".

## 9. Circuit description and list of abbreviations

### 9.1 Circuit description

For a detailed description of the circuits see Training Manual  
FTV1.9 Display Box (3122 785 10036).

### 9.2 List of abbreviations

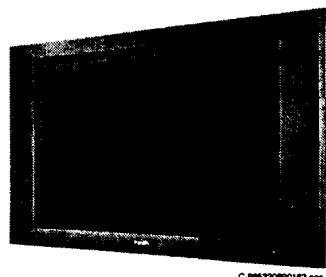
$\mu$ P	Micro Processor	HSI	Hardware Software Interface
1FH	One time the line frequency for normal picture quality	HW	HardWare
2FH	Twice the line frequency for a better picture with less field flicker	I/O	Input / Output
2CS	2 Carrier Sound (sound system using two separate FM carriers at 5.5 MHz)	I2C	IC bus, Inter Integrated circuit, on-board communication line
AARA	Automatic Aspect Ratio Adaptation	IF	Intermediate Frequency
ADC	Analogue Digital Converter	IRQ	Interrupt ReQuest.
ADJ	Adjust -	L	Left
AFC	(S1) Automatic Frequency Control. Automatic fine-tuning circuit for signal reception.	L_CL VL	Left_Constant_Level Variable_Level
AGC	Automatic Gain Control	L_REC SEL	Left_Record_Select
AM	Amplitude Modulation	LED	Light Emitting Diode
AMV	Automatic Multi Voltage	LP	Low Pass
ANT	Antenna	LTP	Luminance Transient Processor
AP	Asian Pacific region (Covering Hong Kong, Australia, Singapore etc.)	MAC	(Apple) MACintosh
APC	Automatic Power Control	MAC13	or MACII (Apple) MACintosh format for 13" monitors
ASP	Aspect Ratio 4:3 or 14:9 or 16:9	MACP	Motion Adaptive Colour Plus
AUD	Audio - GFL	ML-2	Media Line 2
AVB	Audio Video Buffer or Audio Video Blanking	Monitor	PDP Display with all the electronic boards (incl. self developed boards).
BC	Beam current - GFL	MU	Main U_signal
BNC	Professional connector for higher frequencies	MV	Main V_signal
C	Centre	MY	Main Y_signal
CINCH	Common connector for several kinds of signals	NICAM	Near Instantaneous Companding
COMP	COMB-filter	NTSC	Audio Multiplex (digital terrestrial sound)
CRT	Cathode Ray Tube	OE	National TV Standard Committee
CVBS	Composite Video Blanking	PAL	(AQ) Output Enable
DAC	Synchronisation, video signal	PDP	Phase Alternating Lines (Colour video standard)
DEC	Digital Analogue Converter	PIP	Plasma Display Panel
DFB	Decoder	PLL	Picture In Picture
DU	Double Window Fast Blanking	POR	Phase Locked Loop
DV	Double Window - U_signal	QPSK	Power On Reset / Power Off Reset (depending on context)
DW	Double Window - V_signal	R	Quadruple Phase Shift Keying
DY	Double Window	RAM	Right
E-Box	Double Window - Y_signal	RC5	Random Access Memory
EHT	Electronic Box	RECEI-RC5	Remote Control 5 (infrared signal transmission protocol)
ELPS	Extra High Tension - GFL	REF	Received RC5-code
EWD	Eco Low Power Supply - GFL	RES	Reference
EXT	East West Drive - GFL	RGB	Resistor
FBL	External	SC-1FH	Red Green Blue, video signals
FBX	Fast Blinking	SCL	Sandcastle 1FH
FE	Feature Box	SDA	Serial Clock Line of the IC bus
FM	FrontEnd	SECAM	Serial Data Line of the IC bus
FMS	Frequency Modulation	SIF	SEquential Couleur A Memoire (Colour video standard)
FRNT	Functional Module Specification	SND	Second Intermediate frequency
FRS	Front	SOG	Sound
FTV	Functional Requirement Specification	SP_GAIN	Sync On Green
GFL	Flat TeleVision	SPHsync	Splitter GAIN
GFL-FL	Global Feature Line (high end TV chassis)	SPVsync	Splitter Horizontal Sync
GND	GFL Feature (up)Lift	SSP	Splitter Vertical Sync
HFB	Ground	STBY	Small Signal Panel (of the GFL chassis)
HP	Horizontal FlyBack (display system sync. pulse)	SW	Standby
	Headphone	SYNC	SoftWare / SubWoofe (depending on context)
		SYS	Synchronisation
		Terr	System
		TP	Terrestrial
		TRASN	Testpoint
		TSD	(AQ)
			Terrestrial Sound Decoder
			(combination of 2CS and NICAM decoder)
		TUN	Tuner

TXT	Teletext
TXT-KILL	Teletext killer (Signal to disable Teletext)
U-VIDCONTR	U-VideoContrast
VCO	Voltage Controlled Oscillator
VD	Vertical Drive
VGA	Video Graphics Array. In this document, the term VGA is used for all VGA
WE	Write Enable
Xtal	Crystal (Oscillator)
Y/C	Luminance (Y) signal / Chrominance signal (C)
YUV	Combination of colour difference signals

FTV1.9DE

AA

# Service Service Service



C 895320800163 rev0

020800

# Service Manual

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**[PROVISIONAL]**

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**PHILIPS**

# 1. Technical specifications

## 1.1 Technical data D-box

Mains voltage	: 110 - 240 Vac; (- 15 %, + 10 %)
	: 50 Hz - 60 Hz
Power dissipation	: 400W
Stand-by dissipation	: < 1W

## VGA-out

- 1 - R (0.7 Vpp 75 Ω)
- 2 - G (0.7 Vpp 75 Ω)
- 3 - B (0.7 Vpp 75 Ω)
- 4 - Reserved
- 5 - gnd
- 6 - R-gnd
- 7 - G-gnd
- 8 - B-gnd
- 9 - Reserved
- 10- GND
- 11- Reserved
- 12- Reserved
- 13- Hsync
- 14- Vsync
- 15- Reserved

## Audio VGA-in

- Cinch Audio L(0.5 Vrms >= 10 kΩ)
- Cinch Audio R(0.5 Vrms >= 10 kΩ)

## Audio VGA-out

- Cinch Audio L(0.5 Vrms >= 1 kΩ)
- Cinch Audio R(0.5 Vrms >= 1 kΩ)

## SVHS

- 1 - GND
- 2 - GND
- 3 - Y (1 Vpp / 75 Ω)
- 4 - C (0.3 Vpp / 75 Ω)

## Audio\_in:

- Cinch Audio L (0.5 Vrms >= 10 kΩ)
- Cinch Audio R (0.5 Vrms >= 10 kΩ)

## CVBS

- BNC - CVBS (1 Vpp / 75 Ω)

## YUV

- Y (1 Vpp / 75 Ω)
- 3 - U (1 Vpp / 75 Ω)
- 4 - V (1 Vpp / 75 Ω)

## 1.2 Connection facilities

### 1.2.1 Specification of the terminal sockets

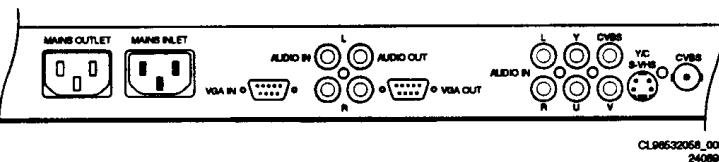


Figure 1-1

### VGA-in

- 1 - R (0.7 Vpp 75 Ω)
- 2 - G (0.7 Vpp 75 Ω)
- 3 - B (0.7 Vpp 75 Ω)
- 4 - Reserved
- 5 - Bus-gnd
- 6 - R-gnd
- 7 - G-gnd
- 8 - B-gnd
- 9 - RC5
- 10- GND
- 11-



### CONFIG\_IDE

NT

### 12- Bus1 (TxD/ RxD or SDA)

### 13- Hsync

### 14- Vsync

### 15- Bus2 (TxD/ RxD or SDA)

## 1.3 Chassis overview

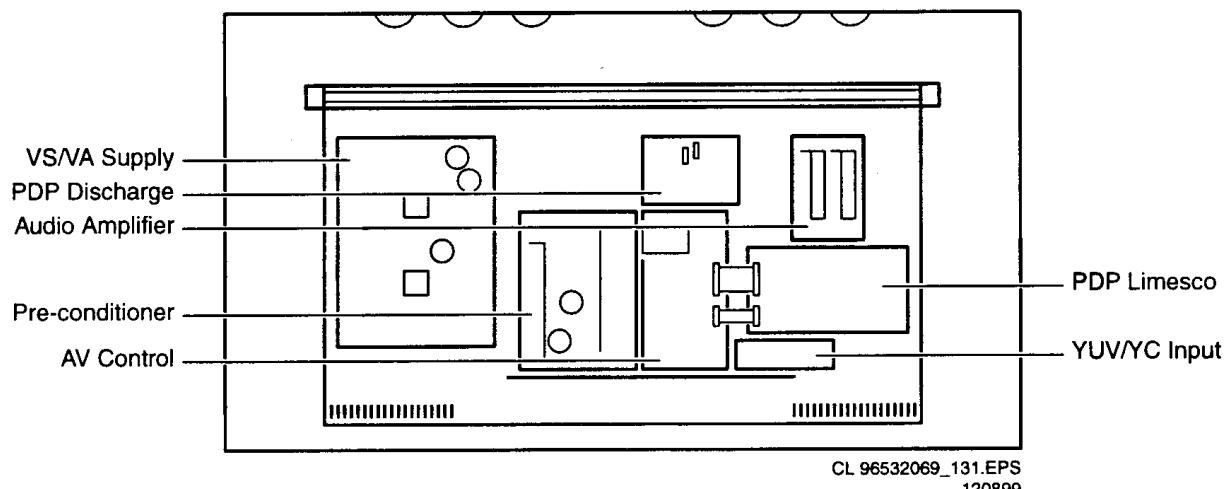


Figure 1-2

## 2. Safety instructions, warnings and notes

### 2.1 Safety instructions

It is not allowed to operate the FTV-set without glass plate. One function of this glass plate is to absorb Infrared Radiation. Without this glass plate the level of Infrared Radiation produced by the plasma display could damage your eyes.

1. Safety regulations require that during a repair:
  - the set should be connected to the mains via an isolating transformer (in this particular case a transformer of  $\geq 800$  VA);
  - safety components, indicated by the symbol , should be replaced by components identical to the original ones;
2. Safety regulations require that after a repair the set must be returned in its original condition. In particular attention should be paid to the following points.
  - Note: The wire trees should be routed correctly and fixed with the mounted cable clamps.
  - The insulation of the mains lead should be checked for external damage.
  - The electrical DC resistance between the mains plug and the secondary side should be checked (only for sets that have a mains isolated power supply). This check can be done as follows:
    - unplug the mains cord and connect a wire between the two pins of the mains plug;
    - set the mains switch to the on position (keep the mains cord unplugged!);
    - measure the resistance value between the pins of the mains plug and the metal shielding of the tuner or the aerial connection on the set. The reading should be between  $4.5\text{ M}\Omega$  and  $12\text{ M}\Omega$ ;
    - switch off the TV and remove the wire between the two pins of the mains plug.
  - The cabinet should be checked for defects to avoid touching of any inner parts by the customer.

4. If DST reacts with 'error 2', there is no communication between set and DST. Note that IR-transmitter LED is positioned at right side of IR-receiver eye of the E-box. Take into account that receiver-LED on DST is positioned not in the middle but at the left side. Point corresponding LED's to each other. In case the amount of Infrared produced by the screen pollutes the communication, the set can be set in Standby-mode. Then still the error-messages can be retrieved.

### 2.2 Warnings

#### 1. ESD

All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD ). Careless handling during repair can reduce life drastically. When repairing, make sure that you are connected with the same potential as the mass of the set by a wristband with resistance. Keep components and tools also at this same potential.

1. Available ESD protection equipment:
  - complete kit ESD3 (combining all 6 prior products - small table mat) 4822 310 10671
  - wristband tester 4822 344 13999
2. Never replace modules or other components while the unit is switched on.
3. When making settings, use plastic rather than metal tools. This will prevent any short circuits and the danger of a circuit becoming unstable.

### 2.3 Notes

1. A glass plate is positioned before the plasma display. This glass plate can be cleaned with a slightly humid cloth. If due to circumstances there is some dirt between the glass plate and the plasma display panel it is recommended to do some maintenance by a qualified service employee only.
2. Never disconnect the power display cable when the set is operating
3. With DST no failures (error-codes) can be read, when the set is in Service-mode.

## 4. Mechanical instructions

### 4.1 Introduction:

There are pre-defined service positions for the following panels:

1. VS/VA SUPPLY panel.
2. PDP DISCHARGE panel.
3. AUDIO AMPLIFIER panel.
4. PRE-CONDITIONER panel.
5. AV CONTROL panel.
6. PDP LIMESCO panel.
7. YUV/YC INPUT panel.
8. LED DISPLAY panel.
9. SWITCH DISPLAY panel.

Before these panels can be accessed, the rear cover has to be removed:

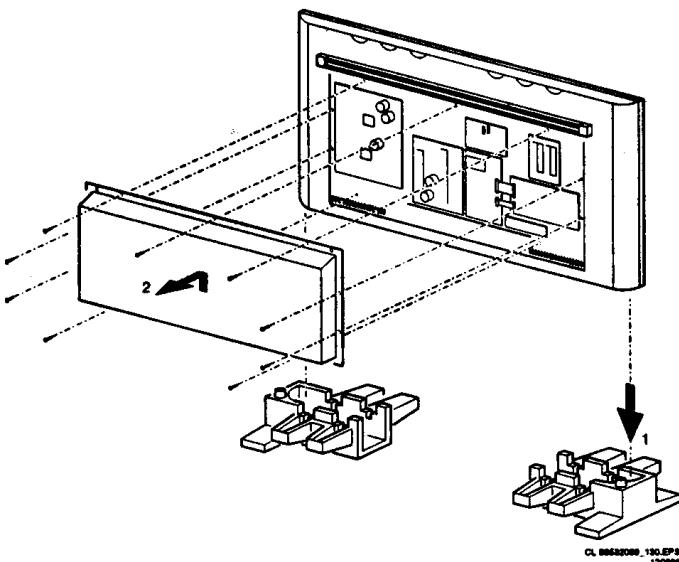


Figure 4-1

1. Place the Display Box in the service stand via 2 reinforced cushions (order code: 3122 126 ?????).
2. Remove the 9 fixation screws of the rear cover.
3. Remove the rear cover (during removal push it slightly upwards).

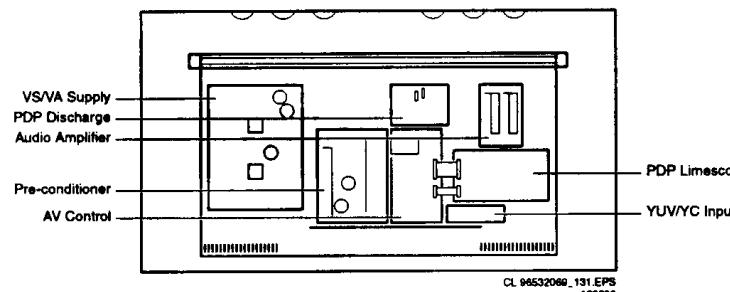


Figure 4-2

1. All panels are now accessible.

### 4.1.1 VS/VA SUPPLY panel.

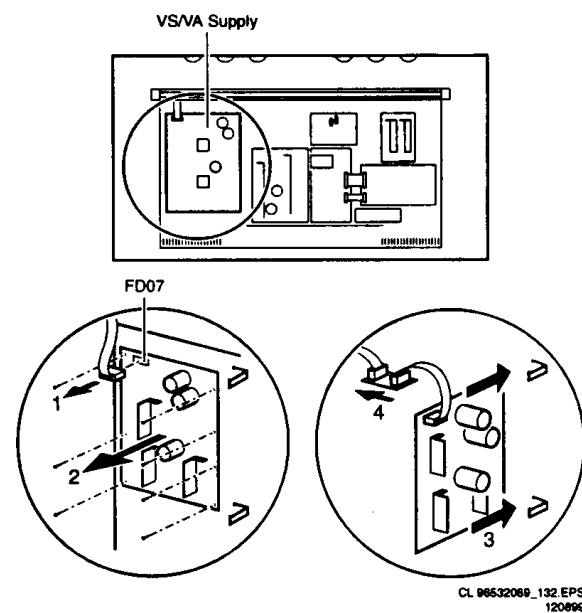


Figure 4-3

1. Disconnect Fan Supply cable from connector FD07 in the upper left corner [1].
2. Remove the 7 fixation screws of the panel [2].
3. Place panel on the 2 hinges, which are located near the right corners of the panel [3].
4. Use the mechanical service part (extension cable assembly, 12NC: 3122 785 90006) to extend the Fan Supply cable [4].
5. The copper side is now accessible from the left.

### 4.1.2 PDP DISCHARGE panel.

As in the FTV 1.5, this panel must be exchanged completely if defective.

### 4.1.3 AUDIO AMPLIFIER panel.

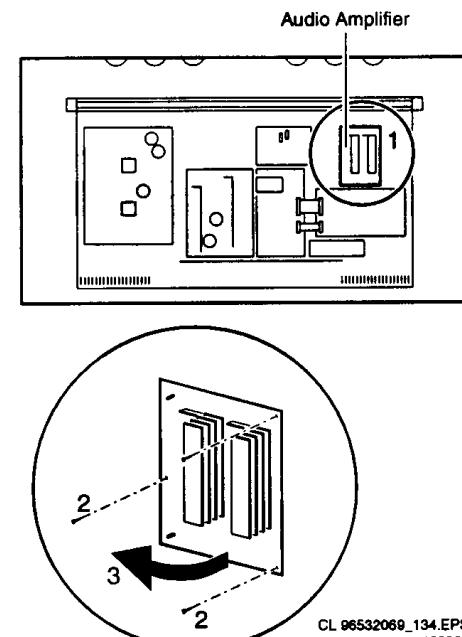


Figure 4-4

- Some testpoints are accessible at the B-side [1].
- If this is not sufficient, remove the 3 fixation screws of the panel [2].
- Panel now can be hinged on the left side to access the A-side (soldering side) [3].

#### 4.1.4 PRECONDITIONER panel.

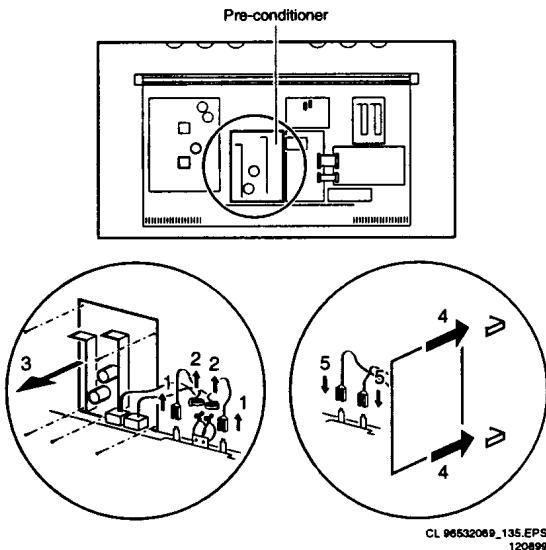


Figure 4-5

- Disconnect the 2 grounding wires from the shielding plate by pressing the small lever on the connector while pulling [1].
- Remove the 2 ferrite ring cores from their fixations [2].
- Remove the 5 fixation screws of the panel [3].
- Place panel on the 2 hinges, which are located, near the left corners of the panel [4].
- Reconnect grounding wires to the extra connectors on the shielding plate at the left side [5].
- The copperside becomes accessible now from the right side.

#### 4.1.5 AUDIO VIDEO CONTROL panel.

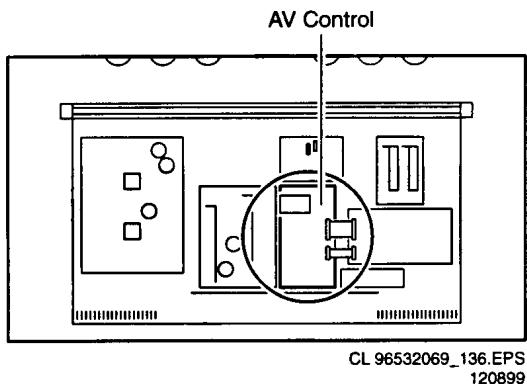


Figure 4-6

This panel has no service position for accessing the A-side, however all service test points are accessible at the B-side (see Service Manual). In case some components must be (de)soldered, all fixation screws (6 for the panel, 5 at the metal connector plate) and all cables must be removed to access the A-side.

#### 4.1.6 PDP LIMESCO panel.

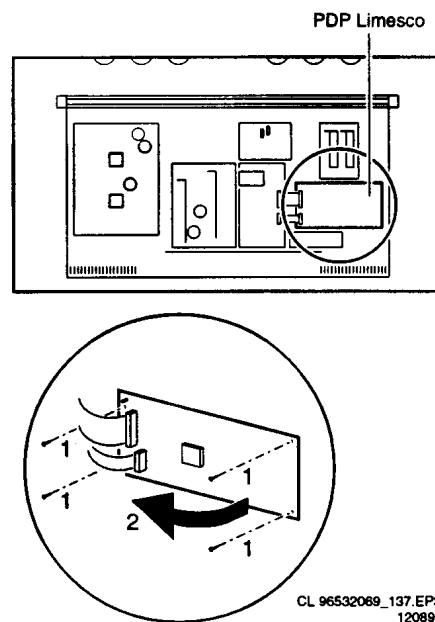


Figure 4-7

All SMC's are located on the B-side, so all testpoints are accessible. In case some components must be (de)soldered, the hinge construction can be used to access the A-side.

- Remove the 4 fixation screws of the panel [1].
- Panel can now be hinged to access soldering side [2].

#### 4.1.7 YUV/YC INPUT panel.

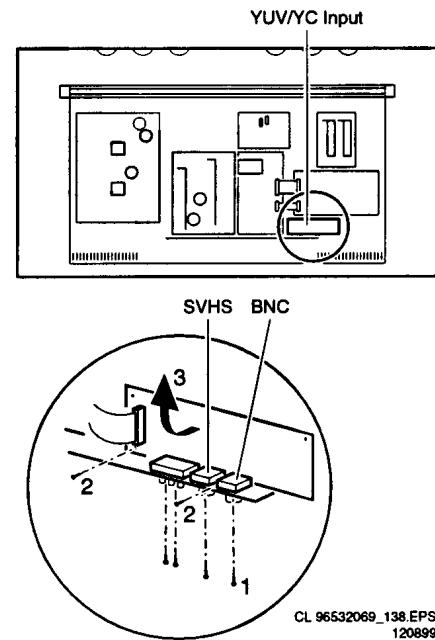


Figure 4-8

This panel has no pre-defined service position. For access of the A-side, the panel has to be removed:

- Remove the 4 screws at the metal connector plate [1].
- Remove the 2 fixation screws of the panel [2].
- Panel can be removed now to access the A-side [3].

## 4.1.8 LED DISPLAY panel.

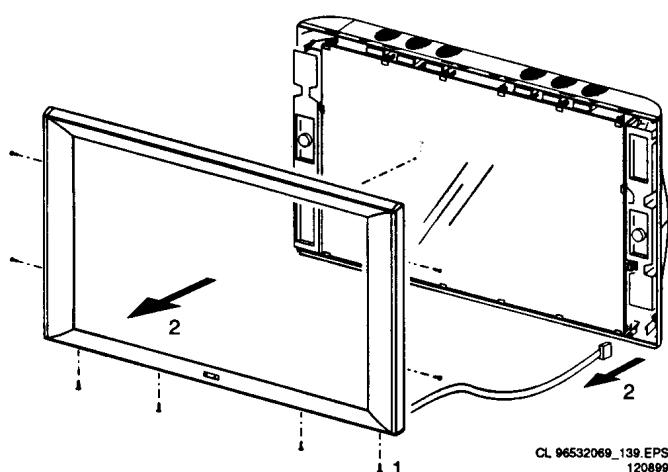


Figure 4-9

1. Remove 2 x 2 screws at the sides and 4 screws at the bottom of the front cover [1].
2. Remove the front cover (it hinges at the top). During removal unplug the cable of the LED DISPLAY panel at the SWITCH DISPLAY panel (connector SD11) [2].

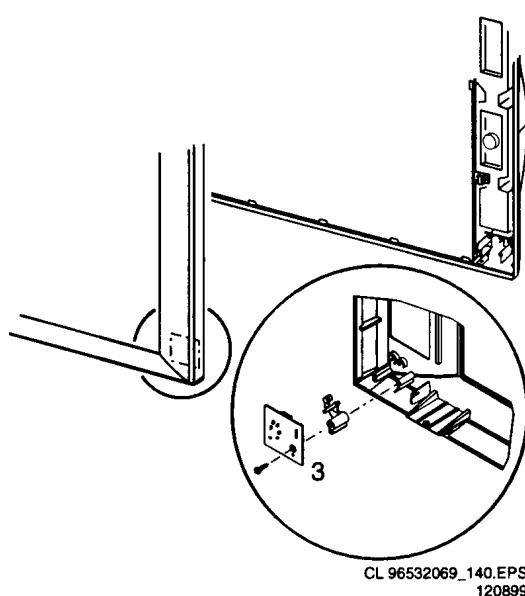


Figure 4-10

1. The LED DISPLAY panel can be removed now by unscrewing 1 fixation screw [3].

## 4.1.9 SWITCH DISPLAY panel.

1. Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

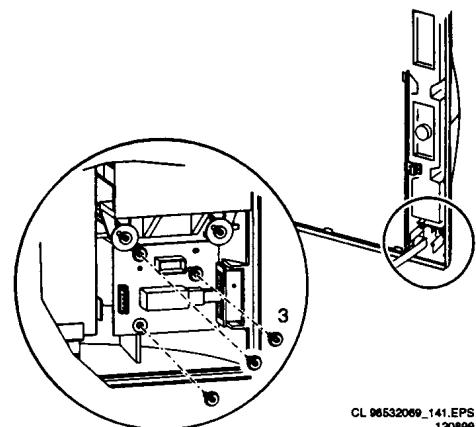


Figure 4-11

1. The SWITCH DISPLAY panel can be removed now by unscrewing 3 fixation screws [3].

## 4.2 Exchanging parts

Some parts of the FTV1.9 Display Box must be exchanged if defective:

1. GLASS PLATE.
2. LOUDSPEAKER.
3. PLASMA DISPLAY PANEL [PDP].

## 4.2.1 Exchanging of the GLASS PLATE.

1. First unplug (remove Mains and VGA cable) the Display Box .
2. Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

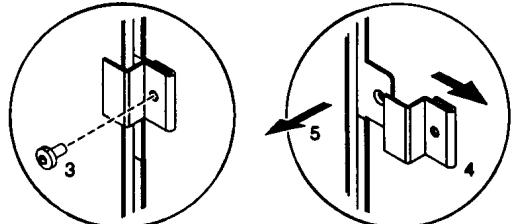
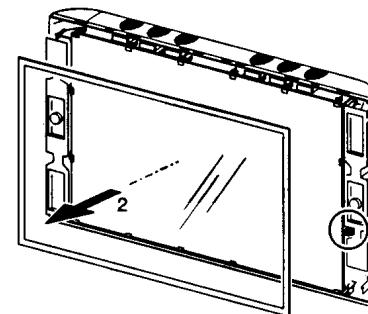


Figure 4-12

1. Now the GLASS PLATE can be removed by unscrewing a screw [3] and removing all glass clips [4].

## 4.2.2 Exchanging of a LOUDSPEAKER.

- First unplug (remove Mains and VGA cable) the Display Box.
- Remove front cover (for a description see Chapter 1.1.8 'LED DISPLAY panel').

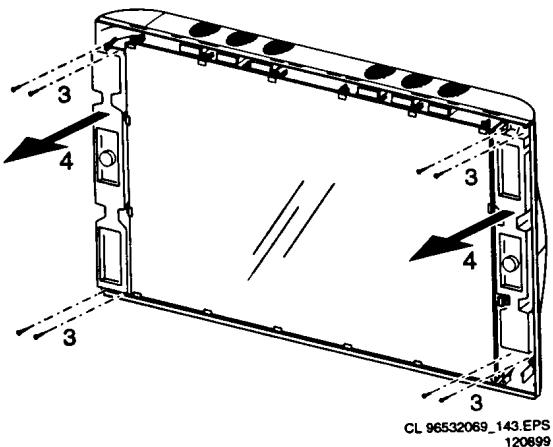


Figure 4-13

- The LOUDSPEAKER can now be removed by disconnecting its cable and removing the 4 fixation screws at the top and bottom of the speakerbox. Be sure to remove the correct screws, otherwise the speaker system will be damaged (it is an airtight system).

## 4.2.3 Exchanging of the PDP.

- First unplug (remove Mains and VGA cable) the Display Box.
- Place the rear side of the Display Box on a foam cushion (be sure the metal rear cover is mounted in order to prevent damaging of the electronic panels).
- Remove front cover (for a description see Chapter 1.1.8 LED DISPLAY panel).
- Now the GLASS PLATE can be removed by unscrewing all screws and removing all glass clips (for a description see Chapter 1.2.1. 'Exchanging of the GLASS PLATE').

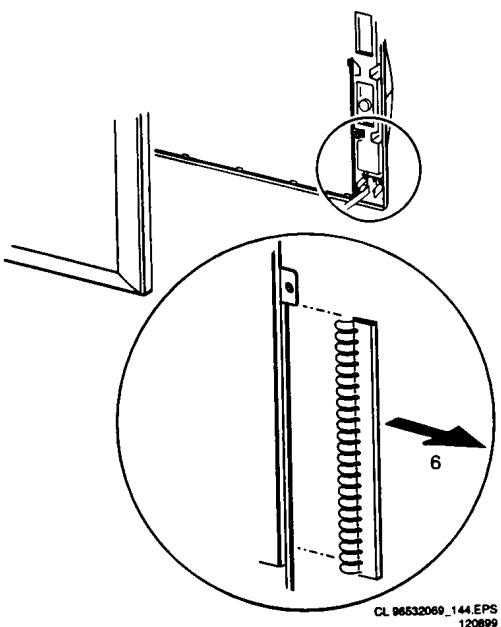


Figure 4-14

- Remove all copper EMC SHIELDING springs mounted around the display [6].
- Now flip the complete Display Box and place it with the Plasma Display down on a foam cushion. Be 100 % sure a large foam cushion is placed underneath the PDP, as it will drop about 10 mm after removing its fixation screws !!
- Disassemble metal rear cover (for a description see Chapter 1.1 'Introduction').

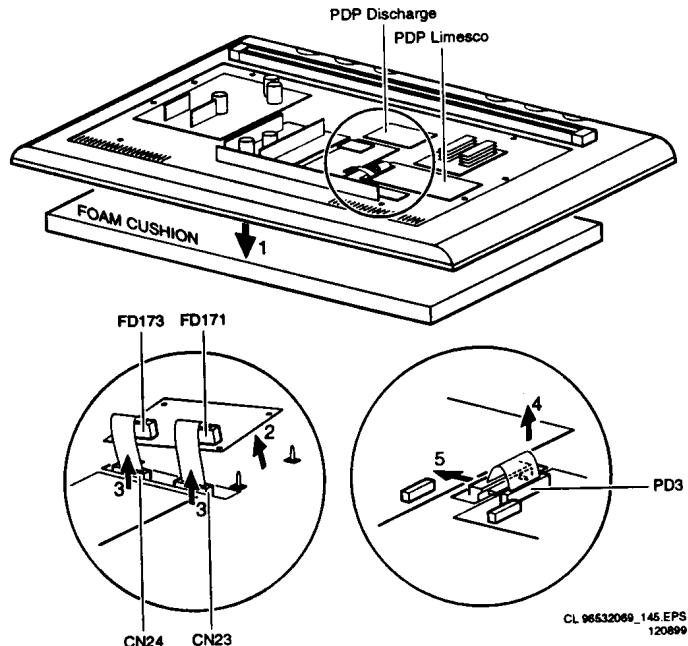


Figure 4-15

- Disconnect the following cables:
  - Cables coming from connectors CN23 and CN24 of the PDP DISPLAY panel [3] (for easiest access lift the PDP DISCHARGE panel from its fixations [2]).
  - Flat cable on connector PD3 of the PDP LIMESCO panel [4]. Also remove the ferrite 'flat cable shield' completely by unlocking its fixations [5].

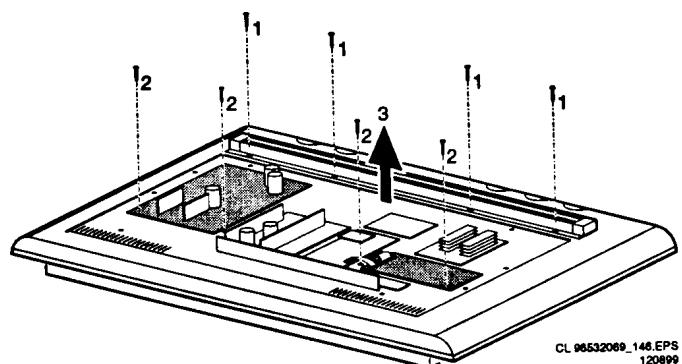


Figure 4-16

- Now remove the 8 large screws which hold the PDP:
  - 4 screws are located at the top: they also hold the aluminium wall mount [1].
  - The other 4 are located at the bottom: the 2 outer screws are hidden behind panels. Therefore unscrew the VS/VA SUPPLY and the PDP-LIMESCO panel (grey panels) [2].
- Lift encasing from PDP and replace PDP [3].

## 5. Service modes, fault finding and repair tips

- For the FTV1.9, the Monitor can be used in two applications.
- A stand-alone configuration, a separate device which can also be sold and serviced separately.
  - TV configuration, where the monitor is combined with the E-box.

The monitor, as a stand-alone unit, can be serviced by using a test pattern coming from the PDP-LIMESCO panel on the rear of the monitor itself or via a PC/laptop by using ComPair via the ComPair connector.

In this chapter the following paragraphs are included:

1. Test points
2. Dealer Service Tool (DST)
3. Service Modes
4. Error code buffer and error codes
5. The "blinking LED" procedure
6. Fault-finding tips
7. ComPair

### 5.1 Test points

The FTV1.9 chassis is equipped with test points in the service printing. These test points are referring to the functional blocks:

- A1-A2-A3, etc.: Test points for the Audio amplifier (A)
- C1-C2-C3, etc.: Test points for the AV control circuit (AVC)
- FD1-FD2-FD3, etc.: Test points for the VsVa supply (FD1-FD2) and the PDP discharge panel
- L1-L2-L3, etc.: Test points for the PDP LIMESCO (PD1-PD9)
- PR1-PR2-PR3, etc.: Test points for the Pre-conditioner (PR1-PR3)
- Y1-Y2-Y3, etc.: Test points for the Y/C YUV monitor panel (UY1-YC4)

Measurements are performed under the following conditions:

Video: colour bar signal; Audio: 3 kHz left, 1 kHz right

### 5.2 Dealer Service Tool (DST)

For easy installation and diagnosis the dealer service tool (DST) RC7150 can be used. When there is no picture (to access the error code buffer via the OSD), DST can enable the functionality of displaying the contents of the entire error code buffer via the blinking LED procedure, see also paragraph 5.5. The ordering number of the DST (RC7150) is 4822 218 21232.

#### 5.2.1 Installation features for the dealer

The dealer can use the RC7150 for programming the TV-set with pre-sets. 10 Different program tables can be programmed into the DST via a GFL TV-set (downloading from the GFL to the DST; see GFL service manuals) or by the DST-I (DST interface; ordering code 4822 218 21277). For explanation of the installation features of the DST, the directions for use of the DST are recommended (For the FTV1.9 chassis, download code X should be used).

#### 5.2.2 Diagnose features for service

FTV1.9 sets can be put in two service modes via the RC7150. These are the Service Default Mode (SDM) and the Service Alignment Mode (SAM).

### 5.3 Service Modes

Below described sequence is only valid for the "Monitor Only Configuration". When a Receiver box is connected to the

Display Box (TV Configuration), please check chapter 5 in the Training Manual of the Receiver Box.

#### 5.3.1 Service Default Mode (SDM)

The purpose of the SDM is:

- Provide a situation with predefined settings to get the same measurements as in this manual.
- Access to the error buffer via the blinking LED procedure
- Inspect the error buffer.
- Possibility to overrule software protections via the service pins (caution: override of software protections!).

Entering the SDM:

- By transmitting the "DEFAULT" command with the RC7150 Dealer Service Tool (this works both while the set is in normal operation mode or in the SAM).
- By pressing on a standard RC the following sequence 0, 6 2, 5, 9, 6 followed by the "MENU" key.
- By short-circuiting the SDM pin on the AVC panel (see TV Display Box chapter 7).

In the SDM the following information is displayed on the screen:

---

F19DBC X.Y\_12345 (1) LLLL (2) SDM (3)  
ERR 02 01 44 ## ## ## ## ## ## ## ##

---

Explanation notes/references:

- (1) Software identification of the main micro controller (F19DBC X.Y\_12345)
  - F19D is the chassis name for FTV1.9 display
  - B is the region identification
  - C is the language cluster
  - X = (main version number)
  - Y = (subversion number)
  - ##### are the last 5 digits of the 12nc number
- (2) "LLL" Normal display operation in hours
- (3) "SDM" To indicate that the TV set is in the service default mode
- (4) "ERR 02 01 44 ## ## ## ## ## ## ## ##" This line shows the contents of the error buffer (max. 10 errors). The last error that occurred is displayed at the most left position. When less than 10 errors have occurred the rest of the line is empty. When the errorlist is empty "No errors" is displayed. No duplicate errors.

Exit the SDM:

Push the "MENU" button on the Remote Control.

The SDM sets the following pre-defined conditions:

- Volume level is set to 25% (of the maximum volume level)
- Linear Audio and Video settings are set to 50%.
- Colour temperature is set to normal.

The following functions are "overruled" in SDM since they interfere with diagnosing/repairing a set

- Video blanking.
- Slow demute.
- Anti-ageing.
- Automatic switch to "Standby" when H- and/or V-sync signals are lost.

All other controls operate normally.

#### 5.3.2 Service Alignment Mode (SAM)

The purpose of the SAM is to align and/or adjust settings. For recognition of the SAM, "SAM" is displayed at the top of the right side of the screen

Entering the SAM-menu:

- By pressing the "ALIGN" button on the RC7150 Dealer Service Tool followed by code 3140 and the "OK" button
- Standard RC sequence 062596 followed by the "OSD" button.

- By short-circuiting the SAM pin on the AVC panel (Caution: override of software protections !! )

In the SAM the following information is displayed on the screen:

```
F19DBC X.Y_12345      SAM
ERROR## ## ## ## ##
WHITE POINT
PDP TEST PATTERN [ON/OFF]
STORE
RESET ERROR BUFFER
```

#### **The menus and submenus**

##### **White point**

The white point sub menu contains the following items:

- RED
- GREEN
- BLUE
- COLOUR TEMPERATURE

##### **PDP Test pattern**

By selecting this item, all OSD disappears from the screen. The screen now changes from light grey to dark grey in a slow regular rhythm. One can so easily check if all pixels of the monitor are correct.

##### **Store**

The change values are stored in the NVM.

##### **Reset Error Buffer**

This option will reset the error buffer.

##### **Exit the SAM:**

Push the "MENU" button on the Remote Control.

##### **SAM menu control:**

Menu items can be selected with the "UP" or "DOWN" key. Entry into the selected items (sub menus) is done by the "LEFT" or "RIGHT" key. The selected item will be highlighted. With the same "LEFT/RIGHT" keys, it is possible to increase/decrease the value of the selected item.

Return to the former screen by pushing the "MENU" button. The item values are stored in NVM if the sub menu is left.

### **5.3.3 Customer Service Mode (CSM) Display**

FTV1.9 monitors are equipped with the "Customer Service Mode" (CSM). CSM is a special service mode that can be activated and de-activated by the customer, upon request of the service technician/dealer during a telephone conversation in order to identify the status of the set. This CSM is a 'read only' mode, therefore modifications in this mode are not possible.

##### **Entering the Customer Service Mode.**

- By pressing on RC03333/01 the following sequence : Picture, sound, cursor up, cursor down, cursor left, cursor right followed by the button (MUTE)
- RC7150 (DST) or a standard RC by pressing the sequence 062596 followed by the button (MUTE)

##### **Exit the Customer Service Mode.**

- pressing the "MENU" or any key on the Remote Control handset (except "P+" or "P-")
- switching off the TV set with the mains switch.

All settings that were changed at activation of CSM are set back to the initial values

#### **The Customer Service Mode information screen**

The following information is displayed on screen:

#### **CUSTOMER SERVICE MENU**

- Software version F19DBC X.Y\_#####)

- Code 1: contains the last 5 error codes
- Code 2: contains the first 5 error codes with the last received error at the most left-hand side.
- Service unfriendly modes

### **5.4 Error code buffer and error-codes**

The error code buffer contains all errors detected since the last time the buffer was erased. The buffer is written from left to right.

In case of non-intermittent faults, clear the error buffer before starting the repair to prevent that "old" error codes are present. If possible check the entire content of the error buffers. In some situations an error code is only the RESULT of another error code (and not the actual cause).

Note: a fault in the protection detection circuitry can also lead to a protection

The error code buffer will be cleared in the following cases:

- exiting SDM or SAM with the "Standby" command on the remote control
- transmitting the commands "EXIT" with the DST (RC7150)
- transmitting the commands "DIAGNOSE-9-9-OK" with the DST.

The error buffer is not reset by leaving SDM or SAM with the mains switch.

##### **Examples:**

ERROR: 0 0 0 0 : No errors detected

ERROR: 6 0 0 0 : Error code 6 is the last and only detected error

ERROR: 5 6 0 0 0 : Error code 6 was first detected and error code 5 is the last detected (newest) error

Error-nr	Type of Error	Possible defect/cause
1	+5V	+5V pin at mP is low.
2	8V6	8V6 pin at mP is low
3	Fan_prot	Gives an indication that 1 or more FAN(s) does not function, or that 1 or more fan control circuits is defect
4	Over-temp_prot	Temperature at the heatsink of the Vs/Va supply or the Preconditioner is too high
5	DC_prot	Audio-amplifier IC, its supply or the Audio amplifier is defect
6	Over_voltage_prot	Vs or Va supply voltage is too high
7	Vrr	Powersupply of the display is not correct. Ignorance of the signal during startup by the software.
8	Power_OKE	Power supply or modules that uses this voltage. If this signal is NOT activated means that all supply voltages are available (exception Audio supply )
9	Blocked NVM IIC bus	NVM IIC bus is correct
10	Blocked slow IIC bus	Slow IIC bus is correct
11	TDA9860	No acknowledge of Audio controller
12	TDA4885	No acknowledge of Video controller
13	MC141585	No acknowledge of OSD Generator
14	uPD93687G D-LBD	No acknowledge of Limesco
15	PCF8574AT	No acknowledge of I/O Expander

Error-nr	Type of Error	Possible defect/cause
16	NVM	No acknowledge of NVM
17	Communication	Fault in the communication

## 5.5 The "blinking LED" procedure

The contents of the error buffer can also be made visible through the "blinking LED" procedure. This is especially useful when there is no picture. There are two methods:

- When the SDM is entered, the LED will blink the number of times, equal to the value of the last (newest) error code (repeatedly).
- With the DST all error codes in the error buffer can be made visible. Transmit the command: "DIAGNOSE x OK" where x is the position in the error buffer to be made visible x ranges from 1, (the last (actual) error) to 5 (the first error). The LED will operate in the same way as in the previous point, but now for the error code on position x.

Example:

Error code position 1 2 3 4 5

Error buffer: 8 9 5 0 0

- after entering SDM: blink (8x) - pause - blink (9x) - etc.
- after transmitting "DIAGNOSE- 2- OK" with the DST: blink (9x) - pause - blink (9x) - etc.
- after transmitting "DIAGNOSE- 3- OK" with the DST: blink (5x) - pause - blink (5x) - etc.
- after transmitting "DIAGNOSE- 4- OK" with the DST: nothing happens

## 5.6 Fault finding tips

### 5.6.1 Pre-conditioner

The Pre-conditioner delivers the following output voltages:

- 5 VSTBY
- 5 VSTBY\_switched
- 380 VDC
- Internal 12 VSTBY to supply the relay, which switches the mains input

To trouble shoot the pre-conditioner, first check the LED of the display-box.

- No red, green or orange LED indicates the absence of the +5Vstby\_switted at the VsVa panel.

Check the +5Vstby\_switted on pin 5 of connector PR08. If this voltage is present check the presence of this voltage at the VsVa-panel on pin 2 of connector FD04. See the wiring diagram of the monitor for more details.

If the voltage is not present, check R3508 and fuse 1500. In case of a defective R3508, check/replace item 7500, opto-coupler 7501, regulator 7502, and diode 6501 + 6502.

In case of an open circuit of fuse 1500, check/replace bridge 6500 and capacitor C2501.

If both component are alive, measure the voltage at pin 5 of IC7500 - Topswitch. If the waveforms resembles a burst-signal, the output is too heavy loaded. Check the output diode D6504 and capacitor C2508 of the 12VSB and diode 6505 and capacitor C2510 of the 5VSTBY.

- The red LED is blinking (+5Vstby is OK!), which is an indication of a protection.

Disconnect the VGA-cable between the E-box and the Monitor. Now the Monitor is operating as a stand-alone unit.

Switch the monitor via the DST, (command "Default") or via the RC (special sequence) to the SDM.

Automatically the orange coloured LED of the monitor will blink the content of the error-buffer. If the sequence contains error-code 8, the cause could be a defective pre-conditioner. Error-

code 8 is an indication that the +5V and/or the Vs/Va of the VsVa supply are not correct.

In case of error-code 4, switch OFF the set and check the temperature of the heatsink. In case of a high temperature of the heatsink, check MOSFET T7610 and the drive-circuit around T7640, T7641 and T7608.

In case of error-code 8, remove connector PR09 from the board. Short-circuit pin 2 of T7681 to ground, simulation of "SUPPLY\_ON". (Caution - Protections overruled!!!)

Measure voltage at C2616. Is voltage 380Vdc?

Yes, the cause was a too heavy load/short-circuit at the VsVa panel.

No, measure the voltage at C2606/C2607. Is this voltage a DC voltage of approx. 300V with a strong ripple at a mains-input of 230Vac? If NO, check if relay 5690 is activated via the transistors T7684 + T7690. Check also PTC's 3600, 3601 and 3602 at their resistor-value.

Voltage is present at C2606. Check/replace NFR 3663 and 3668, if one of them is an open-circuit. In case R3663 is an open circuit, check/replace diode 6660, 6661 and capacitor C2664 plus IC 7660. If IC7660 is defect, check/replace IC 7650 and C2262. In case of an open circuit of NFR 3668, replace IC 7650.

NFR 3663 and NFR 3668 are not defect. Measure waveform a base of T7608. Is a square waveform present at gate of T7610? Check/replace MOSFET T7610 and the drive-circuit around T7640, T7641 and T7608.

### 5.6.2 VsVa-supply

The red LED is blinking (+5Vstby is OK!), which is an indicator of a protection.

Disconnect the VGA-cable between the E-box and the Monitor. The Monitor is now operating as a stand-alone unit.

Switch the monitor via the DST, (command "Default") or via the RC (special sequence) to the SDM.

- Error-code 1, check the +5V supply

Check fuse 1103. If the fuse is an open circuit, check/replace IC 7201. If fuse 1103 is OK, check the presence of the 17V. If this voltage is not present check fuse 1102 + 1104 and D6121 + D6122. If the 17V is present, then remove connector FD05. The reason could be a too heavy load or a short-circuit of the +5V supply. If after disconnection of connector FD05 the set still goes into protection, check D6203, NFR 3205 and the circuit around IC 7201.

- Error-code 2, check the 8V6 supply

Check regulator IC 7203, NFR 3099 and D6204.

- Error-code 8 there is something wrong with the POWER\_OKE signal. When the POWER\_OKE signal is low, the Vs and Va and the +5V are available.

Measure the voltage Va at C2120. Is the voltage between 55V and 65V? If not check fuse 1105 and D6120. If both components are OK, the cause could be a too heavy load.

Measure the voltage Vs at C2020. Is the voltage between 165V and 185V? If not check D6020. If D6020 is OK, the cause could be a too heavy load.

If both voltage are not present, check fuse 1004 at the input.

If fuse 1004 is an open circuit, check the MOSFET's 7005 and 7006 for a short-circuit. In case of short-circuit use the repair-kit.

If fuse 1004 is OK, check the voltage at pin 15 of IC 7001. Is the voltage at pin 15 approx. 16-17V? If NO, check NFR 3002 and D6002 + D6030. If YES, check the waveforms FD49 and FD50 at pin 14 and 12. If they are present, check pulse transformer 5001 and the driver-circuits around MOSFET 7005 and 7006. If the waveforms FD49 and FD50 are not present, replace IC7001.

- Error-code 5, check the audio-supply or the Audio amplifier IC.

Check/replace fuse 1201 + 1202 and diode 6201 + 6202. If the components are OK, check the audio-amplifier IC.

- Error-code 6, check the Vs and/or the Va supply voltage.

The regulation-circuit of one of these voltages is not working correctly.  
 For the Va supply check opto-coupler 7102 and IC 7110.  
 For the Vs supply check opto-coupler 7002 and IC 7010

## 5.7 ComPair

### 5.7.1 ComPair mode

The monitor, as a stand-alone unit, can be diagnosed via a PC/laptop by using ComPair via the ComPair connector. Before connecting the ComPair-cable at the AV Control panel on connector AVC34, the monitor must be put in the "ComPair - Mode". This can be done by changing the jumpers at connector AVC39. Connector AVC39 is situated close to the up panel.

The figure below shows how to do it.

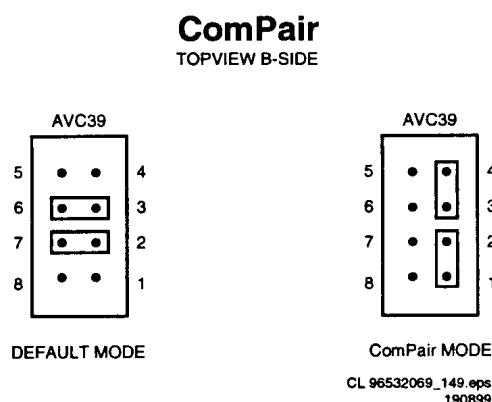


Figure 5-1

After switching ON the set, the red LED will blink as an indication that the monitor is in the ComPair mode.

### 5.7.2 Introduction

ComPair (Computer Aided Repair) is a service tool for Philips Consumer Electronics products. ComPair is a further development on the DST service remote control allowing faster and more accurate diagnostics. ComPair has three big advantages:

- ComPair helps you to quickly get an understanding how to repair the FTV1.9 in short time by guiding you step by step through the repair procedures.
- ComPair allows very detailed diagnostics (on I2C level) and is therefore capable of accurately indicating problem areas. You do not have to know anything about I2C commands yourself; ComPair takes care of this.
- ComPair speeds up the repair time since it can automatically communicate with the FTV1.9 (when the microprocessor is working) and all repair information is directly available. When ComPair is installed together with the SearchMan FTV1.9 electronic manual, schematics and PCBs are only a mouse-click away.

ComPair consists of a Windows based faultfinding program and an interface box between PC and the (defective) product. The ComPair interface box is connected to the PC via a serial or RS232 cable. In case of the FTV1.9 chassis, the ComPair interface box and the FTV1.9 communicate via an I2C cable (bi-directional). The ComPair fault finding program is able to determine the problem of the defective television. ComPair can gather diagnostic information in 2 ways:

1. Communication to the television (automatic)
2. Asking questions to you (manually)

ComPair combines this information with the repair information in its database to find out how to repair the FTV1.9.

### Automatic information gathering

Reading out the error buffer, ComPair can automatically read out the contents of the entire error buffer. Diagnosis on I2C level. ComPair can access the I2C bus of the television. ComPair can send and receive I2C commands to the micro controller of the television. In this way it is possible for ComPair to communicate (read and write) to devices on the I2C busses of the FTV1.9.

### Manual information gathering

Automatic diagnosis is only possible if the micro controller of the television is working correctly and only to a certain extend. When this is not the case, ComPair will guide you through the faultfinding tree by asking you questions and showing you examples. You can answer by clicking on a link (e.g. text or an waveform pictures) that will bring you to the next step in the faultfinding process.

A question could be: Do you see snow? (Click on the correct answer)

YES / NO

An example can be: Measure testpoint I7 and click on the correct oscilloscope picture you see on the oscilloscope

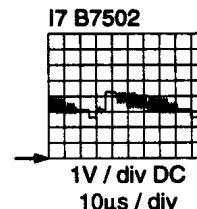


Figure 5-2

By a combination of automatic diagnostics and an interactive question/answer procedure, ComPair will enable you to find most problems in a fast and effective way.

### Additional features

Beside fault finding, ComPair provides some additional features like:

- Uploading/downloading of pre-sets
- Managing of pre-set lists
- Emulation of the Dealer Service Tool

### 5.7.3 Searchman (Electronic Service Manual)

If both ComPair and SearchMan are installed, all the schematics and PCB's of the faulty set are available when clicking on the hyper-link of a schematic or a PCB in ComPair. Example : Measure the DC-voltage on capacitor C2568 (Schematic/Panel) at the Monocarrier.

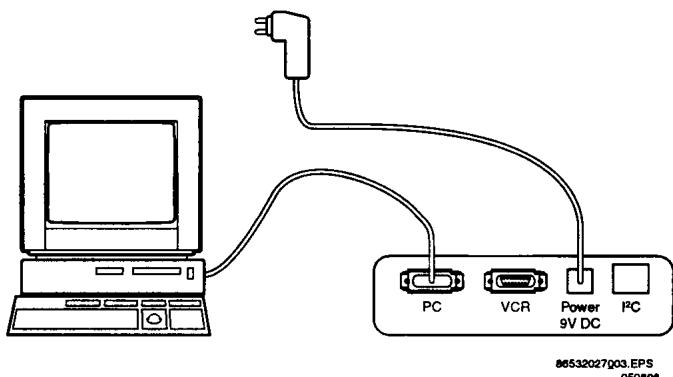
Clicking on the PCB hyper-link, automatically shows the PCB with a highlighted capacitor C2568. Clicking on the schematic hyper-link, automatically shows the position of a highlighted capacitor C2568 at the schematic.

### 5.7.4 Connecting the ComPair interface

The ComPair Browser software should be installed and setup before connecting ComPair to the FTV1.9. (See the ComPair Browser Quick Reference Card for installation instructions):

1. Connect the RS232 interface cable to a free serial (COMM) port on the PC and the ComPair interface PC connector (connector marked with "PC").
2. Place the ComPair interface box straight in front of the television with the infrared window (marked "IR") directed to the television LED. The distance between ComPair interface and television should be between 0.3 and 0.6

- meter. (Note: make sure that (also) in the service position, the ComPair interface infra red window is pointed to the standby LED of the television set (no objects should block the infra red beam)
3. Connect the mains adapter to the connector marked "POWER 9V DC" on the ComPair interface
  4. Switch the ComPair interface OFF
  5. Switch the television set OFF with the mains switch
  6. Remove the rear cover of the television set
  7. Connect the interface cable (4822 727 21641) to the connector on the rear side of the ComPair interface that is marked "I2C" (See Figure)
  8. Connect the other end of the interface cable to the ComPair connector on the monocarrier (see figure 5.xx)
  9. Plug the mains adapter in the mains outlet and switch ON the interface. The green and red LED's light up together. The red LED extinguishes after approx. 1 second (the green LED remains lit).
  10. Start-up Compair and select "File" menu, "Open..."; select "FTV1.9 Fault finding" and click "OK"
  11. Click on the <xxxxx> icon to switch ON the communication mode (the red LED on the Compair interface wil light up)
  12. Switch on the television set with the mains switch
  13. When the set is in standby. Click on "Start-up in ComPair mode from standby" in the ComPair FTV1.9 fault finding tree, otherwise continue.



**Figure 5-3**

The set has now started up in ComPair mode. Follow the instruction in the FTV1.9 fault finding tree to diagnose the set. Note that the OSD works but that the actual user control is disabled

#### 5.7.5 Preset installation

Presets can be installed in 2 ways with the FTV1.9.

- Via infra red
  - only sending TO the television
  - the rearcover does NOT have to be removed
- Click on "File" "Open" and select "TV - use ComPair as DST" to use infra red
- Via cable
  - sending TO the television and reading FROM the television
  - the rearcover has to be removed
- Click on "File" "Open" and select "FTV1.9 fault finding" to use the cable
- Presets can be installed via menu "Tools", "Installation", "Presets".

#### 5.7.6 Ordering ComPair

ComPair order codes:

- Starterkit ComPair + SearchMan software + ComPair interface (excluding transformer): 4822 727 21629

- ComPair interface (excluding transformer): 4822 727 21631
- ComPair transformer (continental) Europe: 4822 727 21632
- ComPair transformer United Kingdom: 4822 727 21633
- Starterkit ComPair software: 4822 727 21634
- Starterkit SearchMan software: 4822 727 21635
- Starterkit ComPair + SearchMan software: 4822 727 21636
- ComPair CD (update): 4822 727 21637
- SearchMan CD (update): 4822 727 21638
- ComPair interface cable (for FTV1.9): 4822 727 21641

# 1. Alignments

General: the Service Default Mode (SDM) and Service Alignment Mode (SAM) are described in chapter 5 'Service modes, faultfinding and repair tips'.

## 1.1 Alignment conditions

All electrical adjustments should be performed under the following conditions:

- Supply voltage : 220 - 240 VAC (+/- 10 %)
- Warm-up time: 10 minutes
- The voltages and oscilloscopes are measured in relation to the tuner earth.
- Test probe:  $R_i > 10M\Omega$   $C_i < 2,5 \text{ pF}$ .

### 1.1.1 Selection of the SAM-menu

- By transmitting the "ALIGN" command with the RC7150 Dealer Service Tool, followed by password "3140" and <OK> button.
- Standard RC sequence 062596 (within OSD time-out) OSD
- By shorting test-point M28 and M29 on the AV Control panel on the monitor while switching on the set.

## 1.2 Adjustments on the D-box

### 1.2.1 Electrical Alignments

#### *Pre-conditioner +5Vstby (PR3)*

Connect a voltmeter to capacitor C2510 (PR2). With the aid of R3504 adjust the voltage to 5.2 V +/- 50 mV.

#### *VsVa supply (FD)*

##### *Va-supply (Addressing of the PDP - FD1)*

De-activated the PDP.

Connect a voltmeter to capacitor C2120 (FD1). With the aid of R3126 adjust the voltage to 55 V +/- 0.5 V.

#### *Vs-supply (Sustain pulses - FD2)*

De-activated the PDP.

Connect a voltmeter to capacitor C2020 (FD2). With the aid of R3026 adjust the voltage to 165 V +/- 0.5 V.

### 1.2.2 Software Alignments

#### *White point*

- Select the item "PDP test pattern" of the Service Alignment menu and set it to "ON".
- Select item " White point" of the Service Alignment menu.
- Enter the "white point" menu and adjust the value of one of the 4 submenu if necessary. Only the selected menu-item including its value remain on the screen when selected. The value has to changed within 5 seconds otherwise the main menu reappears again.

The 4 sub menu-items of the White point menu:

- "RED"
- "GREEN"
- "BLUE"
- "COLOUR TEMPERATURE"
- Leave the sub-menu by pressing "cursor up", "cursor down", "OK" or the "MenuOnOff" button and return to the main menu.
- Select the item "PDP test pattern" of the Service Alignment menu and set it to "OFF".

## 2. Circuit description and list of abbreviations

### 2.1 Circuit description

For a detailed description of the circuits see Training Manual  
FTV1.9 Display Box (3122 785 10036).

### 2.2 List of abbreviations

$\mu$ P	Micro Processor	HSI	Hardware Software Interface
1FH	One time the line frequency for normal picture quality	HW	HardWare
2FH	Twice the line frequency for a better picture with less field flicker	I/O	Input / Output
2CS	2 Carrier Sound (sound system using two separate FM carriers at 5.5 MHz)	I2C	IC bus, Inter Integrated circuit, on-board communication line
AARA	Automatic Aspect Ratio Adaptation	IF	Intermediate Frequency
ADC	Analogue Digital Converter	IRQ	Interrupt ReQuest.
ADJ	Adjust -	L	Left
AFC	(S1) Automatic Frequency Control. Automatic fine-tuning circuit for signal reception.	L_CL VL	Left_Constant_Level Variable_Level
AGC	Automatic Gain Control	L_REC SEL	Left_Record_Select
AM	Amplitude Modulation	LED	Light Emitting Diode
AMV	Automatic Multi Voltage	LP	Low Pass
ANT	Antenna	LTP	Luminance Transient Processor
AP	Asian Pacific region (Covering Hong Kong, Australia, Singapore etc.)	MAC	(Apple) MACintosh or MACII (Apple) MACintosh format for 13" monitors
APC	Automatic Power Control	MAC13	Motion Adaptive Colour Plus
ASP	Aspect Ratio 4:3 or 14:9 or 16:9	MACP	Media Line 2
AUD	Audio - GFL	ML-2	PDP Display with all the electronic boards (incl. self developed boards).
AVB	Audio Video Buffer or Audio Video Blanking	Monitor	Main U_signal
BC	Beam current - GFL	MU	Main V_signal
BNC	Professional connector for higher frequencies	MV	Main Y_signal
C	Centre	NICAM	Near Instantaneous Companding
CINCH	Common connector for several kinds of signals	NTSC	Audio Multiplex (digital terrestrial sound)
COMP	COMB-filter	OE	National TV Standard Committee
CRT	Cathode Ray Tube	PAL	(AQ) Output Enable
CVBS	Composite Video Blanking	PDP	Phase Alternating Lines (Colour video standard)
DAC	Synchronisation, video signal	PIP	Plasma Display Panel
DEC	Digital Analogue Converter	PLL	Picture In Picture
DFB	Decoder	POR	Phase Locked Loop
DU	Double Window Fast Blanking	QPSK	Power On Reset / Power Off Reset
DV	Double Window - U_signal	R	(depending on context)
DW	Double Window - V_signal	RAM	Quadruple Phase Shift Keying
DY	Double Window	RC5	Right
E-Box	Double Window - Y_signal	RECEI-RC5	Random Access Memory
EHT	Electronic Box	REF	Remote Control 5 (infrared signal transmission protocol)
ELPS	Extra High Tension - GFL	RES	Received RC5-code
EWD	Eco Low Power Supply - GFL	RGB	Reference
EXT	East West Drive - GFL	SC-1FH	Resistor
FBL	External	SCL	Red Green Blue, video signals
FBX	Fast Blinking	SDA	Sandcastle 1FH
FE	Feature Box	SECAM	Serial Clock Line of the IC bus
FM	FrontEnd	SIF	Serial Data Line of the IC bus
FMS	Frequency Modulation	SND	SEquential Couleur A Memoire
FRNT	Functional Module Specification	SOG	(Colour video standard)
FRS	Front	SP_GAIN	Second Intermediate frequency
FTV	Functional Requirement Specification	SPHsync	Sound
GFL	Flat TeleVision	SPVsync	Sync On Green
GFL-FL	Global Feature Line (high end TV chassis)	SSP	Splitter GAIN
GND	GFL Feature (up)Lift	STBY	Splitter Horizontal Sync
HFB	Ground	SW	Splitter Vertical Sync
	Horizontal FlyBack (display system sync. pulse)	SYNC	Small Signal Panel (of the GFL chassis)
HP	Headphone	SYS	Standby
		Terr	SoftWare / SubWoofer (depending on context)
		TP	Synchronisation
		TRASN	System
		TSD	Terrestrial
			Testpoint
			(AQ)
			Terrestrial Sound Decoder
			(combination of 2CS and NICAM decoder)
			Tuner

TXT	Teletext
TXT-KILL	Teletext killer (Signal to disable Teletext)
U-VIDCONTR	U-VideoContrast
VCO	Voltage Controlled Oscillator
VD	Vertical Drive
VGA	Video Graphics Array. In this document, the term VGA is used for all VGA
WE	Write Enable
Xtal	Crystal (Oscillator)
Y/C	Luminance (Y) signal / Chrominance signal (C)
YUV	Combination of colour difference signals